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PROFFESIONAL EXPERIENCE

Oct. 2013- present

Section Chief

Bay Pines VAHCS Emergency Department

Bay Pines, Florida

Mar 2015 - Jun 2015

Acting Chief of Medicine

Bay Pines VAHCS Bay Pines, Florida

Oct. 2012 Sep 2013

Acting Section Chief

Bay Pines VAHCS Emergency Department

Bay Pines, Florida

2007- Oct 2012

Assistant Section Chief

Bay Pines VAHCS Emergency Department

Bay Pines, Florida

2007-2009

Chest Pain Center Director

Bay Pines VAHCS Bay Pines, Florida

2001-2007

Physician Emergency Department

Bay Pines VAHCS Emergency Department

Bay Pines, Florida

2001-2004

Physician Emergency Department

James A Haley VA Emergency Department

Tampa, Florida

EDUCATION AND TRAINING

Postdoctoral

1998-2001

Residency, Emergency Medicine, University of Maryland, Shock Trauma

Baltimore, Maryland

Doctoral/Graduate

1994-1998

M.D. University of South Florida College of Medicine, Tampa, Florida

Undergraduate

1991-1994

BS Biology, Magna Cum Laude, Florida International University, Miami, Florida

1989-1991

Major Biology, University of South Florida, Tampa, Florida

CERTIFICATION

Dec 2014 Re-certification American Board of Emergency Medicine

2009-present State of Florida Medical License ME82710

Nov 2004 Certified American Board of Emergency Medicine

ACLS Current

Current **BLS**

RESEARCH ACTIVITIES/PRESENTATIONS

Intervention for Stroke Performance Improvement using Redesign Engineering (INSPIRE)

Presentation: Trauma During Pregnancy

University of Maryland, Department of Emergency Medicine

Presentation: Rhabdomyolysis

University of Maryland, Department of Emergency Medicine

Presentation: Emergency Medicine Contracts and Employment University of Maryland, Department of Emergency Medicine

DEPARTMENTAL IMPROVEMENT/PROGRAM BUILDING

2010-present Stroke Initiative

> As a leader in the ongoing stroke initiative I served as chair of the Stroke Committee for 4 years and now serve as co-chair. In The facility received the GOLD Award for Stroke from the AHA making Bay Pines the first VA in the country to receive this honor. I revised the Stroke Center Memorandum, designed, developed, and implemented numerous process changes in stroke care throughout the facility. These include order sets, policy revision, education, data collection and stroke team organization.

2009-present EDIS electronic patient tracking system

> I Implemented EDIS in our Emergency Department. Bay Pines was one of the first hospitals to adopt these system years before the national mandate. I designed a multidisciplinary process for patient data entry into the system. This process has been shared with other facilities. I am currently the clinical POC who is responsible for

staff education and version update for the facility.

2007-2009 **ED Renovation Project**

> As assistant section chief I was one of the primary clinical consultants for Emergency Department renovation project. I assisted with all aspects of ED activation including room design and layout, equipment purchase, workstation layout, patient safety, and workflow planning. I received a special contribution award for my efforts toward this monumental project.

2008

ED Pharmacist Program

I assisted with implementation and program design for a pharmacist in the ED. This position was one of the first of its kind in the VA system. It has expanded over the years and has been mirrored in other VA's all over the country. This program has since expanded and the ED pharmacist has become an integral part of the ED team.

SYSTEM INNOVATION AND QUALITY IMPROVEMENT ACTIVITIES

2014-present Utilization Management Collaborative

Year long process improvement project to reduce the rate of conversion from observation to regular admission. Overall reduction - 30% in 1 year. Group selected as top 10 performer.

2009-present Peer Review Committee

I am a voting member of the peer review committee. I am in charge of assigning, reviewing, and presenting all cases that involve the Emergency Department. As Chief of the ED I am also responsible for executing recommendations for clinical improvement brought forth in the committee.

