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THIS AGREEMENT (Agreement), effective upon the date last entered below, by and between PINELLAS COUNTY, a political subdivision of the State of Florida, hereinafter called the "COUNTY," and Abilities Inc. of Florida dba ServiceSource a non-profit Florida corporation, whose address is 2735 Whitney Road Clearwater, Florida 33760 hereinafter called the "AGENCY."

WITNESSETH:

WHEREAS, the COUNTY desires to utilize a portion of the funds available out of Pinellas County's General Fund to assist social service agencies within Pinellas County; and

WHEREAS, in 2015 HUD established a commitment to Housing First, defined as an approach to homeless assistance that prioritizes rapid placement and stabilization in permanent housing and does not have service participation requirements or preconditions such as sobriety or a minimum income threshold and includes the minimum components: 1) removing barriers to entry; 2) establishing a coordinated entry system; 3) practicing client-centered service delivery; 4) prioritizing households most in need; and 5) ensuring inclusive decision-making; and

WHEREAS, the local Continuum of Care (COC) encourages and supports all programs that serve homeless individuals and families to operate from a Housing First model; and

WHEREAS, on August 9, 2016, the Board of County Commissioners adopted Resolution 16-53, endorsing Housing First and the Coordinated Entry System in support of the COC; and

WHEREAS, the COUNTY is committed to working closely with the AGENCY to support continued incorporation of Housing First best practices; WHEREAS, the COUNTY recognizes that the AGENCY is providing an essential service within the community; and

WHEREAS, the health and well-being of Pinellas County residents are critical for a

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prosperous and sustainable community; and

WHEREAS, health is influenced by many factors beyond genetics and medical care, including the social, economic, service, and physical environments, both natural and built, and conditions in which people live, learn, work, play, and age. These environments and conditions are known as the social determinants of health; and

WHEREAS, policies implemented by the **COUNTY** related to food access, housing, transportation, public safety, education, criminal justice, and economic development significantly affect health inequities and the social determinants of health; and

NOW, THEREFORE, the parties hereto do mutually agree as follows:

1. Recitals

The above "WHEREAS" clauses are incorporated into and are made a part of this Agreement.

2. Scope of Services.

AGENCY shall provide services as described in Appendix A, attached hereto and incorporated by reference herein. In order to best meet the needs of clients supported by this program, the services provided under this Agreement may be adjusted from time to time by mutual written agreement of the parties without the need to further amend this Agreement.

3. Term of Agreement.

The services of the **AGENCY** shall commence on October 1, 2022, and the agreement shall expire on September 30, 2023.

4. Compensation.

a. The **COUNTY** agrees to pay the **AGENCY** an amount not to exceed seventy-seven thousand dollars and NO cents (\$77,000.00) per fiscal year for the services described in Section 2

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of this Agreement.

- b. All requests for reimbursement payments must be submitted either monthly or quarterly and shall consist of an invoice for the monthly/quarterly amount, signed by an authorized **AGENCY** representative, and accompanied by documentation including the cost of services provided, invoices, receipts, and/or copies of time slips or pay stubs which verify the services for which reimbursement is sought, as applicable and required by **COUNTY**. Invoices shall be sent electronically to the Contract Manager on a monthly or quarterly basis within thirty (30) days of the end of the month/quarter. The **COUNTY** shall not reimburse the **AGENCY** for any expenditures in excess of the amount budgeted without prior approval or notification. Invoicing due dates may be shortened as necessary to meet fiscal year deadlines or grant requirements.
- c. The **COUNTY** shall reimburse to the **AGENCY** in accordance with the Florida Prompt Payment Act upon receipt of invoice and required documentation. When the required documentation and/or reports are incomplete or untimely, the **COUNTY** may withhold payment until such time as the **COUNTY** accepts the remedied documentation and/or reports.
- d. Any funds used in conjunction with travel must be made in accordance with Florida Statute 112.061 or other policies as may be approved by Pinellas County Human Services in advance of travel.
- e. Any funds expended in violation of this Agreement or in violation of appropriate federal, state, and county requirements shall be refunded in full to the **COUNTY**. If this Agreement is still in force, future payments may be withheld by the **COUNTY**.
- f. AGENCY shall track program income generated from services provided under this Agreement and provide a report on program income to the COUNTY with each invoice submission. AGENCY shall reinvest the program income into the program as approved by the

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COUNTY and/or deduct the program income from reimbursement requests. **AGENCY** shall provide **COUNTY** with program income policy as applicable.

5. <u>Data Collection and Performance Measures.</u>

The AGENCY agrees to submit a quarterly report to the COUNTY, which shall align with the Program Goals and Outcomes Matrix included as Appendix B. The COUNTY reserves the right to amend these data elements, performance measures, or reports as necessary to ensure that the overall programmatic purpose is demonstrated, quantified, and achieved. Program data shall be submitted to the COUNTY no later than thirty (30) days following the end of the quarter. Where no activity has occurred within the preceding period, the AGENCY shall provide a written explanation for non-activity during the quarter, and no payments will be due and/or reimbursed. The report formats shall be prescribed and provided by the COUNTY.

