



# Pinellas Opti

## **Background**

Pinellas County engaged KPMG in December 2019 to conduct a review of stakeholder interviews, examining data/ reports and conducting a leading pr

## **Report Findings**

- There is a lack of data-driven transparency and accountability on how well individually.
- Funding structures and reporting requirements are silo'd and lack flexibility

## **Recommendation**

Establish a systemic performance management approach in terms of access

# County Human Services Optimal Data Set(ODS)

behavioral health services funded by Pinellas County, which included conducting external practices review.

behavioral health providers and services are performing collectively, and in some ways, transparency.

, quality, capacity, productivity, and outcomes—grounded in an Optimal Data Set (ODS)



extensive

cases

(ODS)

[illegible]

[illegible]

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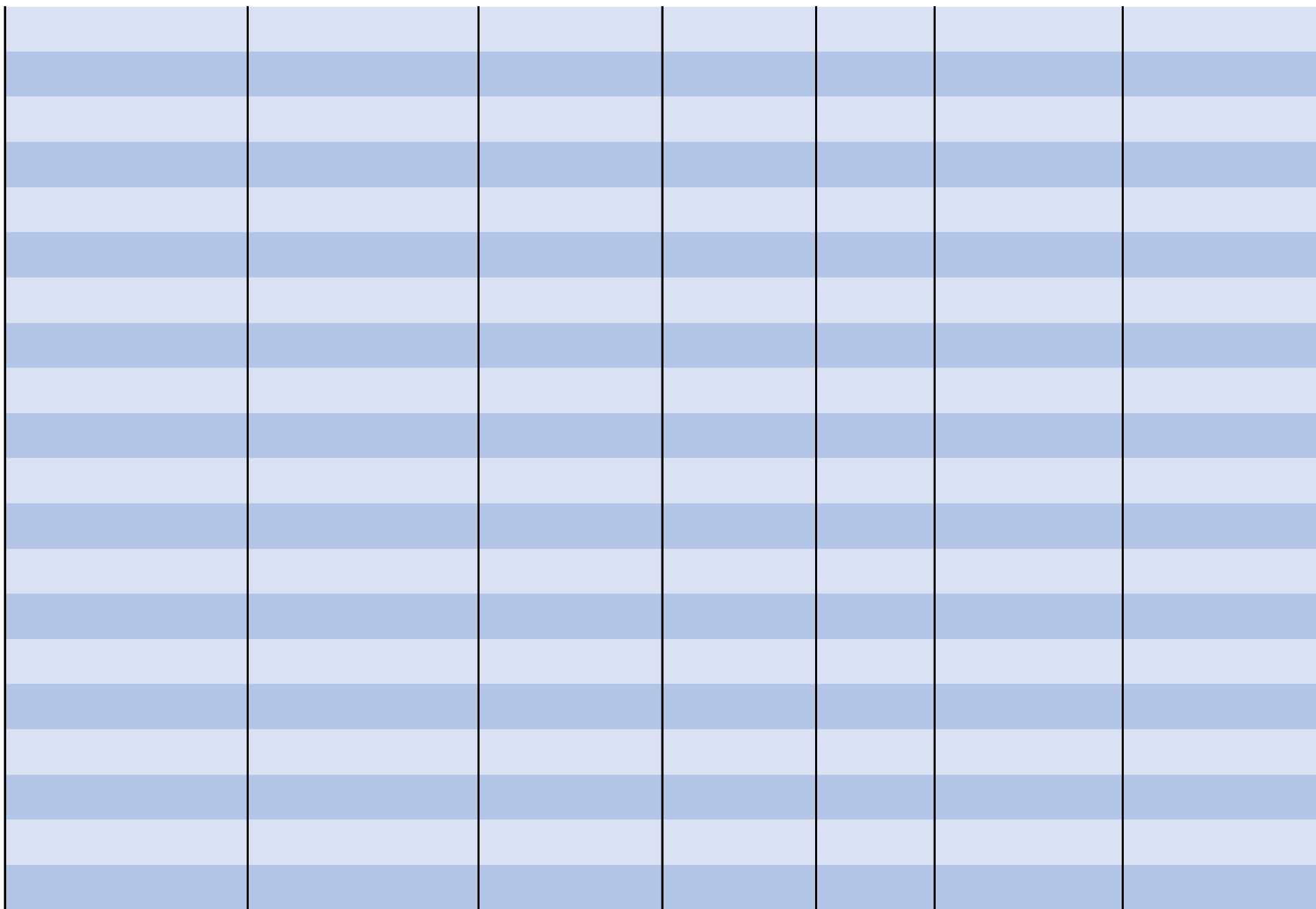
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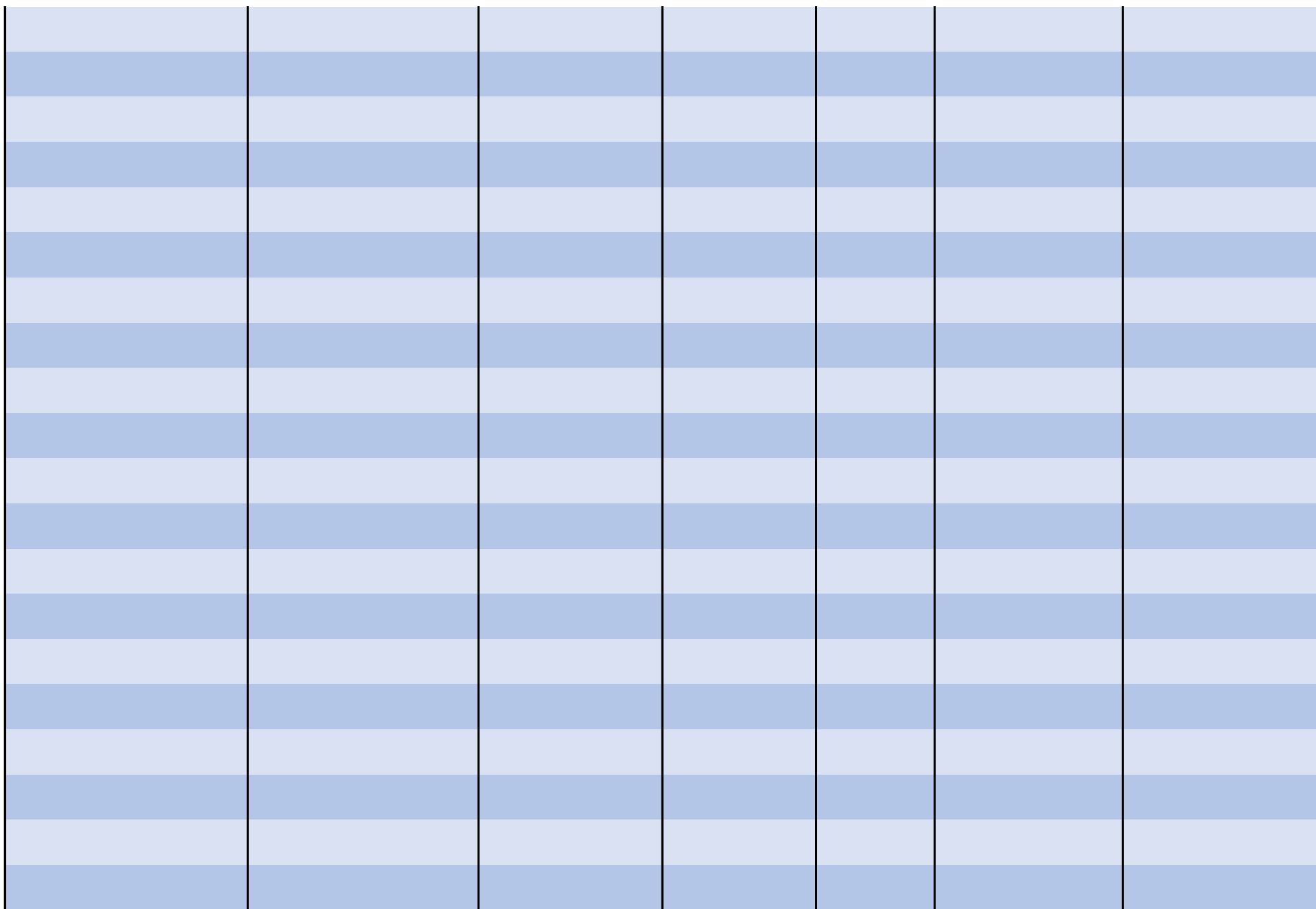


