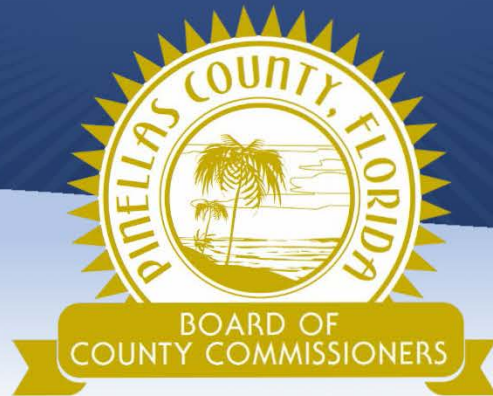


# Doing Things!

To Serve the Public

Emergency Management

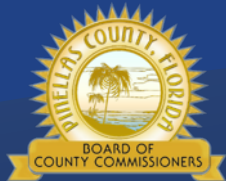


**Our Vision:**  
To Be the Standard for  
Public Service in America.

# Work Session Presentation

**Presented by Cathie Perkins**

**March 5, 2019**



**Our Vision: To Be the Standard for Public Service in America.**



# Who We Are



- **13.5 FTE, 0.6% of County Administrator Workforce**
- **Supplemented by:**
  - **County Volunteers**
  - **Interns**



# What We Do



- **Comprehensive Emergency Planning for All Hazards**
- **County Operations for Disaster Response and Recovery**
  - **100's of agencies who coordinate and collaborate**





# What We Do



- **Plan and Prepare**
  - Engage partners in planning, training and exercise
  - Prepare citizen resiliency through public education and outreach





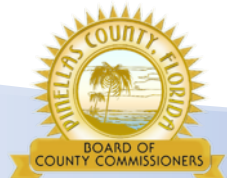
# What We Do



- **Warn and Notify**
  - Public, partners, and personnel
- **Activate**
  - Emergency response operations
- **Recover**
  - Coordinate emergency recovery plan



