SF-PPR	
DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration PERFORMANCE PROGRESS REPORT - SF-PPR	NCC Progress Report Tracking (#): 00181920

Grantee Organization Information			
Federal Agency and Organization Element to Which Report is Submitted	Health Resources and Services Administration (HRSA)	Federal Grant or Other Identifying Number Assigned by Federal Agency	H80CS00024
DUNS Number	055200216	Employer Identification Number (EIN)	596000800
Recipient Organization (Name and complete address including zip code)	PINELLAS, COUNTY OF, 14 S. Fort Harrison OMB 5th Floor, CLEARWATER Florida 33756 - 5338	Recipient Identifying Number or Account Number	181920
Project / Grant Period	Start Date : 11/01/2001	Reporting Period End Date	03/01/2022
Report Frequency	[X] annual [] semi-annual [] quarterly [] other		

Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.			
Typed or Printed Name and Title of Authorized Certifying Official	Karen Yatchum , Authorizing Official	Telephone (area code, number and extension)	(727) 464-5045
Email Address	Kyatchum@co.pinellas.fl.us	Date Report Submitted (Month, Day, Year)	

SF-PPR-2 (Cover Page Continuation)	
DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration	NCC Progress Report Tracking (#): 00181920
PERFORMANCE PROGRESS REPORT - SF-PPR-2 (Cover Page Continuation)	

Supplemental Continuation of SF-PPR Cover Page				
Department Name	Human Services	Division Name		
Name of Federal Agency	Health Resources and Service Administration	Funding Opportunity Number	5-H80-21-003	
Funding Opportunity Title	Health Center Program			

## **Lobbying Activities**

Have you paid any funds for any lobbying activities related to this grant application (progress report)? Reminder, no Federal appropriated funds may be used for lobbying.

Yes

No

## **▼** OMB SF-LLL Disclosure of Lobbying Activities Form

No documents attached

### Areas Affected by Project (Cities, County, State, etc.)

No areas affected added.

Point of Contact (POC) Information			
Title of Position	Name	Phone	Email
Point of Contact	Ms. Elisa DeGregorio	(727) 464-8434	edegregorio@pinellascounty.org

## Health Center Program

DEPARTMENT OF HEALTH AND HUMAN SERVICES
Health Resources and Services Administration
PERFORMANCE PROGRESS REPORT - Health Center Program

NCC Progress Report Tracking (#): 00181920

Section A - Budget Summary			
Count Day was Franchis and Astricts	New or Revised Budget		
Grant Program Function or Activity	Federal	Non Federal	Total
Health Care for the Homeless	\$1,597,565.00	\$2,943,946.00	\$4,541,511.00
Т	otal: \$1,597,565.00	\$2,943,946.00	\$4,541,511.00

Section B - Budget Categories				
	Grant Program Fu			
Object Class Categories	Federal	Non-Federal	Total	
Personnel	\$0.00	\$21,511.00	\$21,511.00	
Fringe Benefits	\$0.00	\$8,546.00	\$8,546.00	
Travel	\$5,495.00	\$0.00	\$5,495.00	
Equipment	\$0.00	\$0.00	\$0.00	
Supplies	\$750.00	\$0.00	\$750.00	
Contractual	\$1,584,220.00	\$2,898,889.00	\$4,483,109.00	
Construction	\$0.00	\$0.00	\$0.00	
Other	\$7,100.00	\$15,000.00	\$22,100.00	
Total Direct Charges	\$1,597,565.00	\$2,943,946.00	\$4,541,511.00	
Indirect Charges	\$0.00	\$0.00	\$0.00	
Total	\$1,597,565.00	\$2,943,946.00	\$4,541,511.00	

Program Income	
Grant Program Function or Activity	Total
Health Care for the Homeless	\$1,872.00
	Total: \$1,872.00

Section C - Non Federal Resour	ces					
Grant Program Function or Activity		Applicant	State	Local	Other	Total
Health Care for the Homeless		\$0.00	\$645,912.00	\$2,296,162.00	\$1,872.00	\$2,943,946.00
	Total :	\$0.00	\$645,912.00	\$2,296,162.00	\$1,872.00	\$2,943,946.00

## Health Care for the Homeless

DEPARTMENT OF HEALTH AND HUMAN SERVICES
Health Resources and Services Administration
PERFORMANCE PROGRESS REPORT - Health Care for the Homeless

NCC Progress Report Tracking (#): 00181920

Section A - Budget Summary			
Grant Program Function or Activity	New or Revised Budget		
	Federal	Non Federal	Total
Health Care for the Homeless	\$1,597,565.00	\$2,943,946.00	\$4,541,511.00
Т	otal : \$1,597,565.00	\$2,943,946.00	\$4,541,511.00

Program Income	
Grant Program Function or Activity	Total
Health Care for the Homeless	\$1,872.00
	Total: \$1,872.00

Section C - Non Federal Resources						
Grant Program Function or Activity	,	Applicant	State	Local	Other	Total
Health Care for the Homeless		\$0.00	\$645,912.00	\$2,296,162.00	\$1,872.00	\$2,943,946.00
	Total:	\$0.00	\$645,912.00	\$2,296,162.00	\$1,872.00	\$2,943,946.00

	FY 2020 Bud	dget Period
Budget Justification	Federal Grant Request	Non-Federal Resources
<b>REVENUE</b> – Should be consistent with information presented if and Form 3: Income Analysis	in Budget Information: Bเ	udget Details form
PROGRAM INCOME (fees, third party reimbursements, and payments generated from the projected delivery of services)		\$1,872
STATE FUNDS		\$645,912
LOCAL FUNDS		\$2,296,162
FEDERAL FUNDING HHS   HRSA   Health Center Program Funding Y3	\$1,597,565	
OTHER FEDERAL FUNDING (break out by source — e.g., HUD, CDC )		
OTHER SUPPORT		
TOTAL REVENUE	\$1,597,565	\$2,943,946
<b>EXPENSES:</b> Object class totals should be consistent with thos Information: Budget Details form.	se presented in Section E	of the Budget
PERSONNEL		
ADMINISTRATION Project Director/Health Care Administrator (CEO) 0.20 FTE   \$107,556 annual salary   K. Yatchum		\$21,511
MEDICAL STAFF		
DENTAL STAFF		
BEHAVIORAL HEALTH STAFF		
ENABLING STAFF		
OTHER STAFF		
TOTAL PERSONNEL	\$0	\$21,511
FRINGE BENEFITS		
FICA @ 0.0765 x \$21,511		\$1,646
State Retirement Contribution @ 0.1005 x \$21,511		\$2,162
Group Life Insurance @ 0.0016 x \$21,511		\$34
Long-Term Disability @ 0.0051 x \$21,511		\$110
Medical @ \$21,660 x 0.20 FTE		\$4,332
Dental @ \$920 x 0.20 FTE		\$184
Short-Term Disability@ \$390 x 0.20 FTE		\$78
TOTAL FRINGE	\$0	\$8,546