6. Personnel

- a. <u>Qualified Personnel.</u> **AGENCY** agrees that each person performing Services in connection with this Agreement shall have the required licensure and qualifications and shall fulfill the requirements set forth in this Agreement.
- b. Approval and Replacement of Personnel. The COUNTY shall have the right to approve all AGENCY Personnel assigned to provide the Services, which approval shall not be unreasonably withheld. The AGENCY shall provide the names and qualifications of the AGENCY Personnel assigned to perform Services pursuant to the Agreement in writing within ten (10) days of execution of this Agreement. Thereafter, during the term of this Agreement, the AGENCY shall promptly and as required by the COUNTY provide written notice of the names and qualifications of any additional COUNTY Personnel assigned to perform Services. The COUNTY, on a reasonable basis, shall have the right to require the removal and replacement of

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any of the AGENCY Personnel performing Services, at any time during the term of the Agreement. The COUNTY will notify AGENCY in writing in the event the COUNTY requires such action. AGENCY shall accomplish any such removal within forty-eight (48) hours after receipt of notice from the COUNTY and shall promptly replace such person with another person, acceptable to the COUNTY, with sufficient knowledge and expertise to perform the Services assigned to such individual in accordance with this Agreement. In situations where individual AGENCY Personnel are prohibited by applicable law from providing Services, removal and replacement of such AGENCY Personnel shall be immediate and not subject to such forty-eight (48) hour replacement timeframe.

- c. The **AGENCY** shall, within three (3) business days of changes, submit written notification by electronic mail to their Contract Manager if any of the following positions are to be changed and identify the individual and qualifications of the successor or plan to recruit a successor:
 - i. Chief Executive Officer (CEO)
 - ii. Chief Operations Officer (COO)
 - iii. Chief Financial Officer (CFO)
 - iv. Chief Information Technology Officer (CITO) or
 - v. Any other equivalent position within the **AGENCY**'s Organizational chart.
 - vi. Integral personnel funded through this Agreement or direct Supervisors of personnel funded through this Agreement

7. Housing First and Coordinated Entry.

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- a. **AGENCY** agrees to support the Housing First philosophy and participate in coordinated entry as established and implemented by the local Continuum of Care, if applicable.
- b. AGENCY agrees to operate from a low-barrier model, defined as homeless assistance that prioritizes rapid placement and stabilization in permanent housing and does not have service participation requirements or preconditions such as sobriety or a minimum income threshold and includes the minimum components: 1) removing barriers to entry; 2) establishing a coordinated entry system; 3) practicing client-centered service delivery; 4) prioritizing households most in need; and 5) ensuring inclusive decision-making.
- c. **AGENCY** agrees to provide **COUNTY** with an annual Housing First/Low Barrier Questionnaire as adopted by the HLA at the start of each contract period.
- d. **AGENCY** agrees to demonstrate status and efforts of the Housing First model upon request by the **COUNTY**.

8. Pinellas Homeless Management Information System (PHMIS).

AGENCY agrees to participate in and enter information into the Pinellas Homeless Management Information System (PHMIS) administered by the Pinellas Homeless Leadership Alliance (HLA), or similar system as required by the Pinellas County Homeless Continuum of Care, if applicable.

9. 211 Tampa Bay Cares Database.

As a condition of receipt of a funding award from COUNTY, the AGENCY agrees to:

- a. List new or updated program data in the 211 Tampa Bay Cares, Inc. online database.
 COUNTY may request documentation that verifies compliance with Section.
- b. Provide 211 Tampa Bay Cares, Inc. with regular updates for program eligibility criteria, capacity, and availability.

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c. Accept referrals from 211 Tampa Bay Cares, Inc. for clients eligible for program services.

10. Multiparty Release of Information Form.

As a condition of receipt of a funding award from **COUNTY**, the **AGENCY** agrees to use and promote the use of a standard, community-wide Patient Authorization for Disclosure of Health Information - Multiparty Release of Information Form, upon request. The release covers general medical as well as Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome (HIV/AIDS), psychiatric, psychological, substance abuse information from medical record(s) in accordance with Florida Statutes 394.459, 381.004, 395.3025, and 90.503; 42 CFR, Part 2; and the Health Insurance Portability and Accountability act of 1996 (HIPAA) 45 CFR parts 160 and 164.

11. Data Sharing.

The Pinellas County Data Collaborative was established in the fall of 1999 pursuant to Chapter 163.62 Florida Statute, which allows governmental and certain private agencies to share information. As a recipient of governmental funding, the **AGENCY** agrees to participate in efforts to support the data collaborative, share data and allow for data submitted under this agreement to be shared with the data collaborative, and provide additional program and other information in an electronic format to the **COUNTY** for the sole purpose of data collection, research and policy development. **AGENCY** may also be required to execute a Data Sharing Agreement to facilitate information sharing.

