

# **Pinellas County**

## Staff Report

File #: 20-1139A, Version: 1

#### Subject:

Agreement with Personal Enrichment Through Mental Health Services, Inc. for the Crisis Stabilization Unit and Pinellas Integrated Care Alliance.

### **Recommended Action:**

Approval of the agreement with Personal Enrichment Through Mental Health Services, Inc. (PEMHS) for the public mental health Crisis Stabilization Unit (CSU) and the Pinellas Integrated Care Alliance (PICA) pilot program. The pilot is made up of two parts; a steering committee comprised of Pinellas County Administration, Central Florida Behavioral Health Network, Pinellas County Sheriff's office and the Department of Health Pinellas and the Pinellas Integrated Care Team (PIC Team) which is an integrated case management team that connects clients to appropriate resources and services to maintain client stability.

- This agreement continues funding for the CSU and PICA. The PEMHS CSU is the only licensed public receiving crisis unit in Pinellas County.
- PICA is comprised of the Steering Committee that discusses PIC Team outcomes and findings to improve program service delivery and make decisions to improve Pinellas County's system of care.
- The PIC Team is a pilot program where a treatment team provides clients with integrated care coordination and access to services.
- The PIC Team continues to accept referrals from the Pinellas County Sheriff's Mental Health Unit maintaining a caseload of approximately 90 clients.
- A year following services, clients enrolled in the PIC Team were found to have a 70% reduction in CSU admissions and a decrease in arrests along with a decrease in average days in jail. The PICA Steering Committee oversees the program to identify and respond to system issues by coordinating community collaboration.
- Funding in an amount not to exceed \$2,193,066.00 has been included in the Fiscal Year 2021 Proposed Budget for this purpose. CSU funding not to exceed \$1,693,066.00. PICA funding not to exceed \$500,000.00.

### Strategic Plan:

Ensure Public Health, Safety, and Welfare

- 2.1 Provide planning, coordination, prevention, and protective services to ensure a safe and secure community
- 2.2 Be a facilitator, convener, and purchaser of services for those in need

Deliver First Class Services to the Public and Our Customers

- 5.1 Maximize partner relationships and public outreach
- 5.2 Be responsible stewards of the public's resources
- 5.3 Ensure effective and efficient delivery of county services and support

#### **Summary:**

The PEMHS CSU provides crisis stabilization, psychiatric evaluation, medication management, counseling, and follow up services to clients. PICA is made up of two parts; a steering committee comprised of Pinellas County Administration, Central Florida Behavioral Health Network, Pinellas County Sheriff's office and the Department of Health Pinellas and the PIC-Team which is an integrated case management team that connects clients to appropriate resources and services to maintain client stability.

A year following services, clients enrolled in the PIC Team were found to have a 70% reduction in CSU admissions and a decrease in arrests along with a decrease in average days in jail. The PICA Steering Committee responds to identified system issues by coordinating community collaborations and implementing changes as appropriate.

#### **Background Information:**

PEMHS continues to serve Pinellas County 24-hours per day, 7 days per week as the only public Baker Act receiving facility. In Fiscal Year 2019 (FY19) the CSU served 3,303 duplicated clients. PEMHS continues to operate under the Recovery Room Model to place clients in the most appropriate level of care.

In June 2018, Pinellas County coordinated the implementation of PICA to connect clients to critical services to avoid the need for crisis stabilization. The Pinellas Integrated Care Team (PIC Team), continues to accept referrals from the Pinellas County Sheriff's Mental Health Unit maintaining a caseload of approximately 90 clients.

The PICA Steering Committee; Pinellas County Administration, the Pinellas County Sheriff's Office, Central Florida Behavioral Health Network, and Department of Health Pinellas, holds monthly meetings to review progress and assess ongoing needs of the county's behavioral health system. The Steering Committee discusses PIC Team outcomes and findings to improve program service delivery and make decisions to improve Pinellas County's system of care.

#### Fiscal Impact:

Funding in an amount not to exceed \$2,193,066.00 has been included in the Human Services FY21 Proposed Budget for this purpose.

CSU funding not to exceed: \$ 1,693,066.00 PICA funding not to exceed: \$ 500,000.00

Total FY21 funding not to exceed: \$ 2,193,066.00

#### Staff Member Responsible:

Daisy Rodriguez, Director, Human Services

#### Partners:

PEMHS
Suncoast Center, Inc.
BayCare Behavioral Health
Pinellas County Sheriff's Office
Central Florida Behavioral Health Network

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Pinellas County Department of Health University of South Florida

Attachments: Agreement Attachment 1 Attachment 2