



Doing Things!

Risk Management

February 23, 2017

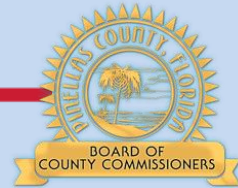


Who We Are

18 FTE, < 1% of County Administrator workforce

- Safety
- Insurance
- Claims





What We Do

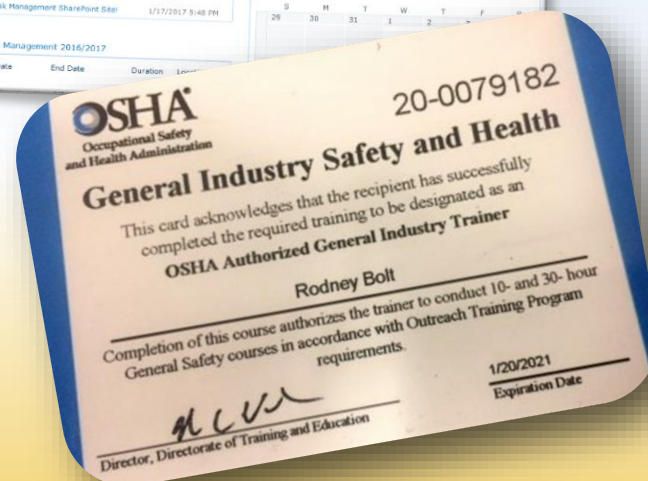
Manage risks associated with employee occupational injuries, damage to County property and accidental injury or damage to citizens due to County negligence

- Risk Control – Pre-Loss Safety
- Risk Control – Post-Loss Claims
- Contractual Risk Transfer – Insurance and Contracts
- Finance – Self-Insurance Fund