12. Monitoring.

- a. **AGENCY** will comply with **COUNTY** and departmental policies and procedures.
- b. **AGENCY** will cooperate in monitoring site visits including, but not limited to, review of staff, fiscal and client records, programmatic documents, and will provide related

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information at any reasonable time.

c. **AGENCY** will submit other reports and information in such formats and at such

times as may be prescribed by the **COUNTY**.

d. **AGENCY** shall submit reports on any monitoring of the program funded in whole

or in part by the COUNTY that are conducted by federal, state or local governmental agencies or

other funders within ten (10) days of the AGENCY's receipt of the monitoring report.

e. If the **AGENCY** receives licensing and accreditation reviews, each review shall be

submitted to the COUNTY within ten (10) days of receipt by the AGENCY.

f. All monitoring reports will be as detailed as may be reasonably requested by the

COUNTY and will be deemed incomplete if not satisfactory to the COUNTY as determined in

its sole reasonable discretion. Reports will contain the information or be in the format as may be

requested by the COUNTY. If approved by the COUNTY, the COUNTY will accept a report

from another monitoring agency in lieu of reports customarily required by the COUNTY.

13. Documentation.

The AGENCY shall maintain and provide the following documents upon request by the

COUNTY within three (3) business days of receiving the request, as applicable:

a. Articles of Incorporation

b. AGENCY By-Laws

c. Past 12 months of financial statements and receipts

d. Membership list of governing board

e. All legally required licenses

f. Latest agency financial audit and management letter

g. Biographical data on the AGENCY chief executive and program director

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- h. Equal Employment Opportunity Program
- i. Inventory system (equipment records)
- j. IRS Status Certification/501 (c) (3)
- k. Current job descriptions for staff positions and AGENCY Organizational Chart
- 1. Match documentation

14. Emergency, Disaster, or Critical Event Response.

Community partners are critical to effective community response in a disaster. **AGENCY** must effectively prepare their organization for continuity of services as necessary prior, during, and post disaster and must be ready to respond to community needs as determined appropriate and necessary by the **COUNTY** under this agreement. At a minimum, this may include:

- a. **AGENCY** will work with the **COUNTY**, through its Human Services and Emergency Management Departments, to prepare and respond in the event of an emergency, disaster, or critical event response.
- b. **AGENCY** will work on its Continuity of Operations Plan and Disaster Response Plan in coordination with the **COUNTY**, as set forth above, including staffing plans where necessary and appropriate.
- c. The **COUNTY** agrees to continue funding this Agreement for a period of at least sixty (60) days after a disaster has been declared, provided the program agrees to address needs for disaster response and recovery efforts as directed by the **COUNTY**, unless otherwise indicated by a superseding authority such as state or federal government or licensing body. This period may be extended within the current contract period at the discretion of the Human Services Director.
- d. The **COUNTY** will seek to leverage the contracted skills and services of the **AGENCY**, as appropriate or applicable; however, other duties may be assigned as required by the

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COUNTY for response. This may include reassignment of **COUNTY** funded staff and resources under the agreement or other dedicated **AGENCY** assistance to aid with community response.

- e. Cooperative plans regarding preparedness and emergency event operations will be developed and maintained by the COUNTY and AGENCY as necessary for response. These plans will be implemented using the County's established activation process for events. For manmade or sudden onset events the COUNTY and AGENCY will discuss community impacts and decide how best to meet the community's response. Along with immediate response, AGENCY agrees to participate in follow-up activities to help stabilize the community in a coordinated manner such as resource connection events, outreach, and adjustments to service delivery to meet needs.
- f. If **AGENCY** is unwilling to perform duties as described in this Section, payments may be withheld at the direction of the Director of Human Services until operations continue.
 - g. AGENCY will track and maintain detailed operational records when activated.

15. Special Situations.

a. AGENCY agrees to inform COUNTY within one (1) business day of any circumstances or events which may reasonably be considered to jeopardize its capability to continue to meet its obligations under the terms of this Agreement. Circumstances or events may include, but are not limited to, those resulting in injury, media coverage or public reaction that may have an impact on the AGENCY's or COUNTY's ability to protect and serve its participants, or other significant effect on the AGENCY or COUNTY. Circumstances or events shall be reported to the designated COUNTY contact in the form prescribed by the COUNTY.

16. Amendment/Modification.

In addition to applicable federal, state and local statutes and regulations, this Agreement

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expresses the entire understanding of the parties concerning the matters covered herein. Unless specifically indicated herein, no addition to, or alteration of, the terms of this Agreement, whether by written or verbal understanding of the parties, their officers, agents or employees, shall be valid unless made in the form of a written amendment to this Agreement and formally approved by the parties. Budget or operational modifications that do not result in an increase of funding, change the underlying public purpose of this Agreement or otherwise amend the terms of this Agreement shall be submitted in the format prescribed and provided by the **COUNTY**, which is attached hereto and incorporated herein as Attachment 1.

17. <u>Termination.</u>

- a. The COUNTY reserves the right to cancel this Agreement without cause by giving thirty (30) days prior notice to the AGENCY in writing of the intention to cancel. Failure of the AGENCY to comply with any of the provisions of this Agreement shall be considered a material breach of the Agreement. Where the COUNTY determines that a material breach can be corrected, AGENCY shall be given thirty (30) days to cure said breach. If AGENCY fails to cure, or if the breach is of the nature that the COUNTY has determined cannot be corrected, or that the harm caused cannot be undone, COUNTY may immediately terminate this Agreement, with cause, upon notice in writing to the AGENCY.
- b. In the event sufficient budgeted funds are not available for a new fiscal period or are otherwise encumbered, the **COUNTY** shall notify the **AGENCY** of such occurrence and the Agreement shall terminate on the last day of the then current fiscal period without penalty or expense to the **COUNTY**.
- c. In the event the **AGENCY** uses any funds provided by this Agreement for any purpose or program other than authorized under this Agreement, the **AGENCY** shall repay such

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amount and, at the option of the **COUNTY**, be deemed to have waived the privilege of receiving additional funds under this Agreement.

