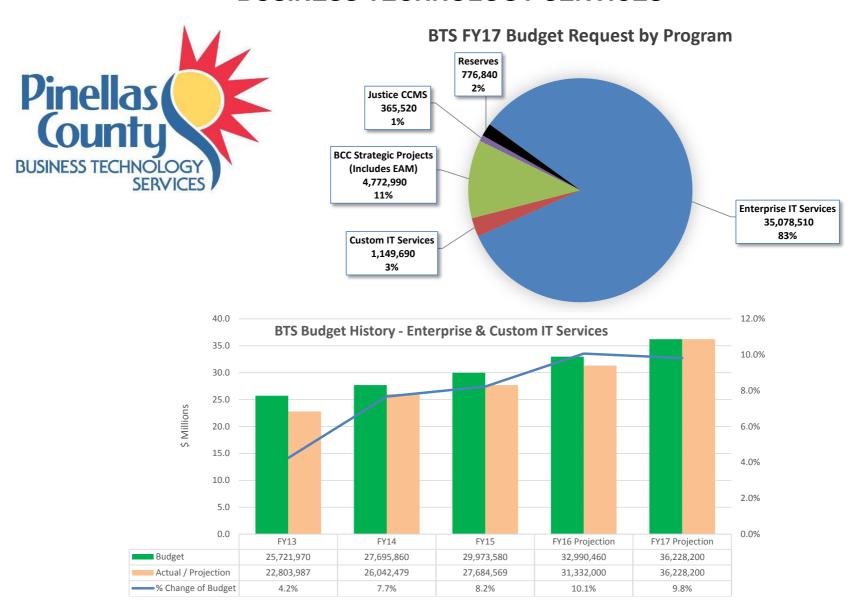
BUSINESS TECHNOLOGY SERVICES



The FY17 adjusted target for BTS is \$32,538,800. The target was exceeded by \$110,070 (0.34%) due to the transitioning of 2 FTEs to full time contractors, thus lowering the total FTE count from 164 FTEs in FY16 to 162 FTEs for FY17. Enterprise and Custom IT Services are funded through a Countywide cost allocation plan. Approximately 75.8% of the cost allocation plan is funded by the General Fund. Of the portion funded by the General Fund, approximately 28.6% is for BCC departments (e.g. Animal Services, County Administration, Communications, etc.), and 71.4% for other agencies, including: Constitutional Officers, Public Defender, State Attorney, Medical Examiner, Office of Human Rights, Human Resources and CJIS. Of the remaining cost allocation plan (Non-General Fund), 23.6% is funded by BCC departments, from thier own funds, and the remaining 0.6% is funded by directly billing outside agencies (e.g. Pinellas Planning Council, City of Clearwater, City of Largo, etc.).

BUSINESS TECHNOLOGY SERVICES

Business Technology Services (BTS) provides a full suite of technology services to all BCC Departments, as well as continuing services to the Constitutional Officers, Agencies, and the Courts to enable business strategies that enhance the mission of Pinellas County Government. Internal centers of competency are developed to protect information assets, ensure business continuity, and leverage financial resources through shared business services. In response to citizen demands for more responsive and self service government, strategies are implemented that enable more ubiquitous access to public information. The adoption of strategic planning, project management and service management best practices add value to county operations in the form of cost effective service delivery and support. Internet services also promote world-wide branding, tourism and positive economic impact to the County. The BTS Department is governed by the BTS Board. This Board consists of representatives from the Board of County Commissioners, Property Appraiser, Sixth Judicial Court, Supervisor of Elections, Sheriff, Clerk of the Circuit Court, Tax Collector, State Attorney, and Public Defender offices.