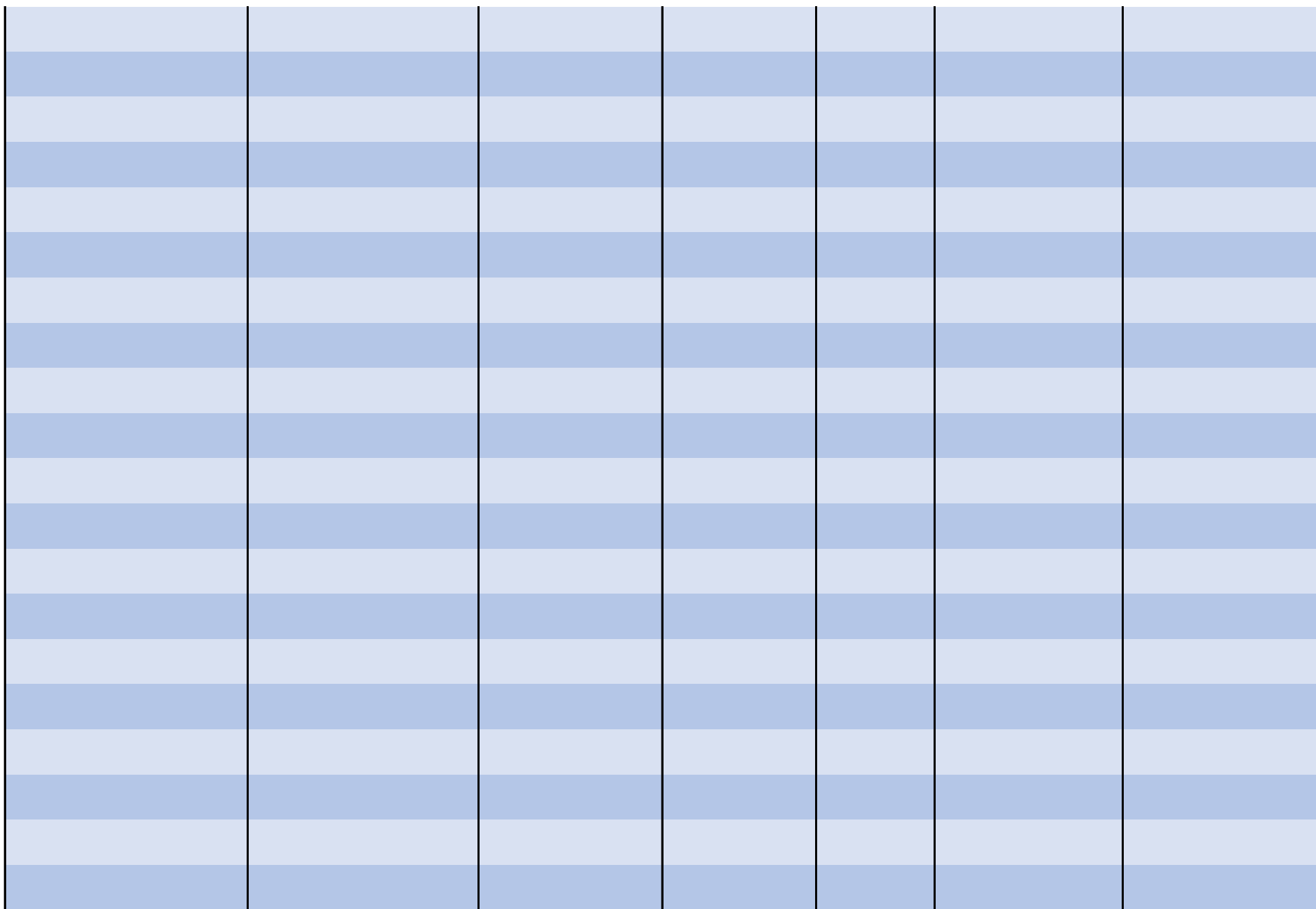
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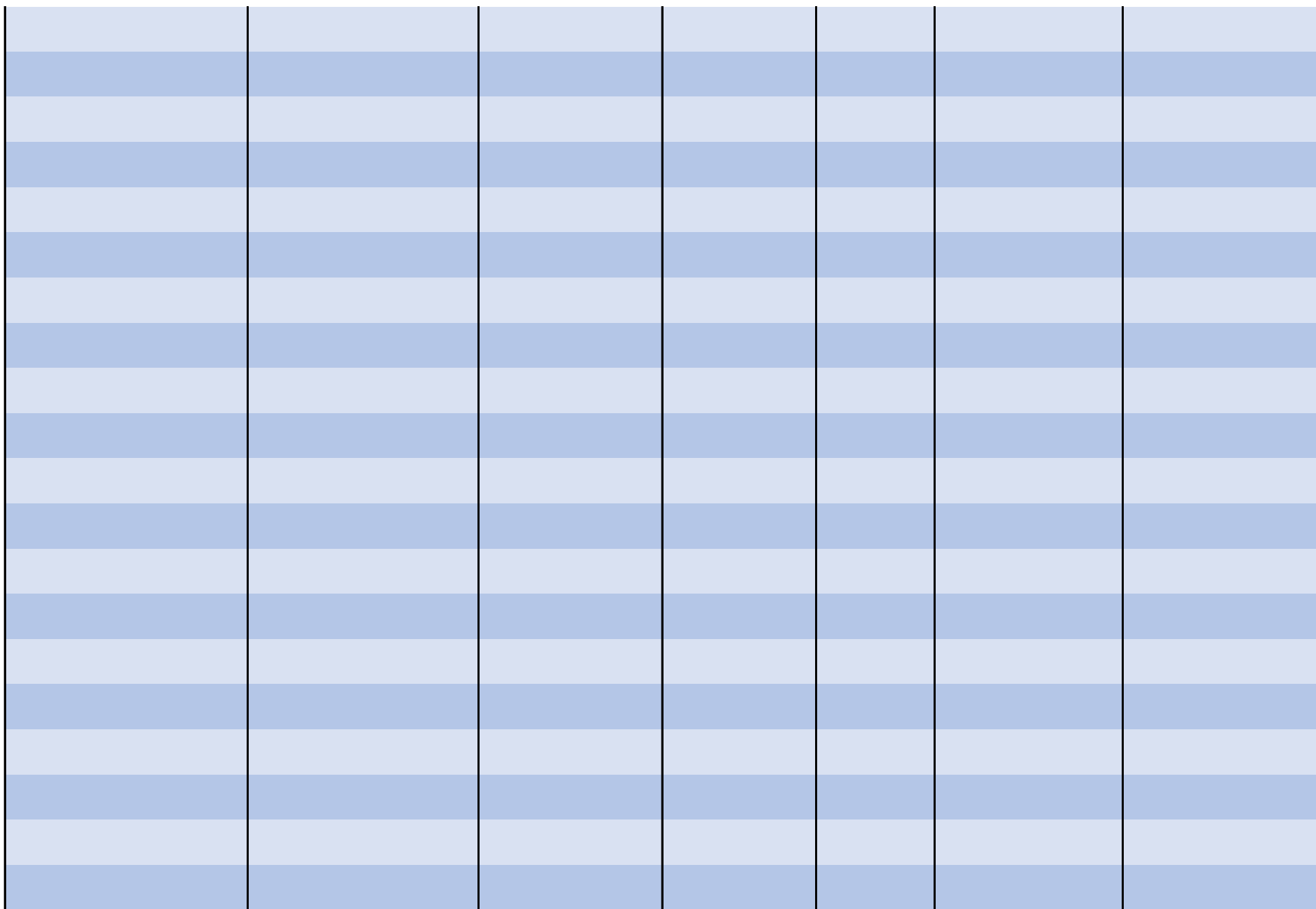