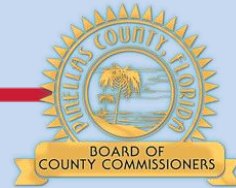
Things Done



- Occupational Safety and Health Administration (OSHA) Training Program

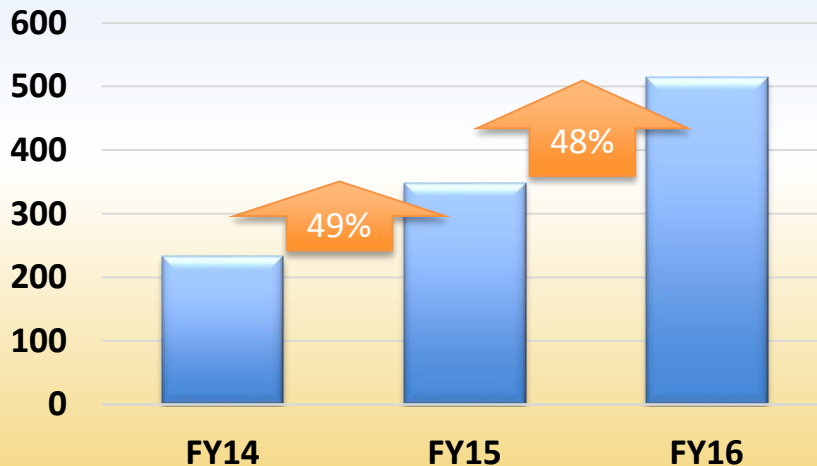


Things Done



36% of employees CPR and First Aid certified

Employees trained in Full CPR and First Aid



Things Done



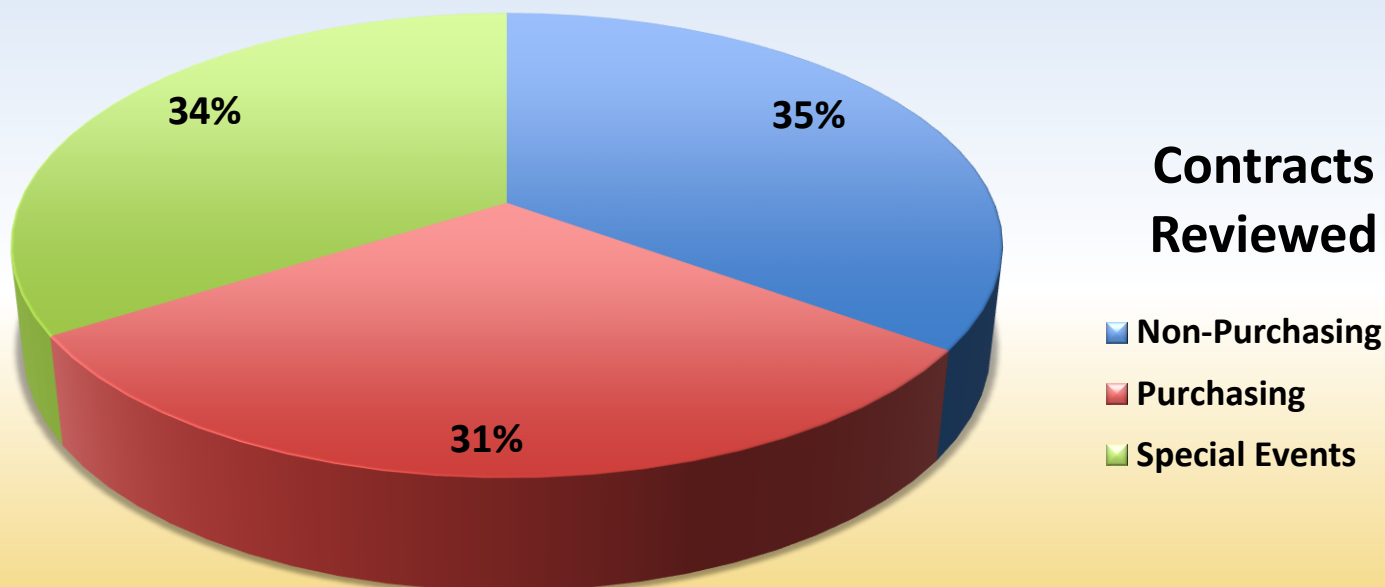
- Implemented “Voice of the Customer”



Things Done



- Managed 82 insurance policies
- 800+ contracts reviewed for insurance

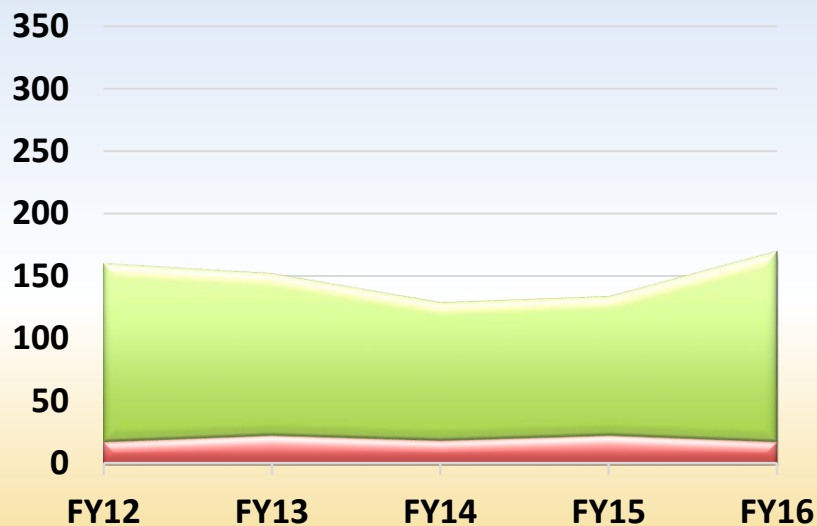


Things Done



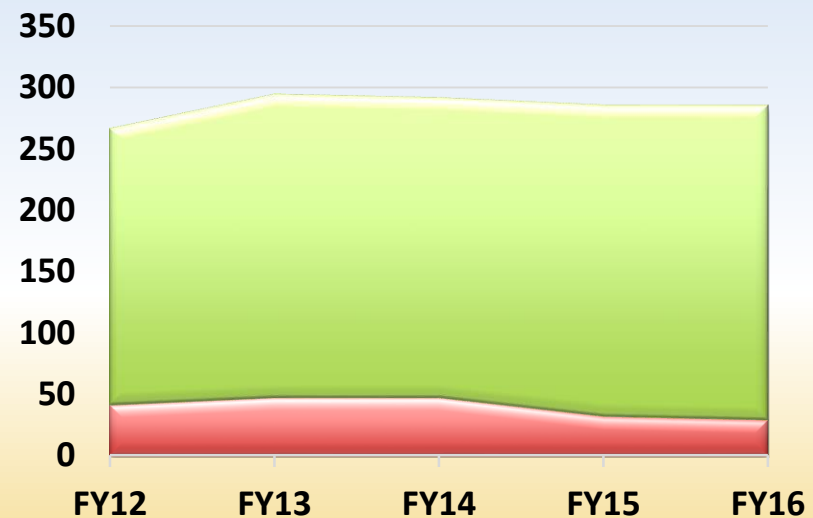
■ Number of Workers' Compensation Claims

