

# Doing Things!

To Serve the Public

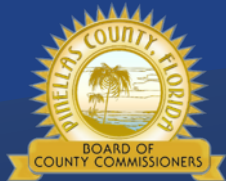
**Airport**



**Our Vision:**  
To Be the Standard for  
Public Service in America.

# Doing Things! Presentation

**Presented by Mark Sprague, Deputy Director**  
**February 14, 2019**



Our Vision: To Be the Standard for Public Service in America.



# Who We Are

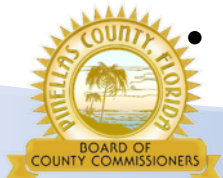


- **62.5 FTE, 2.9% of County Administrator workforce**

- **Administration & Finance**
- **Air Service Development & Marketing**
- **Custodial Services**
- **Engineering**
- **Facilities**
- **Fire Fighting & Rescue**
- **Information Technology**
- **Operations**
- **Properties Management**
- **Public Relations/Communications**



*TAMPA BAY THE EASY WAY*



**Our Vision: To Be the Standard for Public Service in America.**

# What We Do



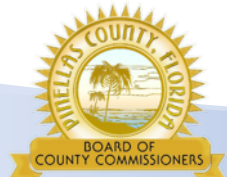
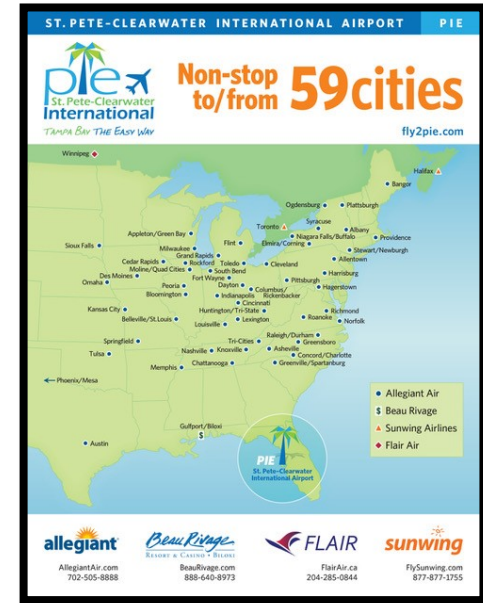
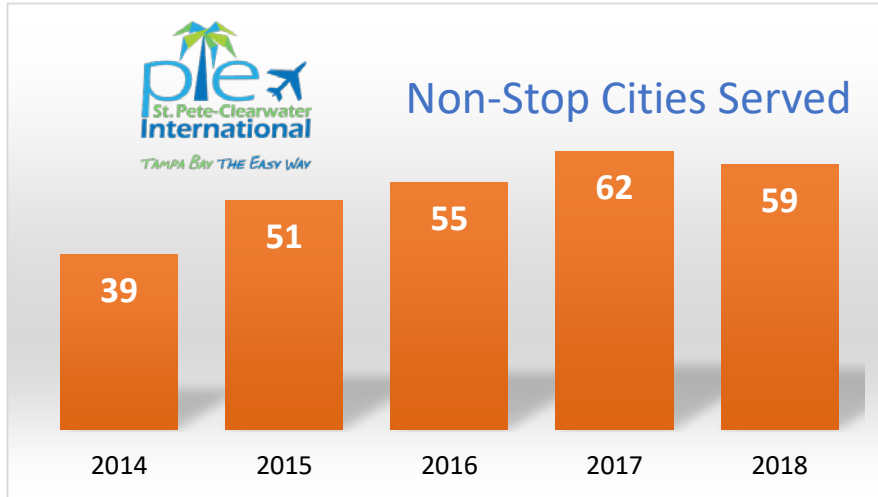
- **St. Pete-Clearwater International Airport is a small hub commercial service international airport**
- **Serves the greater Tampa Bay community**
- **Operates as a self-sustaining enterprise fund**
- **Provides facilities and services supporting economic growth**