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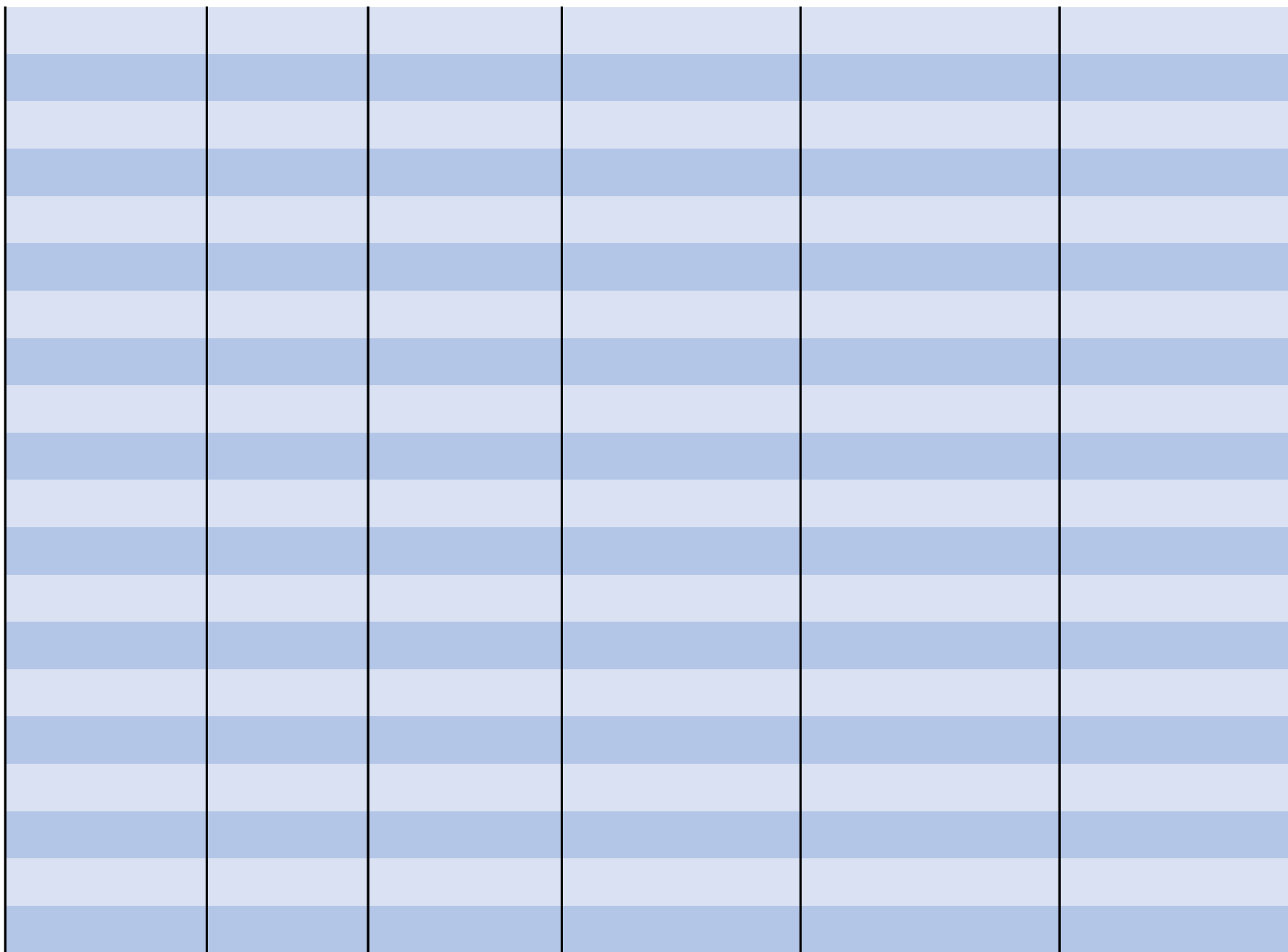


