Clerk of the Circuit Court-Performance Measures

Program	Measure	Description	FY17 Target	FY17 Actual	FY18 Target	FY18 Actual	FY19 Target	FY19 Actuals	FY20 Target	FY20 Actual	FY21 Estimat I	FY22 Target
		Bank reconciliation										
PM9850e:Clerk's Finance Division	Perf Measure 1	completed within 30 days of	99%	99%	95%	95%	95%	95%	99%	99%	99%	99%
		Comprehensive Annual										
		Financial Report completed										
PM9850e:Clerk's Finance Division	Perf Measure 2	within six months of fiscal	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
		Contracts reviewed within 2										
PM9850e:Clerk's Finance Division	Perf Measure 3	business days	86%				95%	89%				95%
PM9850e:Clerk's Finance Division	Perf Measure 4	Deposits within 1 business Highway Report, Vouchers	99%	99%	99%	99%	99%	99%	99%		99%	99%
		Paid, Unclaimed Funds and										
DNAOGE CarCland a Financia Division	Douf Mass C		C00/	C00/	0.50/	0.007	0.50/	0.50/	0.50	1000/	1000/	1000/
PM9850e:Clerk's Finance Division	Perf Measure 5	Incentives and Awards	68%	68%	95%	90%	95%	95%	95%	100%	100%	100%
DNAOGE CarClanda Financa Division	Douf Massuus C	Invoices are paid within 45	0.50/	0.50/	0.50/	0.50/	0.50/	0.50/	0.50	0.50/	050/	050/
PM9850e:Clerk's Finance Division	Perf Measure 6	days of receipt Month end reports within	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
PM9850e:Clerk's Finance Division	Perf Measure 7	10 business days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
PM9850e:Clerk's Finance Division	Perf Measure 8	Payroll disbursement	99%				99%	99%				99%
r M3030e.Clerk 3 Tillance Division	r eri ivicasure o	BCC meeting documents are	3370	3370	3370	3370	3370	3370	337	3 3370	9970	9970
		processed within the										
		Legistar document										
PM9850a:Clerk's Board Records	Perf Measure 1	management system within	95%	97%	95%	95%	95%	95%	95%	95%	95%	95%
1 M3030d.Clcrk's Bodia Records	T CIT WICCISCIC 1	BCC meeting minutes within	3370	3770	3370	3370	3370	3370	337	3370	3370	3370
PM9850a:Clerk's Board Records	Perf Measure 2	14 days of meeting date	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
		Non BCC meetings minutes	30,0	33,0	33,0	3370	33,0	33,0	337.	, 30,1	33,0	3,0
PM9850a:Clerk's Board Records	Perf Measure 3	completed prior to next	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
		Ordinances filed with the	2272						557.		2072	0070
PM9850a:Clerk's Board Records	Perf Measure 4	State in timeframe required	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
		VAB hearings scheduled in										
PM9850a:Clerk's Board Records	Perf Measure 5	timeframe required by	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
PM9850f:Inspector General	Perf Measure 1	Guardianship accountings	100%			100%	100%	100%				100%
PM9850f:Inspector General	Perf Measure 2	Planned annual audits	50%	71%	50%	70%	50%	70%	50%	50%	50%	50%
		Process, investigate and/or										
		audit Guardianship's Fraud,										
PM9850f:Inspector General	Perf Measure 3	Waste, and Abuse Hotline	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
		Process, investigate and/or										
		audit the County's Fraud,										
PM9850f:Inspector General	Perf Measure 4	Waste, and Abuse Hotline	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
		Reported audit										
	_	recommendations										
PM9850f:Inspector General	Perf Measure 5	implemented and/or	90%	63%	90%	100%	90%	90%	90%	90%	90%	90%
		Ensure compliance with										
DAAGGE OF Clarks Advisory		Accounting Procedures,										
PM9850b:Clerk's Administration -	5 (1)	applicable laws and Clerk's	400=1		400-1			400				
Court and Operational Services	Perf Measure 1	Policies and Procedures	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
PM9850b:Clerk's Administration -	Df.N4	Ensures audit	40001	40001	40001	40001	10001	40001	4000	4000	40001	40001
Court and Operational Services	Perf Measure 2	recommendations by IG's	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Clerk of the Circuit Court-Performance Measures

