

# Doing Things!

#### **Convention and Visitors Bureau**

d/b/a Visit St. Petersburg/Clearwater Work Session Presentation

Presented by: David Downing, Director January 19, 2016



#### Who We Are

- **46** FTE (2%)
  - Advertising and Promotions
  - Media and Interactive
  - Hospitality Education
  - Leisure Travel U.S. and Canada
  - Latin American Sales
  - Meetings and Conventions
  - Film Commission
  - Sports Commission
  - Executive and Accounting/Admin





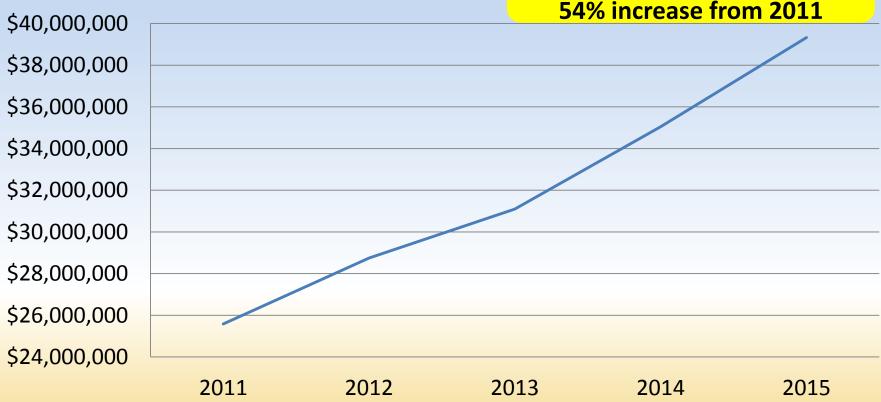




## **Bed Tax by Fiscal Year**



54% increase from 2011





#### What We Do

- Market Pinellas County in accordance with the Tourist Development Plan (TDP)
- Advertise and promote domestically and in select international markets
- Creative and broad range of advertising



#### What We Do

- Partner with local stakeholders
- Support high-profile third-party events
- Attract and retain air service to the destination
- Employ residents and attract visitors

## Foster Continual Economic Growth and Vitality

- 4.4 Invest in infrastructure to meet current and future needs
  - Capital Project Funding Program: museums, sports facilities, spring training, etc.
  - Beach nourishment
  - Penny for Pinellas: visitors contributed 30.4% in 2014

## Foster Continual Economic Growth and Vitality

- 4.6 Support a vibrant community with recreation, arts, and culture to attract residents and visitors
  - Increase total economic impact to the local economy
  - Increase destination awareness
  - Increase TDT collections
  - Support efforts of Creative Pinellas





### **Opportunities**

 Continue to positively impact local economy through tourism

#### **Doing Things:**

- Increase in-market visitor expenditures (4.6)
- Increase brand awareness in key markets (4.6)
- Grow/establish brand in emerging markets (4.6)
- Differentiate destination from competitors (4.6)
- Engage chambers/municipalities (5.1)
- Status of Capital Projects Funding Process (4.6)



## **Opportunities**

Keep brand lively, relevant and top-of-mind

#### Doing Things:

- Continue robust advertising and marketing outreach (4.6)
- Engage visitors across relevant social platforms (5.3)
- Leverage unique selling propositions (USPs) and accolades (4.6)
- Engage multiple demographics simultaneously (5.2)



### **Opportunities**

Grow yield rather than volume

#### **Doing Things:**

- Support high-quality development (4.4)
- Focus on visitor experience (5.4)
- Diversify markets---China, West Coast, etc. (4.6)
- Leverage marketing partnerships with aspirational brands (5.2)
- Continued focus on "Live Amplified" experience (4.6)





## 4.6 Key Measures

- Occupancy Rate, Average Daily Rate (ADR) and Revenue Per Available Room (RevPar)
- Tourist Development Tax collections (TDT)
- Repeat visitation
- Average length of stay
- Economic Impact



## 4.6 Key Measures

- Growth of markets/market share
- Definite room nights
- Growth of website visitation, digital engagement
- Attraction of new business (sports, film, meetings, leisure) and/or events



## Thank you