	EV 2020 Bu	dant Poriod
Budget Justification	FY 2020 Bu Federal Grant Request	Non-Federal Resources
TRAVEL		
Health Care for the Homeless National Conference 3 FTEs @ \$1,650 per person - 3 nights (May 2020)	\$4,950	
O/E Coordinator - Local Travel (1 FTE @ 1000 miles/yr @ .545/mile)	\$545	
TOTAL TRAVEL	\$5,495	\$0
<b>EQUIPMENT</b> – Include items of moveable equipment that cos year or more.	t \$5,000 or more and wit	h a useful life of one
Not Applicable		
TOTAL EQUIPMENT	\$0	\$0
SUPPLIES	1	
Printing: HCH Outreach Brochure (\$0.25 per brochure x 3,000 copies)	\$750	
TOTAL SUPPLIES	\$750	\$0
CONTRACTUAL - Include sufficient detail to justify costs.		
portion of required and additional services within the health continuous quality improvement services, and patient support staff in support concepts. DOH will serve the patient target of 2,940 unduplicing medical encounters along with identified clinical measure goal County meets bi-weekly with management of the organization to support the contract monitoring and program service deliver	port of the Patient Cente ated patients with qualifi Is as reported in the UD , as well as through sev	ered Medical Home ed primary care S report. Pinellas
Clinical Primary Care Services		
Medical Director   C. Ravindra .15 FTE x (\$172,030 salary + \$51,024 fringe)		\$33,458
QI Coordinator   R. O'Brien .15 FTE x (\$79,511 salary + \$33,607 fringe)		\$16.968
Program Supervisor   R. Bernard 1.0 FTE x (\$60,263 salary + \$15,388 fringe)		\$75,651
Care Coordinator   C. Ufondu 1.0 FTE x (\$43,882 salary + \$26,999 fringe)		\$70,881
Computer Program Analyst   A. Verrett .50 FTE x (\$38,781 salary + \$6,845 fringe)		\$22,813
Senior Physician   R. Mungara 1.0 FTE x (\$133,949 salary + 42,896 fringe)	\$176,845	
ARNP   K. Rice 1.0 FTE x (\$86,321 salary + \$34,490 fringe)	\$120,811	
ARNP   C. Odonohoe (0.75 FTE x \$75,406 salary) + \$24,422 fringe	\$80,977	

	FY 2020 Bud	dget Period
Budget Justification	Federal Grant Request	Non-Federal Resources
Physician (OPS)   Dr. Rao (0.4 FTE x \$84,240 salary) + 3,915 fringe	\$37,611	
Registered Nurse   M. Handy 1.0 FTE x (\$44,990 salary + \$16,854 fringe)	\$61,844	
Registered Nurse   vacant 1.0 FTE x (\$49,490 salary + \$27,989 fringe)		\$77,479
Nurse Senior LPN   O. Hernandez 1.0 FTE x (\$42,538 salary + \$26,762 fringe)	\$69,300	
Nurse LPN   L. Fieldhouse 1.0 FTE x (\$40,463 salary + \$16,055 fringe)	\$56,518	
Medical Assistant   S. Burns 1.0 FTE x (\$30,422 salary + \$14,282 fringe)		\$44,704
Medical Assistant   vacant 1.0 FTE x (\$30,422 salary + \$14,282 fringe)	\$44,704	
Clinic Supervisor   C. Wittstruck 1.0 FTE x (\$30,457 salary + \$24,630 fringe)		\$55,087
Human Services Analyst   A. Hossley 1.0 FTE x (\$31,837 salary + \$14,541 fringe)	\$46,378	
Senior Clerk   A. Brooks 1.0 FTE x (\$27,940 salary + \$24,185 fringe)		\$52,125
Nurse Care Coordinator   L. Koen 1.0 FTE x (\$51,846 salary + \$18,064 fringe)		\$69,910
Eligibility Assistance Worker   B. Telford 1.0 FTE x (\$27,507 salary + \$13,768 fringe)		\$41,275
Support Staff   Marti Flores 1.0 FTE x (\$34,798 salary + \$25,396 fringe)	\$60,194	
Family Support Worker   vacant 1.0 FTE x (\$27,507 salary = \$13,768 fringe)		\$41,275
Dental Services		
Encounter w/Dentist @ \$109/visit (1,352 federal +1,048 non-federal encounters)	\$147,368	\$199,120
Encounter w/Hygienist @ \$70/visit (211 federal+209 non-federal encounters)	\$14,770	\$14,630
Dentures Labs/Supplies		\$15,000
Laboratory Services Subcontractor to FL DOH: Quest Laboratories		
Lab Services ((Avg of \$1,916/mo x 12 mo   Avg 670 encounters/mo)	\$23,000	
Behavioral Health Services		
Subcontractor to FL DOH: Directions for Living Fee for Service Contract up to \$220,000		\$220,000

	FY 2020 Bu	dget Period
Budget Justification	Federal Grant Request	Non-Federal Resources
Specialty Care Services Subcontracted through FL Dept. of Health		
Network of Contracted Providers for Required and Additional Services within the Health Center's Approved Scope of Project (Radiology; Podiatry; Psychiatry; Other)		\$100,000
Local Travel		
Approx 142 miles/month @ .445 cost per mile x 12 months	\$750	
Provider Training		
Basic Life Support Training   CPR @ \$62.75 pp/8 FTE	\$500	
Office Supplies		
Two HC Sites: (@\$346/mo x 12 mos   2 sites)	\$4,150	
Medical Supplies		
Avg. \$1,042/mo   Avg. 283 undup clients/mo; 670 encounters/mo	\$12,500	
Other Services		
Cell Phone (\$133/month x 12 months x 1.0 FTE)	\$1,600	
Data Circuit (monthly @ \$1,436.78 x 12 mo)		\$17,241
Administrative Service Fee 10%		\$114,761
Sub-Total: FL DOH	\$959,820	\$1,282,378

### Operation PAR

(Substance Abuse Services – Medication Assisted Treatment | AIMS Supplemental | Low Income

Pool/Care Team): provide medication assisted treatment (Vivatrol, Bupenephrine, Methadone) for 40 unduplicated HCH clients per year as a result of the Substance Abuse Service Expansion award. Supplemental funding for Access Increases in Mental Health and Substance Abuse Services. Low Income Pool funding from State for CARE Team program w/St. Anthony's hospital. Pinellas County meets monthly with the contractor and receives regular performance outcome data for review.

