**To Serve the Public** 

**Animal Services** 





#### **Our Vision:**

To Be the Standard for Public Service in America.

## Doing Things! Presentation

Presented by Doug Brightwell March 5, 2019





### Who We Are



- 58.0 FTE, 2.7% of County Administrator Workforce
  - Enforcement
  - Customer Services
  - Kennel Operations
  - Veterinary Services
  - Emergency Services ESF17







#### What We Do 🌚



- Open Admission Shelter
- Pet Adoption
- Stray/Found Pets
- Sick & Injured Animals
- Licensing/Rabies Control
- Permitting
- Community Initiatives
- Investigations/Complaint Resolution







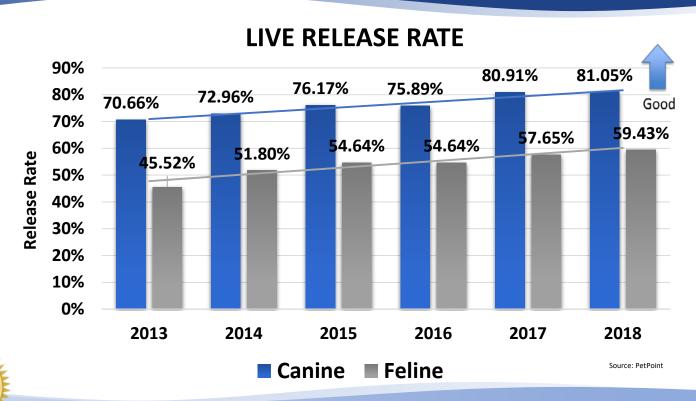
#### Strategic Goal

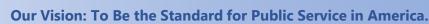
- To continually lower animal intake
  - Community Grants
  - Community Initiatives
  - Complaint Resolution
- To save all healthy/adoptable animals
  - Return to Owner
  - License/Vaccination Compliance
  - Microchips
  - Rescues/Community Partners
  - Extra Ordinary Adoption Programs



### Things Done 📵







#### Things Done 📵



- Community Grants Program
  - 1,062 Pet Sterilized
  - 199 Pets Vaccinated
  - 10 Partner Agencies
- Veterans Aid Preventive Care
  - Veteran Services
  - 5 Community Vet Offices
  - 26 Veterans Assisted

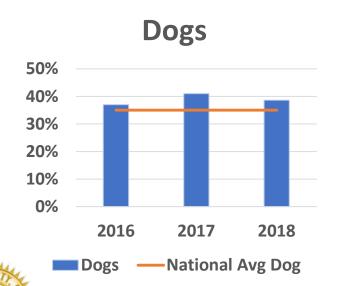


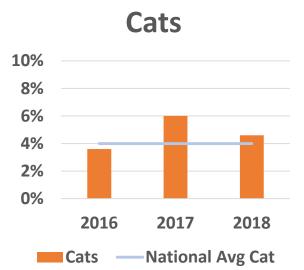


### Things Done



#### Improved Lost Pet-Owner Reunification Rate







Source: PetPoint

### Things Done



- Hurricane Michael Response Bay County
  - Deployed Team of 6 Personnel and 3 Vehicles
  - 11 Day Deployment Partnered with Bay County Animal Services
    - Disaster Recovery
    - Animal Response
    - Citizen Assistance
  - Staffed/Relocated 4 Pet Friendly Shelters









- Animal Bite Reporting, Investigation, and Quarantine
  - 2,129 Bite Investigations
  - 113 Dangerous Dog Investigations
- Educational Outreach on Responsible Pet Ownership
- Facebook Live Educational Series







- Volunteer Program
  - 58,460.66 Hours Annually
  - Equivalent to 28.10 FTEs
  - Pet Food Donation Program
    - Received, Repackaged, and Distributed 11,277 lbs.
      and 2,479.50 cans of Pet Food
  - 123 Foster Homes
  - 1,274 Fostered Pets







#### Veterinary Medical Department

- Seasonal Peak aka Kitten Season
  - April October Annually
  - 50% Increase in Cat Intake (kittens)
  - 100% Increase in Medical Treatments
  - 100% Increase in Vaccine Boosters
- Sick & Injured Dogs/Cats
- Weekly Rabies Clinic for the Public
  - Vaccines/Licenses
  - Number of Microchips
- Surgical Sterilization
  - Adoption Animals
  - Rescue Animals
  - Reclaimed Animals

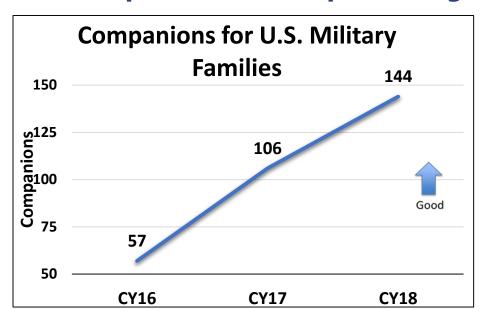








#### Partnership with VetsAdoptPets.org







Source: PetPoint



- Community Dog House Program
- Facility
  - Architectural Evaluation of Kennel Buildings
  - Cat Adoption Expansion
- Age Friendly Initiatives







- Rabies Vaccine/Licenses
- Permitting
  - Pet Dealer
  - Kennel
  - Hobby Breeder
  - Guard Dog







#### Thank you!