18. Assignment/Subcontracting.

a. This Agreement, and any rights or obligations hereunder, shall not be assigned, transferred or delegated to any other person or entity. Any purported assignment in violation of this section shall be null and void.

b. The **AGENCY** is fully responsible for completion of the Services required by this Agreement and for completion of all subcontractor work, if authorized as provided herein. The **AGENCY** shall not subcontract any work under this Agreement to any subcontractor other than the subcontractors specified in the proposal and previously approved by the **COUNTY**, without the prior written consent of the **COUNTY**, which shall be determined by the **COUNTY** in its sole discretion.

19. Non-Exclusive Services.

During the term of this Agreement, and any extensions thereof, the County reserves the right to contract for another provider for similar services as it determines necessary in its sole discretion.

20. <u>Indemnification.</u>

The AGENCY agrees to indemnify, pay the cost of defense, including attorney's fees, and hold harmless the COUNTY, its officers, employees and agents from all damages, suits, actions or claims, including reasonable attorney's fees incurred by the COUNTY, of any character brought on account of any injuries or damages received or sustained by any person, persons, or property, or in any way relating to or arising from the Agreement; or on account of any act or omission, neglect or misconduct of AGENCY; or by, or on account of, any claim or amounts recovered

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under the Workers' Compensation Law or of any other laws, regulations, ordinance, order or decree; or arising from or by reason of any actual or claimed trademark, patent or copyright infringement or litigation based thereon; except only such injury or damage as shall have been occasioned by the sole negligence of the **COUNTY**.

21. **HIPAA**.

- a. The **AGENCY** agrees to execute a HIPAA Business Associate Agreement upon execution of this Agreement.
- b. The **AGENCY** is a HIPAA Covered Entity and **AGENCY** agrees to use and disclose Protected Health Information in compliance with the Standards for Privacy, Security and Breach Notification of Individually Identifiable Health Information (45 C.F.R. Parts 160 and 164) under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the Health Information Technology for Economic and Clinical Health Act (HITECH Act) and shall disclose any policies, rules or regulations enforcing these provisions upon request.

22. Insurance.

The AGENCY shall maintain insurance covering all aspects of its operation dealing with this Agreement as specified in Attachment 2, and provide a Certificate of Insurance to the COUNTY. The insurance requirements shall remain in effect throughout the term of this Agreement.

23. <u>Public Entities Crimes.</u>

The **AGENCY** is directed to the Florida Public Entities Crime Act, Section 287.133, Florida Statutes, and represents to the **COUNTY** that the **AGENCY** is qualified to transact business with public entities in Florida and that its performance of the Agreement will comply with all applicable laws including those referenced herein. The **AGENCY** represents and certifies that the **AGENCY**

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is and will at all times remain eligible for and perform the services subject to the requirements of these, and other applicable, laws. The **AGENCY** agrees that any contract awarded to the **AGENCY** will be subject to termination by the **COUNTY** if the **AGENCY** fails to comply or to maintain such compliance.

24. <u>Business Practices.</u>

- a. The **AGENCY** shall utilize financial procedures in accordance with generally accepted accounting procedures and Florida Statutes, including adequate supporting documents, to account for the use of funds provided by the **COUNTY**.
- b. The **AGENCY** shall retain all records (programmatic, property, personnel, and financial) relating to this Agreement for three (3) years after final payment is made.
- c. All **AGENCY** records relating to this Agreement shall be subject to audit by the **COUNTY** and the **AGENCY** shall provide an independent audit to the **COUNTY** if so requested by the **COUNTY**.

25. Public Records.

The AGENCY acknowledges that information and data it manages as part of the services may be public records in accordance with Chapter 119, Florida Statutes and Pinellas County public records policies. The AGENCY agrees that prior to providing services it will implement policies and procedures to maintain, produce, secure, and retain public records in accordance with applicable laws, regulations, and the AGENCY policies, including but not limited to the Section 119.0701, Florida Statutes. Specifically, section 119.0701 requires AGENCY perform the following:

- a. Keep and maintain public records required by the **COUNTY** to perform the service.
- b. Upon request from the COUNTY's custodian of public records, provide the

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COUNTY with a copy of the requested records or allow the records to be inspected or copied

within a reasonable time at a cost that does not exceed the cost provided in Chapter 119 or as

otherwise provided by law.

c. Ensure that public records that are deemed exempt and/or confidential are exempted

from public records disclosure requirements are not disclosed except as authorized by law for the

duration of the contract term and following completion of the contract if the AGENCY does not

transfer the records to the COUNTY.

d. Upon completion of the contract, transfer, at no cost to the COUNTY, all public

records in possession of the AGENCY or keep and maintain public records required by the

COUNTY to perform the service. If the contractor transfers all public records to the COUNTY

upon completion of the contract, the **AGENCY** shall destroy any duplicate public records that are

exempt or confidential and exempt from public records disclosure requirements. If the AGENCY

keeps and maintains public records upon completion of the contract, the AGENCY shall meet all

applicable requirements for retaining public records. All records stored electronically must be

provided to the COUNTY, upon request from the COUNTY's public agency's custodian of public

records, in a format that is compatible with the information technology systems of the **COUNTY**.