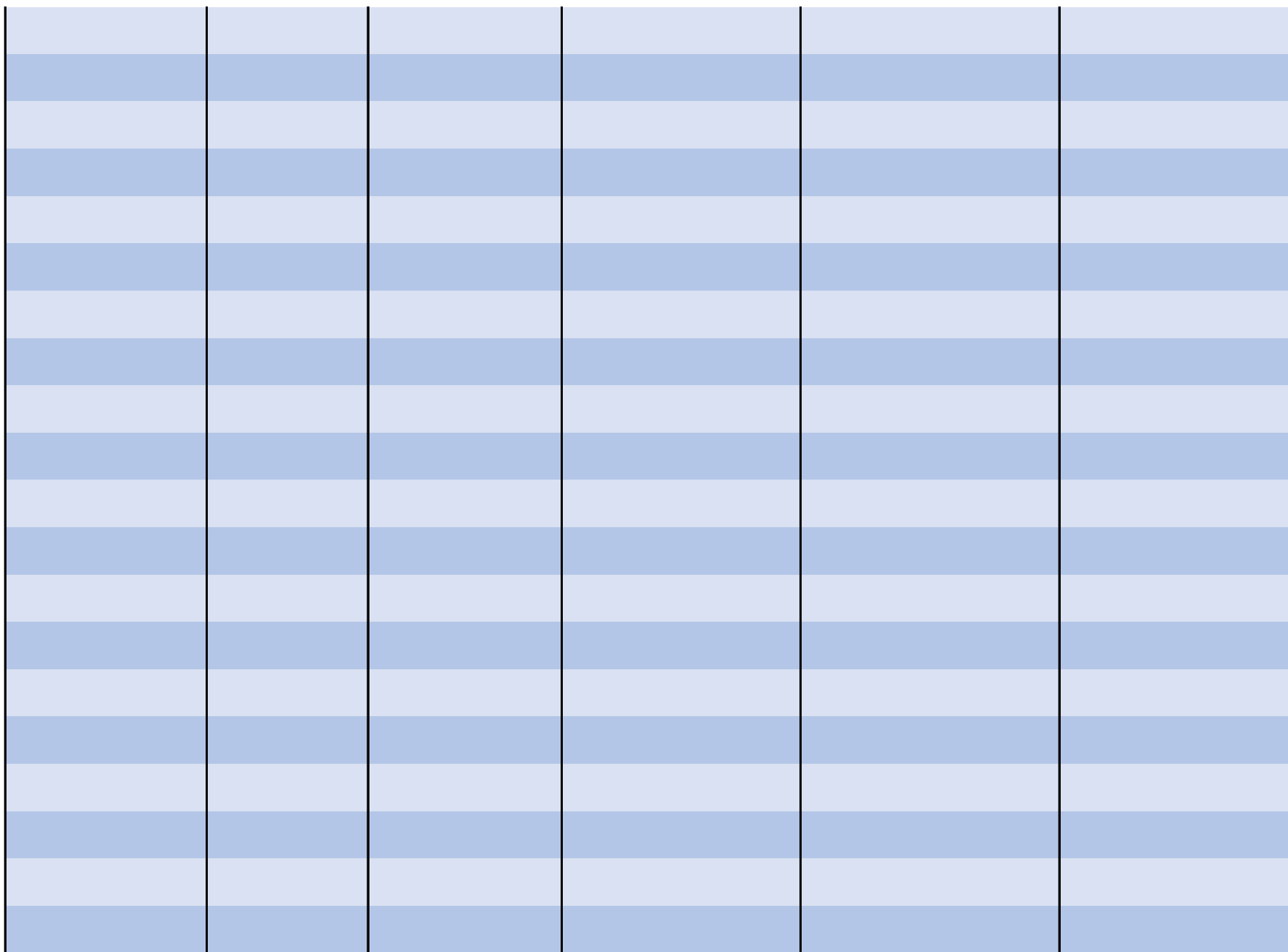


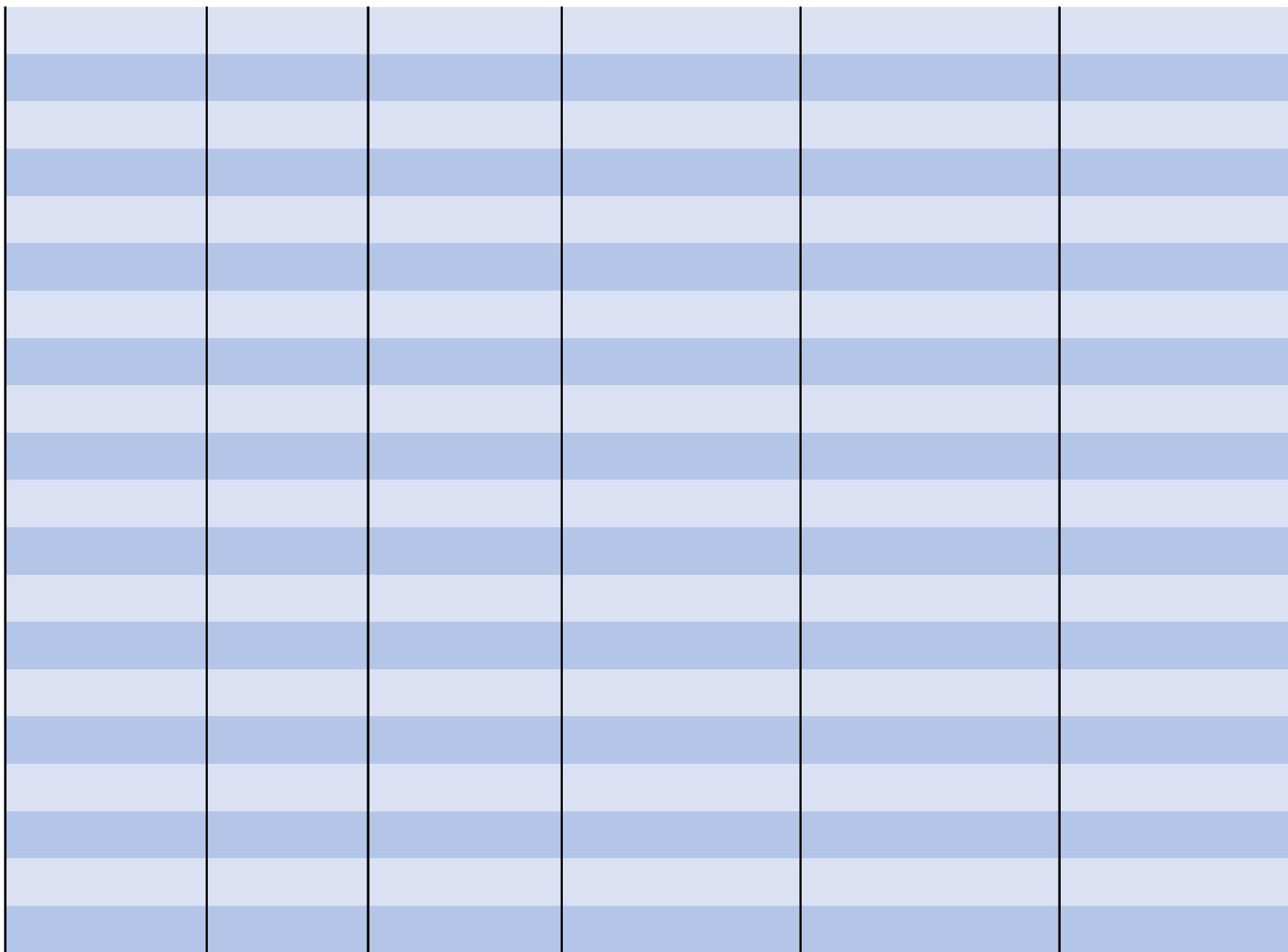


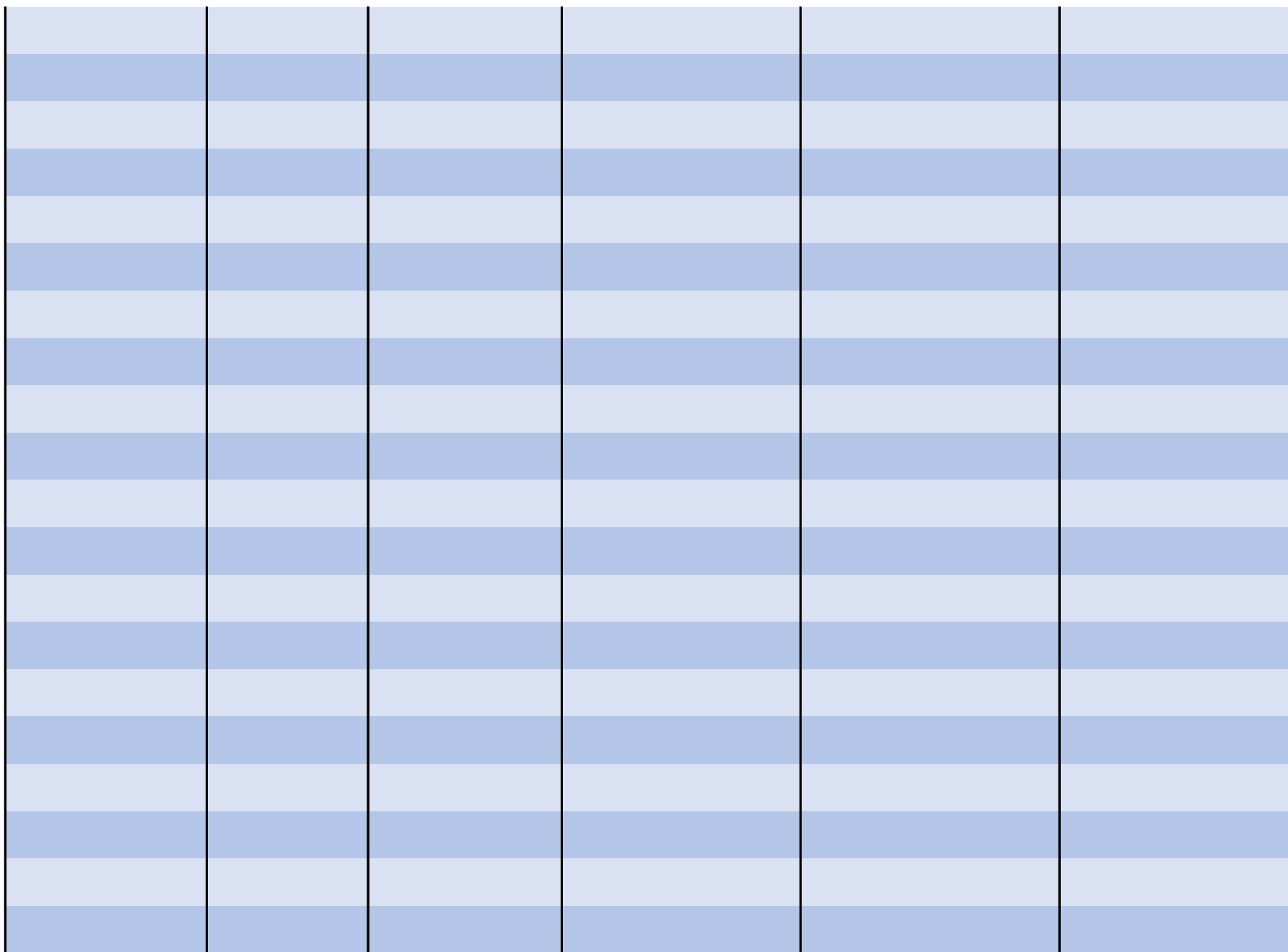


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A 10x6 grid of squares. The squares are colored in a checkerboard pattern of light blue and white. The top row consists of six light blue squares. The second row consists of six white squares. This pattern of alternating light blue and white rows continues for all 10 rows. The grid is composed of 60 squares in total.

