

Doing Things!

To Serve the Public

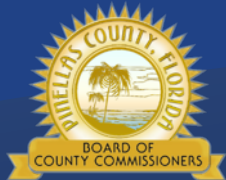
Contractor Licensing



Our Vision:
To Be the Standard for
Public Service in America.

Doing Things! Presentation

Presented by Gay Lancaster
February 14, 2019



Our Vision: To Be the Standard for Public Service in America



Who We Are



12 FTE, <0.1% of County Administrator Workforce

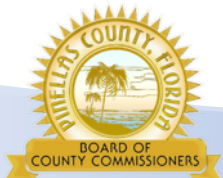
- Regulation
- Licensing
- Investigation
- Code Interpretation and Adoption
- Education and Support
- Public Safety

Who We Are



Contractor Licensing is a new Department under the BCC

- Supporting the Pinellas County Construction Licensing Board (PCCLB), which became a dependent agency to the BCC as of July 2018

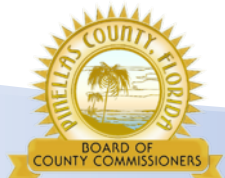


Our Vision: To Be the Standard for Public Service in America



License Contractors to work in Pinellas County

- **6,875 state registered contractors – 59 classifications**
- **1,510 county licensed contractors - 18 classifications**
- **800 journeymen**
- **Reciprocity with other Counties**
- **Specialty licensing**



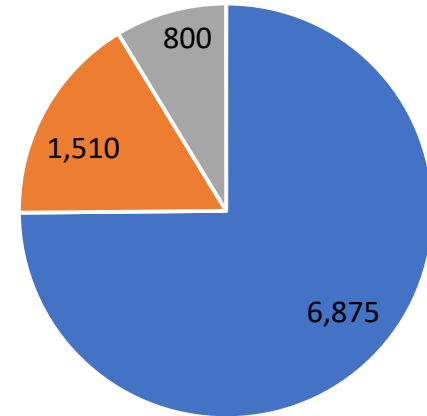
What We Do



License and Register Contractors and Journeymen

- **State licensed contractors (75%)**
- **County specialty contractors (16%)**
- **Journeymen (9%)**
- **Assure Worker's Compensation and General Liability Insurance coverage**

Active Contractors as of
December 31, 2018



■ State ■ County ■ Journeyman

Source: PCCLB Active License & Status

What We Do

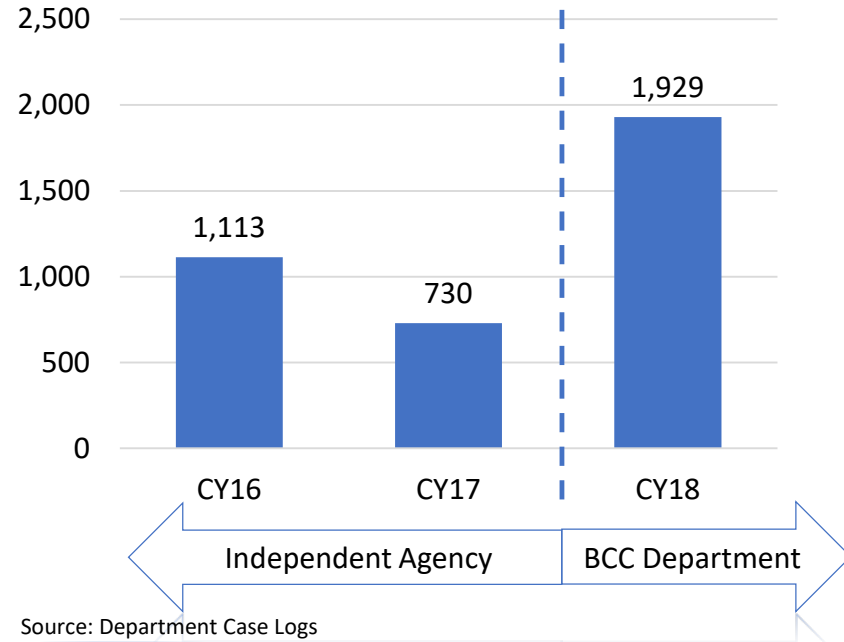


Investigate Complaints Against and Sanction Licensed Contractors

- **1,929 complaints against licensed contractors CY2018***

* includes expired permit violations

Administrative Complaints

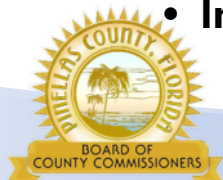


What We Do

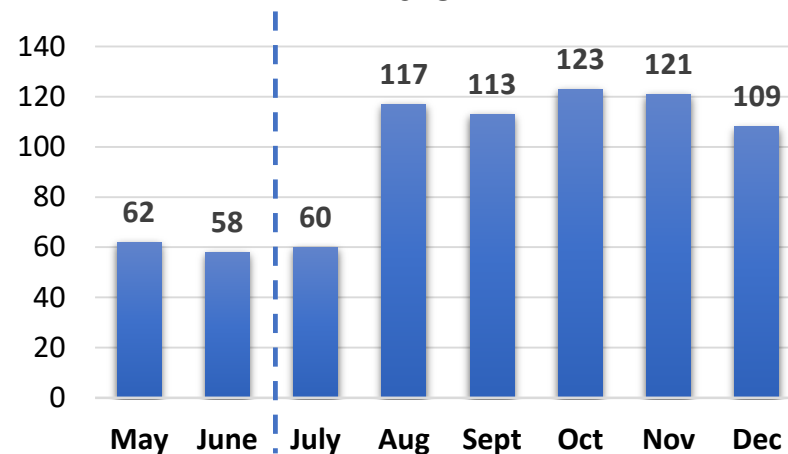


Investigate Reports of Unlicensed Contracting

- **643 reports received July–December 2018:**
 - Telephone(45%)
 - Investigator initiated (28%)
 - PCCLB.com (12%)
 - Email (6%)
 - Mail (5%)
 - In-person (4%)