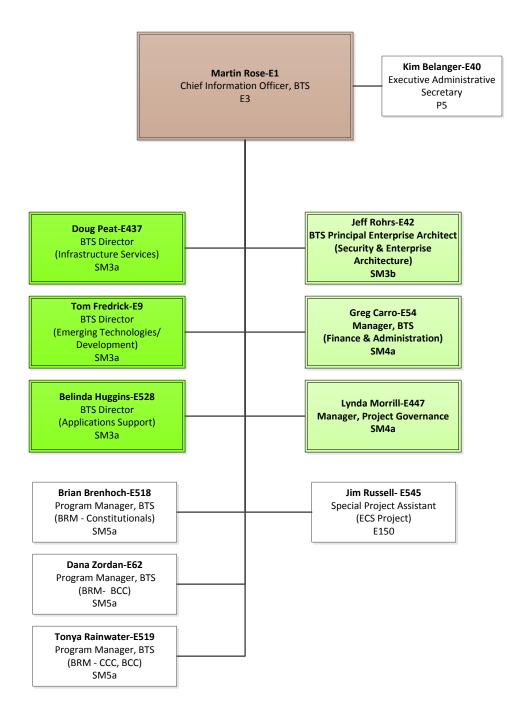
The budget associated with the BCC Strategic Projects cost center is controlled through the County Administrator's Executive Leadership Team. The budget associated with the Justice CCMS cost center is controlled through the CJIS Policy Board.

				FY17	
Recu	urring Programs	Program Descriptions	Budget Request	FTEs	
	Enterprise IT Services	BTS Board supported services that are available for use by all County departments under the BOCC as well as BOCC approved agency affiliates, Independents, and Constitutional Officers. Funding is primarily General Government and consumption of services is tracked and notionally billed by BTS. This program tracks all recurring expenses for labor, licensing, maintenance and support, and technology refresh in support of Enterprise IT Services.	35,078,510	154.2	
	Custom IT Services	This program tracks all labor, licensing, maintenance and support, and technology refresh in support of Custom IT Services. BTS Custom Services are particular to a specific business need that falls outside or is in addition to Enterprise IT Services. Customers of these services are directly billed according to the terms of a negotiated service level agreement with BTS.	1,149,690	6.4	
	Reserves	Oversees the management and allocation of the county's financial reserves.	776,840	-	