IF THE AGENCY HAS QUESTIONS REGARDING THE APPLICATION OF

CHAPTER 119, FLORIDA STATUTES, TO THE AGENCY'S DUTY TO PROVIDE PUBLIC

RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC

RECORDS AT:

Public Records Liaison 440 Court St., 2nd Floor Clearwater, FL 33756 astanton@pinellascounty.org (727) 464-8437

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26. Nondiscrimination.

- a. Pursuant to Section 2.02(e) of the Pinellas County Code Protection of human rights, the **COUNTY** shall establish provisions, pursuant to state and federal law, for protection of human rights from discrimination based upon religion, political affiliation, race, color, age, sex, or national origin by providing and ensuring equal rights and opportunities for all people of Pinellas County.
- b. The **AGENCY** shall not discriminate against any applicant for employment or employee with respect to hire, tenure, terms, conditions or privileges of employment or any matter directly or indirectly related to employment or against any client because of age, sex, race, ethnicity, color, religion, national origin, disability, marital status, or sexual orientation.
- c. The **AGENCY** shall not discriminate against any person on the basis of age, sex, race, ethnicity, color, religion, national origin, disability, marital status or sexual orientation in admission, treatment, or participation in its programs, services and activities.
- d. The **AGENCY** shall, during the performance of this Agreement, comply with all applicable provisions of federal, state and local laws and regulations pertaining to prohibited discrimination.
- e. At no time will clients served under this Agreement be segregated or separated in a manner that may distinguish them from other clients being served by the **AGENCY**.

27. Conflicts of Interest.

a. No officer, member, or employee of the **COUNTY**, and no member of its governing body, and no other public official of the governing body of any locality in which the program is situated or being carried out who exercises any functions or responsibility in the review or approval of the undertaking or carrying out of this program, shall participate in any decisions

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relating to this Agreement which affect his/her personal interest or the interest of any corporation, partnership, or association in which he/she is, directly or indirectly, interested; nor shall any such officer, member, or employee of the COUNTY, or any member of its governing body, or public official of the governing body, or public official of the governing body of any locality in which the program is situated or being carried out, who exercises any functions or responsibilities in the review or approval of the undertaking or carrying out of this program, have any interest, direct or indirect, in this Agreement or the proceeds thereof.

The AGENCY shall promptly notify the COUNTY in writing of any business b. association, interest, or other circumstance which constitutes a conflict of interest as provided herein. If the AGENCY is in doubt as to whether a prospective business association, interest, or other circumstance constitutes a conflict of interest, the AGENCY may identify the prospective business association, interest or circumstance, the nature of work that the AGENCY may undertake and request an opinion as to whether the business association, interest or circumstance constitutes a conflict of interest if entered into by the AGENCY. The COUNTY agrees to notify the AGENCY of its opinion within ten (10) calendar days of receipt of notification by the **AGENCY**, which shall be binding on the **AGENCY**.

28. Independent Contractor.

It is expressly understood and agreed by the parties that **AGENCY** is at all times hereunder acting and performing as an independent contractor and not as an agent, servant, or employee of the COUNTY. No agent, employee, or servant of the AGENCY shall be, or shall be deemed to be, the agent or servant of the COUNTY. None of the benefits provided by the COUNTY to their employees including, but not limited to, Worker's Compensation Insurance and Unemployment Insurance are available from **COUNTY** to the employees, agents, or servants of the **AGENCY**.

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29. Non-Expendable Property.

For the purposes of this Agreement, non-expendable property shall mean all property which will not be consumed or lose its identity, which costs \$5,000.00 more per unit, and which has a life expectancy in excess of one year.

- a. The **AGENCY** shall list any non-expendable property purchased by these funds according to description, model, serial number, date of acquisition, and cost.
 - b. The **COUNTY** reserves the right to have its agent personally inspect said property.
- c. The **AGENCY** shall own any non-expendable property purchased by funds from this grant subject to the following conditions:
 - i. The **AGENCY** shall not sell said property within one (1) year of purchase unless express permission is obtained from the **COUNTY** in writing;
 - The AGENCY shall use said property for the purposes of the program herein, or for similar purposes;
 - iii. The COUNTY shall have the right to take exclusive possession, control, and all other ownership rights of said property whose value exceeds \$5,000.00 at any time prior to the expiration of this Agreement, if the AGENCY violates any provision of this Agreement, or if the AGENCY fails to use the property for the purposes of the project herein, or if the AGENCY ceases to exist for the purposes of this Agreement; and
 - iv. The AGENCY shall reimburse funds to the COUNTY totaling a proportional share of the fair value of any non-expendable property purchased by the AGENCY with funding obtained through this Agreement: i. which is sold, ii. or if the AGENCY fails to use the property for the purposes of the project herein,

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iii. or if the AGENCY ceases to exist for the purposes of this Agreement. The share due the COUNTY shall be determined by the proportion of COUNTY funding used to purchase non-expendable property. The COUNTY at its option may waive this requirement and allow the AGENCY to retain any funds received from such sale.