**PIE  
ECONOMIC  
IMPACT  
\$1.04 BILLION  
7,020 FTE  
JOBS**

# Things Done



- Added 3 new non-stop service destinations and 1 new airline

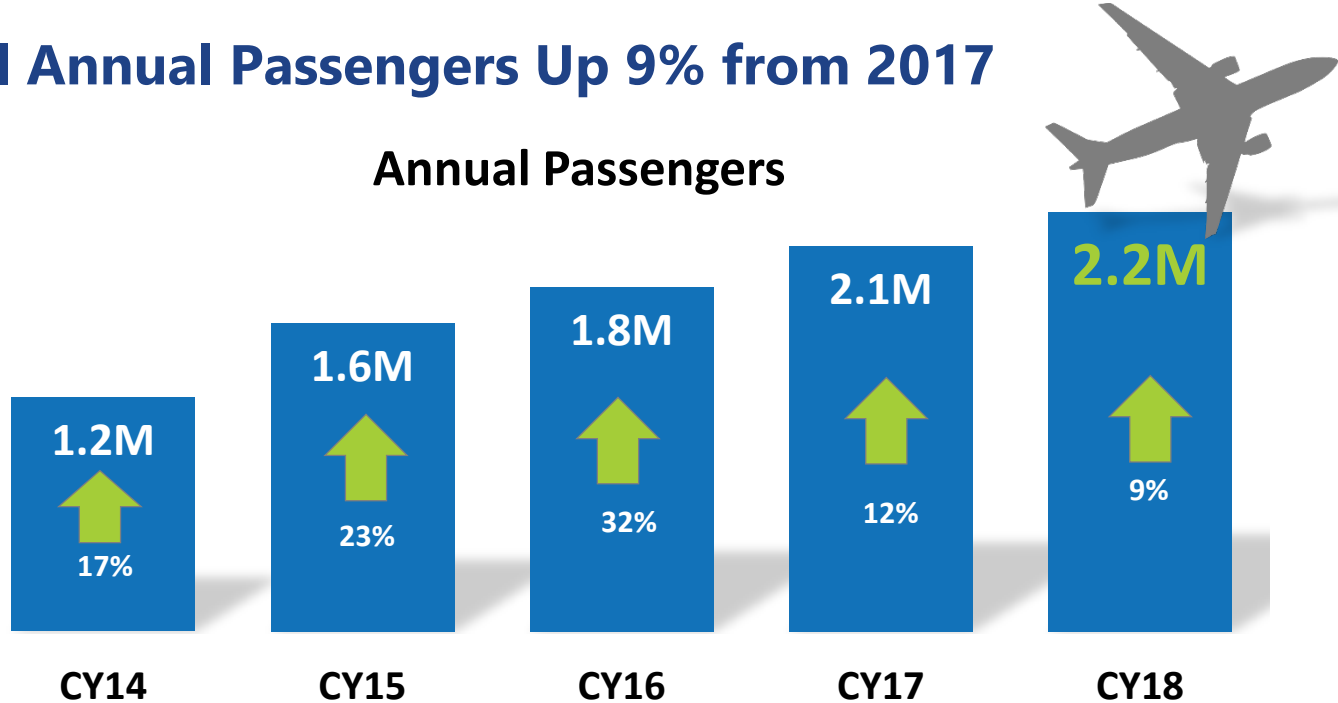


# Things Done



- **Total Annual Passengers Up 9% from 2017**

## Annual Passengers

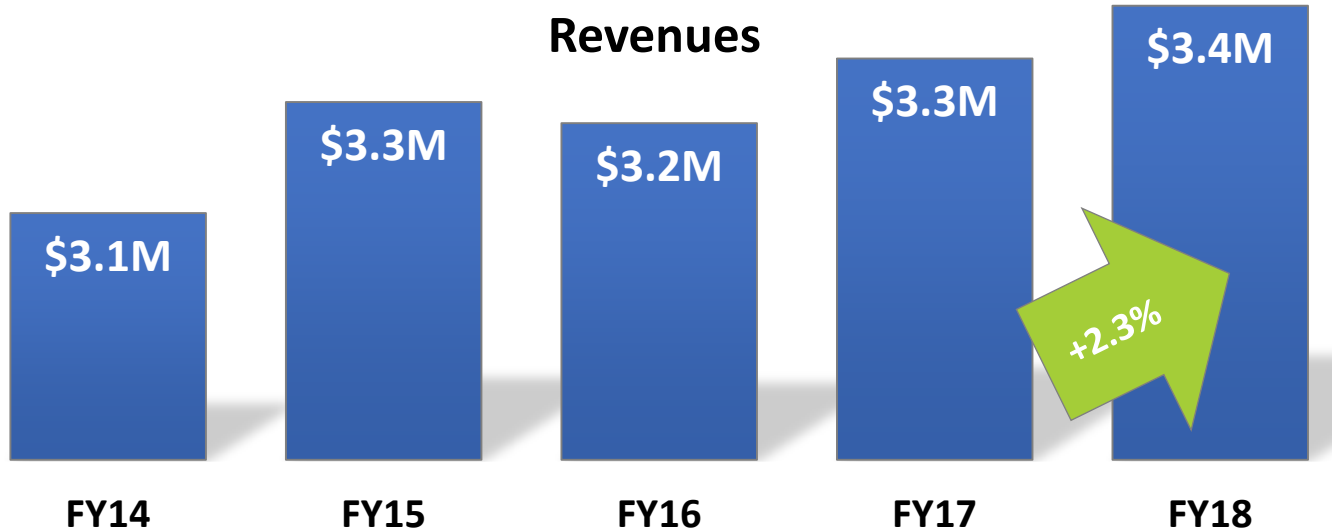






- Maintain/Increase Non-Aeronautical Revenues**

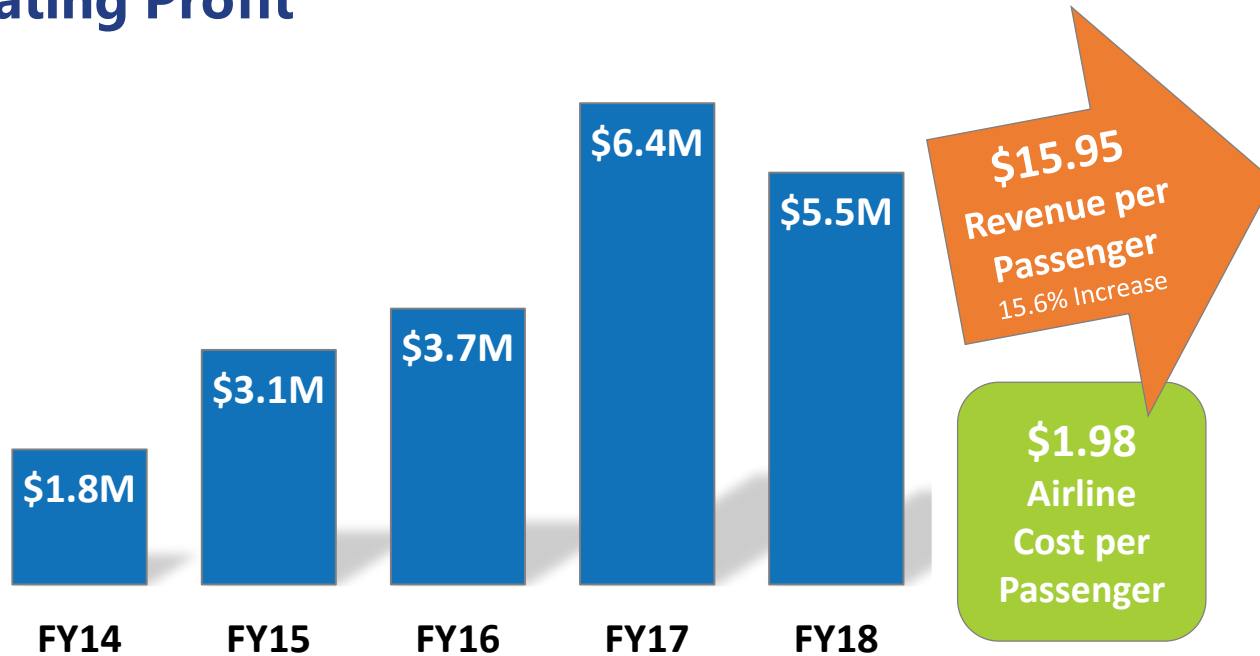
## Annual Non-Aeronautical Lease & Permit Revenues



# Things Done



- Operating Profit





# Things Done



- **Community**
  - Honor Flights
  - Big Brothers Big Sisters Workplace Mentors
  - Chamber of Commerce events



# Things Done



- **STAR Customer Service Program**
- **Education tours & presentations**
- **Airport Volunteer Ambassadors**



# Doing Things



- Airport Master Plan**  
[piemasterplan.com](http://piemasterplan.com)



# Doing Things



- **Terminal Renovation**
- **New In-Line Baggage Screening System**
- **Roadway and Parking Improvements**
- **Customs Facility Upgrade**
- **New Maintenance Facility**
- **Security System Upgrade**







- Airco Development - Environmental Assessment**



# Thank you!



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