Define - Measure - Analyze - Improve - Control

Project or Program: **Pinellas County Behavioral Health High Need/High Utilizer (HNHU) Pilot Program**
Goal: HNHU Pilot clients stabilized in the community

INPUTS	ACTIVITIES		OUTCOMES		
What we invest	**What we do**	**Who we reach**	**Short-term results**	**Intermediate results**	**Long-term results**
$ 964,441.50 (proposed budget) **Provider Partners:** Law Enforcement – Liaison, Law Enforcement Representative[1] Behavioral Health – Case Manager1, Therapist1 Housing – facilities to temporarily house up to 33 pilot participants in collective locations Hospital/Medical providers – Emergency Rooms Liaison, Department of Health	Client engagement Client Assessment Rapidly house homeless clients Provide indicated treatment and support Arrange supportive services Case Management Rapid team response to system re-entry or other crises	Top 33 High Need/High Utilizers (HNHUs) of CSU and Jails identified using Baker Act (PEMHS[2]), HNHU (CFBHN[3]), and Arrests (PCSO) data.	#/% Clients engaged and enrolled in pilot #/% of Homeless clients housed within 1 week of pilot entry by type of housing (transitional, Permanent Supportive Housing, etc.) #/% of Clients receive LOCUS[4] or other approved assessment within one week of pilot entry #/% of clients receive SPDAT[5] assessment within one week of pilot entry #/% of clients have housing and service plans within one week of pilot entry #/% of clients who receive treatment indicated in service plan #/% Clients receive indicated wrap-around services: Financial Assistance Self-sufficiency Employment training Budgeting	Reduction in #/% of clients arrested 1 & 3 months post pilot entry Reduction in # jail bed-days 1 & 3 months post pilot entry Reduction in #/% of clients with Baker Acts 1 & 3 months post pilot entry Reduction in total # Baker Acts 1 & 3 months post pilot entry Reduction in #/% clients hospitalized 1 & 3 months post pilot entry Reduction in #/% clients with ER visits 1 & 3 months post pilot entry #/% Clients enrolled in training/skills program (eg. Vincent House)	#/% Clients who successfully complete treatment Increase in #/% Clients in permanent/permanently supported housing >6 months Reduction in #/% of clients arrested >6 months months post entry Reduction in # jail bed-days >6 months months post entry Reduction in #/% of clients with Baker Acts >6 months post entry Reduction in #/% of clients with Baker Acts>6 months post entry Reduction #/% Clients admitted to Detox >6 months Reduction in #/% Clients hospitalized >6 months (to be defined) Increase in #/% Clients stable in community/self-sufficient (eg. receiving Supplemental Security Income/Social Security Disability Insurance (SSI/SSDI)) Increase in #/% Employed in paid positions Increase in #/% Engaged in meaningful, productive activity, eg., school, day services, volunteer work

[1] Members of Treatment Team
[2] Personal Enrichment Through Mental Health Services
[3] Central Florida Behavioral Health Network
[4] Level of Care Utilization System Assessment - used to determine the resource intensity needs of individuals who receive adult mental health services
[5] Service Prioritization Decision Assessment Tool - used for intake and service delivery to prioritize clients for housing and wrap-around services

Updated 02/22/16

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