Clinical Staff - Substance Abuse Service Expansion		
Contract Physician   M. Sheehan \$192,300 max federal limit for Exec Comp II x 3.4% FTE	\$6,500	
Dir. Outpatient Services   B. Maze 0.30 FTE   \$45,011 annual salary	\$6,751	\$6,749
Clinical Supervisor   G. Burke 0.30 FTE   \$52,000 annual salary	\$7,800	\$7,800
CEO/Project Supervisor   D. Clarke 0.05 FTE   \$197,500 adjusted annual salary	\$9,875	
Counselor   T. Rine 1.0 FTE   \$35,609 salary	\$35,609	

	FY 2020 Bud	dget Period
Budget Justification	Federal Grant Request	Non-Federal Resources
Case Manager   S. Rhodes 1.0 FTE   \$36,442 salary	\$36,442	
Counselor   C. Papazian 1.0 FTE   \$37,128 salary	\$37,128	
Case Manager   L. Galka 1.0 FTE   \$29,964 salary	\$29,994	
Counselor   S. Arseneau 1.0 FTE   \$36,275 salary	\$36,275	
Counselor   A. Bechakas 1.0 FTE   \$37,128 salary	\$37,128	
Counselor   L. Guerriero 1.0 FTE   \$37,128 salary		\$37,128
Team Coordinator   L. Matthews 1.0 FTE   \$28,205 salary		\$28,205
Evaluator/Research Assistant   E. Mulgrew 0.10 FTE   \$44,990 annual salary	\$2,250	\$2,250
Fringe @ 26.6% of salaries (\$245,754) (\$82,132)	\$65,370	\$21,846
Personnel Sub-Total	\$311,122	\$103,978
Medication Assisted Treatment Services (SASE)		
Methadone 15.4285/day - 8641 doses (approx. 24 clients/mo)	\$133,321	\$43,341
Buprenorphine 20.5714/day - 875 doses (approx. 18 clients/mo)	\$18,000	
Local Travel		
.485 mile/@ 124 mi/mo x 7 FTE	\$3,783	\$1,261
Office Supplies		
\$60/mo x 12 months x 7 FTE	\$1,800	\$3,186
Other Services		
Cell Phone \$73/month x 12 mos x 7 FTE	\$4,392	\$1,704
Lab Services \$325/mo	\$3,900	
Professional Liability Insurance 1.2% of staff salaries	\$2,949	\$986
Occupancy \$1,700/mo x 12 mos	\$12,000	\$8,400
Computer Maintenance \$48/mo x 12 mos x 7 FTE	\$2,304	\$1,704
Transportation Assistance Vouchers/Bus Passes (1,062 daily bus passes or 242/mo approx.)	\$5,312	

	FY 2020 Bu	dget Period
Budget Justification	Federal Grant Request	Non-Federal Resources
Residential Services (320 bed days @ \$200/day)		\$80,000
Psychiatric Medications		\$8,397
Indirect Cost Rate-14.06% (direct services only/non-MAT)	\$48,867	\$17,043
Sub-Total: Operation PAR	\$547,750	\$270,000
Personnel Solutions Plus (ACA Outreach): The County cor Personnel Solutions Plus, to hire temporary staff as needed for includes the base salary plus the fee charged by PSP.		
Navigator Program Coordinator   E. Richards 1.0 FTE   estimated 35 hrs/wk x Billable Rate \$40.92/hr	\$76,650	
Sub-Total: Personnel Solutions Plus	\$76,650	\$0
<u>Citizens RX (Pharmacy):</u> The County contracts with a Pharm Network to provide needed prescriptions to HCH clients. The creviews performance data monthly.		
Health Care for the Homeless (primary care) (38% utilization by HCH patients of overall contract)		\$1,325,000
Sub-Total: Citizens RX		\$1,325,000
TOTAL CONTRACTUAL	\$1,584,220	\$2,898,889
OTHER – Include detailed justification. Note: Federal funding Cor lobbying costs.	CANNOT support constru	uction, fundraising,
UDS Training, FL Assoc of Comm Health Centers Registration Fee: \$175/pp x 4 FTEs	\$700	
Health Care for the Homeless National Conference 3 FTEs @ \$800 per person - 3 nights (May 2020)	\$2,400	
NextGen (EHR) Enhancements	\$4,000	
TOTAL OTHER	\$7,100	\$0
TOTAL DIRECT CHARGES (Sum of TOTAL Expenses)	\$1,597,565	\$2,943,946
INDIRECT CHARGES – Include approved indirect cost rate.  X% indirect cost rate (includes utilities and accounting services)		
TOTALS (Total of TOTAL DIRECT CHARGES and INDIRECT CHARGES)	\$1,597,565	\$2,943,946

# **Personnel Object Class Category Justification**

PERSONNEL JUST	IFICATION				
Name	Position Title	% of FTE	Annual Base Salary	Adjusted Annual Base Salary	Federal Amount Requested
Pinellas County H	luman Services	•	-		
K. Yatchum	Project Director	20%	\$107,556.00	No Adjustment Needed	\$0.00
Quality Assurance	e/Operations – FL Departm	ent of Healt	h (contractor)		
C. Ravindra, MD	Medical Director	15%	\$172,030.00	No Adjustment Needed	\$0.00
R. O'Brien	QA Coordinator	15%	\$79,511.00	No Adjustment Needed	\$0.00
R. Bernard	Supervisor	100%	\$60,263.00	No Adjustment Needed	\$0.00
A. Verrett	Computer Analyst	50%	\$38,781.00	No Adjustment Needed	\$0.00
Clinical Staff – FL	Department of Health (cor	ntractor)			
R. Mungara	Senior Physician	100%	\$133,949.00	No Adjustment Needed	\$133,949.00
S. Rao	Physician	40%	\$84,240.00	No Adjustment Needed	\$33,696.00
M. Handy	Registered Nurse	100%	\$44,990.00	No Adjustment Needed	\$44,990.00
O. Hernandez	Nurse LPN	100%	\$42,538.00	No Adjustment Needed	\$42,538.00
A. Brooks	Senior Clerk	100%	\$27,940.00	No Adjustment Needed	\$0.00
M. Marti-Flores	Support Staff	100%	\$34,978.00	No Adjustment Needed	\$34,978.00
K. Rice	ARNP	100%	\$86,321.00	No Adjustment Needed	\$86,321.00
C. Wittstruck	Clerical Supervisor	100%	\$30,457.00	No Adjustment Needed	\$0.00
L. Fieldhouse	Nurse LPN	100%	\$40,463.00	No Adjustment Needed	\$40,463.00
S. Burns	Medical Assistant	100%	\$30,422.00	No Adjustment Needed	\$0.00
Vacant - TBD	Family Support Worker	100%	\$27,507.00	No Adjustment Needed	\$0.00
Vacant - TBD	Medical Assistant	100%	\$30,422.00	No Adjustment Needed	\$30,422.00
C. Odonohoe	ARNP	75%	\$75,406.00	No Adjustment Needed	\$56,555.00
Vacant - TBD	Registered Nurse	100%	\$49,490.00	No Adjustment Needed	\$0.00
C. Ufondu	Care Coordinator	100%	\$43,882.00	No Adjustment Needed	\$0.00
A. Hossley	Human Services Analyst	100%	\$31,837.00	No Adjustment Needed	\$31,837.00
B. Telford	Eligibility Assistant	100%	\$27,507.00	No Adjustment Needed	\$0.00
L. Koen	Nurse Care Coordinator	100%	\$51,846.00	No Adjustment Needed	\$0.00
Substance Abuse	Service Expansion – Opera	tion PAR (su	b-recipient/contra	actual)	
B. Maze	Dir. Outpatient Services	30%	\$45,011.00	No Adjustment Needed	\$6,751.00
G. Burke	Clinical Supervisor	30%	\$52,000	No Adjustment Needed	\$7,800.00
D. Clarke	Project Supervisor	5%	\$198,910.00	Adjusted to \$197,500	\$9,875.00
E. Mulgrew	Research Assistant	10%	\$44,990.00	No Adjustment Needed	\$2,250.00
T. Rine	Counselor	100%	\$35,610.00	No Adjustment Needed	\$35,610.00
S. Rhodes	Case Manager	100%	\$36,442.00	No Adjustment Needed	\$36,442.00
C. Papazian	Counselor	100%	\$37,128.00	No Adjustment Needed	\$37,128.00
L. Galka	Case Manager	100%	\$29,994.00	No Adjustment Needed	\$29,994.00
S. Arseneau	Counselor	100%	\$36,275.00	No Adjustment Needed	\$36,275.00
A. Bechakas	Counselor	100%	\$37,128.00	No Adjustment Needed	\$37,128.00
L. Guerrierro	Counselor	100%	\$37,728.00	No Adjustment Needed	\$0.00
L. Matthews	Team Coordinator	100%	\$28,205.00	No Adjustment Needed	\$0.00

