Options for a Request-to-Speak Solution



Communications Department and the Office of Technology and Innovation

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What you asked for:

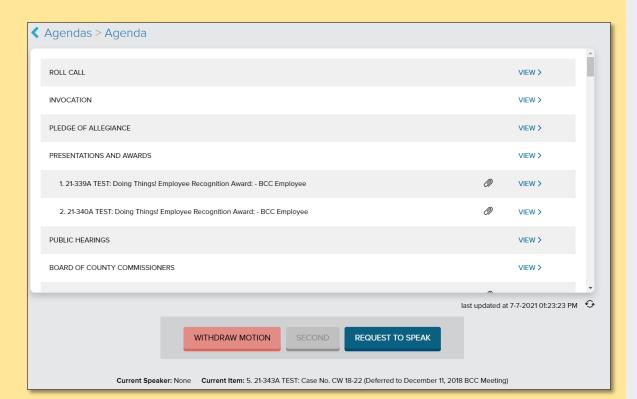


- 1. Simple solution for commissioners to indicate they wish to speak on an agenda item with the push of a button.
- 2. Provide Chairman a real-time, system-generated list of commissioners wishing to speak.
- 3. Provide simple way for the chairman to move through the list.
- 4. Prefer not to use the system used by PSTA.
- 5. Prefer not to add additional screens to commissioners' desks.

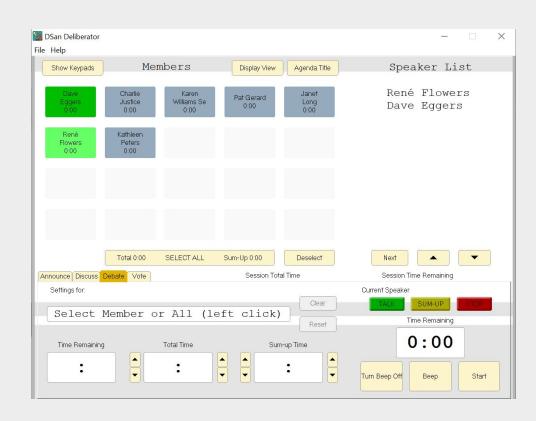
Two best solutions:



New version of the Granicus agenda software we have.



DSAN Deliberator



Option 1: New version of our agenda software



New software expected in 2021 Q4 or 2022 Q1. (Nov. – March range)

- Same software will run on the iPad as other platforms.
- Vendor tells us that this will solve the problem we experienced.
- No added cost or additional staffing.
- No additional screens or hardware except for chairman's iPad with list of speakers.
- Takes advantage of current system functionality.
 - Already following the agenda.
 - Easy to use in any location.

Option 2: DSAN Deliberator



Delivery expected six weeks after order.

Earliest implementation mid to late October

- Physical device on desk with a manual button and number indicator showing place in line to speak.
- iPad app for chairman to see speaker list and move to next speaker.
- **Software** on another computer manages speakers and creates list.



Comparison:



Granicus

Pros

- No new hardware or software.
- No cost.
- No additional staffing.
- Easy to use at different locations (no hardware to transport).

Cons

- Release date not firm—
 implementation estimate February.
- User experience cannot be tested.
- Does not have a physical button on the desk.

DSAN Deliberator

Pros

- Physical button on the desk.
- Good user interface for chairman.
- Most likely could implement in Oct.

Cons

- Does not integrate with Granicus.
- Additional cost involved.
- Additional staff time.
- More potential points of failure with push-button boxes and extra computer.

Staff Recommendation



The Office of Technology and Innovation and the Communications Department recommend that we implement the new version of the Granicus software as soon after its release as it can be tested and implemented.

After trying that solution, if it does not meet the needs, reevaluate the DSAN Deliberator.