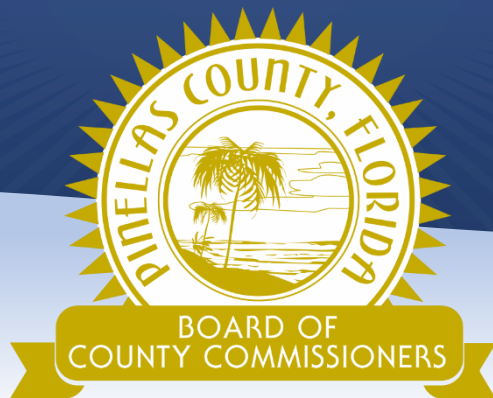


Doing Things!

To Serve the Public

Airport



Our Vision:
To Be the Standard for
Public Service in America.

Doing Things! Presentation

Presented by Mark Sprague, Deputy Director

February 14, 2019



Our Vision: To Be the Standard for Public Service in America.



Who We Are



- **62.5 FTE, 2.9% of County Administrator workforce**

- **Administration & Finance**
- **Air Service Development & Marketing**
- **Custodial Services**
- **Engineering**
- **Facilities**
- **Fire Fighting & Rescue**
- **Information Technology**
- **Operations**
- **Properties Management**
- **Public Relations/Communications**



TAMPA BAY THE EASY WAY



Our Vision: To Be the Standard for Public Service in America.

What We Do



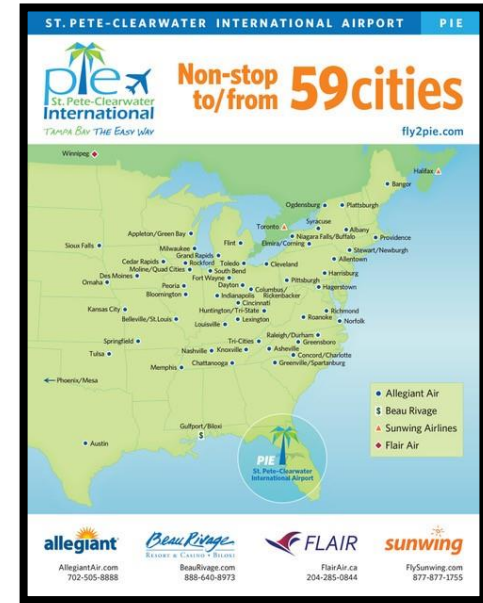
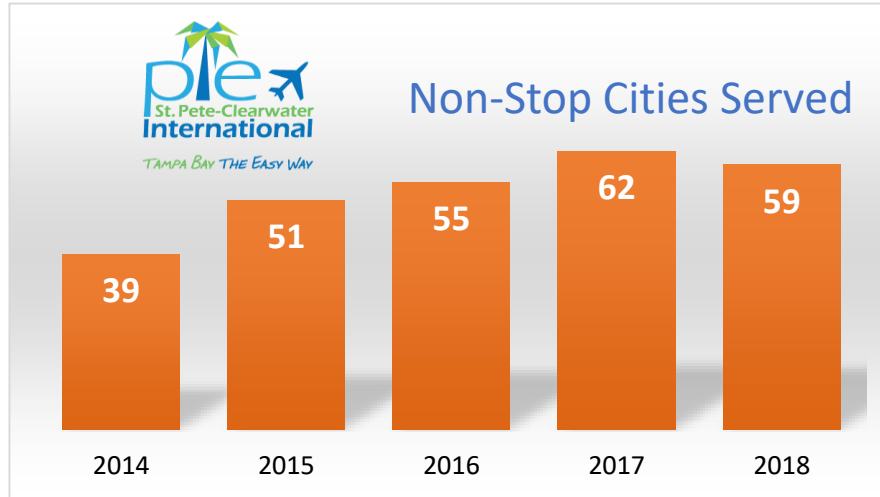
- **St. Pete-Clearwater International Airport is a small hub commercial service international airport**
- **Serves the greater Tampa Bay community**
- **Operates as a self-sustaining enterprise fund**
- **Provides facilities and services supporting economic growth**