PERSONNEL JUSTIFICATION					
Name	Position Title	% of FTE	Annual Base Salary	Adjusted Annual Base Salary	Federal Amount Requested
M. Sheehan	Physician	3.4%	\$260,000.00	Adjusted to \$197,500	\$6,500.00

## Program Specific Form(s) - Review

00181920: PINELLAS, COUNTY OF

Announcement Number: 5-H80-21-003
Grant Number: H80CS00024

Announcement Name: Health Center Program

Target Population: Health Care for the Homeless

Due Date: 10/09/2020 (Due In: 1 Days)

Progress Report Type: Noncompeting Continuation

Current Project Period: 3/1/2019 - 2/28/2022

Resources 🗹

## Form 1C - Documents On File

As of 10/08/2020 09:46:50 AM

OMB Number: 0915-0285 OMB Expiration Date: 1/31/2021

Management and Finance	Date of Last Review/Revision (MM/DD/YYYY)	Not Applicable (N/A)
Personnel policies, including selection and dismissal procedures, salary and benefit scales, employee grievance procedures, and equal opportunity practices.	07/12/2018	
Procurement procedures.	09/23/2020	
Standards of Conduct/Conflict of Interest policies/procedures.	09/19/2017	
Financial Management/Accounting and Internal Control policies and/or procedures to ensure awarded Health Center Program federal funds are not expended for restricted activities.	06/30/2019	
Financial Management/Accounting and Internal Control policies/procedures related to restrictions on the use of federal funds for the purchase of sterile needles or syringes for the hypodermic injection of any illegal drug. (Only applicable if your organization provides syringe exchange services or is otherwise engaged in syringe service programs; otherwise, indicate as N/A).	06/11/2019	[X]
Financial Management/Accounting and Internal Control policies/procedures related to restrictions on the use of federal funds to provide abortion services, except in cases of rape or incest or where there is a threat to the life of the mother. <sup>2</sup> (Only applicable if your organization provides abortion services; otherwise, indicate as N/A).	06/11/2019	[x]
Billing and Collections policies/procedures, including those regarding waivers or fee reductions and refusal to pay.	09/19/2017	

Services	Date of Last Review/Revision (MM/DD/YYYY)	Not Applicable (N/A)
Credentialing/Privileging operating procedures.	07/12/2019	
Coverage for Medical Emergencies During and After Hours operating procedures.	11/12/2019	
Continuity of Care/Hospital Admitting operating procedures.	07/09/2019	
Sliding Fee Discount Program policies, operating procedures, and sliding fee schedule.	02/11/2020	
Quality Improvement/Assurance Program policies and operating procedures that address clinical services and management, patient safety, and confidentiality of patient records.	07/17/2017	

Governance	Date of Last Review/Revision (MM/DD/YYYY)	Not Applicable (N/A)
Governing Board Bylaws.	06/12/2018	
Co-Applicant Agreement (Only applicable to public entity health centers; otherwise, indicate as N/A.)	06/02/2015	[_]

Form 3 - Income Analysis

As of 10/08/2020 09:46:50 AM

OMB Number: 0915-0285 OMB Expiration Date: 9/30/2016

Payer Category	Patients By Primary Medical Insurance (a)	Billable Visits (b)	Income Per Visit (c)	Projected Income (d)	Prior FY Income
Part 1: Patient Service Revenue - Program Income					
1. Medicaid	78.00	78.00	\$24.00	\$1,872.00	\$1,704.00
2. Medicare	0.00	0.00	\$0.00	\$0.00	\$0.00
3. Other Public	0.00	0.00	\$0.00	\$0.00	\$0.00
4. Private	0.00	0.00	\$0.00	\$0.00	\$0.00
5. Self Pay	2901.00	7171.00	\$0.00	\$0.00	\$0.00
6. Total (Lines 1 to 5)	2979	7249	N/A	\$1,872.00	\$1,704.00
Part 2: Other Income - Other Federal, State, Local and	Other Income				
7. Other Federal	N/A	N/A	N/A	\$0.00	\$0.00
8. State Government	N/A	N/A	N/A	\$645,912.00	\$414,649.00
9. Local Government	N/A	N/A	N/A	\$2,256,134.00	\$2,354,917.00
10. Private Grants/Contracts	N/A	N/A	N/A	\$0.00	\$0.00
11. Contributions	N/A	N/A	N/A	\$0.00	\$0.00
12. Other	N/A	N/A	N/A	\$0.00	\$0.00
13. Applicant (Retained Earnings)	N/A	N/A	N/A	\$0.00	\$0.00
14. Total Other (Lines 7 to 13)	N/A	N/A	N/A	\$2,902,046.00	\$2,769,566.00
Total Non-Federal (Non-section 330) Income (Program	Income Plus Other)				
15. Total Non-Federal Income (Lines 6+14)	N/A	N/A	N/A	\$2,903,918.00	\$2,771,270.00

As of 10/08/2020 09:46:50 AM

OMB Number: 0915-0285 OMB Expiration Date: 9/30/2016

## Form 5A - Required Services

Service Type	Column I - Direct (Health Center Pays)	Column II - Formal Written Contract/Agreement (Health Center Pays)	Column III - Formal Written Referral Arrangement (Health Center DOES NOT Pay)	
General Primary Medical Care	[_]	[x]	[_]	
Diagnostic Laboratory	[_1	[x]	[_]	
Diagnostic Radiology	[_1	[x]	[_]	
Screenings	[_1	[x]	[_]	
Coverage for Emergencies During and After Hours	[_]	[x]	[_]	
Voluntary Family Planning	[_1	[_]	[X]	
Immunizations	[_1	[x]	[_]	
Well Child Services	[_1	[_]	[X]	
Gynecological Care	[_]	[x]	[X]	
Obstetrical Care				
Prenatal Care	[_]	[_1	[x]	
Intrapartum Care (Labor & Delivery)	[_1	[_]	[X]	
Postpartum Care	[_]	[_]	[X]	
Preventive Dental	[_1	[x]	[_]	
Pharmaceutical Services	[_]	[X]	[_]	

Service Type	Column I - Direct (Health Center Pays)	Column II - Formal Written Contract/Agreement (Health Center Pays)	Column III - Formal Written Referral Arrangement (Health Center DOES NOT Pay)
HCH Required Substance Use Disorder Services	[_]	[X]	[_]
Case Management	[_]	[x]	[_]
Eligibility Assistance	[x]	[X]	[_]
Health Education	[_]	[X]	[_]
Outreach	[x]	[X]	[_]
Transportation	[_]	[X]	[_]
Translation	[_]	[X]	[_]