30. Additional Funding.

Funds from this Agreement shall be used as the matching portion for any federal grant only in the manner provided by federal and state law and applicable federal and state rules and regulations. The AGENCY agrees to make all reasonable efforts to obtain funding from additional sources wherever said AGENCY may qualify. Should this Agreement reflect a required match, documentation of said match is required to be provided to the COUNTY.

31. Governing Law.

The laws of the State of Florida shall govern this Agreement.

32. Conformity to the Law.

The **AGENCY** shall comply with all federal, state and local laws and ordinances and any rules or regulations adopted thereunder.

33. E-VERIFY

- a. The AGENCY must register with and use the E-verify system in accordance with Florida Statute 448.095. **AGENCY** shall submit an affidavit of compliance with this section at the start of this agreement.
- b. If **AGENCY** enters into a contract with a Subcontractor, the Subcontractor must provide the **AGENCY** with an affidavit stating that the Subcontractor does not employ, contract

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with, or subcontract with unauthorized aliens. The Contractor must maintain a copy of the affidavit for the duration of the contract.

- c. If the **COUNTY**, **AGENCY**, or Subcontractor has a good faith belief that a person or entity with which it is contracting has knowingly violated Florida Statute 448.09(1), the party shall immediately terminate the contract with the person or entity.
- d. If the **COUNTY** has a good faith belief that a Subcontractor knowingly violated this provision, but the **AGENCY** otherwise complied with this provision, the County will notify the **AGENCY** and order that the **AGENCY** immediately terminate the contract with the Subcontractor.
- e. A contract terminated under the provisions of this section is not a breach of contract and may not considered such. Any contract termination under the provisions of this section may be challenged to Section 448.095(2)(d), Florida Statute. AGENCY acknowledges upon termination of this agreement by the COUNTY for violation of this section by AGENCY, AGENCY may not be awarded a public contract for at least one (1) year. AGENCY acknowledges that AGENCY is liable for any additional costs incurred by the COUNTY as a result of termination of any contract for a violation of this section.
- f. **AGENCY** shall insert in any subcontracts the clauses set forth in this section, requiring the subcontracts to include these clauses in any lower tier subcontracts. **AGENCY** shall be responsible for compliance by any Subcontractor or Lower Tier Subcontractor with the clause set for in this section.

34. Prior Agreement, Waiver, and Severability.

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This Agreement supersedes any prior Agreements between the Parties and is the sole basis

for agreement between the Parties in regard to this matter. The waiver of either party of a violation

or default of any provision of this Agreement shall not operate as, or be construed to be, a waiver

of any subsequent violation or default hereof. If any provision, or any portion thereof, contained

in this Agreement is held unconstitutional, invalid, or unenforceable, the remainder of this

Agreement, or portion thereof, shall be deemed severable, shall not be affected, and shall remain

in full force and effect.

35. Agreement Management.

Pinellas County Human Services designates the following person(s) as the liaison for the

COUNTY:

Abigail Stanton, Contracts Division Director Pinellas County Human Services 440 Court Street, 2nd Floor Clearwater, Florida 33756

AGENCY designates the following person(s) as the liaison:

Matthew Motko, Regional Executive Director Abilities Inc. of Florida dba ServiceSource 2735 Whitney Road Clearwater, Florida 33760

SIGNATURE PAGE FOLLOWS

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IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed on the day and year written below.

APPROVED AS TO FORM

By: Cody J. Ward

Office of the County Attorney

PINELLAS COUNTY, FLORIDA, by and through its County Administrator

By:

Barry A. Burton

Date: November 21

, 2022

Abilities Inc. of Florida dba ServiceSource

By: Deann Duncas - DI

- Diana Duncan

Title

Date: 10/14/

Attachment 1: Agreement Modification Form



Agreement Modification Request Human Services and Justice Coordination

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Aut	uthorized Official:			Date of Request:				
Age	gency Name:				Effective Date:			
Pro	Program Name:			Modification Number:				
REQUESTED MODIFICATION: Why is this change needed and what will be impacted by this change (staff, supplies, operations)? Please reference appropriate agreement section.						aff,		
€	3. BUDGET MODIFICATI			d complete ti	he Revised Annua	al Budget F	orm	
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with the Contract Scope and Budget:	Date
Approval GRANT/CONTRACT MANAGER	Date
Approval CONTRACTS DIVISION DIRECTOR	Date
Approval HUMAN SERVICES DEPARTMENT DIRECTOR	Date

Attachment 2: Insurance Requirements

INSURANCE REQUIREMENTS

The following insurance requirements are included in this agreement:

The **AGENCY** shall obtain and maintain at all times during its performance of the Agreement, insurance of the types and in the amounts set forth. All insurance policies shall be from responsible companies duly authorized to do business in the State of Florida and have an AM Best rating of A- VIII or better. Within ten (10) calendar days of executed Agreement, the **AGENCY** shall provide the **COUNTY** with properly executed and approved Certificates of Insurance to evidence compliance with the insurance requirements of the agreement. The Certificate(s) of Insurance shall be signed by authorized representatives of the insurance companies shown on the Certificate(s). A copy of the endorsement(s) referenced in paragraph three (3) for Additional Insured shall be attached to the certificate(s).