Board of County Commissioners



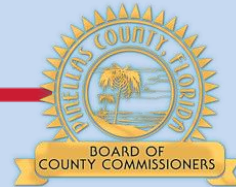
■ Workers' Compensation - Lost Time

Other Agencies



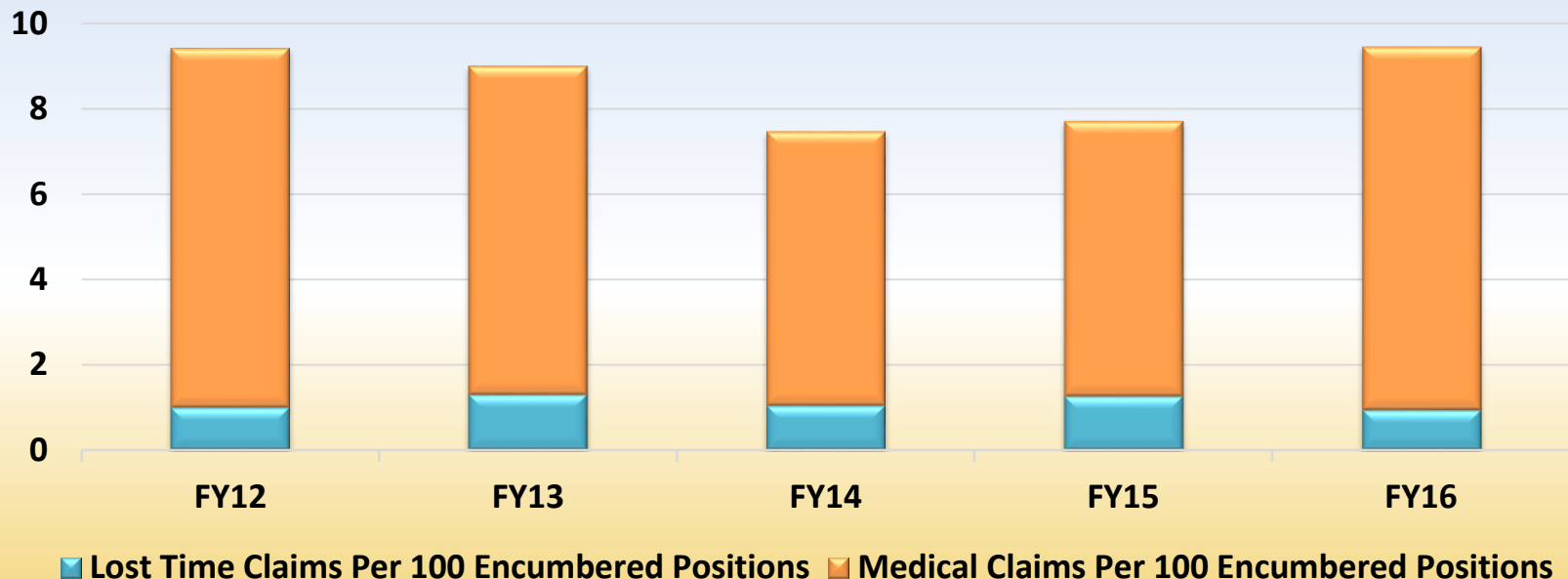
■ Workers' Compensation - Medical

Things Done

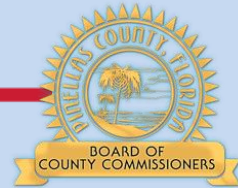


