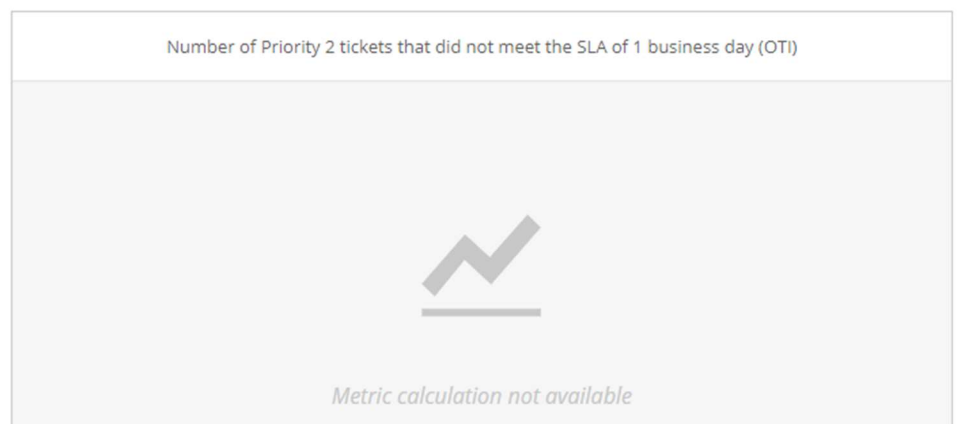
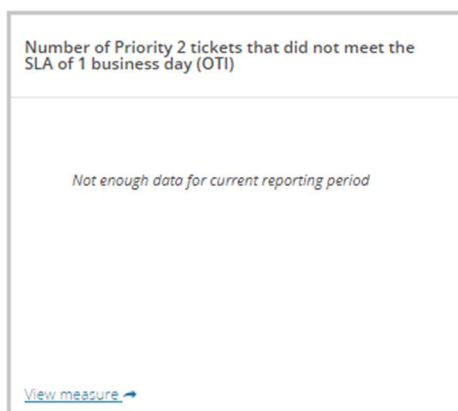
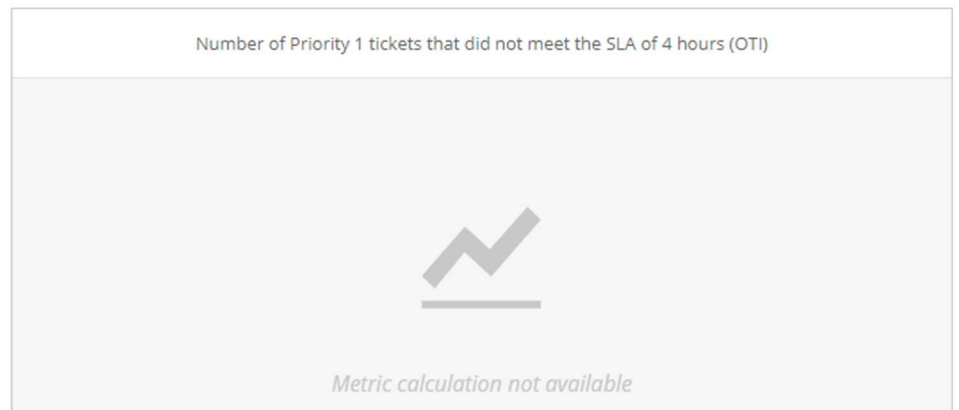
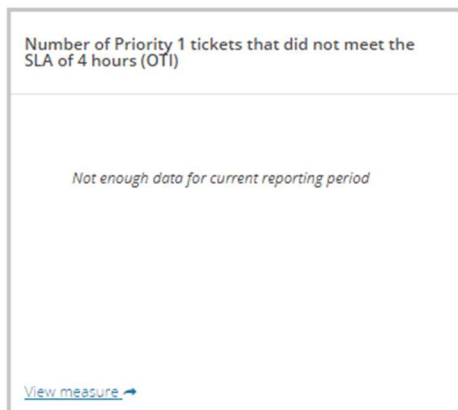


Office of Technology and Innovation

Purpose

The Office of Technology and Innovation (OTI) is responsible for providing information technology and business application/software services to all departments under the County Administrator. OTI was created in FY19 by realigning positions from Business Technology Services (BTS). OTI staff provide both custom application development and business support services, and also leads the County's commercial off-the-shelf (COTS) vendor-supported system implementations. OTI also provides data integration services and a variety of business support services such as process mapping, change management, governance support, and application portfolio management. OTI is looked upon to research, recommend, and implement innovative solutions that foster increased business productivity to its internal customer departments.



