



# Define - Measure - Analyze - Improve - Control

Project or Program: Boley Centers					
Goal: Enrich the lives of people in recovery by providing treatment, rehabilitation, employment, and housing services.					
INPUTS	ACTIVITIES		OUTCOMES		
What we invest	What we do	Who we reach	Short-term results (report monthly)	Intermediate results (report monthly)	Long-term results (report annually)
\$669,869 (25% local match)	<ul style="list-style-type: none"> <li>• Provide housing (types: PSH &amp; Safe Haven)</li> <li>• Provide referrals to medical care</li> <li>• Provide direct (via substance abuse specialist at Safe Haven) and referral to substance abuse treatment</li> <li>• Vocational training referral</li> <li>• Job placement services referral</li> <li>• Linkage to other community Services               <ul style="list-style-type: none"> <li>- Bus passes</li> <li>- Daystar</li> <li>- Benefits</li> </ul> </li> </ul>	Homeless individuals with mental and substance abuse disability at or below 60% Area Median Income (AMI)	<ul style="list-style-type: none"> <li>• #/% Clients housed by type</li> <li>• #/% Clients demographic breakdown</li> <li>• #/% receiving substance abuse referral</li> <li>• #/% receiving mental health referral</li> <li>• #/% linked to medical care</li> <li>• #/% linked to BH care by location</li> <li>• #/% linked to other community services               <ul style="list-style-type: none"> <li>- Transportation access</li> <li>- Daystar</li> <li>- Non-cash Benefits</li> </ul> </li> <li>• 10% of active consumers per month shall complete a consumer satisfaction survey (biannual)               <ul style="list-style-type: none"> <li>- Report aggregated results</li> </ul> </li> <li>• # of staff vacancies</li> <li>• # of offline units</li> </ul>	<ul style="list-style-type: none"> <li>• #/% successfully engaged in SA treatment (goal 75%)</li> <li>• #/% linked to community services/benefits               <ul style="list-style-type: none"> <li>- Medicaid</li> <li>- SSDI/SSI</li> <li>- VA</li> <li>- PCHP (Blue Card)</li> <li>- others</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• #/% clients remaining hospital free 6, 12 months from admission (also an intervention) (psychiatric visits)</li> <li>• #/% of clients remain in the PSH or SH or move to an equally independent level of living (e.g., voucher supported)</li> <li>• #/% of residents/clients who work for pay (goal 20%)</li> <li>• #/% Safe haven clients who move to PSH or other independent level of living</li> <li>• #/% of clients engaged in meaningful daytime activity, i.e., school, day services, work, volunteer, etc.</li> </ul>