

Doing Things!

Parks and Conservation Resources

Work Session Presentation

Presented by: Paul Cozzie, Director January 19, 2016



Who We Are

- 206 FTE (11% of workforce)
 - Air Quality
 - Countywide Horticulture
 - Parks and Preserves
 - Resource and Asset Management
 - Education/Extension Services
 - Administration/Business Services



What We Do

- Operate and maintain county parks,
 preserves, management areas, and museums
- Maintain and landscape county roadways, public buildings and public areas
- Monitor air pollutants and emissions
- Provide public education on sustainable living and natural resources



What We Do

- Recruit, train and coordinate volunteers
- Provide educational and interpretive programs
- Oversee coordination of special events in county parks and facilities
- Operate and maintain the Florida Botanical Gardens



Create a Quality Workforce in a Positive, Supportive Organization

- 1.2 Leverage, promote and expand opportunities for workforce growth and development
 - Career ladder and certification programs
- 1.3 Make workforce safety and wellness a priority
 - Department-wide CPR/AED Certification



Ensure Public Health, Safety and Welfare

- 2.1 Provide planning, coordination, prevention, and protection services to ensure a safe and secure community
 - Beach Safety Program
 - Rip Current Awareness Program
 - Control of asbestos exposures to public





Ensure Public Health, Safety and Welfare

- 2.5 Enhance pedestrian and bicycle safety
 - 911 locator system on county trail network
 - Auxiliary Ranger program





- 3.1 Implement "green" technologies and practices where practical
 - Explore use of Alternative Fuel equipment
 - Green Local Government Certification





- 3.2 Preserve and manage environmental lands, beaches, parks and historical assets
 - Invasive exotic removal
 - Understory thinning
 - Prescribed burning
 - Ancient canoe preservation
 - Management of historic structures and artifacts





- 3.3 Protect and improve the quality of our water, air, and other natural resources
 - Comply with Air Quality rule/regulations
 - Monitor Air Quality
 - Restoration Projects
 - Provide Best Management Practices for Landscape Professionals



- 3.4 Reduce/reuse/recycle resources including energy, water and solid waste
 - Green Pinellas New Employee Program
 - Reuse of Tree Crew mulch
 - Certified Green Seal cleaning products



Foster Continual Economic Growth and Vitality

- 4.6 Support a Vibrant Community with Recreation, Arts and Culture to Attract Residents and Visitors
 - Evaluate former High Point Elementary site for community park and youth sports facility
 - Support youth recreation opportunities in the unincorporated area

Deliver First Class Services to the Public and Our Customers

- 5.3 Maximize Partner Relationships
 - Coordination with "Friends" groups to maximize opportunities and benefits
 - Explore opportunities with the Pinellas County School Board
 - Assist partner organizations through collaboration and shared services

Deliver First Class Services to the Public and Our Customers

- 5.3 Ensure effective and efficient delivery of County services and support
 - Asset management programs
 - Online reservation systems
 - One-stop shopping for park services
 - Increased volunteer support



Deliver First Class Services to the Public and Our Customers

- 5.4 Strive to exceed customer expectations
 - Park Ranger Reclassification and Assignment
 - Thrillist ranking: No. 1 "state park" Fort De Soto
 - Exceptional customer satisfaction surveys





Opportunities

Talent Acquisition

Doing Things:

- Engage educational institutions (1.1)
- Implement active recruitment strategies (1.1)
- Collaborate with other governments regarding available talent (1.1)



Opportunities

Leverage New Technology

Doing Things:

- Updates to systems, as needed (5.3)
- Acquire new, more efficient software and hardware (5.3)
- Enterprise Asset Management (5.3)
- Reservation and fee collection system (5.3)



Opportunities

Maximize Volunteer Contributions

Doing Things:

Distribute throughout divisions (5.3)

Gain efficiencies through volunteer skills and abilities

(5.3)





1.3 Key Measures

% of department staff certified in CPR/AED





2.1 Key Measures

Enhance Water Safety at County Beaches





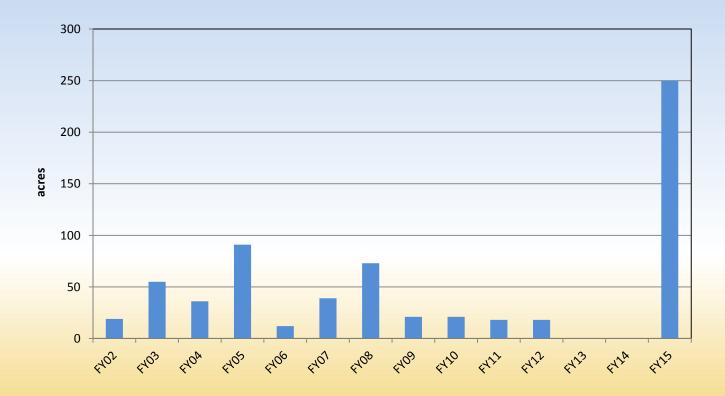
2.5 Key Measures

 # of volunteer hours performed annually by Auxiliary Rangers on Pinellas Trail



3.2 Key Measures

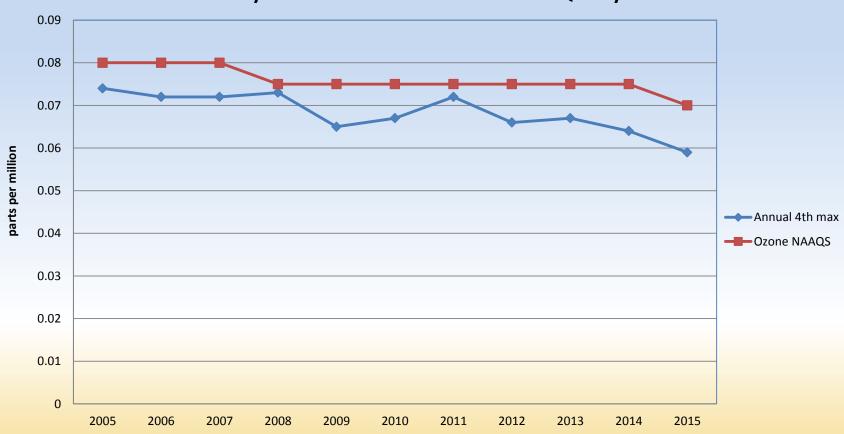
acres of understory vegetation mechanically thinned





3.3 Key Measures

Pinellas County Ozone Levels Below National Air Quality Standards





3.4 Key Measures

- Response rate for Green Pinellas New Employee Program
- Usage of certified Green Seal Cleaning Products in park restrooms and facilities







5.3 Key Measures

- Efficiencies gained through process improvements
- # volunteer hours / dollar equivalencies

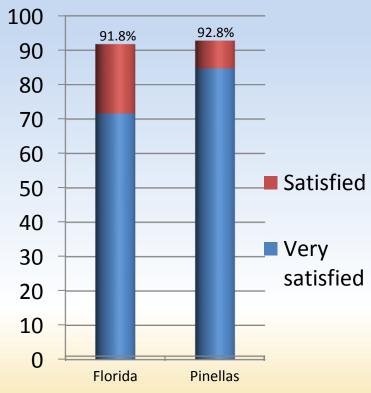




5.4 Key Measures

Customer satisfaction rates from surveys





Overall satisfaction with the office's service



Thank you

