



Pinellas County

Staff Report

File #: 19-1264A, **Version:** 1

Subject:

Amendments Nos. 2 and 3 to the purchase authorization with Carahsoft Technology Corporation for the Accela Civic Platform land management software system.

Recommended Action:

Approval of Amendments Nos. 2 and 3 to the purchase authorization with Carahsoft Technology Corporation for the Accela Civic Platform land management software system

- Amendment No.2 provides Consumer Protection system implementation and integration services to migrate their primary business systems from a custom legacy Oracle solution to Accela Civic Platform's case management cloud solution.
- Amendment No.3 provides Animal Services system implementation and integration services to migrate their animal care, enforcement, licensing and medical systems from PetPoint Pethealth to Accela Civic Platform's case management cloud solution.

Contract no. 167-0244-G (JJ); increase in the amount of \$765,036.99; for a revised total contract amount of \$5,910,868.34. Authorize the Chairman to sign and the Clerk of the Court to attest.

Strategic Plan:

Continual Economic Growth and Vitality

4.3 Catalyze redevelopment through planning and regulatory programs

4.4 Invest in infrastructure to meet current and future needs

Deliver First Class Services to the Public and Our Customers

5.2 Be responsible stewards of the public's resources

5.3 Ensure effective and efficient delivery of county services and support

5.4 Strive to exceed customer expectations.

Summary:

Amendment No.2 provides County Consumer Protection a modern system for licensing, enforcement, complaints, citations, case management and online payments by leveraging the County's investment in Accela Civic Platform.

The current (legacy) Oracle system is end of life and is extremely labor intensive for OTI and Consumer Protection to support due to the specialized programming skillsets required to maintain the current platform. The proposed use of Accela Case Management will provide a modern cloud-based platform for Consumer Protection without the additional need for technology staff or specialized skills to provide long-term support.

This implementation will also help facilitate a paperless workflow and increase the functionality and data available to field inspectors using mobile applications and tablet-based workflows. This

implementation will also allow Business Technology Services to retire legacy hardware (depreciated capital) and Oracle licensing.

Amendment No.3 provides Animal Services an integrated system for animal/pet care, enforcement, licensing and medical tracking using Accela Civic Platform's case management solution.

The current legacy solution (PetPoint) is being depreciated and will be out of maintenance in FY2020. As with Consumer Protection, this expenditure will bring Animal Service's business systems onto a modern cloud-based platform and allow the County to retire legacy services without the need for adding additional long-term support staff to OTI or Animal Services.

Background Information:

On April 27, 2017, the Board of County Commissioners (Board) approved the purchase authorization for the technology upgrade of Accela's Civic Platform Land Management software. The Board approved Amendment No. 1 on September 13, 2018 for the purpose of converting licensing from on-premises to cloud based.

Fiscal Impact:

Approved expenditures to date not to exceed:	\$5,145,831.25
Increase estimated expenditure not to exceed:	\$ 765,036.99
Revised contract total expenditure not to exceed:	\$5,910,868.24

Estimated annual expenditure not exceed: \$1,108,287.80

Funding will be derived from the Animal Services, Consumer Protection, and Business Technology Services (BTS) Operating Budgets. Project costs are allocated to participating departments through the BTS Cost Plan.

Funding in the amount of \$765,036.99 has been included in the Board's Strategic Projects FY20 Adopted Budget for this purpose.

Staff Member Responsible:

Bryan Zumwalt, Director, Office of Technology and Innovation
Jeff Rohrs, Chief Information Officer, Business Technology Services
Doug Brightwell, Director, Animal Services
Daisy Rodriguez, Director, Human Services
Joe Lauro, Director, Department of Administrative Services

Partners:

N/A

Attachments:

Amendment No. 2
Amendment No. 3