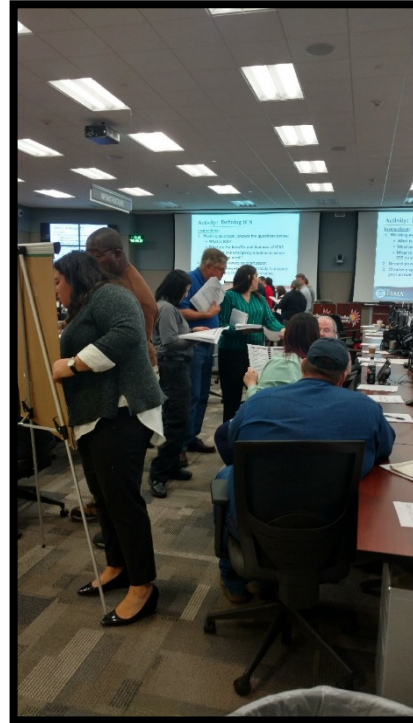
|  |  |   |
|--|--|---|
|   | <b>Pinellas County</b><br>Emergency Operations Center<br><b>SITUATION REPORT</b><br><b>#1</b>  | <b>CONTACT INFORMATION</b><br>Main: (727) 464-5555<br>FAX: (727) 464-4024<br><a href="mailto:ema@pinellascounty.org">ema@pinellascounty.org</a> |
| <b>1. INCIDENT NAME</b><br>Hurricane Michael   | <b>2. DATE</b><br>October 8, 2018  | <b>3. TIME</b><br>4 PM  |
| <b>4. EOC ACTIVATION LEVEL</b><br>Level 2 - Partial Activation   | <b>5. LOCAL STATE OF EMERGENCY DECLARED?</b> No  | <b>6. PREPARED BY</b><br>Situation Unit Leader  |
| <b>CURRENT SITUATION</b>   | <b>EVENT GRAPHICS</b>  |   |
| <b>8. OVERVIEW</b><br>A Tropical Storm Watch and a Storm Surge Watch has been issued for Pinellas County. Hurricane Michael is now a Category 1 hurricane and is expected to strengthen to a Category 2 or 3 hurricane before making landfall in the Panhandle or Big Bend area.<br><br>If the hurricane stays on the present track, the effects on Pinellas County will be coastal storm surge of 2 - 4 feet with rainfall amounts of 3 - 4 inches. Higher rain totals in storm banding could cause street and low-lying area flooding through Thursday. Tropical storm wind gusts of up to 73 mph are possible starting around 8 PM Tuesday night through Wednesday.<br><br>The EOC is now at Level 2 - Partial Activation. It will be open until 7:30 p.m. tonight. It will reopen at 7:30 a.m. Tuesday. 10/9 and will remain open until conditions improve late Wednesday afternoon.<br><br>There are no evacuation orders at this time. Community shelters have been put on standby. The need for additional measures will be assessed if conditions warrant. | <b>8. EVENT MAPS</b><br> <p>Note: This map contains the probable path of the storm center but does not show the size of the storm. Hazardous conditions can occur outside the center.</p> <p><b>Hurricane Michael</b><br/>October 8, 2018<br/>11 AM EDT: Category 1<br/>NHC's Estimated Hurricane Category<br/>Movement N at 7 mph</p> <p><b>Current information:</b> x<br/>x Expected winds 31-34 mph<br/>x Maximum sustained wind 73 mph<br/>x Movement N at 7 mph</p> <p><b>Forecast positions:</b><br/>x Expected position 10/9<br/>x Expected winds 30-39 mph<br/>x 30-73 mph N 74-113 mph at 1-10 mph</p> <p><b>Potential track area:</b><br/>x 10-14 mph<br/>x 15-20 mph<br/>x 21-25 mph<br/>x 26-30 mph<br/>x 31-34 mph<br/>x 35-40 mph<br/>x 41-45 mph<br/>x 46-50 mph<br/>x 51-55 mph<br/>x 56-60 mph<br/>x 61-65 mph<br/>x 66-70 mph<br/>x 71-75 mph<br/>x 76-80 mph<br/>x 81-85 mph<br/>x 86-90 mph<br/>x 91-95 mph<br/>x 96-100 mph<br/>x 101-105 mph<br/>x 106-110 mph<br/>x 111-115 mph<br/>x 116-120 mph<br/>x 121-125 mph<br/>x 126-130 mph<br/>x 131-135 mph<br/>x 136-140 mph<br/>x 141-145 mph<br/>x 146-150 mph<br/>x 151-155 mph<br/>x 156-160 mph<br/>x 161-165 mph<br/>x 166-170 mph<br/>x 171-175 mph<br/>x 176-180 mph<br/>x 181-185 mph<br/>x 186-190 mph<br/>x 191-195 mph<br/>x 196-200 mph<br/>x 201-205 mph<br/>x 206-210 mph<br/>x 211-215 mph<br/>x 216-220 mph<br/>x 