



Doing Things!

Animal Services

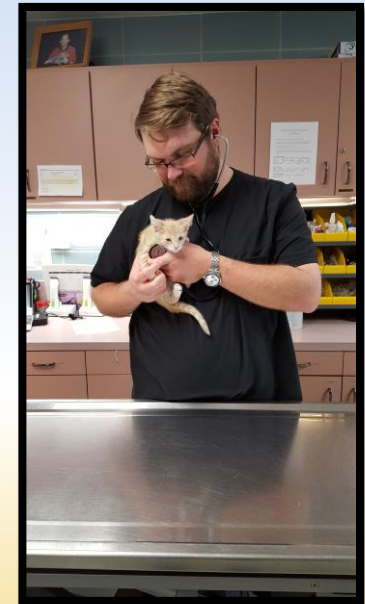
February 28, 2017



Who We Are

60 FTE, 3% of County Administrator workforce

- Enforcement
- Customer Services
- Kennel Operations
- Veterinary Services



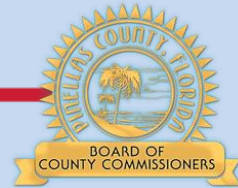
What We Do

- Open Admission Shelter
- Pet Adoption
- Stray/Found Pets
- Licensing/Rabies Control
- Permitting
- Investigations/ Complaint Resolution