**As of** 10/08/2020 09:46:50 AM **OMB Number:** 0915-0285 **OMB Expiration Date:** 9/30/2016

### Form 5A - Additional Services

Service Type	Column I - Direct (Health Center Pays)	Column II - Formal Written Contract/Agreement (Health Center Pays)	Column III - Formal Written Referral Arrangement (Health Center DOES NOT Pay)		
Additional Dental Services	[_]	[X]	[_]		
Behavioral Health Services					
Mental Health Services	[_]	[X]	[_1		
Substance Use Disorder Services	[_]	[_]	[_]		
Optometry	[_]	[_]	[_]		
Recuperative Care Program Services	[_]	[_]	[_1		
Environmental Health Services	[_]	[_]	[_]		
Occupational Therapy	[_]	[x]	[_1		
Physical Therapy	[_]	[x]	[_]		
Speech-Language Pathology/Therapy	[_]	[_]	[_]		
Nutrition	[_]	[_]	[x]		
Complementary and Alternative Medicine	[_]	[_]	[_]		
Additional Enabling/Supportive Services	[_]	[_]	[_]		

**As of** 10/08/2020 09:46:50 AM **OMB Number:** 0915-0285 **OMB Expiration Date:** 9/30/2016

## Form 5A - Specialty Services

Service Type	Column I - Direct (Health Center Pays)	Column II - Formal Written Contract/Agreement (Health Center Pays)	Column III - Formal Written Referral Arrangement (Health Center DOES NOT Pay)
Podiatry	[_]	[X]	[_]
Psychiatry	[_]	[x]	[_1
Endocrinology	[_]	[_]	[_1
Ophthalmology	[_]	[_]	[_]

Service Type	Column I - Direct (Health Center Pays)	Column II - Formal Written Contract/Agreement (Health Center Pays)	Column III - Formal Written Referral Arrangement (Health Center DOES NOT Pay)
Cardiology	[_]	[_]	[_]
Pulmonology	[_]	[_1	[_]
Dermatology	[_]	[_]	[_]
Infectious Disease	[_1	[_]	[_]
Gastroenterology	[_]	[_1	[_]
Advanced Diagnostic Radiology	[_]	[_1	[_]

## Form 5B - Service Sites

As of 10/08/2020 09:46:50 AM
OMB Number: 0915-0285 OMB Expiration Date: 9/30/2016

MOBILE MEDICAL UNIT (BPS-H80-0006	772)		Action Status: Picked from Scop
Site Name	MOBILE MEDICAL UNIT	Physical Site Address	647 1st Ave N, Saint Petersburg, FL 33701-3601
Site Type	Service Delivery Site	Site Phone Number	(727) 582-7781
Web URL	www.pinellascounty.org		
Location Type	Mobile Van	Site Setting	All Other Clinic Types
Date Site was Added to Scope	12/7/1987	Site Operational By	12/7/1987
FQHC Site Medicare Billing Number Status	Health center does not/will not bill under the FQHC Medicare system at this site	FQHC Site Medicare Billing Number	
FQHC Site National Provider Identification (NPI) Number		Total Hours of Operation	27
Months of Operation	November, December, October, Septemb	er, April, March, February, January, August,	July, June, May
Number of Contract Service Delivery Locations		Number of Intermittent Sites	0
Site Operated by	Grantee		
Organization Information			
	No Organiza	ation Added	
Service Area Zip Codes	33760, 33764, 33705, 33781, 33707, 337 33714, 33772	11, 33770, 33771, 33712, 33765, 33713, 346	689, 33702, 33709, 33755, 33701, 3375
Pinellas County BCC Homeless Progra	m (BPS-H80-014512)		Action Status: Picked from Sco
Site Name	Pinellas County BCC Homeless Program	Physical Site Address	440 Court Street, 2nd Floor, Clearwater, FL 33756
Site Type	Administrative	Site Phone Number	(727) 464-8416
Web URL			
Location Type	Permanent	Site Setting	
Date Site was Added to Scope	1/6/2015	Site Operational By	
FQHC Site Medicare Billing Number Status		FQHC Site Medicare Billing Number	
FQHC Site National Provider		Total Hours of Operation	0
dentification (NPI) Number			
dentification (NPI) Number  Months of Operation	December, October, September, Novemb	er, April, March, February, January, August,	July, June, May

Number of Contract Service Delivery Locations			
Site Operated by	Grantee		
Organization Information			
	No Organiz	ation Added	
Service Area Zip Codes			
Bayside Health Clinic (BPS-H80-018057)	)		Action Status: Picked from Scope
Site Name	Bayside Health Clinic	Physical Site Address	14808 49th St N, Clearwater, FL 33762- 2835
Site Type	Service Delivery Site	Site Phone Number	(727) 453-7866
Web URL			
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	6/3/2016	Site Operational By	6/3/2016
FQHC Site Medicare Billing Number Status		FQHC Site Medicare Billing Number	
FQHC Site National Provider Identification (NPI) Number		Total Hours of Operation	60
Months of Operation	November, December, October, Septemb	per, April, March, February, January, August,	July, June, May
Number of Contract Service Delivery Locations		Number of Intermittent Sites	0
Site Operated by	Grantee		
Organization Information			
	No Organiz	ation Added	
Service Area Zip Codes	34689, 33770, 33764, 33707, 33705, 337 33709, 33712, 33781	755, 33756, 33771, 33772, 33760, 33765, 337	762, 33711, 33714, 33701, 33713, 33702,

## Form 5C - Other Activities/Locations

As of 10/08/2020 09:46:50 AM
OMB Number: 0915-0285 OMB Expiration Date: 9/30/2016

Activity/Location Information	
	No other activities/locations added.

As of 10/08/2020 09:46:50 AM
OMB Number: 0915-0285 OMB Expiration Date: 9/30/2016

## **Program Narrative Update - Organizational Capacity**

### **▼** Organizational Capacity

Discuss current major changes, since the last budget period, in the organization's capacity that have impacted or may impact the progress of the funded project, including changes in:

- Staffing, including key vacancies;
- Operations, including changes in policies and procedures as they relate to COVID-19;
   and
- Financial status, including the most current audit findings, as applicable.

Pinellas County works with the Florida Department of Health (DOH) to provide primary care services. The County's program includes the Bayside Health Clinic and a Mobile Medical Unit (MMU) that travels throughout the County five days a week. The clinic operates from 8:00 am 8:00 pm Monday through Thursday, 8:00 am 5:00 pm on Fridays, and 8:00 am 12:00 noon on Saturdays. Staffing: The clinic lost several key staff positions including a Program Manager and 1.5 provider FTEs. Replacements have been hired to fill these positions as of October 2020. Covid-19 had an impact on staffing in 2020 with team

members isolating and/or quarantining during the period. Several factors relating to the center's staffing needs make the positions difficult to fill including extended hours, part time hours, and the MMU licensure requirements. The DOH has also faced competition for hiring within the agency for positions needed to support the Covid-19 response in the County. Operations: The MMU has experienced several mechanical breakdowns this year resulting in 61 non-Covid related days when the van could not be used in 2020. The MMU remained out of service during the peak of Covid-19 when the shelters were shut-down to outside services. Covid-19 also impacted daily operations due to imposed Safer at Home Orders in addition to enhanced safety protocols for staff and patients. While the health center never closed, there were reductions in the number of available in-person appointments. Routine care, minor concerns, and medication management were often encouraged by phone. Dental was also reduced to emergency procedures from 3/20/20 to 5/4/2020. Through 9/30/2020, the health center has seen a 44% reduction in qualified medical visits and 36% decrease in unduplicated primary care patients. Financial: The health center has no financial concerns or audit findings.