221-225 mph<br/>x 226-230 mph<br/>x 231-235 mph<br/>x 236-240 mph<br/>x 241-245 mph<br/>x 246-250 mph<br/>x 251-255 mph<br/>x 256-260 mph<br/>x 261-265 mph<br/>x 266-270 mph<br/>x 271-275 mph<br/>x 276-280 mph<br/>x 281-285 mph<br/>x 286-290 mph<br/>x 291-295 mph<br/>x 296-300 mph<br/>x 301-305 mph<br/>x 306-310 mph<br/>x 311-315 mph<br/>x 316-320 mph<br/>x 321-325 mph<br/>x 326-330 mph<br/>x 331-335 mph<br/>x 336-340 mph<br/>x 341-345 mph<br/>x 346-350 mph<br/>x 351-355 mph<br/>x 356-360 mph<br/>x 361-365 mph<br/>x 366-370 mph<br/>x 371-375 mph<br/>x 376-380 mph<br/>x 381-385 mph<br/>x 386-390 mph<br/>x 391-395 mph<br/>x 396-400 mph<br/>x 401-405 mph<br/>x 406-410 mph<br/>x 411-415 mph<br/>x 416-420 mph<br/>x 421-425 mph<br/>x 426-430 mph<br/>x 431-435 mph<br/>x 436-440 mph<br/>x 441-445 mph<br/>x 446-450 mph<br/>x 451-455 mph<br/>x 456-460 mph<br/>x 461-465 mph<br/>x 466-470 mph<br/>x 471-475 mph<br/>x 476-480 mph<br/>x 481-485 mph<br/>x 486-490 mph<br/>x 491-495 mph<br/>x 496-500 mph<br/>x 501-505 mph<br/>x 506-510 mph<br/>x 511-515 mph<br/>x 516-520 mph<br/>x 521-525 mph<br/>x 526-530 mph<br/>x 531-535 mph<br/>x 536-540 mph<br/>x 541-545 mph<br/>x 546-550 mph<br/>x 551-555 mph<br/>x 556-560 mph<br/>x 561-565 mph<br/>x 566-570 mph<br/>x 571-575 mph<br/>x 576-580 mph<br/>x 581-585 mph<br/>x 586-590 mph<br/>x 591-595 mph<br/>x 596-600 mph<br/>x 601-605 mph<br/>x 606-610 mph<br/>x 611-615 mph<br/>x 616-620 mph<br/>x 621-625 mph<br/>x 626-630 mph<br/>x 631-635 mph<br/>x 636-640 mph<br/>x 641-645 mph<br/>x 646-650 mph<br/>x 651-655 mph<br/>x 656-660 mph<br/>x 661-665 mph<br/>x 666-670 mph<br/>x 671-675 mph<br/>x 676-680 mph<br/>x 681-685 mph<br/>x 686-690 mph<br/>x 691-695 mph<br/>x 696-700 mph<br/>x 701-705 mph<br/>x 706-710 mph<br/>x 711-715 mph<br/>x 716-720 mph<br/>x 721-725 mph<br/>x 726-730 mph<br/>x 731-735 mph<br/>x 736-740 mph<br/>x 741-745 mph<br/>x 746-750 mph<br/>x 751-755 mph<br/>x 756-760 mph<br/>x 761-765 mph<br/>x 766-770 mph<br/>x 771-775 mph<br/>x 776-780 mph<br/>x 781-785 mph<br/>x 786-790 mph<br/>x 791-795 mph<br/>x 796-800 mph<br/>x 801-805 mph<br/>x 806-810 mph<br/>x 811-815 mph<br/>x 816-820 mph<br/>x 821-825 mph<br/>x 826-830 mph<br/>x 831-835 mph<br/>x 836-840 mph<br/>x 841-845 mph<br/>x 846-850 mph<br/>x 851-855 mph<br/>x 856-860 mph<br/>x 861-865 mph<br/>x 866-870 mph<br/>x 871-875 mph<br/>x 876-880 mph<br/>x 881-885 mph<br/>x 886-890 mph<br/>x 891-895 mph<br/>x 896-900 mph<br/>x 901-905 mph<br/>x 906-910 mph<br/>x 911-915 mph<br/>x 916-920 mph<br/>x 921-925 mph<br/>x 926-930 mph<br/>x 931-935 mph<br/>x 936-940 mph<br/>x 941-945 mph<br/>x 946-950 mph<br/>x 951-955 mph<br/>x 956-960 mph<br/>x 961-965 mph<br/>x 966-970 mph<br/>x 971-975 mph<br/>x 976-980 mph<br/>x 981-985 mph<br/>x 986-990 mph<br/>x 991-995 mph<br/>x 996-1000 mph<br/>x 1001-1005 mph<br/>x 1006-1010 mph<br/>x 1011-1015 mph<br/>x 1016-1020 mph<br/>x 1021-1025 mph<br/>x 1026-1030 mph<br/>x 1031-1035 mph<br/>x 1036-1040 mph<br/>x 1041-1045 mph<br/>x 1046-1050 mph<br/>x 1051-1055 mph<br/>x 1056-1060 