Office of Technology and Innovation Performance Measures and Work Plan Initiatives

Implement Sea Level Rise Capital Planning Tool

50

Percent Complete

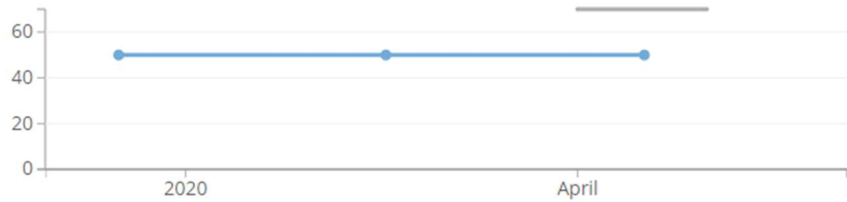
4/1/20 - 4/30/20

✓ On Track

Target 70 April 2020

[View measure](#)

Implement Sea Level Rise Capital Planning Tool



[View Source Data](#)

Complete ADA Compliance

70

Percent Complete

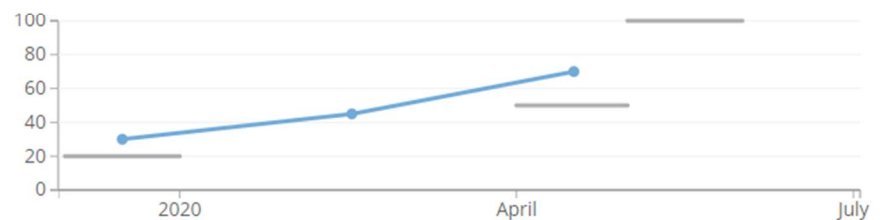
4/1/20 - 4/30/20

✓ On Track

Target 50 April 2020

[View measure](#)

Complete ADA Compliance



[View Source Data](#)

Implement the OTI Strategic Plan

Ended

100

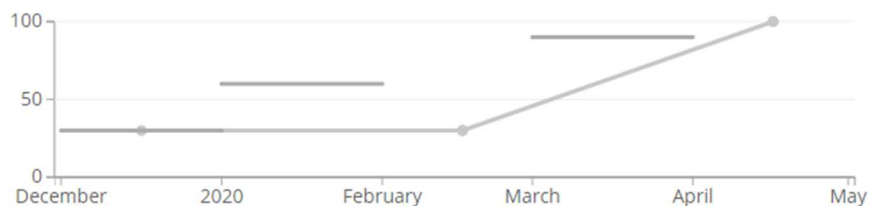
Percent Complete

4/1/20 - 4/30/20

Target 100 June 2020

[View measure](#)

Implement the OTI Strategic Plan



[View Source Data](#)

Create BCC IT Strategic Plan

10

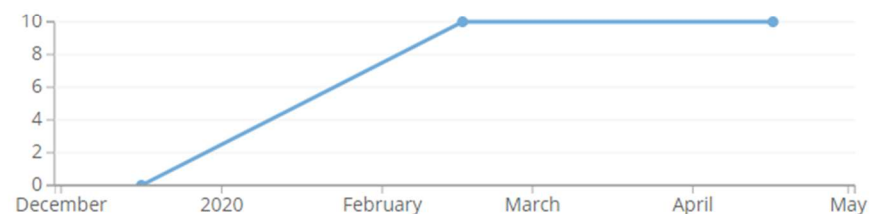
Percent Complete

4/1/20 - 4/30/20

✓ On Track

[View measure](#)

Create BCC IT Strategic Plan



[View Source Data](#)

Office of Technology and Innovation Performance Measures and Work Plan Initiatives