**PIE
ECONOMIC
IMPACT
\$1.04 BILLION
7,020 FTE
JOBS**

Things Done



- Added 3 new non-stop service destinations and 1 new airline

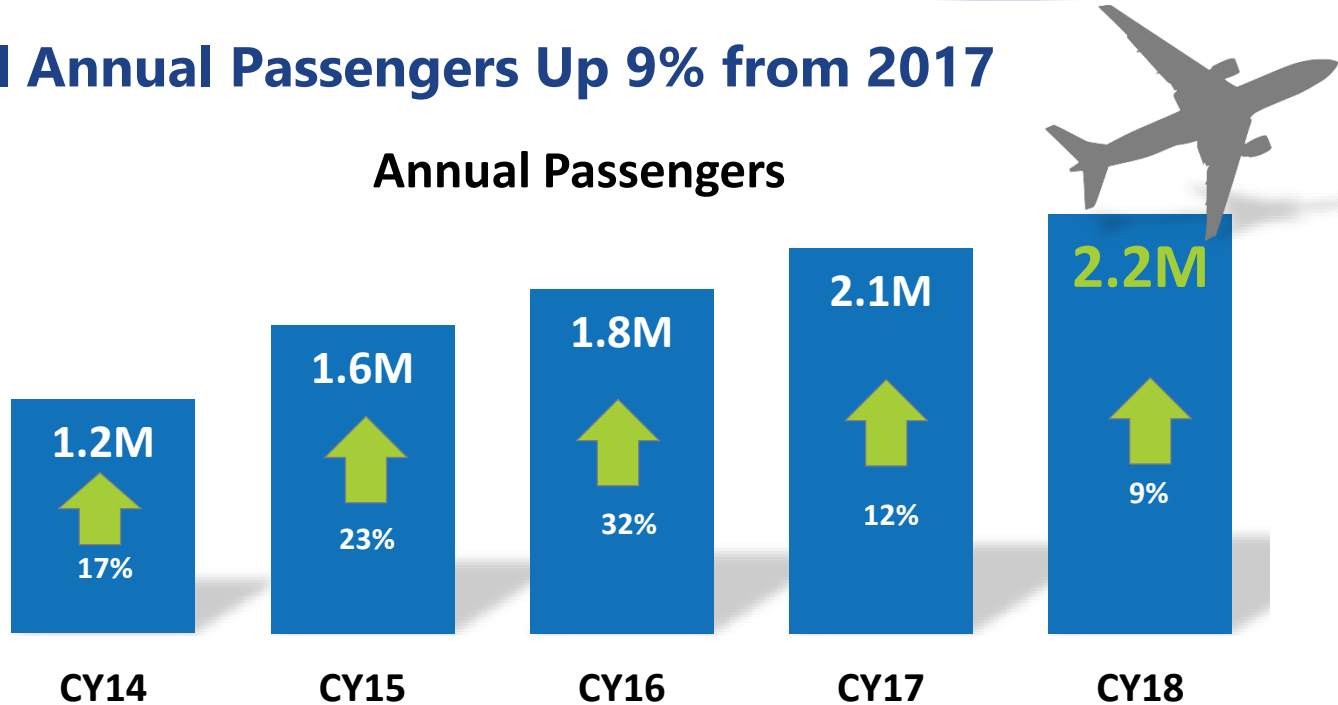


Things Done



- **Total Annual Passengers Up 9% from 2017**

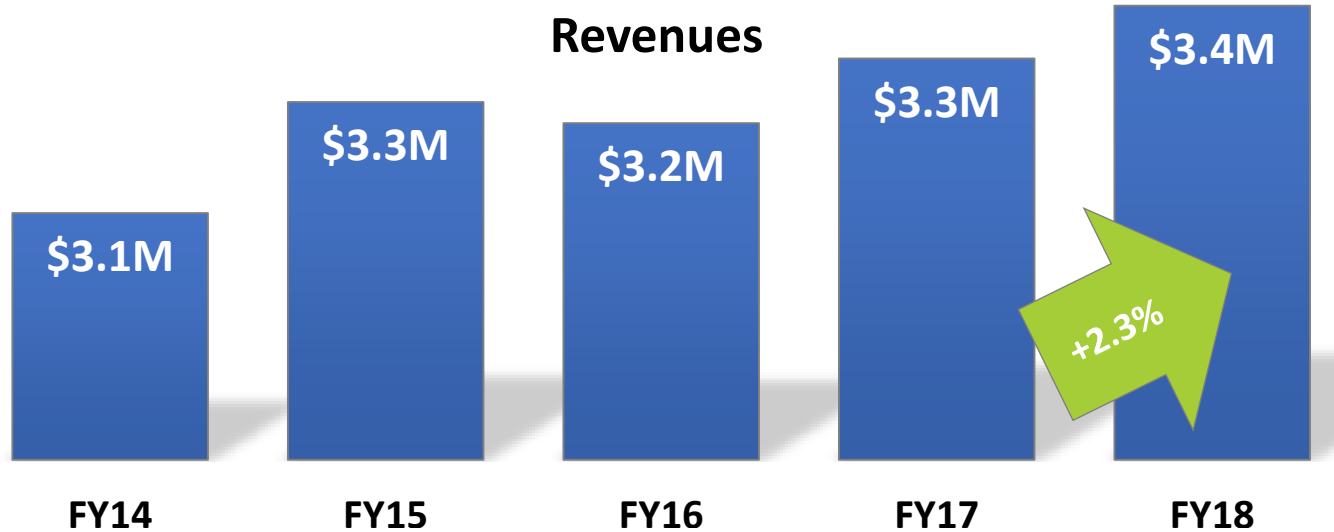
Annual Passengers





- Maintain/Increase Non-Aeronautical Revenues**

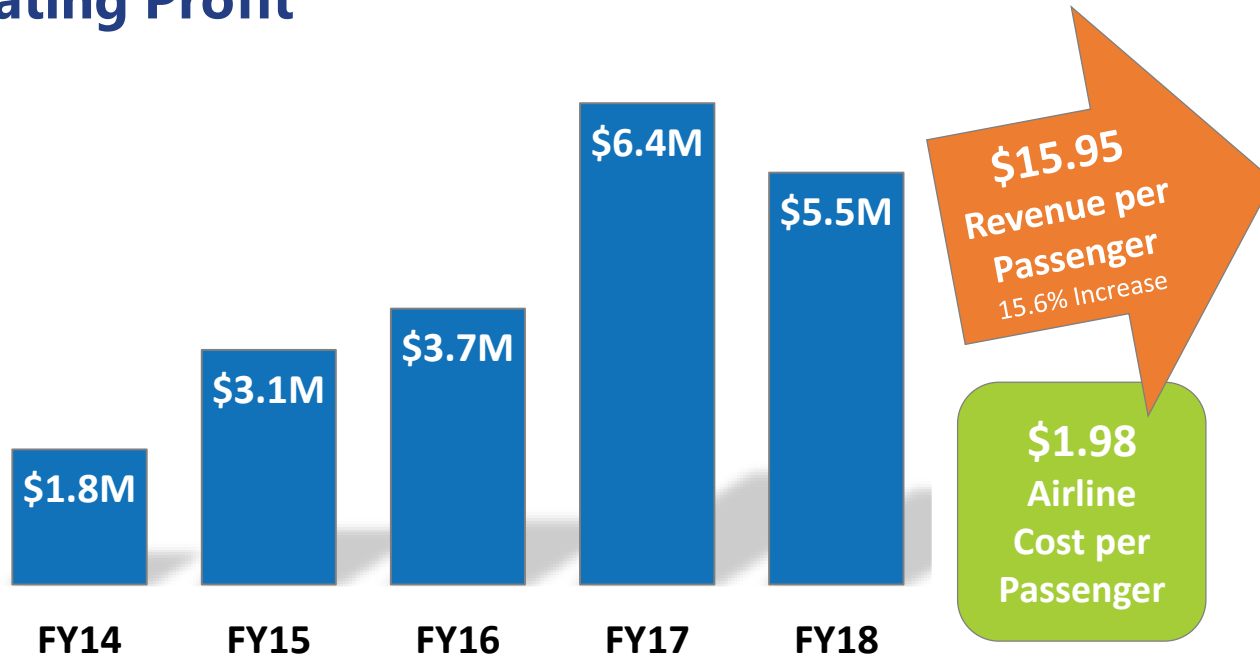
Annual Non-Aeronautical Lease & Permit Revenues



Things Done



- Operating Profit



- **Honor Flights**
- **Big Brothers Big Sisters Workplace Mentors**
- **Chamber of Commerce events**



Things Done



- **STAR Customer Service Program**
- **Education tours & presentations**
- **Airport Volunteer Ambassadors**



Doing Things



- Airport Master Plan**
piemasterplan.com



Doing Things



- **Terminal Renovation**
- **New In-Line Baggage Screening System**
- **Roadway and Parking Improvements**
- **Customs Facility Upgrade**
- **New Maintenance Facility**
- **Security System Upgrade**





- Airco Development - Environmental Assessment**



Thank you!



Our Vision: To Be the Standard for Public Service in America.