

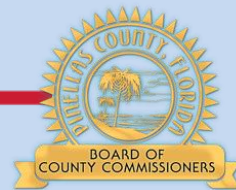


# Doing Things!

## Utilities

February 14, 2017

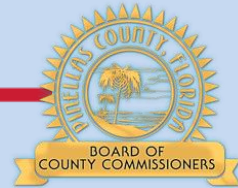




# Who We Are

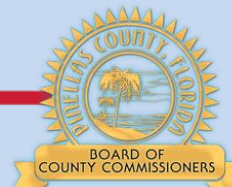
405 FTE, 20% of County Administrator workforce

- Water Quality
- Maintenance
- Operations
- Engineering
- Customer Services



# What We Do

- Deliver clean drinking water
- Collect and treat wastewater
- Deliver reclaimed water
- Monitor water quality to protect our environment
- Perform laboratory analysis and research
- Promote and enforce water conservation programs
- Manage Cross Bar and Al Bar Ranch



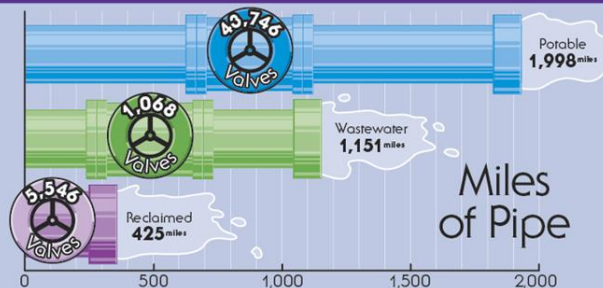
# UTILITIES

For more information ▼

Pinellas County Utilities Customer Service  
(727) 464-4000 · [www.pinellascounty.org/utilities](http://www.pinellascounty.org/utilities)

Pinellas County Utilities manages vast amounts of infrastructure to provide safe drinking water and effective sewer service to more than

**112,000 Water &  
83,000 Sewer Accounts.**



**1** Water Plant



**2** Water Reclamation Plants



Treat & Distribute **49 Million** Gallons of Drinking Water Daily

That's enough water to fill **74** olympic-sized pools.