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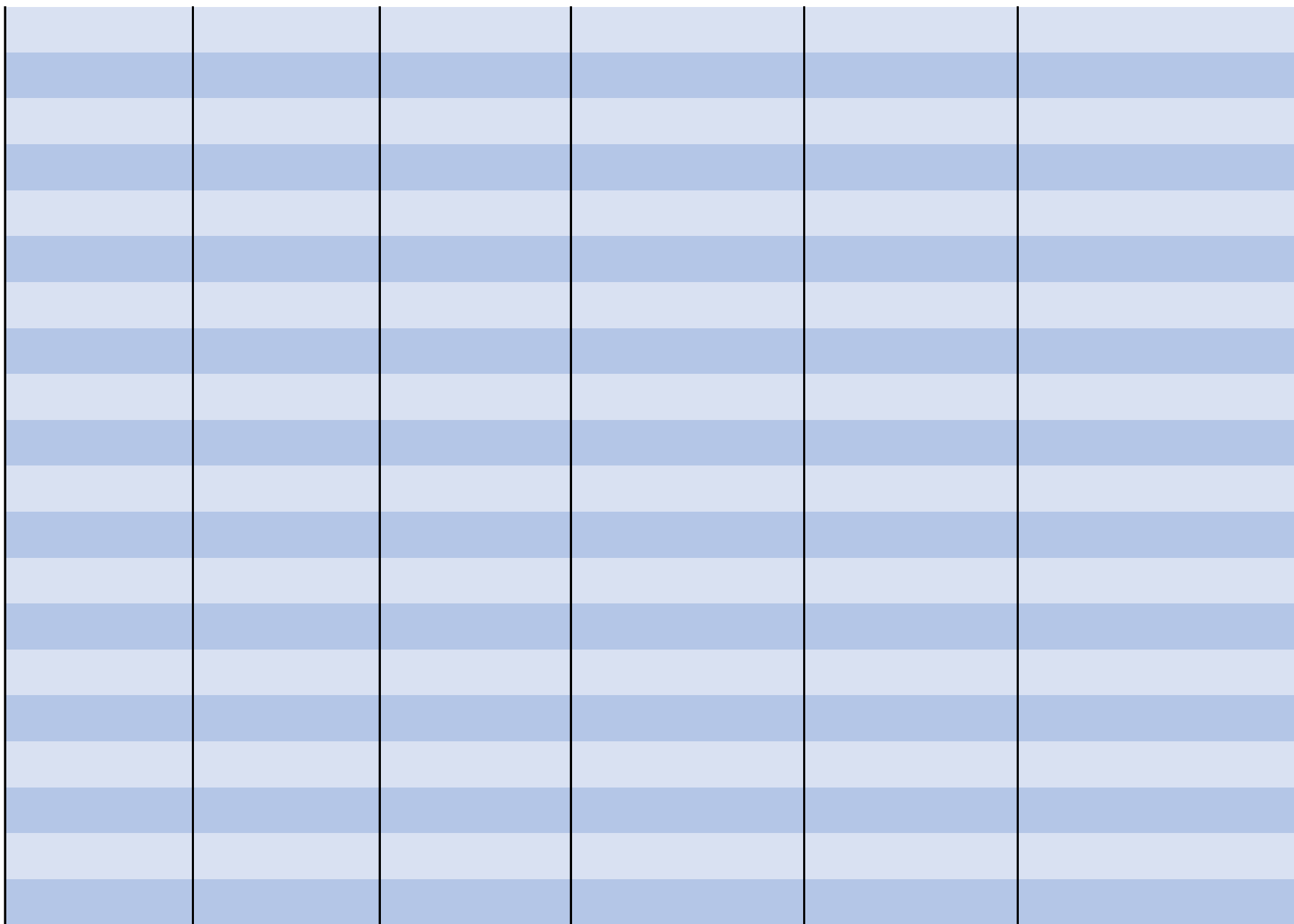
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