No Services shall commence under this agreement unless and until the required Certificate(s) of Insurance are received and approved by the **COUNTY**. Approval by the **COUNTY** of any Certificate of Insurance does not constitute verification by the **COUNTY** that the insurance requirements have been satisfied or that the insurance policy shown on the Certificate of Insurance is in compliance with the requirements of the Agreement. **COUNTY** reserves the right to require a certified copy of the entire insurance policy, including endorsements, at any time during the Agreement period.

If any insurance provided pursuant to the Agreement expires prior to the expiration of the Agreement, renewal Certificates of Insurance and endorsements shall be furnished by the **AGENCY** to the **COUNTY** at least thirty (30) days prior to the expiration date.

AGENCY shall also notify **COUNTY** within twenty-four (24) hours after receipt, of any notices of expiration, cancellation, nonrenewal or adverse material change in coverage received by said AGENCY from its insurer. Notice shall be given to: **Pinellas COUNTY Risk Management Department**, lnsuranceCerts@pinellascounty.org; and nothing contained herein shall absolve AGENCY of this requirement to provide notice.

Should the **AGENCY**, at any time, not maintain the insurance coverages required herein, the **COUNTY** may terminate the Agreement, or at its sole discretion may purchase such coverages necessary for the protection of the **COUNTY** and charge the **AGENCY** for such purchase. The **COUNTY** shall be under no obligation to purchase such insurance, nor shall it be responsible for the coverages purchased or the insurance company or companies used. The decision of the **COUNTY** to purchase such insurance shall in no way be construed to be a waiver of any of its rights under the Agreement.

The **COUNTY** reserves the right, but not the duty, to review and request a copy of the **AGENCY**'s most recent annual report or audited financial statement when a self-insured retention (SIR) or deductible exceeds \$50,000.

Each insurance policy shall include the following terms and/or conditions in the policy:

(1) The Named Insured on the Certificate of Insurance must match the entity's name that

Legistar ID Number: 22-1081D

Is signing the Agreement.

- (2) Companies issuing the insurance policy, or policies, shall have no recourse against **COUNTY** for payment of premiums or assessments for any deductibles which all are at the sole responsibility and risk of the **AGENCY**.
- (3) The term "COUNTY", or "Pinellas COUNTY" shall include all Authorities, Boards, Bureaus, Commissions, Divisions, Departments and Constitutional offices of COUNTY and individual members, employees thereof in their official capacities, and/or while acting on behalf of Pinellas COUNTY.
- (4) The policy clause "Other Insurance" shall not apply to any insurance coverage currently held by **COUNTY** or any such future coverage, or to **COUNTY'**s Self-Insured Retentions of whatever nature.
- (5) All policies shall be written on a primary, non-contributory basis.
- (6) Any certificate of insurance evidencing coverage provided by a leasing company for either Workers Compensation or Commercial General Liability shall have a list of covered employees certified by the leasing company attached to the Certificate of Insurance. The **COUNTY** shall have the right, but not the obligation to determine that the **AGENCY** is only using employees named on such list to perform work for the **COUNTY**. Should employees not named be utilized by AGENCY, the **COUNTY**, at its option may stop work without penalty to the **COUNTY** until proof of coverage or removal of the employee by the **AGENCY** occurs, or alternatively find the **AGENCY** to be in default and take such other protective measures as necessary.
 - (7) Insurance policies, other than Professional Liability, shall include waivers of subrogation in favor of **Pinellas COUNTY** from the **AGENCY**.
 - (8) The insurance requirements for this Agreement, which shall remain in effect throughout its duration, are as follows:
 - (A) **Workers' Compensation Insurance:** Worker's Compensation Insurance is required if required pursuant to Florida law. If, pursuant to Florida law, Worker's Compensation Insurance is required, employer's liability, also known as Worker's Compensation Part B, is also required in the amounts set forth herein

\$ 500,000

Limits

Policy Limit Disease

Employers' Liability Limits	Florida Statutory
Per Employee	\$ 500,000
Per Employee Disease	\$ 500,000

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If Licensee/Vendor/Contractor is not required by Florida law, to carry Workers Compensation Insurance in order to perform the requirements of this Agreement, County Waiver Form for workers compensation must be executed, submitted, and accepted by Risk Management. Failure to obtain required Worker's Compensation Insurance without submitting and receiving a waiver from Risk Management constitutes a material breach of this Agreement.

(B) **Commercial General Liability Insurance** including, but not limited to, Independent AGENCY,

Contractual Liability Premises/Operations, Products/Completed Operation and

Personal Injury.

No physical abuse or sexual molestation exclusions allowed.