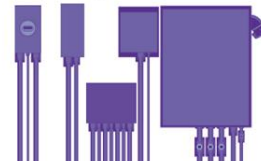
**23,050**  
Manholes



**7,964**  
Hydrants



**297**  
Pump Stations



**31** Wholesale  
(includes potable/reclaimed/sewer)  
**140,242** Retail  
Meters

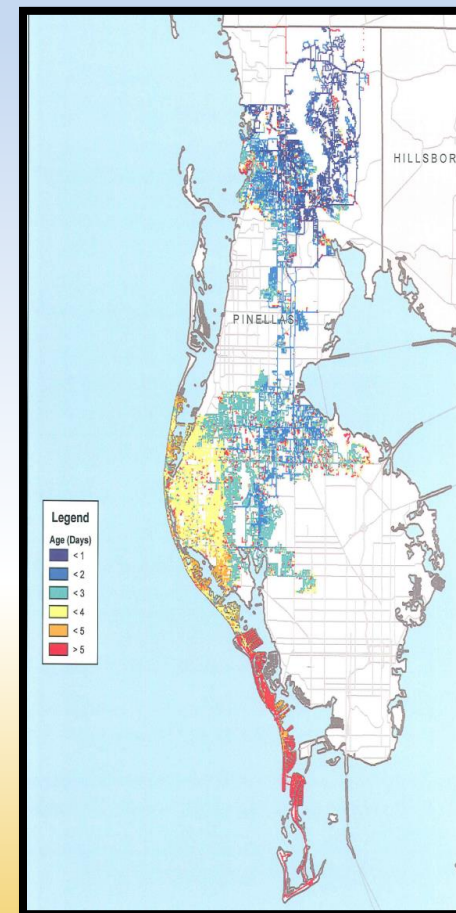
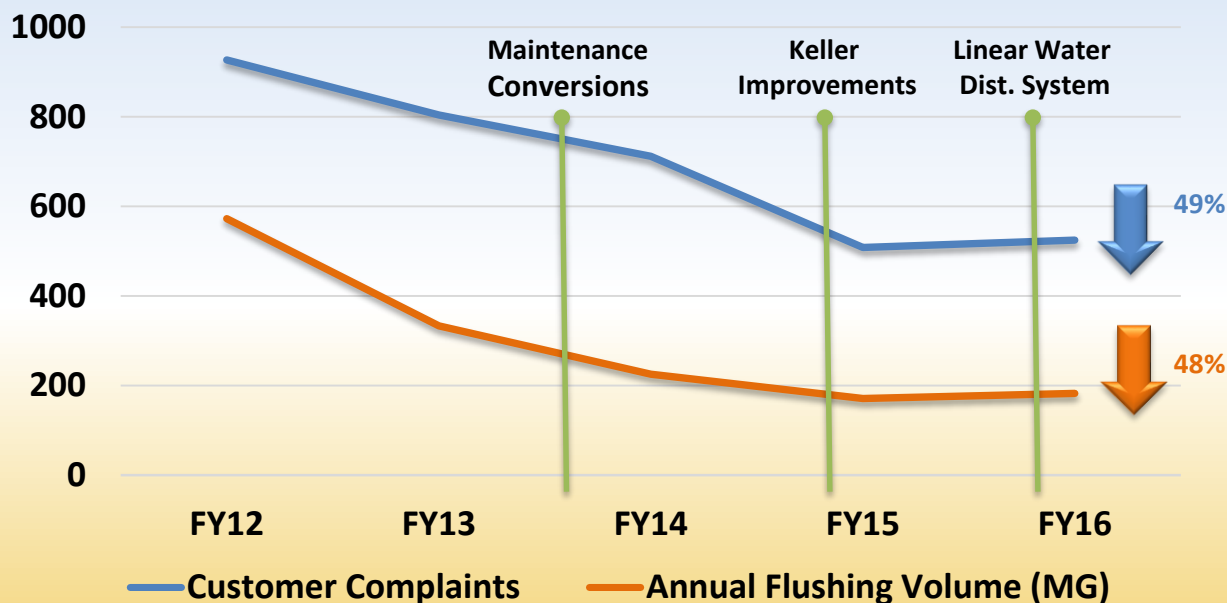