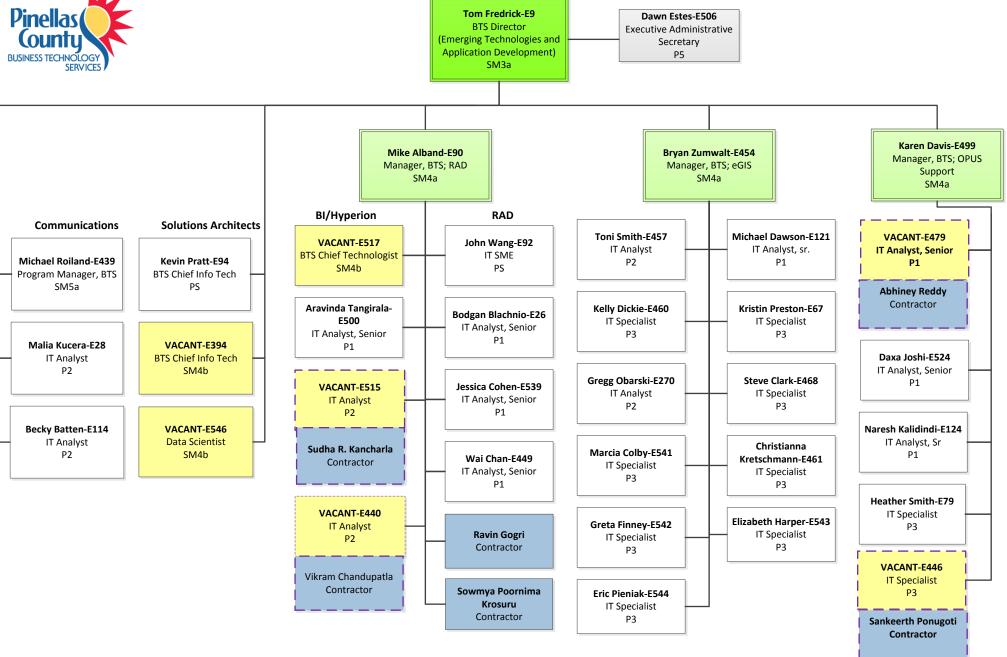
Non-Recurring Programs

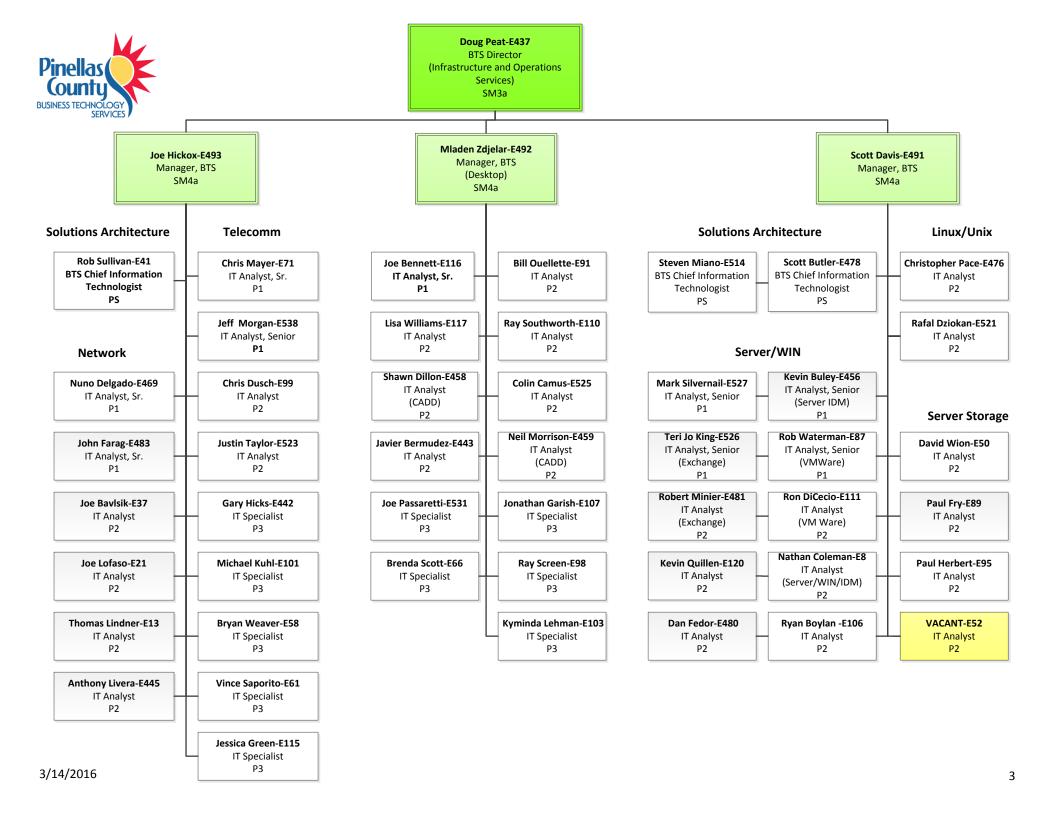
BCC Strategic Projects	Provide business services needed to manage and implement strategic projects for the BCC departments at the direction of the County Administrator's Executive Leadership Team. Included in this program, is funding for Enterprise Asset Management.	4,772,990	1.5
Justice CCMS	Justice Consolidated Case Management System (CCMS) project goal is to replace the current legacy Criminal Justice Information System (CJIS).	365,520	-
TOTAL		42,143,550	162.0



