

LOUIS GALDIERI, RN, BSN, MHA

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EDUCATION

- 1999 Master of Science, Health Administration – St. Joseph’s University, Philadelphia, Pennsylvania
- 1994 Bachelor of Science, Nursing – LaSalle University, Philadelphia, Pennsylvania
- 1985 Diploma, Nursing – Community Medical Center School of Nursing, Scranton, Pennsylvania

EXPERIENCE

2000 BAYCARE HEALTH SYSTEM, CLEARWATER, FL

to BayCare Health System is a leading community-based health system in the Tampa Bay area
present presently composed of a network of 15 not-for-profit hospitals, outpatient facilities and services including imaging, laboratory, behavioral health ,home health care and urgent care.

President – Morton Plant Hospital/ Senior Vice President, Market Leader North Pinellas/West Pasco, FL (2018 to Current)

BayCare West Region is made up of four not-for-profit hospitals with a total of 1,180 licensed beds, 6524 employees and total net revenue of \$1.2 billion.

Responsibilities: Senior executive for BayCare Health System with operational responsibility for Morton Plant Hospital, Mease Countryside Hospital, Mease Dunedin Hospital and Morton Plant North Bay Hospital. Works with other BayCare leaders to coordinate all BayCare activities for the West Region. Additional responsibilities include administrative oversight for the following matrix management areas: Morton Plant Hospital Operations, BayCare Neuro Service Line and Morton Plant Hospital Surgery. Coordinates all Board of Trustees/Committee Meetings and related activities for Morton Plant Mease Healthcare. Maintains a collaborative and strong rapport with members of the medical staff, Board of Trustees and other members of the senior leadership team.

Accomplishments:

- 2019 Team Member As Customer Performance achieved Top Decile for Team Member Engagement.
- 2018 and 2019 Top Decile performance as determined by IBM Watson Analytics

President – Mease Hospitals, Dunedin/Safety Harbor, FL (2009 to 2018)

Mease Countryside Hospital is a not-for-profit hospital with 311 licensed beds, 1750 employees and net revenues of \$350 Million. Mease Dunedin Hospital is a not-for-profit hospital with 120 licensed beds, 665 employees and net revenues of \$91.2 Million.

- Previous positions: Chief Operating Officer (MCH: 2009-2013) (MDH: 2005-2013); MCH Interim COO (2008-2009); Assistant Administrator (2002-2005); Director of Planning & Marketing (2000-2002)

Responsibilities: Senior executive for BayCare Health System with operational responsibility for Mease Countryside and Mease Dunedin Hospitals. Additional responsibilities include administrative oversight for the following matrix management areas: Respiratory Services, Surgical Services, Inpatient Medical Imaging, Pastoral Care & Ethics and Volunteer Resources. Serves as Executive Lead for Orthopedics for the system. Maintains a collaborative and strong rapport with members of the medical staff, Board of Trustees and other members of the senior leadership team. Strategic planning responsibilities within Morton Plant Mease Health Care include the following:

- Formulation, articulation and accountability for two hospitals' objectives, operating plans and policies.
- Fulfillment of the two hospitals' strategic roles within the overall vision and strategy of the BayCare Health System.

Accomplishments:

- Achieved Truven Top Decile Overall Performance at Mease Countryside 2012 – 2017. Improved Mease Dunedin's Truven Top Decile performance from lower quartile (2011) to top quartile in 2016.
- Led Mease Countryside and Mease Dunedin Hospitals in achieving 4-Star Rating from CMS on hospitals' quality measures performance. (2016)
- Improved hospital safety scores for Mease Countryside and Mease Dunedin Hospitals from B's to A's (2016).
- Achieved top decile performance in team member engagement and satisfaction. Mease Countryside scored 4.33 Top Quartile and Mease Dunedin scored 4.42 Top Decile. (2017)
- Achieved top decile performance with physician alignment and engagement. Mease Countryside scored in the 96th percentile for engagement, and in the 95th percentile on alignment. Mease Dunedin scored in the 92nd percentile for engagement, and in the 95th percentile on alignment. (2017)
- In 2017, developed and implemented a Master Facility Plan at Mease Countryside Hospital. This includes the construction of a new 4-story, 165,841 square foot patient tower designed to create continuous platforms of care that support clinical excellence. With the addition of 56 new patient beds, private rooms will increase from 32% to 82%. This project represents a \$156M investment to improving the health of our community and is scheduled for completion in November 2020. Additionally, the construction of a new 950-space parking garage will increase parking capacity by 22% with completion scheduled for December 2018.
- Instrumental in leading the renovation and expansion of Mease Dunedin Hospital with total capital expenditures exceeding \$50 million and covering 82% of the hospital campus. This included conversion to 70% private patient rooms, a new ambulatory care unit, new operating rooms, renovated ED and Kitchen/Dining areas, and the construction of BayCare Alliant Hospital, the first LTACH "Hospital within a Hospital" in the Tampa Bay Area.