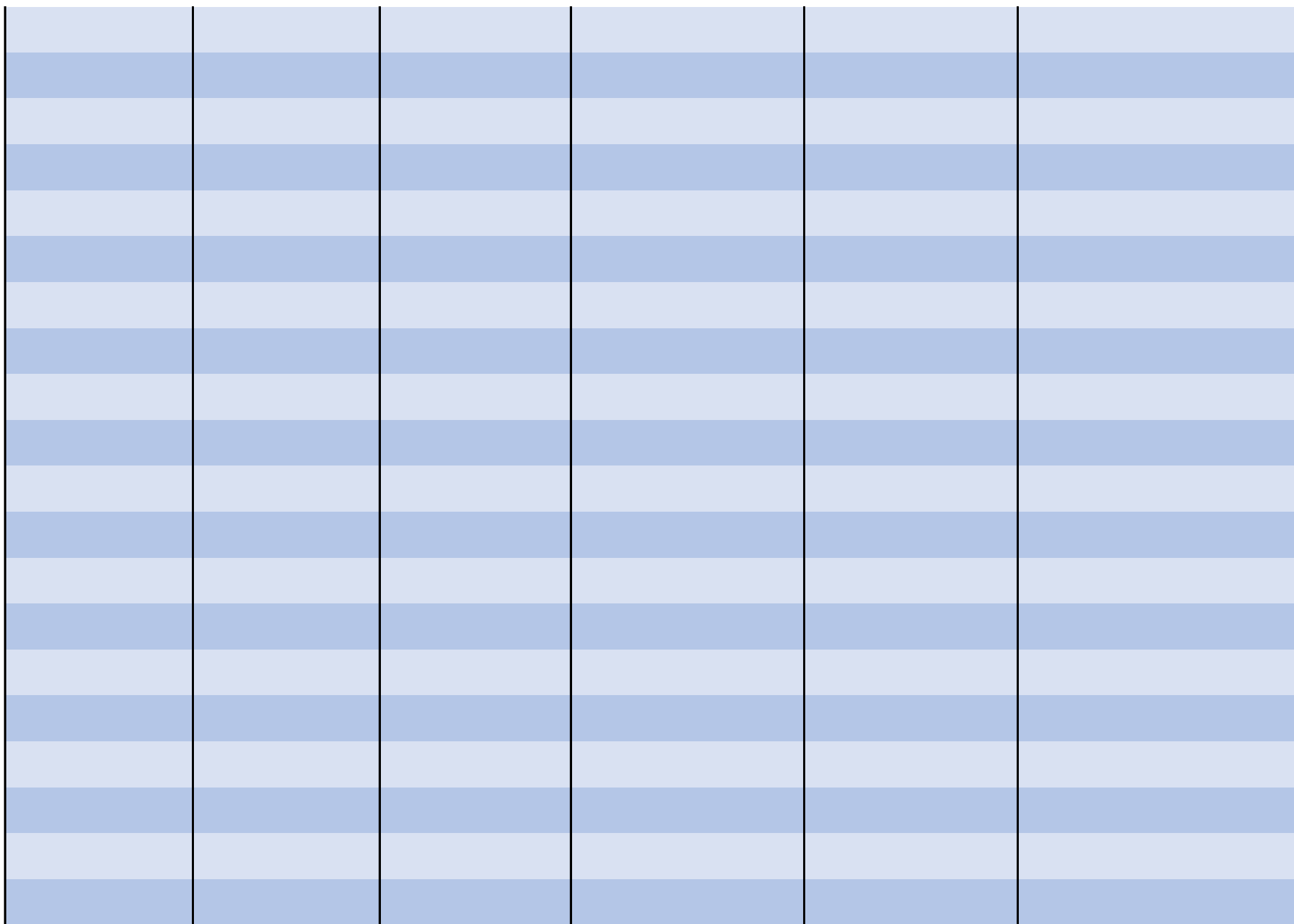
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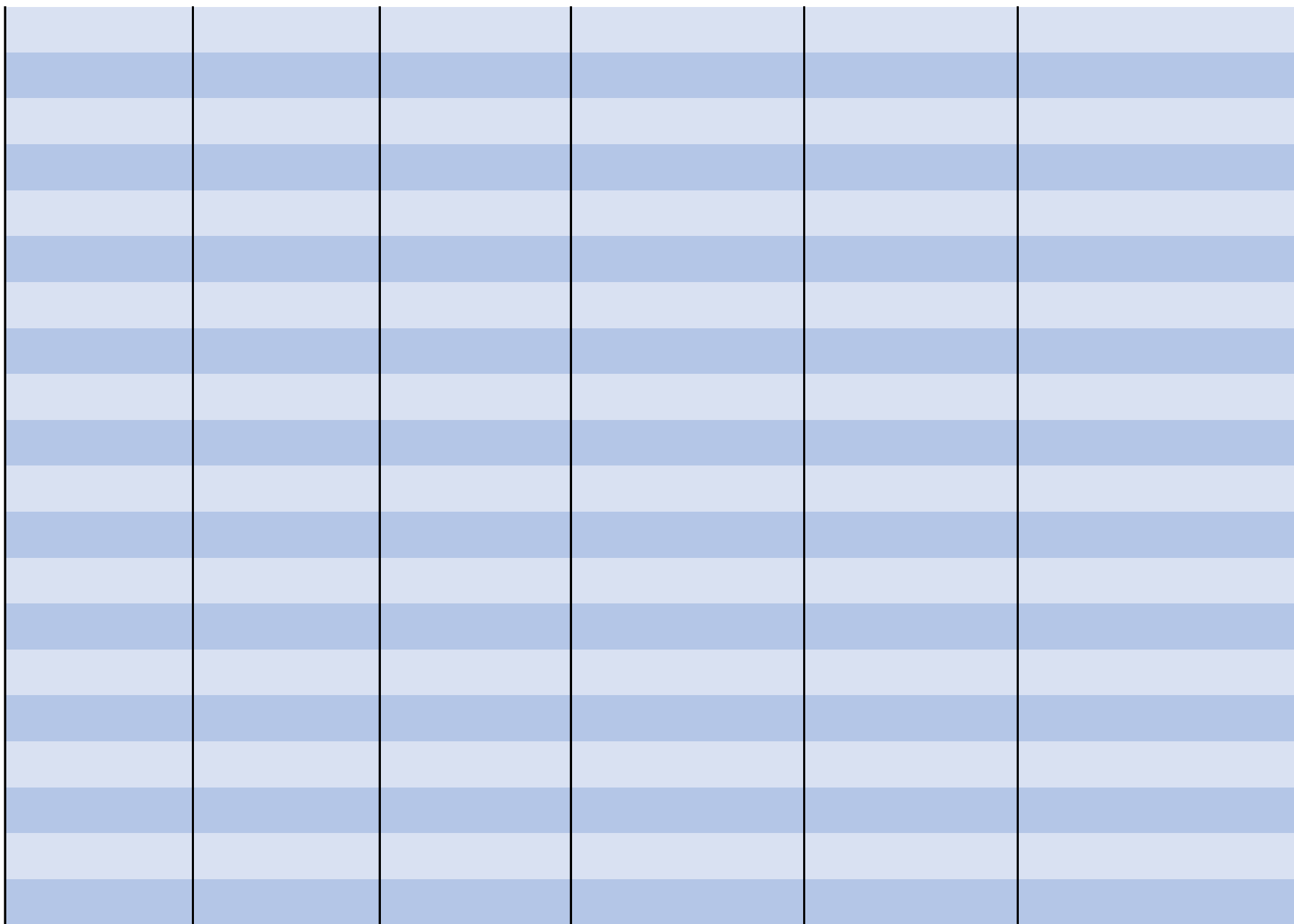
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