2009-present Root Cause Analysis participant

2006-present EPRP/ORYX Performance Measure Improvement

I monitor and review performance measures pertaining to ACS Pneumonia Stroke and Patient Flow/ED measures. I review all charts, submit appeals. monitor metrics, and implement process improvement that pertains to the Emergency Department.

2007-2010

Streamline Admission Workgroup

I was appointed by the Chief of Staff to serve as the ED representative. In the workgroup we flowcharted and redesigned the admission process, created a patient flow center, improved handoff communication, and developed metrics document improvement in ED length of stay, time on divert, and time from decision to admit to transfer to the ward. In addition we drafted the medical center diversion policy and the admission policy. The overall process improvements we made were recognized with a national systems redesign award.

2009

Emergency Department Radiology Quality Assurance

In collaboration with radiology a process was developed to review all abnormal Emergency Department radiology studies that were read as possible malignancy. I serve as backup reviewer for abnormal image results.

2007-2009

Society of Chest Pain Centers Accreditation

As chest pain center director I led the facility to achieve chest pain accreditation with the Society of Chest Pain Centers for 2 consecutive years.

PRODUCTION OF POLICIES PROTOCOLS AND GUIDELINES:

STEMI Protocol/Critical Pathway

Coordinated and designed order sets, triage protocols, transfer protocols and clinical processes for the care of cardiac patients. This was part of the accreditation process with the Society of Chest Pain Centers.

Community Acquired Pneumonia (CAP)

I formed a team to review our care of patients with community-acquired pneumonia. The protocols and guidelines that were developed led to a significant improvement in CAP metrics and performance measures.

ED Standing order Sets

Developed and drafted current ED order sets in conjunction with IRM. These order sets are used to streamline the order process and expedite patient care. Nurses can initiate standing order sets and protocols from triage. This practice has significantly improved ED throughput and patient flow as well as performance measure metrics for door to ECG and Troponin turn around time.

ED Medication Order Sets

I assisted with implementation of inpatient medication orders for outpatients (IMO). This project improved compliance with electronic medication orders in the ED. With the assistance of our ED pharmacist we created an order set with medications most commonly prescribed in the ED. These orders were converted to IMO format and are still used today. With nursing assistance we also created a separate template which tracts medication time of administration and dosing. Usage of this template has improved handoff communication and medication errors for admitted patients.

Stroke Protocols

As Stroke Center Director I am responsible for the development of Stroke order sets, templates, educational materials clinical quality assurance, data collection and protocols for the facility. These items have been shared with other VA's nationwide. Under my direction Bay Pines received a Gold award and 2 silver Awards from the American Heart Association for clinical excellence in stoke care.

Medical Center Diversion Policy

Stroke Memorandum

EDUCATIONAL ACTIVITIES

2013-present Clinical Preceptor/Coordinator for Student Emergency Department Elective.

2012-present Emergency Department rotation for dental residents.

I served as a subject matter expert for the development of emergency medicine curricula for women's healthcare in the VA. This project is a joint effort from Sim Learn and the National Women's Healthcare Group.

ORGANIZATIONAL ACTIVITIES

Committees

2012-present Simulation Workgroup

2011-2012 Emergency Response Workgroup

2011-present Code Blue Committee

2010-present Co-Chair Stroke Subcommittee
2010-present ED Stakeholder Workgroup
2009-present Peer Review Committee
2006-present Critical Care Committee

2005-present Emergency Planning Committee/Mass Casualty Drills

2005-present Pharmacy and Therapeutics Committee 2007-2010 Streamline Admission Workgroup

2005-2010 Chair ACS Committee

Advisory Committees, Review Groups

2008-2010 Emergency Medicine Field Advisory Committee Medicine Documents/Templates

Subcommittee

RECOGNITION

Awards, Honors

Special Contribution Award - American Heart Association Gold Stroke Award recognition

Special Contribution Award - Chest Pain Center Accreditation

Special Contribution Award - Emergency Department Redesign and Activation

VA National Systems Redesign Award Certificate of Appreciation

ONS Innovation Award: Empowering Evidence Based Practice for Stroke Care

Magna Cum Laude

Honors Convocation University of South Florida