■ Workers Compensation Claims per 100 Employees

Board of County Commissioners

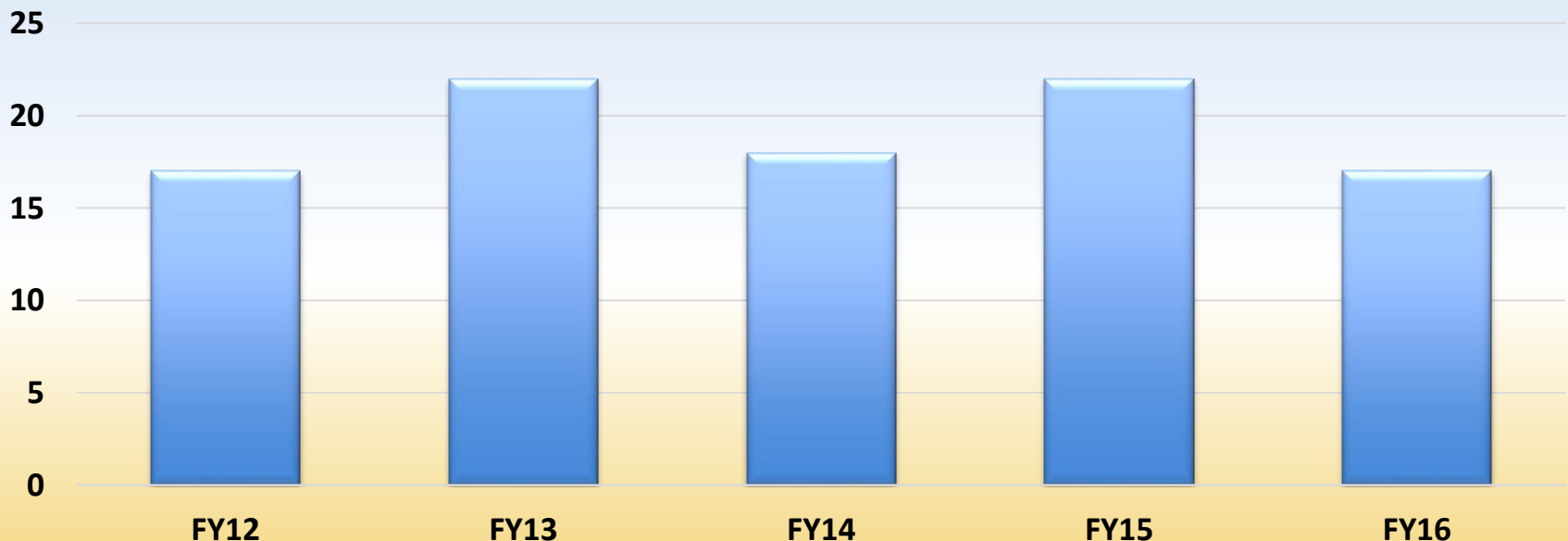


Things Done



- Number of Lost Time claims decreased by 23%

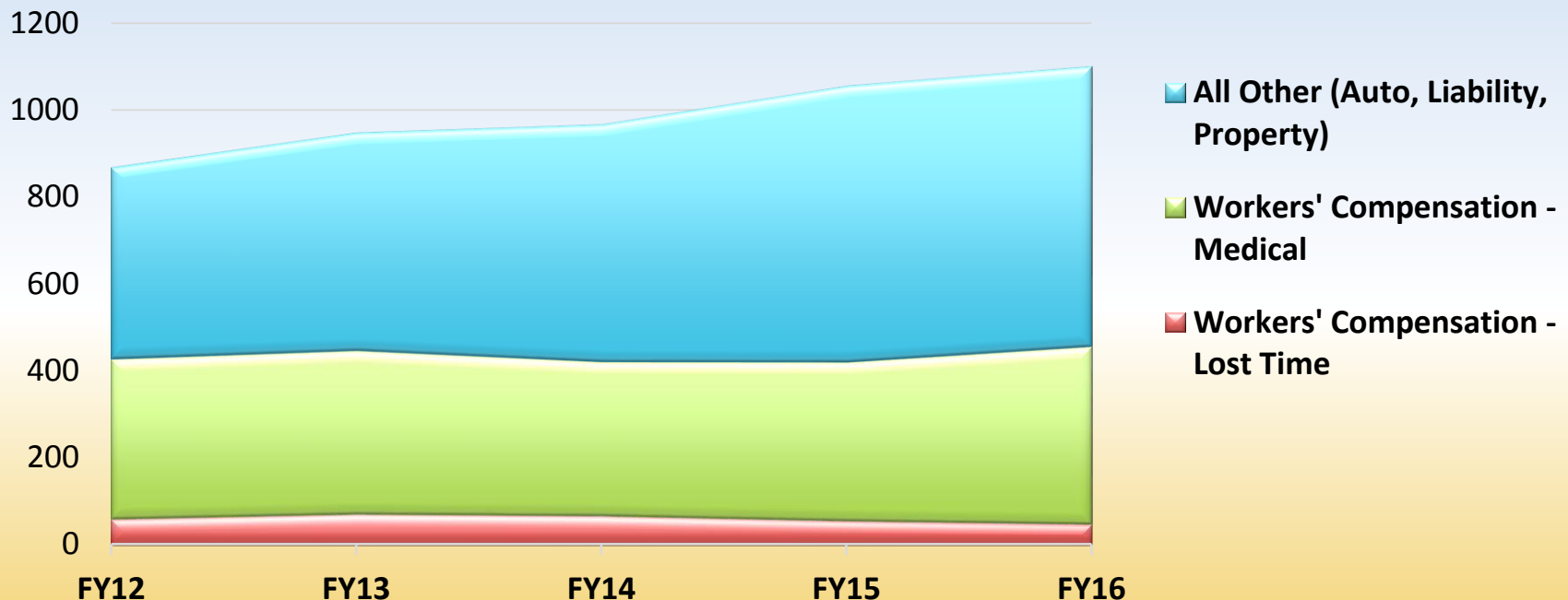
Board of County Commissioners Lost Time Claims