Limits

General Aggregate	\$2,000,000
Products/Completed Operations Aggregate	\$2,000,000
Personal Injury and Advertising Injury	\$1,000,000
Each Occurrence	\$1,000,000

(C) Business Automobile or Trucker's/Garage Liability Insurance covering owned, hired, and non-owned vehicles. If the Consultant does not own any vehicles, then evidence of Hired and Non-owned coverage is sufficient. Coverage shall be on an "occurrence" basis, such insurance to include coverage for loading and unloading hazards, unless Consultant can show that this coverage exists under the Commercial General Liability policy.

Limit

Combined Single Limit Per Accident \$1,000,000

(D) Cyber Risk Liability (Network Security/Privacy Liability) Insurance including cloud computing and mobile devices, for protection of private or confidential information whether electronic or non-electronic, network security and privacy; privacy against liability for system attacks, digital asset loss, denial or loss of service, introduction, implantation or spread of malicious software code, security breach, unauthorized access and use; including regulatory action expenses; and notification and credit monitoring expenses with at least minimum limits as follows:

Limits

Each Occurrence \$ 1,000,000

General Aggregate \$ 1,000,000

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For acceptance of Cyber Risk Liability coverage included within another policy required herein, a statement notifying the certificate holder must be included on the certificate of insurance and the total amount of said coverage per occurrence must be greater than or equal to the amount of Cyber Risk Liability and other coverage combined.

Exhibit A

Agency: Abilities, Inc. of Florida dba ServiceSource

Program: Warrior Bridge

Priority Area: Homeless Prevention

Funding Amount: \$77,000.00

Target Population and Eligibility Criteria:

The Warrior bridge program works with community partners to identify Pinellas County Veterans with disabilities seeking employment, Veterans transitioning out of homelessness, and Veterans in need of social services to address their needs.

Scope of Services:

The **AGENCY** will place a minimum of 20 veterans with disabilities in competitive employment; provide Veteran Home Starter Kits (containing basic household items) to a minimum 200 veterans transitioning out of homelessness in Pinellas County; and refer approximately 500 veterans to community resources to address their unique needs. During this agreement term, funding will expand capacity to 40-45 placements, 300-350 Veteran Home Starter Kits distributed, and 600-650 social services referrals in total.

Program Staff:

- .5 FTE Program Manager
- .25 FTE Veterans Mall Inventory Clerk

Direct Services:

- Employment Placement
- Home Starter Kit
- Social Service Referrals

Exhibit B: Program Outcomes and Goals



Pinellas County Human Services Program Outcomes and Goals Template

Agency Name: ServiceSource Program Name: Warrior Bridge

Goal 1: The Warrior Bridge Program will	provide Veteran Home Starter Kits (basic ho	ousehold items) to 350 veterans with d	isabilities transitioning out of
homelessness to fight recidivism.			
Outcomes Describe the changed state in the program participants or broader community that can be measured and identified. Include % change.	Indicators Identify qualitative and quantitative indicators to measure the outcomes.	Evaluation Identify how these outcomes will be measured (e.g. surveys, staff observation, program plans, assessments, self-reports)	Measure intervals
75% of recipients will utilize the Veteran Home Starter Kits to develop basic household living skills to prevent recidivism.	 Participants demonstrate learned household living skills. 	Self-report Staff observation	Admit/Discharge Monthly
75% of recipients of Veteran Home Starter Kits will remain in stable housing.	Program participants will report on their housing status throughout the year following receipt of Veteran Home Starter Kit. Community partners will report their staff's observations	Self-report Staff observation	• Monthly

Goal 2: The Warrior Bridge Program will place 40-45 program participants in competitive employment.				
Outcomes Describe the changed state in the program participants or broader community that can be measured and identified. Include % change.	Indicators Identify qualitative and quantitative indicators to measure the outcomes.	Evaluation Identify how these outcomes will be measured (e.g. surveys, staff observation, program plans, assessments, self-reports)	Measure intervals	
85% of program participants will gain the interviewing attire, resume writing skills, interviewing skills, job search skills, etc. needed to obtain gainful employment.	Program participants will visit Warrior Bridge Veterans Mall to receive proper interviewing attire Participants will work with Warrior Bridge staff on job search, resume writing, and interviewing skills. Participants will apply for desired positions and attend interviews	Self-report Staff observation	 Admit/Discharge Monthly 	
80% of program participants will obtain gainful employment that leads to self- sufficiency.	Program participants will report job offers received to Warrior Bridge staff	Self-report Staff observation	• Monthly	

Goal 3: The Warrior Bridge Program will provide 600 referrals to community partners for veterans in need of social services in Pinellas County					
Outcomes Describe the changed state in the program participants or broader community that can be measured and identified. Include % change.	Indicators Identify qualitative and quantitative indicators to measure the outcomes.	Evaluation Identify how these outcomes will be measured (e.g. surveys, staff observation, program plans, assessments, self-reports)	Measure intervals		
85% of veterans seeking assistance will be referred to community partners to address their needs.	 Program participants will seek social services from Warrior Bridge staff and will referred to a community partner for assistance. 	Staff observation	Monthly		
80% of veterans seeking assistance will receive services from community partners.	 Program participants report feeling confident, positive, and happy. 	Self-report Staff observation	Monthly		