### **Program Narrative Update - Patient Capacity and Supplemental Awards**

### **▼** Patient Capacity

Referencing the % Change 2017-2019 Trend, % Change 2018-2019, and % Progress Toward Goal columns:

Discuss trends in unduplicated patients served and report progress in reaching the projected number of patients. In the Patient Capacity Narrative column, explain negative trends or limited progress toward the projected number of patients and plans for achievement.

#### Notes:

- 2017-2019 Patient Number data are pre-populated from Table 3a in the UDS Report.
- The Projected Number of Patients value is pre-populated from the Patient Target noted in the Patient Target Management Module in HRSA EHBs. If you have questions related to your Patient Target, contact the Patient Target Response Team. To formally request a change in your Patient Target, you must submit a request via the Patient Target Management Module in HRSA EHBs.

Project Period: 11/1/2001 - 2/28/2022

Unduplicated Patients	2017 Patient Number (i)	2018 Patient Number (i)	2019 Patient Number (i)	% Change 2017-2019 Trend (i)	% Change 2018-2019 Trend (i)	% Progress Toward Goal (i)	Projected Number of Patients	Patient Capacity Narrative
Total Unduplicated Patients	2799	2839	2952	5.47%	3.98%	99.09%	2979	For the budget period of March 1, 2020 through September 30, 2020, the health center has seen 1,101 unduplicated patients. For the UDS calendar year starting January 1, 2020 through September 30, 2020, the health center has seen 1,604 unduplicated clients. For the calendar year, the health center has seen a 44% reduction of qualified visits and 36% decrease in unduplicated patients. This is primarily due to Covid-19. The health center, while remaining open, reduced the number of in-person appointments to maintain social distance and patient/staff safety standards. The Mobile Medical Unit was offline due to mechanical issues for 61 days and durit the peak of Covid-19 – from March 19, 2020 – July 31, 2020 due to the shelter locations being closed to outside

- 2017-2019 Patient Number data are pre-populated from Table 3a in the UDS Report.
- The Projected Number of Patients value is pre-populated from the Patient Target noted in the Patient Target Management Module in HRSA EHBs. If you have questions related to your Patient Target, contact the Patient Target Response Team. To formally request a change in your Patient Target, you must submit a request via the Patient Target Management Module in HRSA EHBs.

Project Period: 11/1/2001 - 2/28/2022

Unduplicated Patients	2017 Patient Number (i)	2018 Patient Number (i)	2019 Patient Number (i)	% Change 2017-2019 Trend (i)	% Change 2018-2019 Trend (i)	% Progress Toward Goal (i)	Projected Number of Patients	Patient Capacity Narrative
								services/organizations. While still difficult
								to project but based on a 36% reduction
								of clients, we are anticipating a total
								unduplicated patient roster of 1,907 which
								is below our patient target of 2,979.

### Notes:

- 2017-2019 Patient Number data are pre-populated from Table 4 in the UDS Report.
- The Projected Number of Patients values is pre-populated from the patient projections in the Service Area Competition (SAC) that initiated your current period of performance plus the patient projections from selected supplemental funding awarded after the start of the current period of performance. See the frequently asked questions on the BPRTA webpage for details on the selected supplemental funding patient projections included.
- The Projected Number of Patients values cannot be edited during the BPR submission. If these values are not accurate, provide adjusted projections and an explanation in the Patient Capacity Narrative section.

Project Period: 11/1/2001 - 2/28/2022

Special Populations	2017 Patient Number	2018 Patient Number	2019 Patient Number	% Change 2017-2019 Trend (i)	% Change 2018-2019 Trend (i)	% Progress Toward Goal (i)	Projected Number of Patients	Patient Capacity Narrative
Total Migratory and Seasonal Agricultural Worker Patients	1	8	8	700.00%	0.00%	Data not available	0 (This number has been calculated by adding the following patient projections: FY 2019 SAC = 0)	N/A
Total People Experiencing Homelessness Patients	2765	2804	2920	5.61%	4.14%	98.02%	2979 (This number has been calculated by adding the following patient projections: FY 2019 SAC = 2979)	For the budget period of March 1, 2020 through September 30, 2020, the health center has seen 1,101 unduplicated patients. For the UDS calendar year starting January 1, 2020 through September 30, 2020, the health center has seen 1,604 unduplicated clients. For the calendar year, the health center has seen a 44% reduction of qualified visits and 36% decrease in unduplicated patients. This is primarily due to Covid-19. The health center, while remaining open, reduced the number of in-person appointments to maintain social distance and patient/staff safety standards. The Mobile Medical Unit was offline due to mechanical issues for 61 days and during the peak of Covid-19 – from March 19, 2020 – July 31, 2020 due to the shelter locations being closed to outside services/organizations. While still difficult to project but based on a 36% reduction

- 2017-2019 Patient Number data are pre-populated from Table 4 in the UDS Report.
- The Projected Number of Patients values is pre-populated from the patient projections in the Service Area Competition (SAC) that initiated your current
  period of performance plus the patient projections from selected supplemental funding awarded after the start of the current period of performance. See
  the frequently asked questions on the BPR TA webpage for details on the selected supplemental funding patient projections included.
- The Projected Number of Patients values cannot be edited during the BPR submission. If these values are not accurate, provide adjusted projections and an explanation in the Patient Capacity Narrative section.

Project	Period:	11/1/2001	- 2/28/2022
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Special Populations	2017 Patient Number	2018 Patient Number	2019 Patient Number	% Change 2017-2019 Trend (i)	% Change 2018-2019 Trend (i)	% Progress Toward Goal (i)	Projected Number of Patients	Patient Capacity Narrative
								of clients, we are anticipating a total
								unduplicated patient roster of 1,907 which
								is below our patient target of 2,979.
							0	
							(This number has	
Total Public Housing	0	0	0	Data not	Data not	Data not	been calculated by	N/A
Resident Patients	U	U	U	available	available	available	adding the following	N/A
							patient projections:	
							FY 2019 SAC = 0)	

#### Notes:

- 2017-2019 Patient Number data are pre-populated from Table 5 in the UDS Report.
- The Projected Number of Patients column is pre-populated from the patient projections in the SAC that initiated your current period of performance plus the patient projections from selected supplemental funding awarded after the start of the current period of performance. See the frequently asked questions on the BPR TA webpage for details on the selected supplemental funding patient projections included.
- The Projected Number of Patients values cannot be edited during the BPR submission. If these values are not accurate, provide adjusted projections and an explanation in the Patient Capacity Narrative section.
- (\*)The Vision Services category was recently added to SAC, therefore there is no Projected Number of Patients data available at this time.