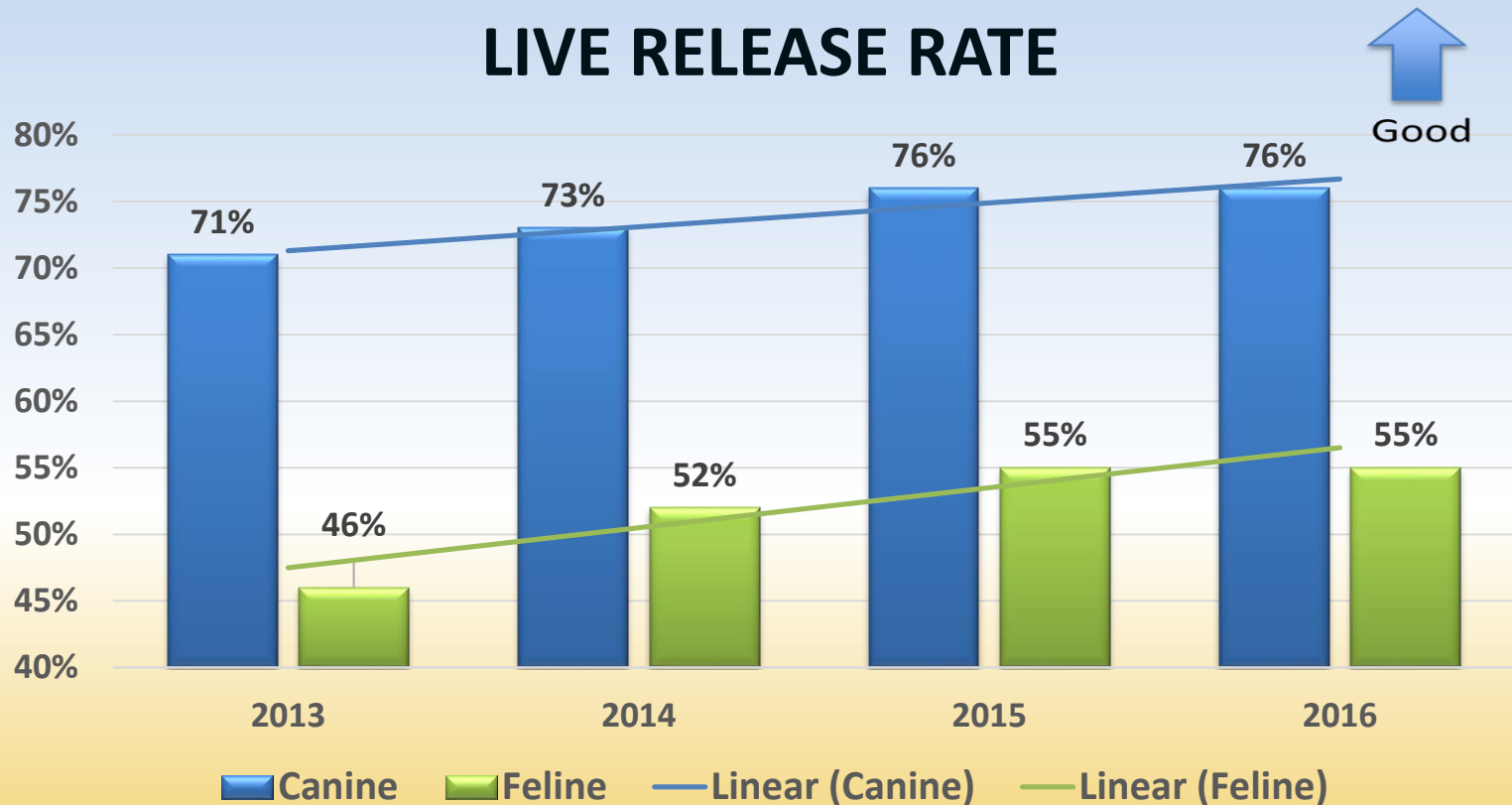
- Community Initiatives



Things Done



LIVE RELEASE RATE



Things Done



- Air Conditioned Transport Vehicles



- Adoption, Rescue and Foster Program

Doing Things



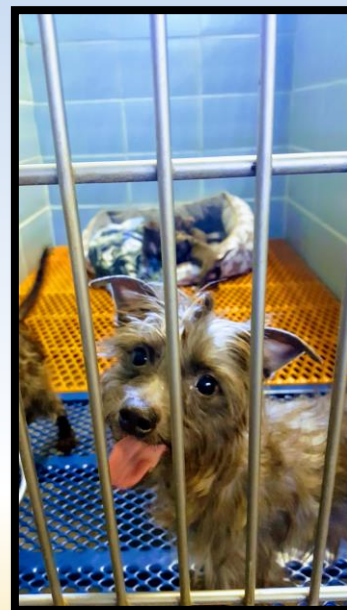
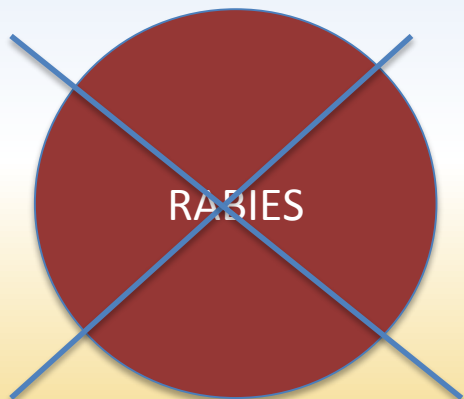
- Community Grant Program
- Community Dog House Program
- Kennel Replacement Plan



Doing Things




- Rabies Vaccine/Licenses
- Pet Dealer/Kennel
- Permitting



Doing Things

■ Increase Customer Feedback





Pinellas County Animal Services appreciates your feedback!

Date of Visit _____ **Time** _____
Served by _____

Reason for visit?
☐ Rabies Clinic
 ☐ Reclaiming an Animal
 ☐ Renewing a License
☐ Surrendering an Animal
 ☐ Enforcement Issue
 ☐ Animal Quarantine
 ☐ Adoption


How long was your wait?
☐ 5 min. or less
 ☐ 6-15 minutes
 ☐ 16 min. or more

Was the representative professional & courteous? ☐ YES ☐ NO
Was the shelter clean? ☐ YES ☐ NO **Odor Free?** ☐ YES ☐ NO

Overall, how would you rate your experience?
☐ Excellent ☐ Very Good ☐ Average ☐ Poor


Comments: _____

Optional Name _____ **Email** _____



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Thank You!
We hope your day
is PURRRRRfect!



Thank you!