mph<br/>x 1061-1065 mph<br/>x 1066-1070 mph<br/>x 1071-1075 mph<br/>x 1076-1080 mph<br/>x 1081-1085 mph<br/>x 1086-1090 mph<br/>x 1091-1095 mph<br/>x 1096-1100 mph<br/>x 1101-1105 mph<br/>x 1106-1110 mph<br/>x 1111-1115 mph<br/>x 1116-1120 mph<br/>x 1121-1125 mph<br/>x 1126-1130 mph<br/>x 1131-1135 mph<br/>x 1136-1140 mph<br/>x 1141-1145 mph<br/>x 1146-1150 mph<br/>x 1151-1155 mph<br/>x 1156-1160 mph<br/>x 1161-1165 mph<br/>x 1166-1170 mph<br/>x 1171-1175 mph<br/>x 1176-1180 mph<br/>x 1181-1185 mph<br/>x 1186-1190 mph<br/>x 1191-1195 mph<br/>x 1196-1200 mph<br/>x 1201-1205 mph<br/>x 1206-1210 mph<br/>x 1211-1215 mph<br/>x 1216-1220 mph<br/>x 1221-1225 mph<br/>x 1226-1230 mph<br/>x 1231-1235 mph<br/>x 1236-1240 mph<br/>x 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1991-1995 mph<br/>x 1996-2000 mph<br/>x 2001-2005 mph<br/>x 2006-2010 mph<br/>x 2011-2015 mph<br/>x 2016-2020 mph<br/>x 2021-2025 mph<br/>x 2026-2030 mph<br/>x 2031-2035 mph<br/>x 2036-2040 mph<br/>x 2041-2045 mph<br/>x 2046-2050 mph<br/>x 2051-2055 mph<br/>x 2056-2060 mph<br/>x 2061-2065 mph<br/>x 2066-2070 mph<br/>x 2071-2075 mph<br/>x 2076-2080 mph<br/>x 2081-2085 mph<br/>x 2086-2090 mph<br/>x 2091-2095 mph<br/>x 2096-2100 mph<br/>x 2101-2105 mph<br/>x 2106-2110 mph<br/>x 2111-2115 mph<br/>x 2116-2120 mph<br/>x 2121-2125 mph<br/>x 2126-2130 mph<br/>x 2131-2135 mph<br/>x 2136-2140 mph<br/>x 2141-2145 mph<br/>x 2146-2150 mph<br/>x 2151-2155 mph<br/>x 2156-2160 mph<br/>x 2161-2165 mph<br/>x 2166-2170 mph<br/>x 2171-2175 mph<br/>x 2176-2180 mph<br/>x 2181-2185 mph<br/>x 2186-2190 mph<br/>x 2191-2195 mph<br/>x 2196-2200 mph<br/>x 2201-2205 mph<br/>x 2206-2210 mph<br/>x 2211-2215 mph<br/>x 2216-2220 mph<br/>x 2221-2225 mph<br/>x 2226-2230 mph<br/>x 2231-2235 mph<br/>x 2236-2240 mph<br/>x 2241-2245 mph<br/>x 2246-2250 mph<br/>x 2251-2255 mph<br/>x 2256-2260 mph<br/>x 2261-2265 mph<br/>x 2266-2270 mph<br/>x 2271-2275 mph<br/>x 2276-2280 mph<br/>x 2281-2285 mph<br/>x 2286-2290 mph<br/>x 2291-2295 mph<br/>x 2296-2300 mph<br/>x 2301-2305 mph<br/>x 2306-2310 mph<br/>x 2311-2315 mph<br/>x 2316-2320 mph<br/>x 2321-2325 mph<br/>x 2326-2330 mph<br/>x 2331-2335 mph<br/>x 2336-2340 mph<br/>x 2341-2345 mph<br/>x 2346-2350 mph<br/>x 2351-2355 mph<br/>x 2356-2360 mph<br/>x 2361-2365 mph<br/>x 2366-2370 mph<br/>x 2371-2375 mph<br/>x 2376-2380 mph<br/>x 2381-2385 mph<br/>x 2386-2390 mph<br/>x 2391-2395 mph<br/>x 2396-2400 mph<br/>x 2401-2405 mph<br/>x 2406-2410 mph<br/>x 2411-2415 mph<br/>x 2416-2420 mph<br/>x 2421-2425 mph<br/>x 2426-2430 mph<br/>x 2431-2435 mph<br/>x 2436-2440 mph<br/>x 2441-2445 mph<br/>x 2446-2450 mph<br/>x 2451-2455 mph<br/>x 2456-2460 mph<br/>x 2461-2465 mph<br/>x 2466-2470 mph<br/>x 2471-2475 mph<br/>x 2476-2480 mph<br/>x 2481-2485 mph<br/>x 2486-2490 mph<br/>x 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2741-2745 mph<br/>x 2746-2750 mph<br/>x 2751-2755 mph<br/>x 2756-2760 mph<br/>x 2761-2765 mph<br/>x 2766-2770 mph<br/>x 2771-2775 mph<br/>x 2776-2780 mph<br/>x 2781-2785 mph<br/>x 2786-2790 mph<br/>x 