# Things Done



- Ensure delivery of safe drinking water

## Water Quality Improvements

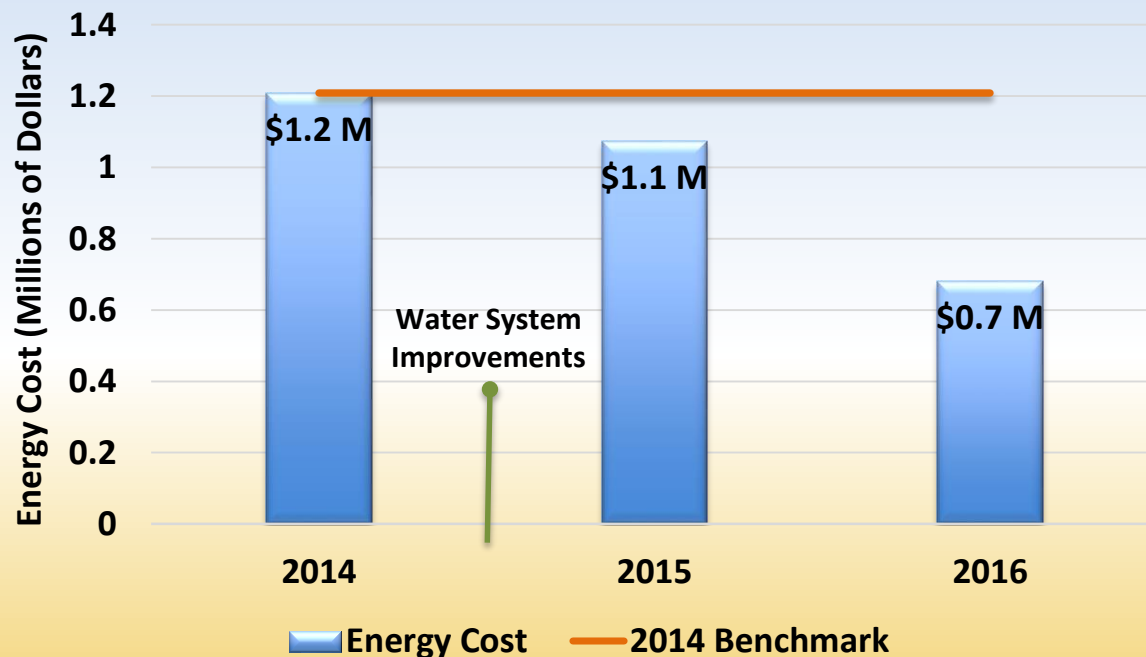


# Things Done



- Reduce energy consumption to deliver water more cost effectively

## New Water System Improvements Total Power Savings





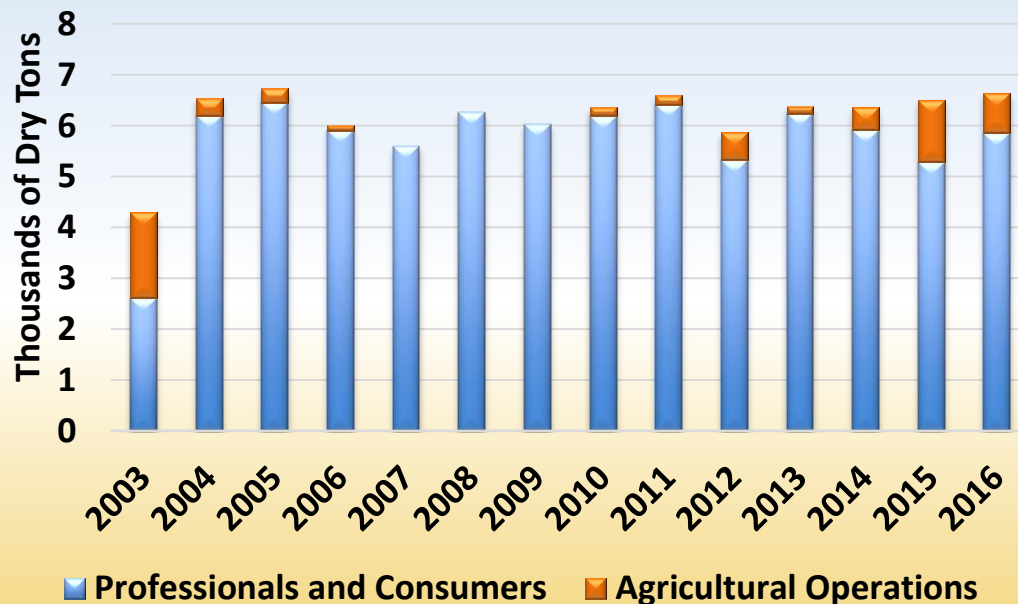