Project Period: 11/1/2001 - 2/28/2022

Patients and Visits by Service Type	2017 Patient Number	2018 Patient Number	2019 Patient Number	% Change 2017-2019 Trend (i)	% Change 2018-2019 Trend (i)	% Progress Toward Goal (i)	Projected Number of Patients	Patient Capacity Narrative
Total Medical Services Patients	2799	2839	2952	5.47%	3.98%	99.09%	2979 (This number has been calculated by adding the following patient projections: FY 2019 SAC = 2979)	For the budget period of March 1, 2020 through September 30, 2020, the health center has seen 1,101 unduplicated patients. For the UDS calendar year starting January 1, 2020 through September 30, 2020, the health center has seen 1,604 unduplicated clients. For the calendar year, the health center has seen a 44% reduction of qualified visits and 36% decrease in unduplicated patients. This is primarily due to Covid-19. The health center, while remaining open, reduced the number of in-person appointments to maintain social distance and patient/staff safety standards. The Mobile Medical Unit was offline due to mechanical issues for 61 days and during the peak of Covid-19 – from March 19, 2020 – July 31, 2020 due to the shelter locations being closed to outside services/ organizations. While still difficult to project but based on a 36% reduction

- 2017-2019 Patient Number data are pre-populated from Table 5 in the UDS Report.
- The Projected Number of Patients column is pre-populated from the patient projections in the SAC that initiated your current period of performance plus
  the patient projections from selected supplemental funding awarded after the start of the current period of performance. See the frequently asked
  questions on the BPR TA webpage for details on the selected supplemental funding patient projections included.
- The Projected Number of Patients values cannot be edited during the BPR submission. If these values are not accurate, provide adjusted projections and an explanation in the Patient Capacity Narrative section.
- (\*)The Vision Services category was recently added to SAC, therefore there is no Projected Number of Patients data available at this time.

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Project	Period:	11/1/2001	- 2/28/2022

Patients and Visits by Service Type	2017 Patient Number	2018 Patient Number	2019 Patient Number	% Change 2017-2019 Trend (i)	% Change 2018-2019 Trend (i)	% Progress Toward Goal (i)	Projected Number of Patients	Patient Capacity Narrative
Total Dental Services Patients	784	926	946	20.66%	2.16%	105.94%	893 (This number has been calculated by adding the following patient projections: FY 2019 SAC = 893)	of clients, we are anticipating a total unduplicated patient roster of 1,907 which is below our patient target of 2,979.  For the UDS calendar year starting January 1, 2020 through September 30, 2020, the health center has seen 584 unduplicated dental clients. Due to Covid-19, the dental clinic ceased all routine appointments and accepted only emergency procedures from 3/20/20 to 5/4/2020. The total # of dental clients is down 23% and visits are down 31% as a result of Covid-19. Based on a 23% reduction of clients from 2019 totals, the County anticipates seeing 729 in 2020, which is below our patient target of 893.
Total Mental Health Services Patients	1077	440	498	-53.76%	13.18%	43.46%	1146 (This number has been calculated by adding the following patient projections: FY 2019 SAC = 1146)	For the UDS calendar year starting January 1, 2020 through June 30, 2020, the health center has seen 215 unduplicated mental health services patients. Due to Covid-19, the mental health service providers conducted a majority of services via telehealth only which has proven to be difficult with the homeless population. This is below our patient target of 1146. As previously communicated with HRSA, the County had a State grant in 2017, which was not renewed, that provided for mental health services staff to be co-located at the Clinic and to follow the van. These staff were dedicated to working with clients at the point-of-care or shortly thereafter to seek engagement in mental health services. Without the renewed funding,
Total Substance Use Disorder Services Patients	123	146	169	37.40%	15.75%	129.01%	131 (This number has been calculated by adding the following patient projections: FY 2019 SAC = 0	the County was unable to continue providing the on-site staff that engaged a large number of clients during 2017.  For the UDS calendar year starting January 1, 2020 through June 30, 2020, the health center has seen 111 unduplicated substance use disorder services patients. Due to Covid-19, the substance use provider began offering

- 2017-2019 Patient Number data are pre-populated from Table 5 in the UDS Report.
- The Projected Number of Patients column is pre-populated from the patient projections in the SAC that initiated your current period of performance plus
  the patient projections from selected supplemental funding awarded after the start of the current period of performance. See the frequently asked
  questions on the BPR TA webpage for details on the selected supplemental funding patient projections included.
- The Projected Number of Patients values cannot be edited during the BPR submission. If these values are not accurate, provide adjusted projections and an explanation in the Patient Capacity Narrative section.
- (\*)The Vision Services category was recently added to SAC, therefore there is no Projected Number of Patients data available at this time.

Project Period: 11/1/2001 - 2/28/2022

Patients and Visits by Service Type	2017 Patient Number	2018 Patient Number	2019 Patient Number	% Change 2017-2019 Trend (i)	% Change 2018-2019 Trend (i)	% Progress Toward Goal (i)	Projected Number of Patients	Patient Capacity Narrative
							FY 2019 SAC = 131)	take-home medications for those individuals who qualified. All counseling services were offered via telehealth or telephone, if appropriate. This is currently just below our patient target of 131, but we do anticipate meeting this goal.
Total Enabling Services Patients	2700	2797	2893	7.15%	3.43%	98.27%	2944 (This number has been calculated by adding the following patient projections: FY 2019 SAC = 2944)	For the UDS calendar year starting January 1, 2020 through June 30, 2020, the health center has seen 92 unduplicated case management clients and 486 visits. In 2020, the health center's UDS subcommittee conducted a quality assurance review of case management services and found a discrepancy from the definition according to the UDS manual and the practice used by the health center. The operations/quality improvement staff have interviewed patient support staff and processes and made a new recommendation for counting case management services provided by the health center. However, this will greatly reduce the number of clients receiving this service and will put us below our enabling services target of 2,944.
Total Vision Services Patients	Data not availa ble	Data not availa ble	54	Data not available	Data not available	Data not available	NA*	For the UDS calendar year starting January 1, 2020 through September 30, 2020, the health center has seen 54 unduplicated vision clients. Due to Covid- 19, referrals and appointments with vision providers slowed or stopped. The County anticipates a slow increase in unduplicated vision clients the rest of this year which is above our vision services target of 0.

▼ Supplemental Awards 📑

In the Supplemental Award Narrative column, describe the following:

- · Implementation status and progress toward achieving goals, including your progress toward meeting projected outcomes (including actual versus projected patients) and implementing newly proposed sites/services, as applicable;
- · Key factors impacting progress toward achieving goals, including an explanation of the impact of any new or changing environmental factors (state/local/community) on supplemental award progress; and
- · Plans for sustaining progress and/or overcoming barriers (including environmental barriers) to ensure goal achievement.

#### Notes:

- · If you did not receive a Supplemental Award, the system will not require narrative in the Supplemental Award Narrative column.
- Supplemental awards released late in FY 2020 or early in FY 2021 will be included in the FY 2022 BPR.

