

# St. Vincent de Paul C.A.R.E.S.



### Presentation Outline

- SVdP C.A.R.E.S. Program Highlights
- Impact on Pinellas County
- Innovation
- Collaboration



## Who are we?

- Based in St. Petersburg
- Providing homeless and housing stabilization services in five counties: Pinellas, Pasco, Polk, Hillsborough, Sarasota, Citrus, Hernando, Lake and Sumter Counties
- Service area = 7,678 square miles
- Office Locations in St Petersburg, Clearwater, New Port Richey, Tampa, Lakeland, Sarasota, and Inverness (in Fall 2018)



## **Our Values**

<b>Commitment:</b>	loyalty in service to our Mission and Values.
Advocacy:	support for issues affecting those who are homeless or in poverty.
Respect:	belief that all people have dignity because they are children of God
<b>Empowerment:</b>	helping people be and become their best.
<b>Spirituality:</b>	faith in God, hope for our future, and love of all people.



## **Home-LESS Services**



## C.A.R.E. Center

#### **Day Center**

Consists of Navigators who are charged with ongoing assessment and providing goal setting to all clients at enrolled in the shelter program..

#### **Night Shelter**

Consists of Intake Specialists who perform the duties of admission and discharge of clients staying over night, scanning ID's for all clients in the courtyard and assigning numbered mats and blankets.

#### **Storage Units (POD)**

This storage system allows the homeless population a safe place in which to check their personal belongings and is overseen by the attendant.

#### Security

These staff members have the responsibility to provide security to all related properties of SVdPSP; this includes residents, shelter clients, as well as during homeless dinner services hosted by volunteer groups.



## Center of Hope

#### VA GPD Programs (H2H, Low Demand and Bridge)

A 55 single-room-occupancy living facility that provides housing and support for homeless individuals and Veterans recovering from economic, substance, mental and physical issues.

#### **VA Emergency Shelter**

Consists of 10 double-room occupancy (20 beds) that provides housing and support for homeless individuals and Veterans recovering from economic, substance, mental and physical issues.



## Center of Hope

#### **Bridging Families**

Consists of 21 rooms of bridge housing at the Center of Hope and works to stabilize families experiencing a housing crisis by providing them a safe environment to reside while they work to find more stable housing in the community.



## **Food Center**

A team of 6.4 employees along with several volunteers assist in providing the following:

- 14,000 16,000 meals each month.
- Re-stock the food pantry via donations form the public.
- Provides approximately 1,500 food baskets each year.



## **Permanent Supportive Housing**



## Ozanam Village(s)

Three 30-unit complexes are currently under development in the New Port Richey area of Pasco County. Will house formally homeless veterans, and others in one and two bedroom units.



## **RRH & Stabilization**

Provides case management, employment services, housing counseling, and temporary financial assistance to help households remain in or access permanent housing Pinellas, Pasco, Hillsborough, Polk, and Sarasota Counties.

#### **LOCATIONS:**

Pinellas County Esther Eugene, Program Manager

St. Petersburg Clearwater

Hillsborough County Lloyd Brown, Program Manager

Tampa

Pasco County Jennifer Smith, Program Manager

New Port Richey

Polk County Vonda Wiley, Program Manager

Lakeland

Sarasota County Justin Creel, Program Manager

Sarasota

Mid-Florida Joyce White, Program Manager

Inverness

## Supportive Services for Veteran Families [SSVF]

Sixth largest program in the USA provides veterans (and their families) who are experiencing a housing crisis either prevention or rehousing services. Services provided in Pinellas, Pasco, Hillsborough, Polk, Citrus, Hernando, Sumter and Lake counties.



## Returning Home

Returning Home provides supportive services and rental assistance to individuals and families staying in emergency shelters or on the street. Services provided in Pasco and Pinellas.

## Sarasota & Pinellas Rapid Rehousing Collaborative

Provides case management and rental assistance to those individuals and families who are staying in emergency shelters or on the street with no other resources.

SSVF: Total Clients Served							
	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	TOTAL
Operating Budget	\$ 1,000,000	\$ 1,507,000	\$ 6,488,152	\$ 6,507,203	\$ 5,496,648	\$ 7,143,243	\$ 28,142,246
Prevention	222	124	724	524	264	400	2258
Rapid Re-Housing	362	360	1043	1223	780	793	4561
Program Total	584	484	1767	1747	1044	1193	6819
SSVF: Total Households Served							
Prevention	115	72	356	239	117	185	1084
Rapid Re-Housing	327	314	779	930	582	626	3558
Program Total	442	386	1135	1169	699	811	4642
SSVF: Percentage of Total Positive Housing Outcomes							
Prevention	91%	90%	91%	96%	92%	91%	92%
Rapid Re-Housing	78%	81%	82%	83%	83%	69%	82%

Total All Non-Veteran RRH Programs						
	FY 2017	FY 2018	TOTAL			
Total Clients	591	865	1518			
Total Households	205	353	585			
Rapid Re-Housing Exits	71	412	169			
% Positive Housing Outcomes	93%	84%	85%			



## Pinellas County Impact:

	10/1/	2017	10/1/2018			
Total Veterans on By Name List	431		243		-188	-44%
Veterans with Housing Intervention	217	50%	151	62%		
Veterans without Housing Intervention	214	50%	92	38%		
Average Inflow:	48					
Total Veterans Housed in 2017-18:	375					



## Innovation:

- Homelessness is only solved by systems
- Coordinated Entry
- Rapid Rehousing perfected
- Rapid Resolution underway for veterans
- Housing-Focused Shelter services
- Shelter transformed to a 'service' not a building!



## **Collaborations:**

- Providing \$ to the Continuums of Care wherein we serve: \$475k
- Establishing the backbone for CES across
   Tampa Bay
- Aligning the right direct service for the right person at the right time: \$1.07M