2791-2795 mph<br/>x 2796-2800 mph<br/>x 2801-2805 mph<br/>x 2806-2810 mph<br/>x 2811-2815 mph<br/>x 2816-2820 mph<br/>x 2821-2825 mph<br/>x 2826-2830 mph<br/>x 2831-2835 mph<br/>x 2836-2840 mph<br/>x 2841-2845 mph<br/>x 2846-2850 mph<br/>x 2851-2855 mph<br/>x 2856-2860 mph<br/>x 2861-2865 mph<br/>x 2866-2870 mph<br/>x 2871-2875 mph<br/>x 2876-2880 mph<br/>x 2881-2885 mph<br/>x 2886-2890 mph<br/>x 2891-2895 mph<br/>x 2896-2900 mph<br/>x 2901-2905 mph<br/>x 2906-2910 mph<br/>x 2911-2915 mph<br/>x 2916-2920 mph<br/>x 2921-2925 mph<br/>x 2926-2930 mph<br/>x 2931-2935 mph<br/>x 2936-2940 mph<br/>x 2941-2945 mph<br/>x 2946-2950 mph<br/>x 2951-2955 mph<br/>x 2956-2960 mph<br/>x 2961-2965 mph<br/>x 2966-2970 mph<br/>x 2971-2975 mph<br/>x 2976-2980 mph<br/>x 2981-2985 mph<br/>x 2986-2990 mph<br/>x 2991-2995 mph<br/>x 2996-3000 mph<br/>x 3001-3005 mph<br/>x 3006-3010 mph<br/>x 3011-3015 mph<br/>x 3016-3020 mph<br/>x 3021-3025 mph<br/>x 3026-3030 mph<br/>x 3031-3035 mph<br/>x 3036-3040 mph<br/>x 3041-3045 mph<br/>x 3046-3050 mph<br/>x 3051-3055 mph<br/>x 3056-3060 mph<br/>x 3061-3065 mph<br/>x 3066-3070 mph<br/>x 3071-3075 mph<br/>x 3076-3080 mph<br/>x 3081-3085 mph<br/>x 3086-3090 mph<br/>x 3091-3095 mph<br/>x 3096-3100 mph<br/>x 3101-3105 mph<br/>x 3106-3110 mph<br/>x 3111-3115 mph<br/>x 3116-3120 mph<br/>x 3121-3125 mph<br/>x 3126-3130 mph<br/>x 3131-3135 mph<br/>x 3136-3140 mph<br/>x 3141-3145 mph<br/>x 3146-3150 mph<br/>x 3151-3155 mph<br/>x 3156-3160 mph<br/>x 3161-3165 mph<br/>x 3166-3170 mph<br/>x 3171-3175 mph<br/>x 3176-3180 mph<br/>x 3181-3185 mph<br/>x 3186-3190 mph<br/>x 3191-3195 mph<br/>x 3196-3200 mph<br/>x 3201-3205 mph<br/>x 3206-3210 mph<br/>x 3211-3215 mph<br/>x 3216-3220 mph<br/>x 3221-3225 mph<br/>x 3226-3230 mph<br/>x 3231-3235 mph<br/>x 3236-3240 mph<br/>x 3241-3245 mph<br/>x 3246-3250 mph<br/>x 3251-3255 mph<br/>x 3256-3260 mph<br/>x 3261-3265 mph<br/>x 3266-3270 mph<br/>x 3271-3275 mph<br/>x 3276-3280 mph<br/>x 3281-3285 mph<br/>x 3286-3290 mph<br/>x 3291-3295 mph<br/>x 3296-3300 mph<br/>x 3301-3305 mph<br/>x 3306-3310 mph<br/>x 3311-3315 mph<br/>x 3316-3320 mph<br/>x 3321-3325 mph<br/>x 3326-3330 mph<br/>x 3331-3335 mph<br/>x 3336-3340 mph<br/>x 3341-3345 mph<br/>x 3346-3350 mph<br/>x 3351-3355 mph<br/>x 3356-3360 mph<br/>x 3361-3365 mph<br/>x 3366-3370 mph<br/>x 3371-3375 mph<br/>x 3376-3380 mph<br/>x 3381-3385 mph<br/>x 3386-3390 mph<br/>x 3391-3395 mph<br/>x 3396-3400 mph<br/>x 3401-3405 mph<br/>x 3406-3410 mph<br/>x 3411-3415 mph<br/>x 3416-3420 mph<br/>x 3421-3425 mph<br/>x 3426-3430 mph<br/>x 3431-3435 mph<br/>x 3436-3440 mph<br/>x 3441-3445 mph<br/>x 3446-3450 mph<br/>x 3451-3455 mph<br/>x 3456-3460 mph<br/>x 3461-3465 mph<br/>x 3466-3470 mph<br/>x 3471-3475 mph<br/>x 3476-3480 mph<br/>x 3481-3485 mph<br/>x 3486-3490 mph<br/>x 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4241-4245 mph<br/>x 4246-4250 mph<br/>x 4251-4255 mph<br/>x 4256-4260 mph<br/>x 4261-4265 mph<br/>x 4266-4270 mph<br/>x 4271-4275 mph<br/>x 4276-4280 mph<br/>x 4281-4285</p> |   |