Things Done

- Total claims increasing, Lost Time injuries decreasing

Total Paid Claims for All Constitutional Offices



Things Done



- Two internal promotions
 - Opportunities for growth and development
 - Leverage existing knowledge



Kelly Green
Claims Support Specialist



Laura Averill
Risk Management Technician

Doing Things



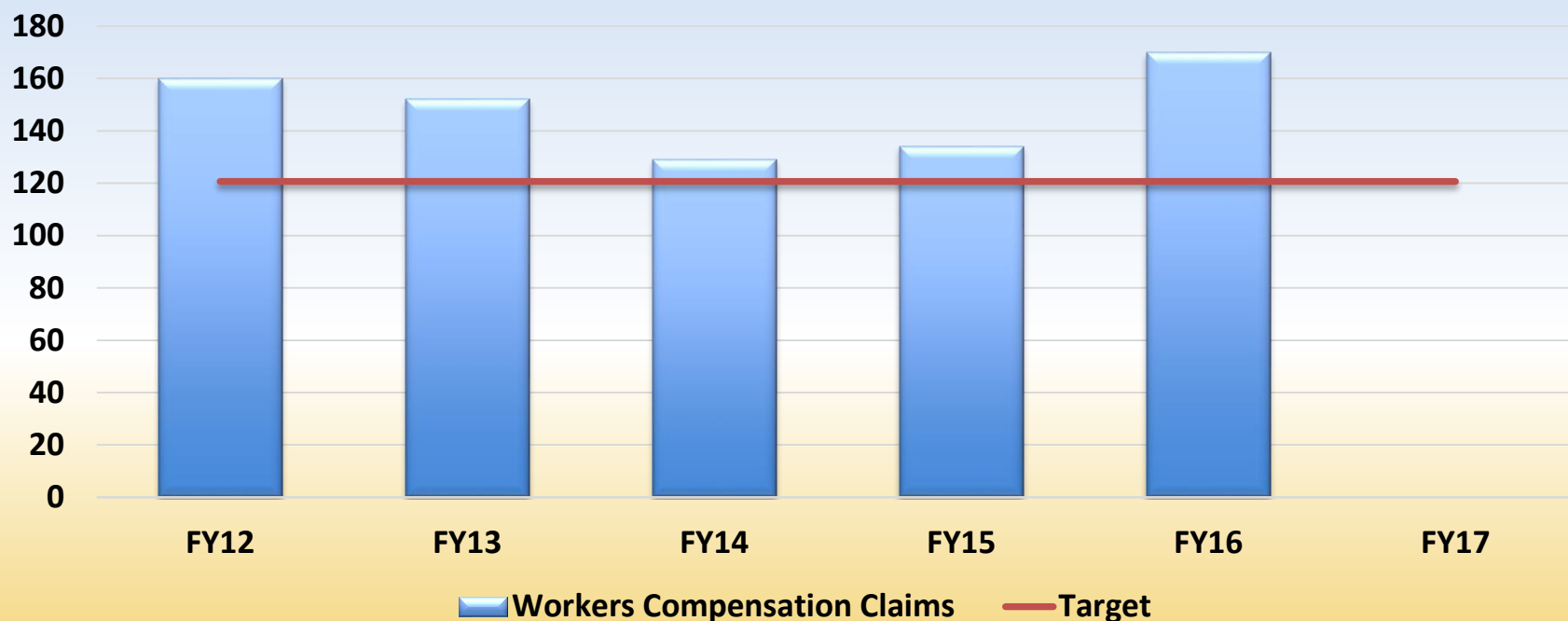
- Train and certify 20% of OSHA eligible employees
- Increase percent of employees CPR trained by 10%