Unlicensed Contractor Complaint Intake
2018



Independent Agency

BCC Department

Source: Department Unlicensed Complaints Report

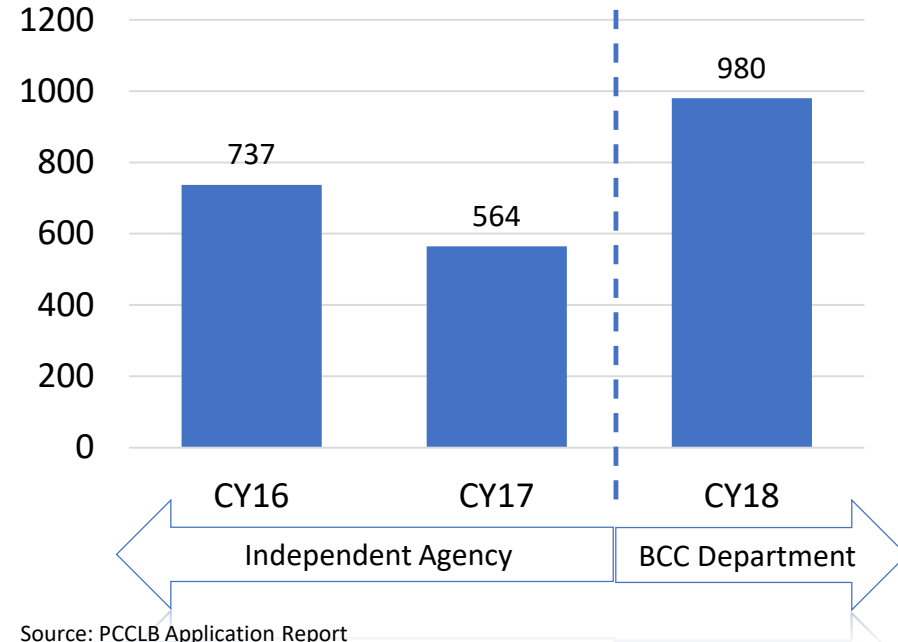
What We Do



Sanction Unlicensed Contractors

- **980 citations issued against unlicensed contractors in CY18**
 - **73.8 % increase from CY17**

Civil Citations Written





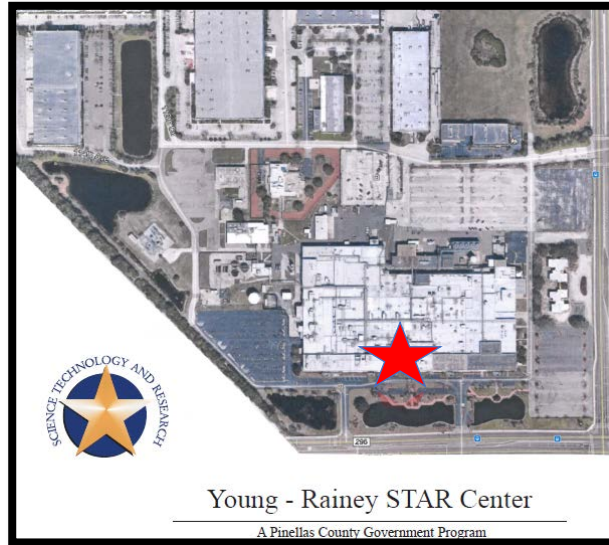
Adopt Technical Amendments to the Building Code

- Fuel gas
- Wind speeds
- Applicable to all jurisdictions in Pinellas County
 - Flood ordinances are jurisdiction specific

Things Done



Relocated to the Young-Rainey Science, Technology and Research (STAR) Center on Bryan Dairy Road in Largo



Young - Rainey STAR Center

A Pinellas County Government Program

Things Done



Re-Brand and Re-Image a New Department



Things Done



Marketing and Public Education



Doing Things



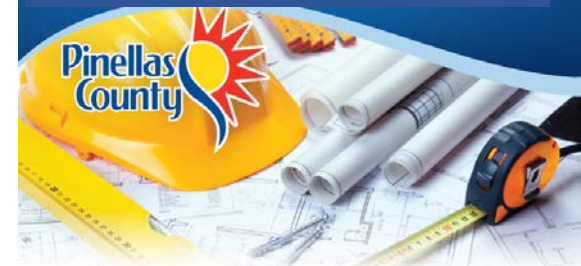
Marketing and Public Education

Vehicle Identification



HOME SHOW

Closing Permits



Thank you!