1985
to

UNIVERSITY OF PENNSYLVANIA HEALTH SYSTEM, PENNSYLVANIA HOSPITAL,
Philadelphia, PA (1985-2000)

2000

Pennsylvania Hospital

Clinical Director, Peri-operative Services (1999-2000)

Responsibilities:

- A not-for-profit hospital with 515 licensed beds; over 29,000 inpatient admissions and 115,000 outpatient visits each year, including over 5,200 births.
- Previous positions: Director, Physician, Patient and Staff Relations (1994 – 1999); Director, Professional Services (1993 – 1994); Manager, Same Day Admissions (1991–1993); Staff Nurse, Post Anesthesia Care Unit (1988–1990); Staff Nurse, Medical/Surgical/Urology (1985–1988).

Accomplishments:

- Envisioned and created the first pre-admission testing and teaching (PATT) department at Pennsylvania Hospital.
- Designed, implemented and led the physician, patient, and guest relations department at Pennsylvania Hospital, formed to manage patient advocacy programs, guest services and physician relations. It was one of the first hospitals in the greater Philadelphia area to implement this program.

PROFESSIONAL AFFILIATIONS

American College of Healthcare Executives, Member, 2002 – present

American Hospital Association

Amplify Clearwater (Clearwater Chamber of Commerce), Board Member, 2018 – present

Florida Organization of Nurse Executives

Pennsylvania Society for Healthcare Consumer Advocacy, President, Philadelphia Chapter, 1997 – 1999

National Society for Patient Representation and Consumer Affairs, Legislative Committee, 1997

COMMUNITY INVOLVEMENT

City of Dunedin “Give Me Shelter”, 2017

American Heart Association, Tampa Bay Heart Walk Board, 2013-2015

American Heart Association “My Heart My Life” Chair, 2013-present

Clearwater Free Clinic Board, 2012 – present

Clearwater Free Clinic Long Range Planning Committee, 2014-present (past Chair)

City of Dunedin Chamber of Commerce, Chairman, Board of Directors, 2009

City of Safety Harbor Chamber of Commerce, Board of Directors, 2000 – 2001

OUTSIDE INTERESTS

Fitness, Traveling, and spending time with family and friends

AWARDS AND PUBLICATIONS

- Helped lead Morton Plant Hospital in achieving the IBM Watson Health™ 100 Top Hospital status. Morton Plant has been designated the IBM Watson Health™ 100 Top Hospital status seven times. (2019)
- Led Mease Countryside Hospital in achieving the IBM Watson Health™ 100 Top Hospital status ten times,

most recently in 2018. Mease Countryside is the only large hospital to receive this award 10 times. Published article *"Perennials Among 100 Top Hospitals cultivate cultures that encourage high-quality care"* recognize this achievement, Modern Healthcare, (2018)

- Published article *"Top Hospitals – Large Community Hospital, Mease Countryside Hospital: Engaging Success"*, ACHE Healthcare Executive, (Jul/Aug 2018)
- Published *"Building Better Service through an Employee Council,"* Healthcare Consumer Advocacy, the newsletter for the Society for Healthcare Consumer Advocacy of the American Hospital Association, Jan./Feb. (1999)

REFERENCES

Available upon request