# Things Done



- Produce fertilizer from biosolids



## Biosolids Production Distribution

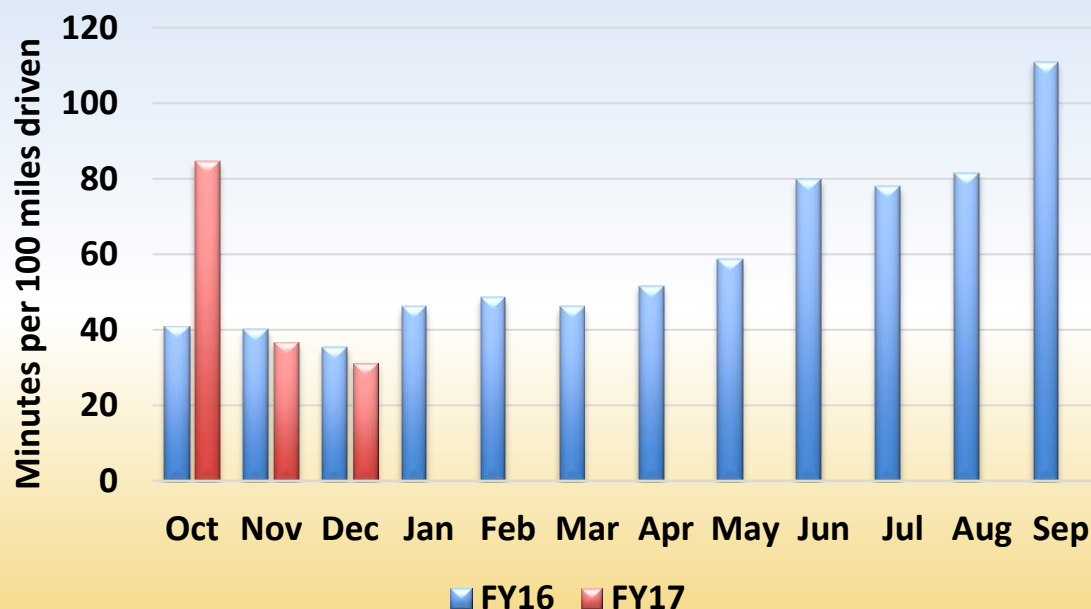


# Things Done



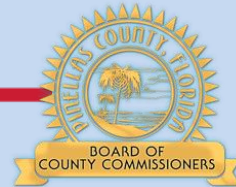
- Reduce air emissions from Utilities' vehicle fleet