Doing Things



- Lower BCC Workers Compensation Claims by 10%



Doing Things



- Automated loss data to customers



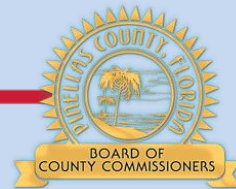
Pinellas County Government	
Total # claims previous 5 fiscal years	Claim Count
Valued as of: 9/30/2016	
Location At Level 2	
Period: 10/ 1/2011 - 9/30/2012 (10/01/2011 - 09/30/12)	
Coverage: AL - Auto Liability	17
BCC-1101-CC-2 - Pinellas County Board of County Commissioners	17
Total by Coverage	1
Coverage: APD - Auto Physical Damage	89
APP-8800-AA-2 - Property Appraiser	1
BCC-1101-CC-2 - Pinellas County Board of County Commissioners	91
TAX-9700-TA-2 - Tax Collector	
Total by Coverage	2
Coverage: EPL - Employment Practice Liability	3
COC-1201-CA-2 - Clerk of Court	1
PER-5401-PA-2 - Human Resources (United Personnel System)	3
Total by Coverage	134
Coverage: GL - General Liability	1
BCC-1101-CC-2 - Pinellas County Board of County Commissioners	135
PER-5401-PA-2 - Human Resources (United Personnel System)	
Total by Coverage	17
Coverage: I - Indemnity	1
BCC-1101-CC-2 - Pinellas County Board of County Commissioners	1
CLB-6901-LA-2 - Construction & Licensing Board	39
SOE-1504-EA-2 - Supervisor of Elections	58
PSD-0001-SO-2 - Sheriff Department	
Total by Coverage	1
Coverage: ME - Medical	143
APP-8800-AA-2 - Property Appraiser	3
BCC-1101-CC-2 - Pinellas County Board of County Commissioners	2
PER-5401-PA-2 - Human Resources (United Personnel System)	5
SOE-1504-EA-2 - Supervisor of Elections	212
TAX-9700-TA-2 - Tax Collector	2
PSD-0001-SO-2 - Sheriff Department	368
BTS-4500-IT-2 - Business Technology Services (BTS)	
Total by Coverage	189
Coverage: PR - Property	6
BCC-1101-CC-2 - Pinellas County Board of County Commissioners	
TAX-9700-TA-2 - Tax Collector	-1-

MARSH ClearSight

Doing Things



- Improve insurance renewal process
- Issuing Request for Proposals for best in class Certificate of Insurance tracking and compliance



August 2014(cdm) Page 1 of 3

Insurance Contract Process
Insurance will need to be submitted with solicitation

Process Aug 2014.docx

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

**ADDITIONAL INSURED – DESIGNATED
PERSON OR ORGANIZATION**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

SCHEDULE

Name Of Additional Insured Person(s) Or Organization(s)

Information required to complete this Schedule (not to be shown above) will be shown in the Declarations.

Section II – Who Is An Insured is amended to include as an additional insured person(s) or organization(s) shown in the schedule, but only with respect to liability for "bodily injury" or "property damage" or "personal and advertising injury" caused, in whole or in part, by your acts or omissions or the acts or omissions of those acting on your behalf:

A. In the performance of your ongoing operations; or

B. In connection with your premises owned by or rented to you.

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Thank you!

- We are all Risk Managers!!