# Things Done



- **Plan and Prepare**
  - Training events
  - Education and outreach
  - Volunteer hours donated



# Things Done



- **Pinellas County Auxiliary Communications Service/Amateur Radio Emergency Service**

- **Approx. 80 Volunteers**

- **Special Events**

- MS-Walk
- Ride for ALS
- Run & Ride with the 'Stars'
- 4<sup>th</sup> of July 'Midnight Run'
- Tampa Bay Frogman Swim

- **Shelter Radio Operators for Pinellas County Emergency Management**

- Provide backup communications for shelters
- Provide Backup communications for EOC

- **SkyWarn Program for NWS**

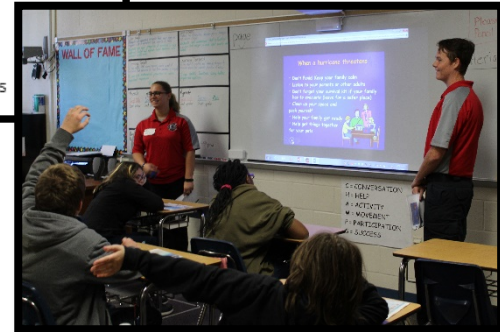
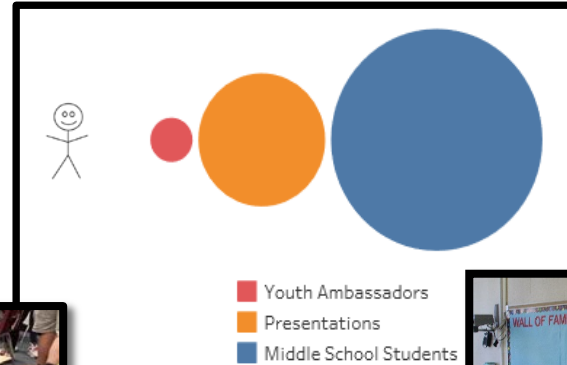




