



Pinellas County

Staff Report

File #: 16-1724A, **Version:** 1

Subject:

Ordinance amending County Code relating to emergency medical services and non-medical transportation of non-ambulatory persons.

Recommended Action:

Following a public hearing, approve updates to Chapter 54 of the Pinellas County Code relating to emergency medical services (EMS) and non-medical transportation of non-ambulatory persons.

Authorize the Clerk to file a certified copy of this Ordinance with the Department of State within ten (10) days of enactment by the Board.

Strategic Plan:

Ensure Public Health, Safety, and Welfare

2.1 Provide planning, coordination, prevention, and protective services to ensure a safe and secure community

Deliver First Class Services to the Public and Our Customers

5.3 Ensure effective and efficient delivery of county services and support

Summary:

The EMS Ordinance was put into place in 1988 and has served the needs of the EMS System well. At that time, there was a consideration for having an all Advanced Life Support (ALS) Ambulance fleet.

Due to the growth of transports in the EMS System; the sophistication of current call triage; the safe and effective services provided by our wheelchair transport providers; and healthcare reform to align service levels, it is an appropriate time to consider allowing Basic Life Support (BLS) Ambulances by Sunstar and allow Stretcher Van services by our wheelchair transport providers, which also helps to stratify costs to the patient.

Background Information:

In 1988, EMS Ordinance 88-12 became Chapter 54 of Pinellas County Code establishing the Pinellas County EMS System with all ALS Ambulances and a prohibition of Stretcher Vans.

Staff recommends that it would be beneficial to add Basic Life Support (BLS) licensed ambulances by Sunstar through the Ambulance Service Agreement to focus on non-emergency transports. This approach will allow Sunstar ALS ambulances to focus on 911 and ALS non-emergency transports and be relieved of BLS non-emergency duties.

There are approximately 37,000 non-emergency BLS ambulance transports handled by Sunstar annually, which represents 26% of all Ambulance transports. These include transports to nursing homes and adult living facilities after hospital discharge; transports for dialysis, doctor's appointments, wound care, and other medically necessary transports that require an Ambulance, but,

not an Advanced Life Support - Paramedic level of care. Staff is working with the Ambulance Contractor on an amendment to the service agreement if the ordinance change is approved.

Staff expects that there will be many benefits including a low cost to hospitals and patients; right-sizing our response to non-emergency transports which will provide better transport data for future analyses to help decision support of aligning paramedics and Emergency Medical Technicians according to patient needs.

Stretcher Vans offer similar goals of reducing costs, reducing non-medically necessary transports by Ambulance; and still allow providers to seek Medicaid reimbursement. Wheelchair transport providers are highly compliant with the EMS Authority's protocols and requirements. Stretcher Van services can be implemented safely and effectively with the current providers. Providing services at the right level and price point is a worthy goal that will help the EMS System adjust before further healthcare reform.

Staff recommends that the Pinellas County Ordinance and Code be updated to reflect BLS ambulances and permit the use of Stretcher Vans.

Fiscal Impact:

No anticipated net fiscal impact as the program is fee for service based. If the ordinance change is approved, the amendment to the ambulance service agreement will cause a reduction to the BLS reimbursement rate per transport to the ambulance contractor, thereby reducing cost to the EMS Authority. The ordinance and associated fiscal impacts are consistent with the FY17 tentative budget. As part of the FY17 proposed budget, staff has recommended the addition of a BLS Non-Emergency user fee to the Ambulance Services user fee schedule.

Staff Member Responsible:

Craig A. Hare, Director, EMS & Fire Administration

Partners:

EMS Medical Control Board
EMS Advisory Council
Pinellas County Fire Chiefs' Association
Hospital Partners

Attachments:

EMS Ordinance - Clean
EMS Ordinance - Markup
Public Hearing Advertisement
Letter of Support - EMS Advisory Council
Letter of Support - EMS Medical Control Board
Letter of Support - Pinellas County Fire Chiefs' Association
Letter of Support - Forward Pinellas, Local Coordinating Board
Letter of Support - Largo Medical Center
Letter of Support - HCA West Florida
Letter of Support - St. Petersburg General Hospital
Letter of Support - Paramedics Plus
Letter of Support - Care Ride Wheelchair Transportation Service

Letter of Support - Americhair Transport Service
Letter of Support - MedFleet Medical Transportation