



Pinellas County

Staff Report

File #: 20-1867A, Version: 1

Subject:

Second Amendment to the Behavioral Health Consulting Services Agreement with KPMG, LLP to elevate the Adult Behavioral Health System.

Recommended Action:

Approval of the Second Amendment with KPMG LLP (KPMG) to implement an Optimal Data Set (ODS) as Phase 2 of the strategic plan to elevate the Adult Behavioral Health System.

- The initial contract award with KPMG was for an actionable strategic plan to enhance and elevate the Pinellas County Adult Behavioral Health System.
- The original Agreement dated December 10, 2019, provided for Phase 1, a twelve-week engagement with KPMG to review the current Adult Behavioral Health System and develop recommendations for elevating service levels.
- The First Amendment, dated April 21, 2020, provided a no-cost extension to allow for public presentation and discussion during a time of travel and other restrictions due to COVID-19.
- At the conclusion of Phase 1, two key recommendations were made for next steps:
 - a.) ODS (Phase 2); and
 - b.) Coordinated Access Model (Phase 3).
- This Second Amendment provides funding for KPMG to move forward on Phase 2 which includes the development and implementation of an ODS. This 32-week, Phase will involve four work streams: project mobilization, ODS development, performance-based contracting, and launch.
- An amount not to exceed \$555,000.00 has been allocated in the Fiscal Year 2021 Human Services General Fund Budget for Phase 2 of this project.
- Phase 3, implementation of a CAM, is in the planning phase and will be brought forth for Board of County Commissioner consideration following satisfactory progress with the ODS.

Strategic Plan:

Ensure Public Health, Safety, and Welfare

2.1 Provide planning, coordination, prevention, and protective services to ensure a safe and secure community

2.2 Be a facilitator, convener, and purchaser of services for those in need

Deliver First Class Services to the Public and Our Customers

5.1 Maximize partner relationships and public outreach

5.2 Be responsible stewards of the public's resources

5.3 Ensure effective and efficient delivery of county services and support

Summary:

This Amendment provides funding for KPMG to move forward on the second phase of strategic work

to elevate the adult behavioral health system of care in Pinellas County through development and implementation of an ODS. The ODS is a performance management tool that defines the most important indicators for tracking and reporting. Working collectively with funders to implement an ODS requirement for all providers will allow for: a comprehensive view of the client journey across the behavioral health system; high quality data collection and better outcomes; and continuous system improvement. The 32-week Phase 2 project will involve four work streams: project mobilization, ODS development, performance based contracting, and data warehouse development and launch.

Background Information:

In December of 2019, following release of a competitive Letter of Interest, the County entered into an agreement with KPMG for an actionable strategic plan that would enhance and elevate the Pinellas County Adult Behavioral Health System. The resulting strategic report outlined five pathways towards and improved system of care. KPMG further recommended prioritizing two key actions:

1. Establish a systemic performance management approach collectively with all funders and contractual **ODS** requirement for all providers
2. Establish a robust **Coordinated Access Model (CAM)** with a 1-800 number, standardized screening, triage, and scheduling practices, and evaluation of current provider systems

Phase 3, implementation of a CAM, is in the planning phase and will be brought forth for Board consideration following satisfactory planning and progress with the ODS.

Fiscal Impact:

An amount not to exceed \$555,000.00 has been allocated in the fiscal year 2021 (FY21) Human Services General Fund Budget for Phase 2 of this project.

Staff Member Responsible:

Daisy Rodriguez, Director, Human Services

Partners:

Central Florida Behavioral Health Network
Florida Department of Children and Families
Pinellas County Sheriff's Office
Florida Department of Health in Pinellas
Pinellas Health and Behavioral Health Stakeholders
Pinellas Justice System Stakeholders
Pinellas Homeless Service Stakeholders

Attachments:

Second Amendment