#### Type of Supplemental Award

Services (IBHS)

#### **Programmatic Goal**

#### Supplemental Award Narrative

FY 2019 Integrated Behavioral Health

Increase access to high quality integrated 2020

behavioral health services, including prevention or treatment of mental health conditions and or substance use disorders (SUDs), including opioid use disorder (OUD) by December 31,

FY 2019 New Access Points (NAP) Satellite

FY 2020 Ending HIV Epidemic -Primary Care HIV Prevention (PCHP) Achieve operational status and increase the number of patients by December 31, 2020

Expand HIV prevention services that decrease the risk of HIV transmission by December 31,

services. IBHS began in Dec. 2019 with a Psychiatric Advanced Practice Registered Nurse (APRN) contracted from Directions for Living (DFL) located onsite at the Bayside Health Clinic. Since that time, the APRN has been providing face to face to face mental health and substance abuse services including psychological and substance abuse evaluations, treatment planning, and medication management, Beginning in March 2020, all services being provided by DFL were transitioned to telephone and telehealth services including new client intake and ongoing treatment services as part of COVID-19 precautions. New clients had to have access to print DFL's new intake paperwork or pick up and return at DFL's office though services are not provided there. Behavioral health services remain telephone and telehealth only at this time which has created significant barriers in progress toward increasing access to integrated behavioral services. Many clients lack access to sufficient technology and/or the confidential space needed to complete services via telephone and/or telehealth. Others are not comfortable receiving services in this manner. The health center has been working collaboratively with DFL to overcome barriers created by COVID-19 precautions and remote services. Bayside Health Clinic staff are now providing clients newly referred to DFL with intake paperwork to complete and sending it to DFL on their behalf. DFL is providing needed technology to complete telehealth visits to homeless shelters to allow clients at the shelter to check out to use for services. Opportunities are being explored to allow clients to complete telehealth visits with DFL onsite at the Bayside Clinic. The goal is to reintegrate behavioral health services into the Bayside Health Clinic in early 2021 when risk of COVID-19 exposures have been further mitigated.

For the UDS calendar year starting January 1, 2020 through June 30, 2020, the IBHS staff have seen 93 unduplicated clients for mental health

The health center, as of September 30, 2020, has not tested any patients for HIV yet. Covid-19 has significantly impacted the patient roll-out of the program, however, several activities have occurred during the Covid period to prepare the health center for implementation. Since receiving this award. the health center has grown our relationship with Ryan White grantee in Pinellas County to develop a process and contacts for linkage to care for any patients that test positive for HIV. The health center has worked with the contracted lab on process and pricing for implementing in house STD and HIV testing. We have ordered all the lab supplies to begin STD/HIV testing (a lot of specimen collection related supplies are on backorder due to COVID). All STD medications are on hand to begin treatment, when needed. In relation to PrEP prescribing, the health center staff have developed PrEP protocol and process flow document. Additionally, the health center has been unsuccessful in recruitment of a qualified PrEP Navigator who was to play a key role in outreach efforts. A candidate had been identified in July 2020 and withdrew, however, the position was reposted and an offer has been extended as of 9/30/20. Internal training and implementation meetings had to be postponed in April 2020 as COVID-19

In the Supplemental Award Narrative column, describe the following:

- Implementation status and progress toward achieving goals, including your progress toward meeting projected outcomes (including actual versus
  projected patients) and implementing newly proposed sites/services, as applicable;
- Key factors impacting progress toward achieving goals, including an explanation of the impact of any new or changing environmental factors (state/local/community) on supplemental award progress; and
- · Plans for sustaining progress and/or overcoming barriers (including environmental barriers) to ensure goal achievement.

#### Notes:

- · If you did not receive a Supplemental Award, the system will not require narrative in the Supplemental Award Narrative column.
- Supplemental awards released late in FY 2020 or early in FY 2021 will be included in the FY 2022 BPR.

Type of Supplemental Award	Programmatic Goal	Supplemental Award Narrative
		testing and response efforts were prioritized. The contracted lab also
		postponed implementation meetings as well as their priority was COVID-19
		testing. Staff and providers have since received training in September on
		STD/HIV testing and treatment. Some health center staff were impacted by
		COVID-19 and were unable to work due to reasons such as health and
		lack of child care resulting in insufficient staffing to safely and effectively
		roll out new service. The health center, working with the homeless
		population, is very interested in moving this forward and hopes that we will
		soon be able to balance Covid-19 impacts with normal operations and new
		workflows soon.

### **Program Narrative Update - One Time Funding**

#### **▼** One-Time Funding Awards

Use the checkboxes in the Allowable Activities column to indicate the allowable activities that are taking place or have taken place in your health center. In the Activities column discuss those activities (identified via checkmark) and their impact.

#### Notes:

- If you did not receive a One-Time Funding Award, the system will not require narrative in the Activities column.
- One-time awards released late in FY 2020 or early in FY 2021 will be included in the FY 2022 BPR.
- (\*) Use the checkboxes to indicate your allowable one-time funding activities

## Type of One-Time Funding Award **Allowable Activities** FY 2019 Health Center Quality [ ] Developing and improving health center systems and Improvement infrastructure: [X] Training staff [X] Developing policies and procedures [ ] Enhancing health information technology, certified electronic health record, and data systems [X] Data analysis [X] Implementing targeted QI activities (including hiring consultants) [ ] Developing and improving care delivery systems: [X] Supporting care coordination, case management, and medication management [ ] Developing and implementing contracts and formal agreements with other providers [X] Laboratory reporting and tracking [X] Training and workflow redesign to support team-based care [ ] Clinical integration of behavioral health, oral health, HIV care, and other services [ ] Patient engagement activities

### Activities

The QI Award funds a Government Operations Consultant position at DOH-Pinellas that focuses on leading the action plans to improve outcome measurements, with a focus on patients with Diabetes. During the reporting period, the position has completed the following activities: provided training to clinical staff on NextGen related to A1c and Care Plan documentation, tracked A1C labs and weight management measures, entered alerts in patient records for key components of Diabetes management, analyzed data and created monthly follow up lists of high risk patients for clinical staff to support care coordination, assisted with identifying high risk patients with diabetes for care planning, identified and distributed resources for patients with diabetes, and created an distributed reports related to outcome measures. With the support of this position and implementing targeted quality improvement initiatives, the percentage of patients with a HgA1C >9 or no test during the measurement year improved from 48% to 42%. In addition to working on diabetes and quality measures, the Government Operations Consultant position has assisted the health center with preparing for implementation of HIV and STD testing and PrEP. This work has included identifying resources, developing

Use the checkboxes in the Allowable Activities column to indicate the allowable activities that are taking place or have taken place in your health center. In the Activities column discuss those activities (identified via checkmark) and their impact.							
Notes:							
One-time awards released late	ime Funding Award, the system will not require narrative in the Act in FY 2020 or early in FY 2021 will be included in the FY 2022 BPR cate your allowable one-time funding activities						
Type of One-Time Funding Award	Allowable Activities	Activities					
		procedures and workflows, and coordinating staff					
		training.					
	[ ] Support infrastructure enhancements to provide new or						
	enhance existing high quality, integrated oral health services:						
	[ ] Minor alteration and renovation (A/R) to modernize existing						
FY 2019 Oral Health Infrastructure	facilities						
	[ ] Purchase and installation of dental and radiology equipment						
	[ ] Training and consultation to increase oral health integration						

[ ] Purchase of mobile dental units