Vehicle Idle Time

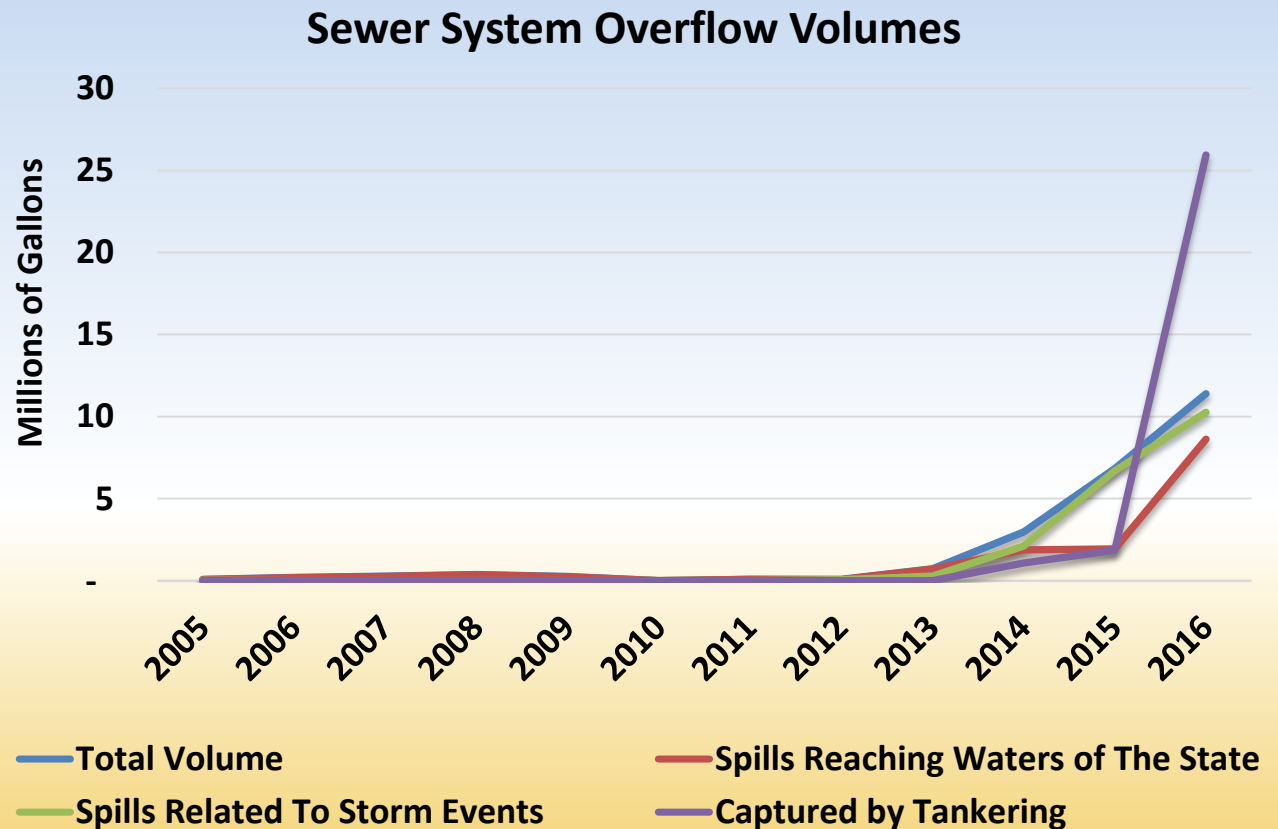




# Doing Things



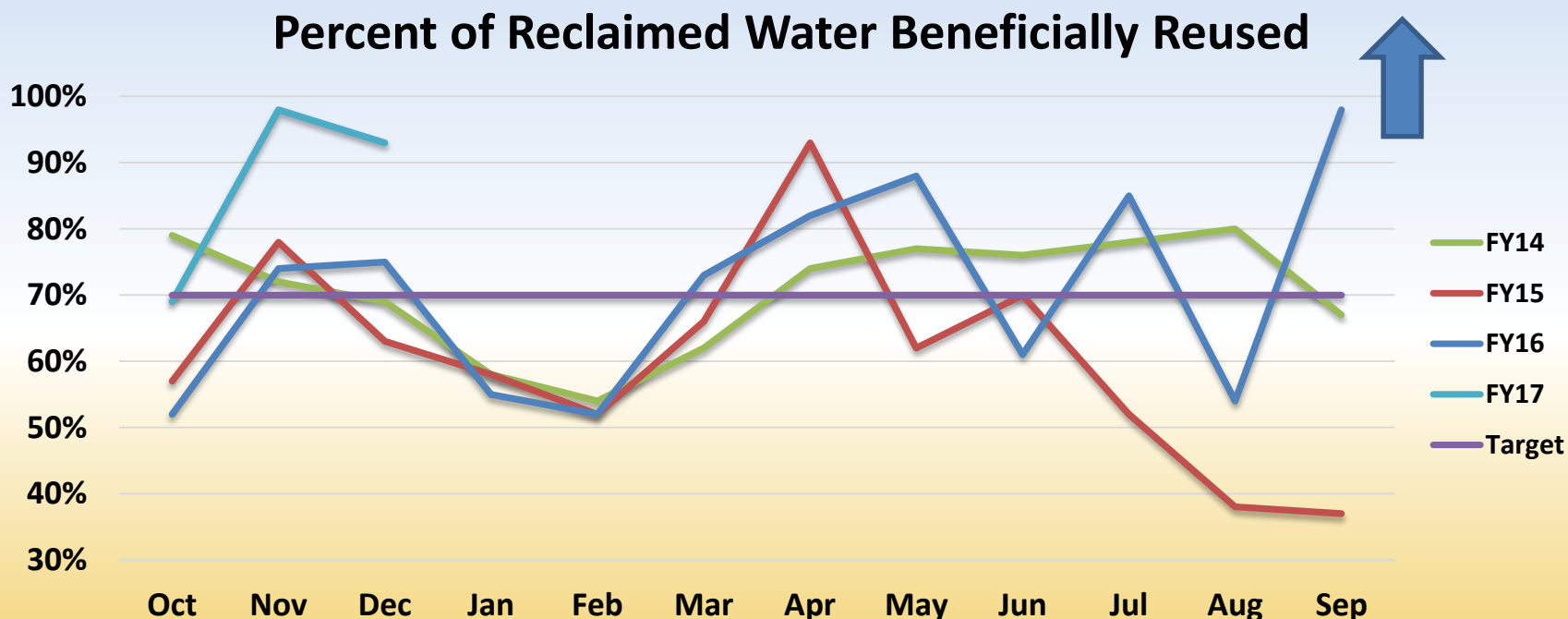
- Protect water quality by reducing sanitary sewer overflows



