



# Pinellas County

## Staff Report

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File #: 22-0969A, Version: 1

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### **Subject:**

Increase the upset limit to the agreement with Frontier Communications of America, Inc. for 911 network services.

### **Recommended Action:**

Approval of the increase to the upset limit with Frontier Communications, Inc. of America for 911 network services.

- Frontier Communication of America, Inc. provides networks for interconnecting 911 Public Safety Answering Points throughout the County.
- The increase of \$851,982.13 is the calculated amount to cover past, current, and future payments to the contract through October 14, 2023. Additionally, there are two schedules that require signature for additional router services. A 10% contingency has been included in the calculated total for any unforeseen issues due to the technical aspect of these 911 services.
- A portion of the increased funding requested in this item will need to be absorbed in the FY22 Budget, \$261,982.
- Funding for FY23 was submitted at \$337,440 and needs to be increased by \$252,560 in the Tentative Budget to meet the total \$590,000 projected for FY23
- This contract was originally awarded by the Purchasing Director on February 6, 2017, in the amount of \$366,720.00 for a sixty-month term. Eight change orders have been processed increasing the contract to provide for additional services.
- Funding is included in the FY22 Adopted Budget and the FY23 Tentative Budget within the Emergency Communications E911 Fund.
- BPA 425922 expired May 05, 2022, which had various schedules and a mix of future end dates. This amends the contract to the earliest expiring schedule (October 14, 2023.)
- Prior Oct 2023, Frontier will revise all Schedules with co-termed dates and a new agreement will be created by Purchasing accordingly.
- Some Schedules will no longer be valid as they are for old circuits, connecting to the old VESTA system. Pinellas expected to have the VESTA refresh completed by February 2022 and the old Frontier circuits disconnected soon thereafter. A request to Frontier to disconnect the old circuits was made May 11, 2022, therefore, there are a couple months of crossover fees exist.
- There were a few schedules planned for disconnect, however, since the refresh of the system, it has been determined some of these would be in the best interest to keep active.
- There are two schedules, requiring signature, for additional (new) router services that have been identified.
- Although an e911 related expense, this change impacts the general fund due to limits of state funding available from e911

Contract No. 167-0161-Q(AJM) increase in the amount of \$851,982.13 for a revised total contract value of \$2,482,764.41 effective through October 14, 2023.

**Strategic Plan:**

Ensure Public Health, Safety, and Welfare

2.1 Provide planning, coordination, prevention, and protective services to ensure a safe and secure community

Deliver First Class Services to the Public and Our Customers

5.2 Be responsible stewards of the public's resources

5.3 Ensure effective and efficient delivery of county services and support

5.4 Strive to exceed customer expectations

**Summary:**

The increase to the contract of \$851,982.13 is the calculated amount to cover past, current, and future payments to the contract through October 14, 2023. In addition, there are two schedules that require signature for additional router services that have been identified. A 10% contingency has been included in the calculated total for any unforeseen issues due to the technical aspect of these 9-1-1 services.

**Background Information:**

The Regional 9-1-1 Communications Center is the County's Primary PSAP (Public Safety Answering Point), where EMS, Fire, and law enforcement calls from County citizens and visitors are received. The Regional 9-1-1 Division has a system and network for transferring 9-1-1 law enforcement calls from the 9-1-1 Center to 5 Secondary Public Safety Answering Points (Clearwater Police Department, St. Petersburg Police Department, Largo Police Department, Pinellas Park Police Department & Tarpon Springs Police Department).

This contract was originally awarded by the Purchasing Director on February 6, 2017, in the amount of \$366,720.00 for a sixty-month term and included the following change orders:

\* Change Order No. 1 was approved by the County Administrator on September 15, 2017, for an increase in the amount of \$822,600.00.

\* Change Order No. 2 was approved by the Board of County Commissioners on October 9, 2018, in the amount of \$274,372.00.

\* Change Order No. 3 was approved by the County Administrator on July 6, 2020, with no change in contract funding.

\* Change Order No. 4 was approved by the County Administrator with no change in contract funding.

\* Change Order No. 5 was approved by the County Administrator on June 30, 2021, reducing the contract funding by \$2,252.66.

\* Change Order No. 6 was approved by the County Administrator August 25, 2021, for an increase in contract funding by \$14,327.39.

\* Change Order No. 7 was approved by the Division Director of Purchasing on December 10, 2021, in the amount of \$8,290.00.

\* Change Order No. 8 was approved by the Board on April 12, 2022, in the amount of \$146,725.55

**Fiscal Impact:**

Approved to date not to exceed amount: \$1,630,782.28

Change Order No. 9 increase: \$ 851,982.13

Revised not to exceed Total Amount: \$2,482,764.41

Funding is included in the FY22 Adopted Budget and the FY23 Tentative Budget within the Emergency Communications E911 Fund.

**Staff Member Responsible:**

Jim Fogarty, Director, Safety and Emergency Services

Merry Celeste, Division Director, Purchasing & Risk, Administrative Services

Joe Lauro, Director, Administrative Services.

**Partners:**

N/A

**Attachments:**

Schedule S-0000312980

Schedule S-0000313152