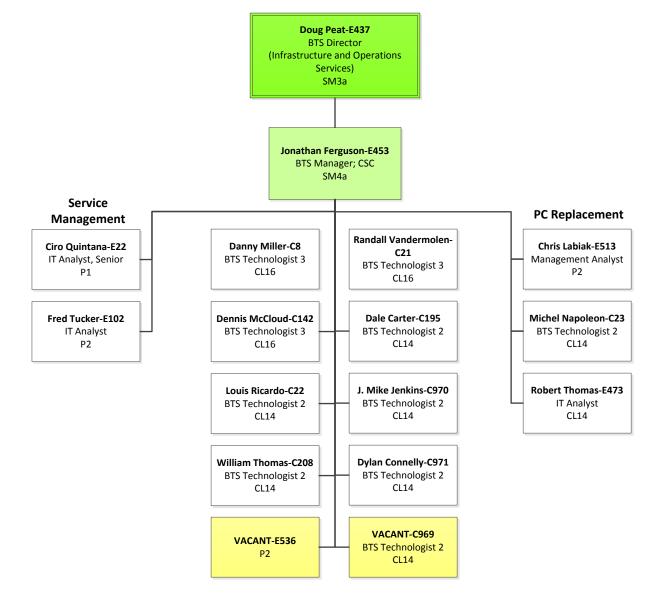




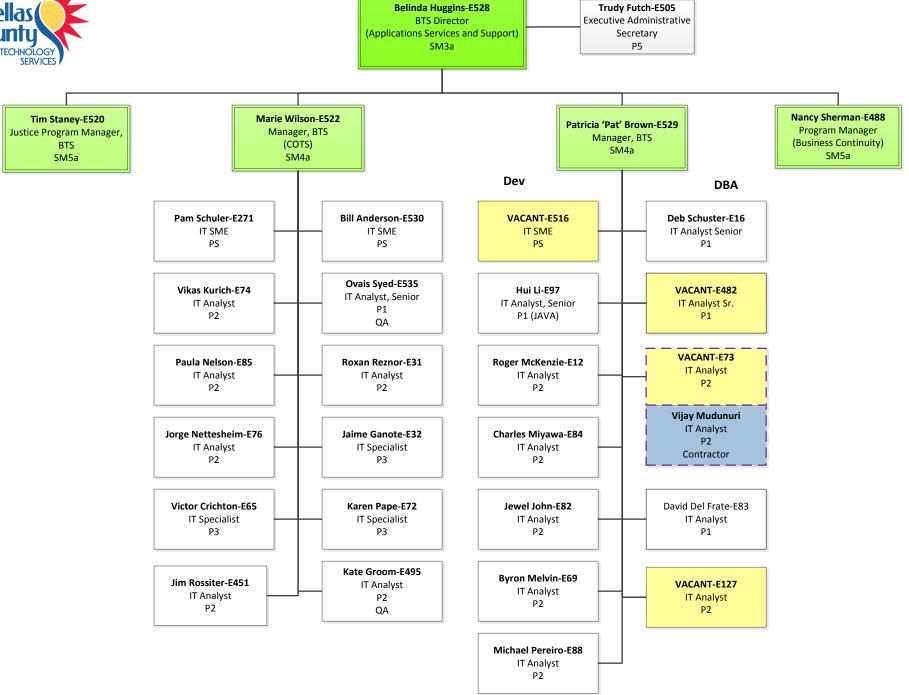




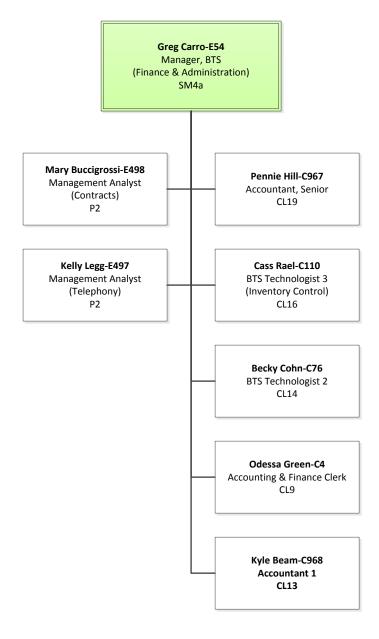












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