

Doing Things!

Risk Management February 13, 2018





Who We Are

18.0 FTE, 0.9% of County Administrator Workforce

- Safety
- Insurance
- Claims





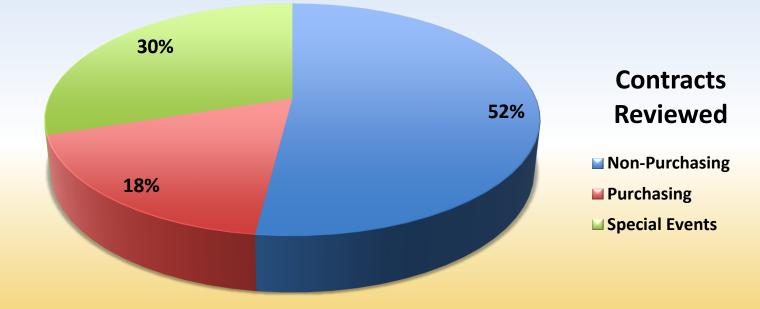
What We Do

- Manage risks associated with employee occupational injuries, damage to County property and accidental injury or damage to citizens due to County negligence
 - Risk Control Pre-Loss Safety
 - Risk Control Post-Loss Claims
 - Contractual Risk Transfer Insurance and Contracts
 - Finance Self-Insurance Fund



Things Done 🍪

- Managed 82 insurance policies
- 948 contracts reviewed for insurance



Our Vision: To Be the Standard for Public Service in America



Things Done 😔

Total claims decreased in FY 17

Total Claims for All Constitutional Offices in Fund

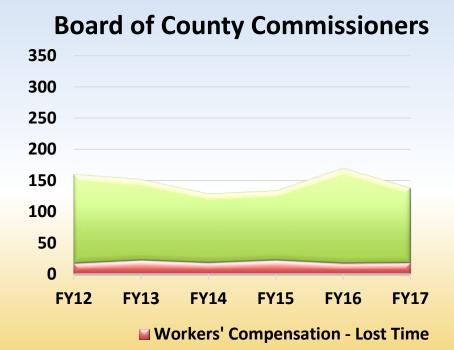


Our Vision: To Be the Standard for Public Service in America



Things Done 🐠

Number of Workers' Compensation Claims Adjusted





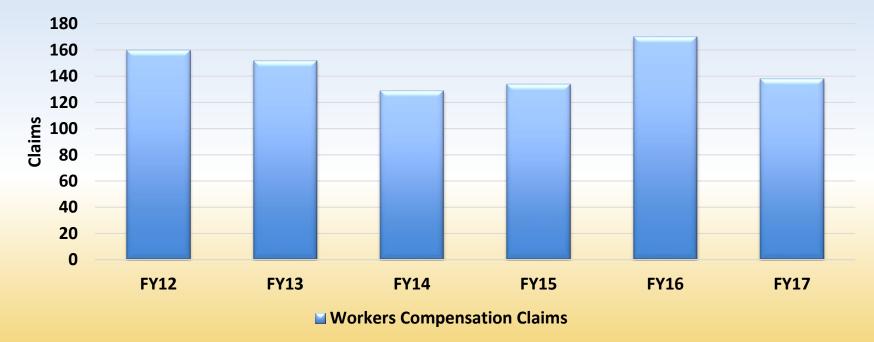
Other Agencies

Workers' Compensation - Medical



Doing Things

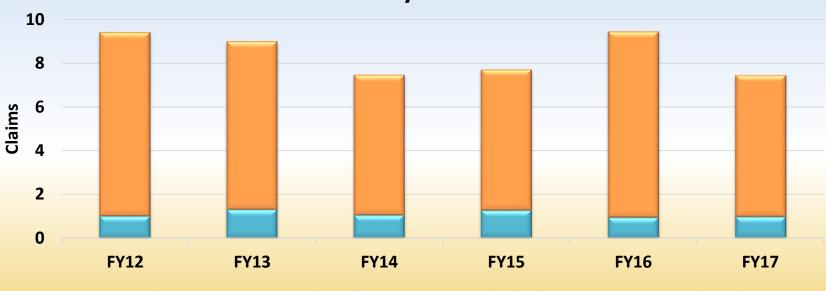
- Goal Reduce BCC Workers Comp Claims by 10%
- Actual 2017 reduction of 19%





Things Done 🙆

Workers Compensation Claims per 100 Employees



Board of County Commissioners

Lost Time Claims Per 100 Encumbered Positions Medical Claims Per 100 Encumbered Positions



Things Done 🚳

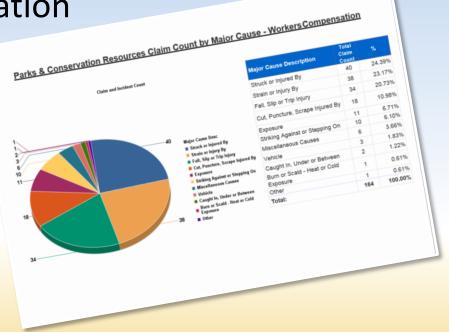
- HURRICANE IRMA
 - Staffed 2 EOC desks with double shifts 4 staff
 - Two staff members stayed at EOC for 9 days
 - 5 Safety Personnel returned to work same day as crews and provided safety guidance



Things Done 😔

Department Collaboration

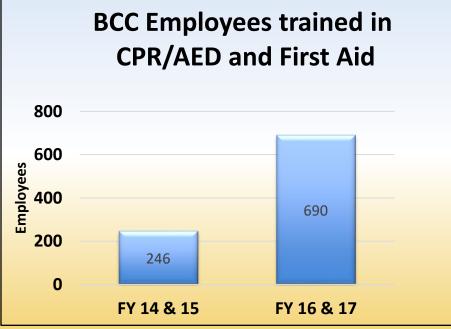






Things Done 🛞

 180% increase BCC employees trained in CPR/AED and First Aid in FY 16 & 17 versus the previous two year period.





Our Vision: To Be the Standard for Public Service in America



Doing Things



- Implement OSHA requirements
- Goal: 100% by FY 2021
- Accomplished 21% in first year
- 15 classes taught in FY 2017

A	Attendees	30 Hour	10 Hour	Total	20%	Actual %
	Planned /er 5 years	280	885	1165	233	
,	Actual in FY17	102	146	248		21%





Doing Things 🚭

- Insurance Post Irma
 - Market Analysis
 - Insurance Carriers Combined Ratios well over 100%
 - Public Entity Renewal Rates some seeing 10-20% increase
 - Personal Insurance Rates for Citizens CFO approves 6.6% rate increase
 - Budget Preparation
 - Renewal Negotiations



Doing Things

- Workplace Safety & Security Task Force
 - Task Force formed to address non-occupational safety and security issues
 - Videos and flyers located on an internal and external SharePoint site for use by BCC and our partners
 - Task Force will be disbanding



Thank you!

• We are all Risk Managers!!

