

## **Define - Measure - Analyze - Improve - Control**

**Project or Program:** Boley Centers

**Goal:** Enrich the lives of people in recovery by providing treatment, rehabilitation, employment, and housing services.

INPUTS	ACTIVITIES		OUTCOMES		
What we invest	What we do	Who we reach	Short-term results (report monthly)	Intermediate results (report monthly)	Long-term results (report annually)
\$669,869 (25% local match)	<ul> <li>Provide housing (types: PSH &amp; Safe Haven)</li> <li>Provide referrals to medical care</li> <li>Provide direct (via substance abuse specialist at Safe Haven) and referral to substance abuse treatment</li> <li>Vocational training referral</li> <li>Job placement services referral</li> <li>Linkage to other community Services         <ul> <li>Bus passes</li> <li>Daystar</li> <li>Benefits</li> </ul> </li> </ul>	Homeless individuals with mental and substance abuse disability at or below 60% Area Median Income (AMI)	<ul> <li>#/% Clients housed by type</li> <li>#/% Clients demographic breakdown</li> <li>#/% receiving substance abuse referral</li> <li>#/% receiving mental health referral</li> <li>#/% linked to medical care</li> <li>#/% linked to BH care by location</li> <li>#/% linked to other community services <ul> <li>Transportation access</li> <li>Daystar</li> <li>Non-cash Benefits</li> </ul> </li> <li>10% of active consumers per month shall complete a consumer satisfaction survey (biannual) <ul> <li>Report aggregated results</li> </ul> </li> <li># of staff vacancies</li> <li># of offline units</li> </ul>	<ul> <li>#/% successfully engaged in SA treatment (goal 75%)</li> <li>#/% linked to community services/benefits</li> <li>Medicaid</li> <li>SSDI/SSI</li> <li>VA</li> <li>PCHP (Blue Card)</li> <li>others</li> </ul>	<ul> <li>#/% clients remaining hospital free 6, 12 months from admission (also an intervention) (psychiatric visits)</li> <li>#/% of clients remain in the PSH or SH or move to an equally independent level of living (e.g., vouche supported)</li> <li>#/% of residents/clients who work for pay (goal 20%)</li> <li>#/% Safe haven clients who move to PSH or other independent level of living</li> <li>#/% of clients engaged in meaningful daytime activity, i.e, school, day services, work, volunteer, etc.</li> </ul>