Program	Measure	Description	FY17 Targ	et FY17	Actual FY18	Target F	Y18 Actu	ual FY19	Target I	Y19 Actual	s FY20 Tar	get FY2	0 Actual	FY21 Estimat F	/22 Target
PM9850b:Clerk's Administration -		Total operating expenditures													
Court and Operational Services	Perf Measure 3	expended within budget	100)%	100%	100%	10	0%	100%	100%	6 10	0%	100%	100%	100%
PM9850b:Clerk's Administration -		Maintain state-established													
Court and Operational Services	Perf Measure 4	performance measures			N/A	N	I/A	N/A	ı	N/A	N/A	N/A		95%	95%
		Ensure compliance with													
PM9850b:Clerk's Administration -		Workers' Compensation													
Court and Operational Services	Perf Measure 5	requirements with Florida			N/A	N	I/A	N/A	ı	N/A	N/A	N/A		100%	100%
		Ensure Procurement Policies													
PM9850b:Clerk's Administration -		and Procedures are followed													
Court and Operational Services	Perf Measure 6	regarding purchases and			N/A	N	I/A	N/A	ı	N/A	N/A	N/A		100%	100%
PM9850i:Records & Information Managemen		Boxes imaged within 60													
t - Board	Perf Measure 1	days of receipt	58	3%	58%	75%	8	0%	96%	96%	6 9	6%	96%	96%	96%
PM9850i:Records & Information Managemen		Department records													
t - Board	Perf Measure 2	inventoried for compliance	100)%	100%	100%	10	0%	100%	100%	6 10	0%	100%	100%	100%
PM9850i:Records & Information Managemen		Positive customer service													
t - Board	Perf Measure 3	satisfaction	100)%	100%	98%	10	0%	100%	100%	6 9	8%	100%	98%	98%
PM9850j:Records & Information Managemen		Assist with maintenance of													
t - Clerk	Perf Measure 1	County-related records	100)%	100%	100%	10	0%	100%	100%	6 10	0%	100%	100%	100%
PM9850j:Records & Information Managemen		Maintain warehousing of													
t - Clerk	Perf Measure 2	County-related records	100)%	100%	100%	10	0%	100%	100%	6 10	0%	100%	100%	100%
PM9850j:Records & Information Managemen		Restructure/Reorganize						-,-							
t - Clerk	Perf Measure 3	warehouse	60)%	60%	80%	9	5%	95%	95%	6 10	0%	100%	100%	100%
		Create new fee schedules	<u> </u>	,,,	00,0	00,0		3 ,0	3370	33,			20070	200,0	20070
		and codes as required to													
PM9850c:Clerk's Technology -		comply with state and local													
Court and Operational Services	Perf Measure 1	mandates responding timely	100)%	100%	100%	10	0%	100%	100%	6 1C	0%	100%	100%	100%
ocurrant operational convicts		Provide ongoing support of		,,,	20070	20070		• 70	20070				20070	20070	20075
		ApplicationXtender for													
PM9850c:Clerk's Technology -		1500 user base responding													
Court and Operational Services	Perf Measure 2	to production support	100	1%	100%	100%	10	0%	100%	100%	á 10	0%	100%	100%	100%
Court and Operational Services	T CIT WICCISCIC 2	Provide proactive	10.	,,,	10070	100/0	10	070	100/0	1007	·	70	10070	10070	10070
		responsive technical and													
PM9850c:Clerk's Technology -		functional support for													
Court and Operational Services	Perf Measure 3	Odyssey Case Management	100	1%	100%	100%	10	0%	100%	100%	6 10	0%	100%	100%	100%
Court and Operational Services	r err ivieasure 5	Continue to configure, test,	100	770	10070	10070	10	0 70	10070	1007	0 10	70	10070	100%	100%
		and collaborate with BTS,													
		Pasco and FDLE to													
PM9850c:Clerk's Technology -		implement Criminal Justice													
Court and Operational Services	Perf Measure 4	Data Transparency within	N/A	N/A	N/A		I/A		25%	25%	<u> </u>	0%	50%	100%	100%
Court and Operational Services	Peri Measure 4	Continue to configure, test	IV/A	IN/A	IN/A	ı	N/A		23%	237	0 -	10 %	30%	100%	100%
		and collaborate with OSCA													
		to transition to Uniform													
PM9850c:Clerk's Technology -		Case Reporting (UCR) Phase													
	Dorf Massura F	1 for all court areas per	NI /A	N1 /A	NI /A		1/4		100/	100	/ -	00/	250/	F00/	1000/
Court and Operational Services	Perf Measure 5	% of Clerk's print orders	N/A	N/A	N/A		I/A		10%	10%	0 5	0%	25%	50%	100%
DMAQQEOb Drinting Complete Drint Char	Dorf Massure 1		0.4	00/	00%	1000/	10	00/	1000/	4000	,	00/	1000/	1000/	1000/
PM9850h:Printing Services – Print Shop	Perf Measure 1	completed timely and	9	9%	99%	100%	10	0%	100%	100%	o 10	0%	100%	100%	100%

Clerk of the Circuit Court-Performance Measures

Program	Measure	Description	FY17 Target	FY17 Actual	FY18 Target	FY18 Actual	FY19 Target	FY19 Actuals	FY20 Target	FY20 Actual	FY21 Estimat FY	22 Target
		% of Clerk's Printing Services										
		survey cards in excellent and										
PM9850h:Printing Services – Print Shop	Perf Measure 2	very good category	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%
		% of Clerk's Mail Services										
PM9850g:Printing Services - Mailroom	Perf Measure 1	survey cards in excellent and	91%	91%	100%	95%	100%	100%	100%	100%	100%	100%
		% of metered mail										
PM9850g:Printing Services - Mailroom	Perf Measure 2	completed timely and	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
		Continue to provided										
		ongoing technical and										
		functional support for the										
PM9850d:Clerk's Technology -		Oracle eBusiness Suite (EBS)										
Financial Services	Perf Measure 1	and Oracle Business	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
PM9850d:Clerk's Technology -		Continue to assist with										
Financial Services	Perf Measure 2	implementation of federal Continue to collaborate with	N/A	N/A	100%	100%	100%	100%	100%	100%	100%	100%
		Business Technology										
		Services (BTS) to support										
		EBS according to agreed										
		upon guidelines and best										
		practices necessary to										
PM9850d:Clerk's Technology -		improve efficiencies of										
Financial Services	Perf Measure 3	OPUS	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%