# Doing Things



- Increase beneficial use of reclaimed water

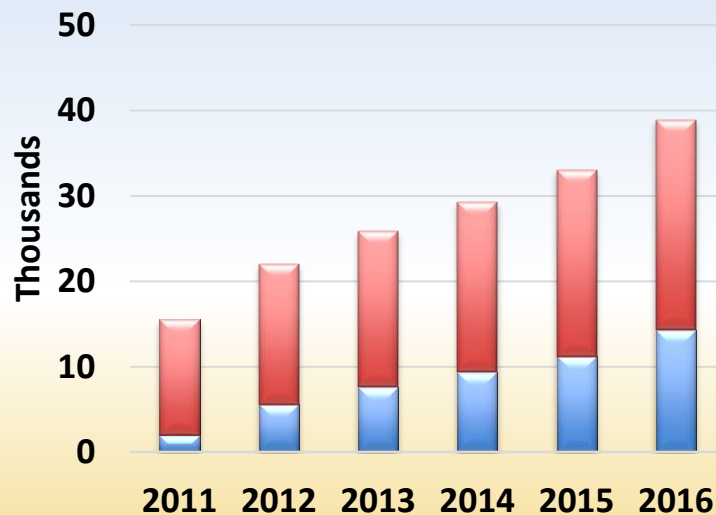


# Doing Things



- Increase paperless billing and payments

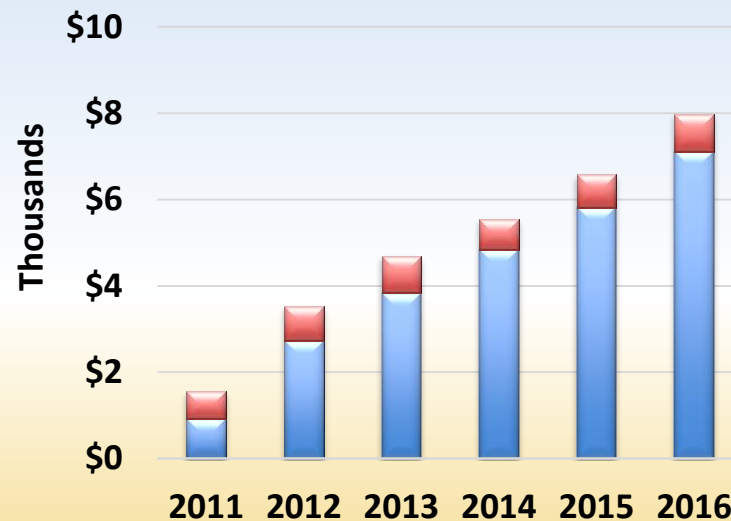
## Number of Customers



■ Paperless Billing

■ Automated Clearinghouse (ACH)

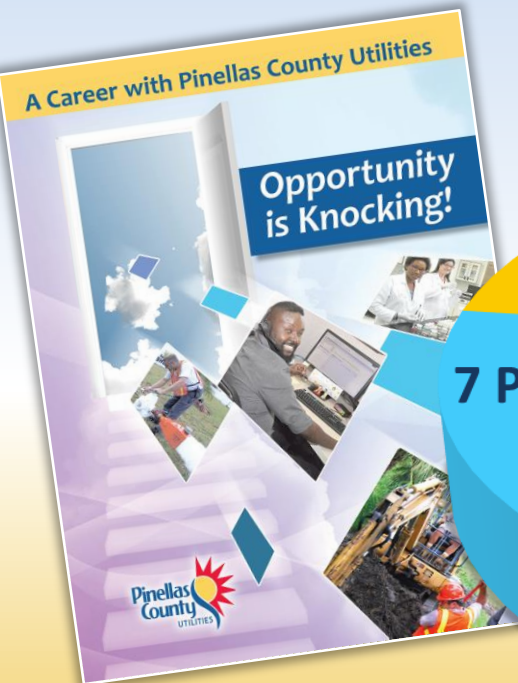
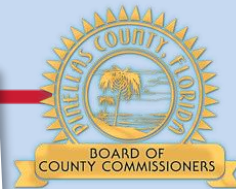
## Estimated Savings



# Doing Things



- Educational outreach



**8 EVENTS**

*28,000 attendees*

**7 PRESENTATIONS**

*420 viewers*

**20 TOURS**

*500 participants*



*Our Vision: To Be the Standard for Public Service in America*

# Thank you!

