



# Pinellas County

## Staff Report

File #: 18-843A, Version: 1

### **Subject:**

Ranking of firms and agreement with United HealthCare Services, Inc. for employee assistance and managed behavioral programs.

### **Recommended Action:**

Approval of the ranking of firms and agreement with United HealthCare Services, Inc. (UHC) for employee assistance and managed behavioral health programs.

- This Agreement provides County employees and dependents with a comprehensive and consolidated employee assistance and managed behavioral health benefits.
- The Administrative Services Agreement between UHC, on behalf of its affiliate United Behavioral Health (Optum), has a service start date of January 1, 2020.

Contract No. 178-0395-P(LN) in an annual amount of \$552,990.00 for a two year total of \$1,105,980.00. Authorize the Chairman to sign and the Clerk of the Court to attest.

### **Strategic Plan:**

Create a Quality Workforce in a Positive, Supportive Organization  
1.3 Make workforce safety and wellness a priority

### **Summary:**

This contract provides employees and retirees under the Unified Personnel System a managed behavioral health program and an employee assistance program (EAP). The EAP provides up to six sessions per person, per calendar year. Administration fees are on a per employee, per month basis.

### **Background Information:**

The RFP process took place in 2018, with UHC selected as the top performer. An extension to the current EAP provider (ComPsych Corp.) allowed for negotiation and finalization of this contract. The negotiations with UHC were centered around terms and conditions of the agreement, especially limitation of liability.

The firms in order of ranking are attached on the ranking spreadsheet.

### **Fiscal Impact:**

Total administration fee not to exceed:	\$ 445,980.00
Total managed mental health/substance abuse claims not to exceed:	\$ 660,000.00
Total estimated expenditure not to exceed:	\$1,105,980.00

Funding is derived from the Human Resources employee benefits fund.

### **Staff Member Responsible:**

Holly Schoenherr, Director, Human Resources  
Merry Celeste, Division Director, Purchasing and Risk

**Partners:**

N/A

**Attachments:**

Administrative Services Agreement  
Ranking Spreadsheet