# Things Done



- Pinellas Park High School Youth Ambassadors
- Tornado Drill
- Alert Pinellas

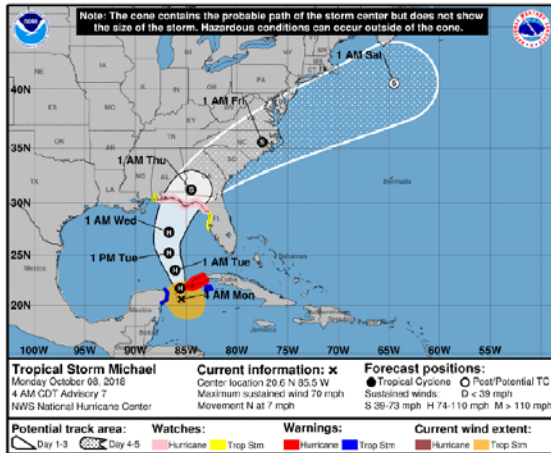


# Things Done

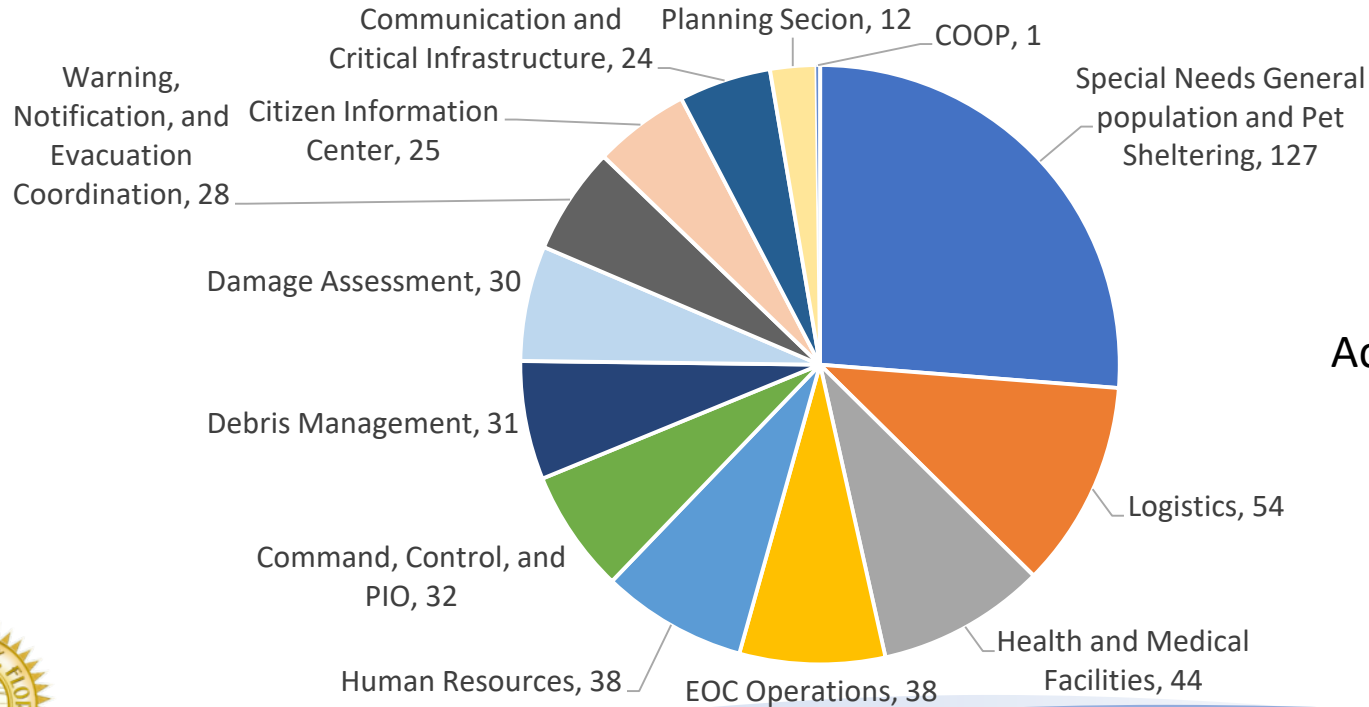


- **Hurricane Michael**

- **Monitored and prepared for local impacts**
- **Deployed personnel to Bay County to assist during and after the storm made landfall**



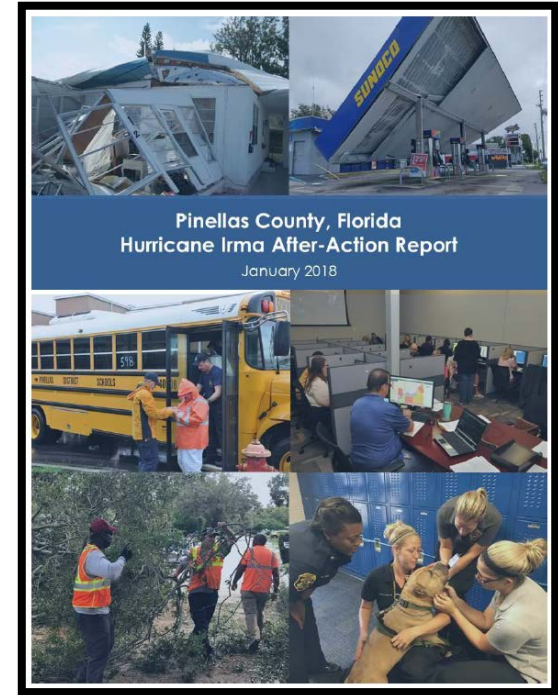
# Things Done



Total of all  
Hurricane Irma  
Action Items = 492  
By: Focus Area



- **Hurricane Irma After Action Report**
  - **Lessons Learned and Improvement Plan**
    - Alert and Warning
    - Evacuation/Re-entry
    - Healthcare facilities
    - Sheltering
    - Communications and critical infrastructure
    - Debris management





# Things Done



- **Alert and Warning**

- Know your Zone site -increased capacity for traffic
- Implemented the Billboard Emergency Alert System



- **Preparedness**

- Partners with Meals on Wheels and Duke Energy to provide 1,000 Storm kits





- **Healthcare facilities**

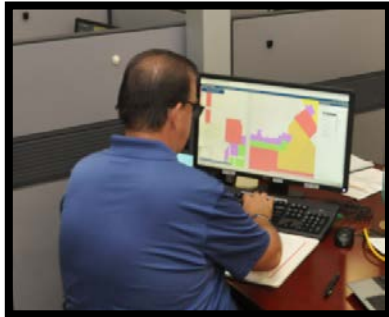
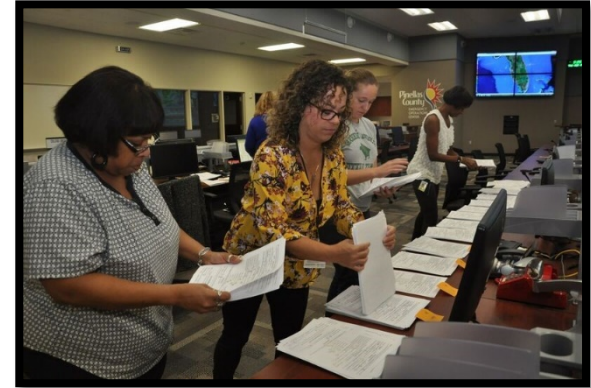
- **Reviewed 325 health care facility plans**
- **Includes the Emergency Power Plans**
- **Participated in exercises**
  - 2 functional and 1 full scale Mass Casualty with Hospitals
  - Participated in 2 tabletop exercises with long term health care facilities



# Things Done



- **Special Needs Registry**
  - Created online registration form
  - Short form for Citizen's Information Center (CIC) – “last minute calls”
  - Updated the operations guide and job aids for the EOC Special Needs positions



# Things Done



- **Sheltering**
  - **Additional sites for shelters**
  - **Leverage Penny for Pinellas monies for generator**
  - **Video developed to train shelter workers**
  - **On line general shelter registration application**







- **Recovery**

- **Secured grant funding of over \$500,000 from multiple sources**
  - Volunteer Florida,
  - United Way
  - American Red Cross
- **Funds used to support the hire of an Executive Director for Recovery Tampa Bay Initiative**
- **Hiring a Volunteer Liaison**



# Doing Things



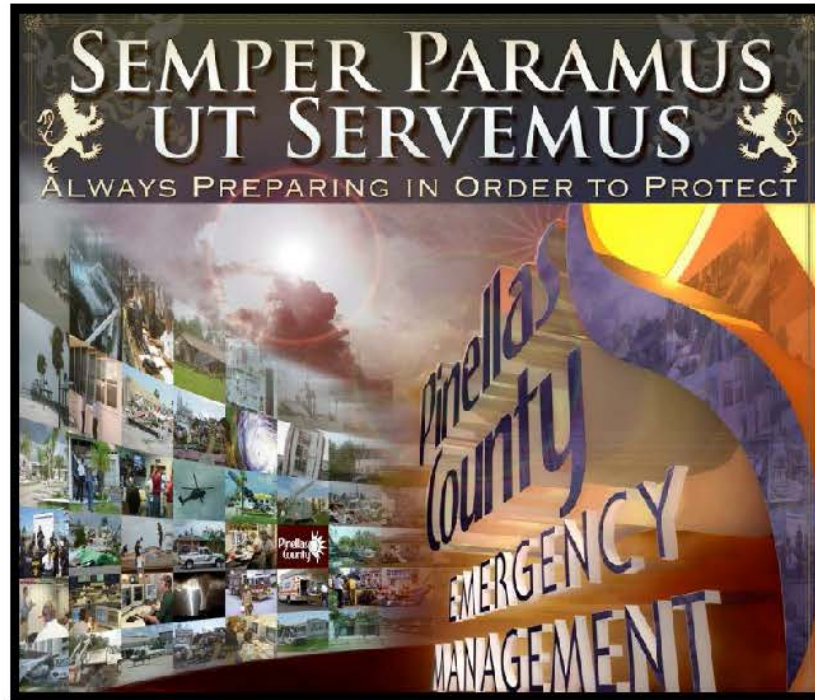
- **Outreach campaign to reach the mobile home parks**
  - **Stress importance of evacuation/tornado safety**
- **Identification of additional shelters**
- **Alert Pinellas campaigns**
- **Special Needs –include routing and transportation**
- **Increasing materials in Spanish and Vietnamese**

# Doing Things



- **Regional planning for evacuation**
- **Updated process for plan reviews and updates**
  - **Signatures on plans**
  - **Schedule of updates**
  - **Updating Sharepoint Site**
- **Update of Mass Casualty Incident Plan**
- **Development of Emergency Support Function 5**

# Thank you!



**Our Vision: To Be the Standard for Public Service in America.**