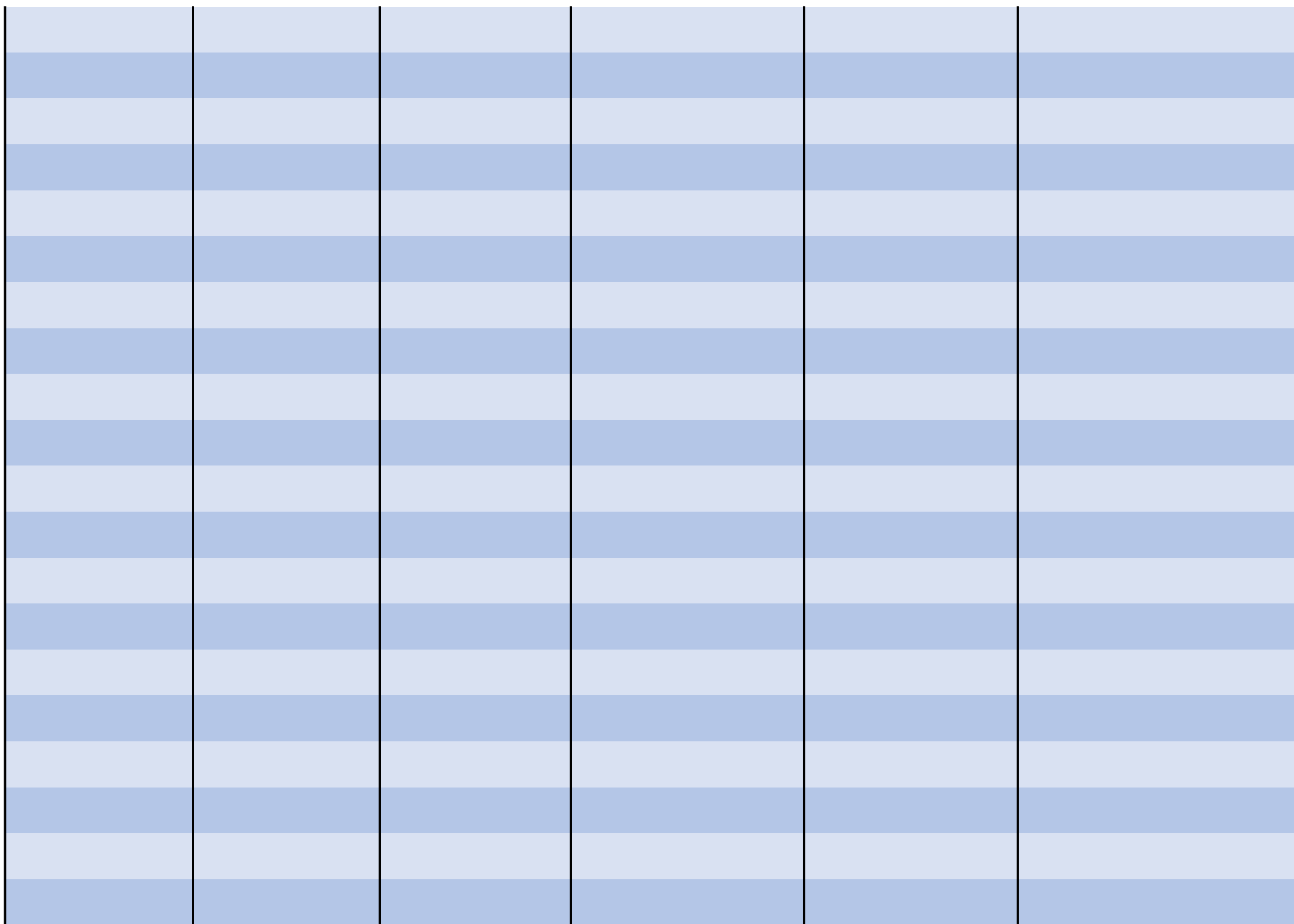
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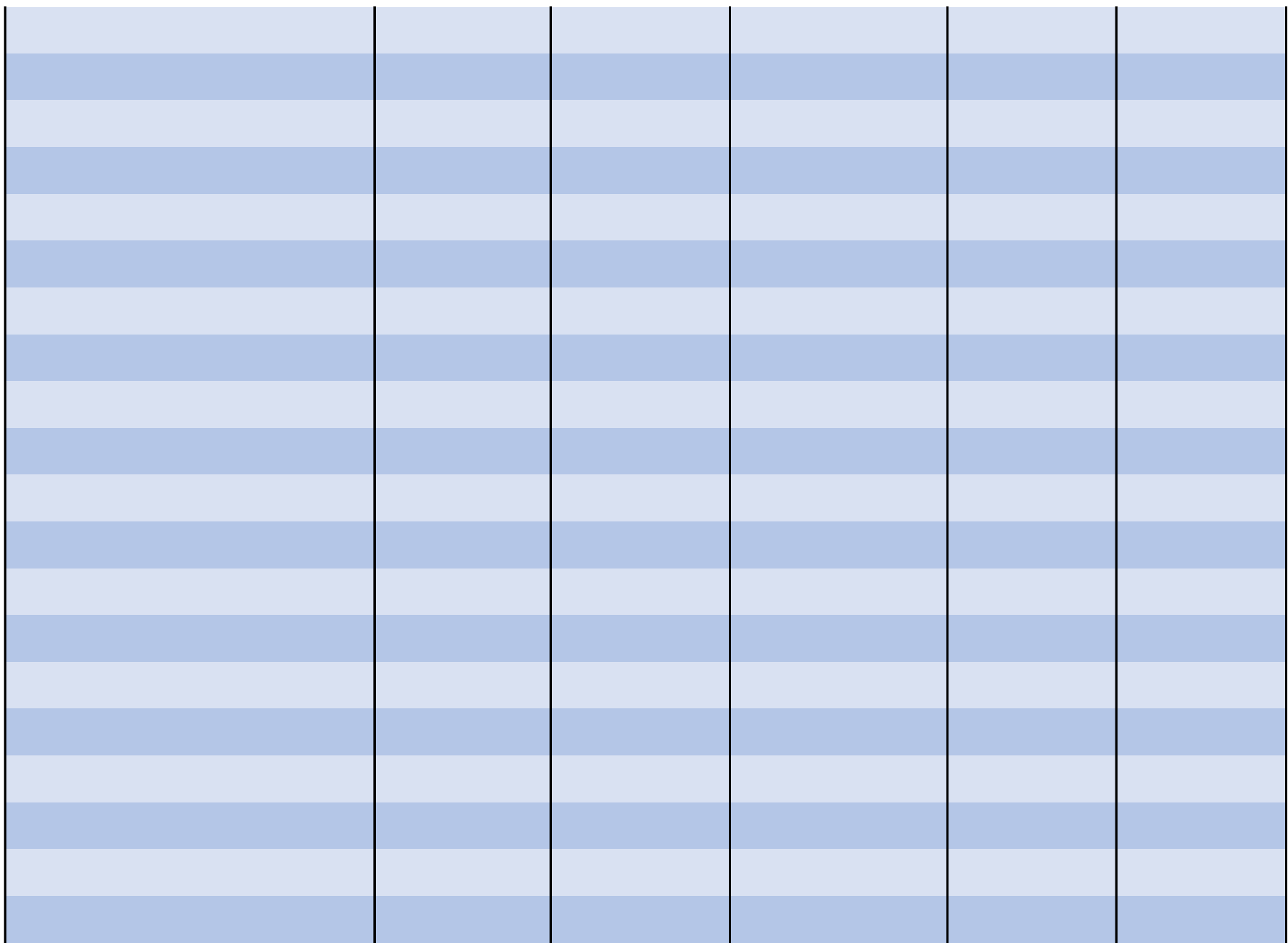


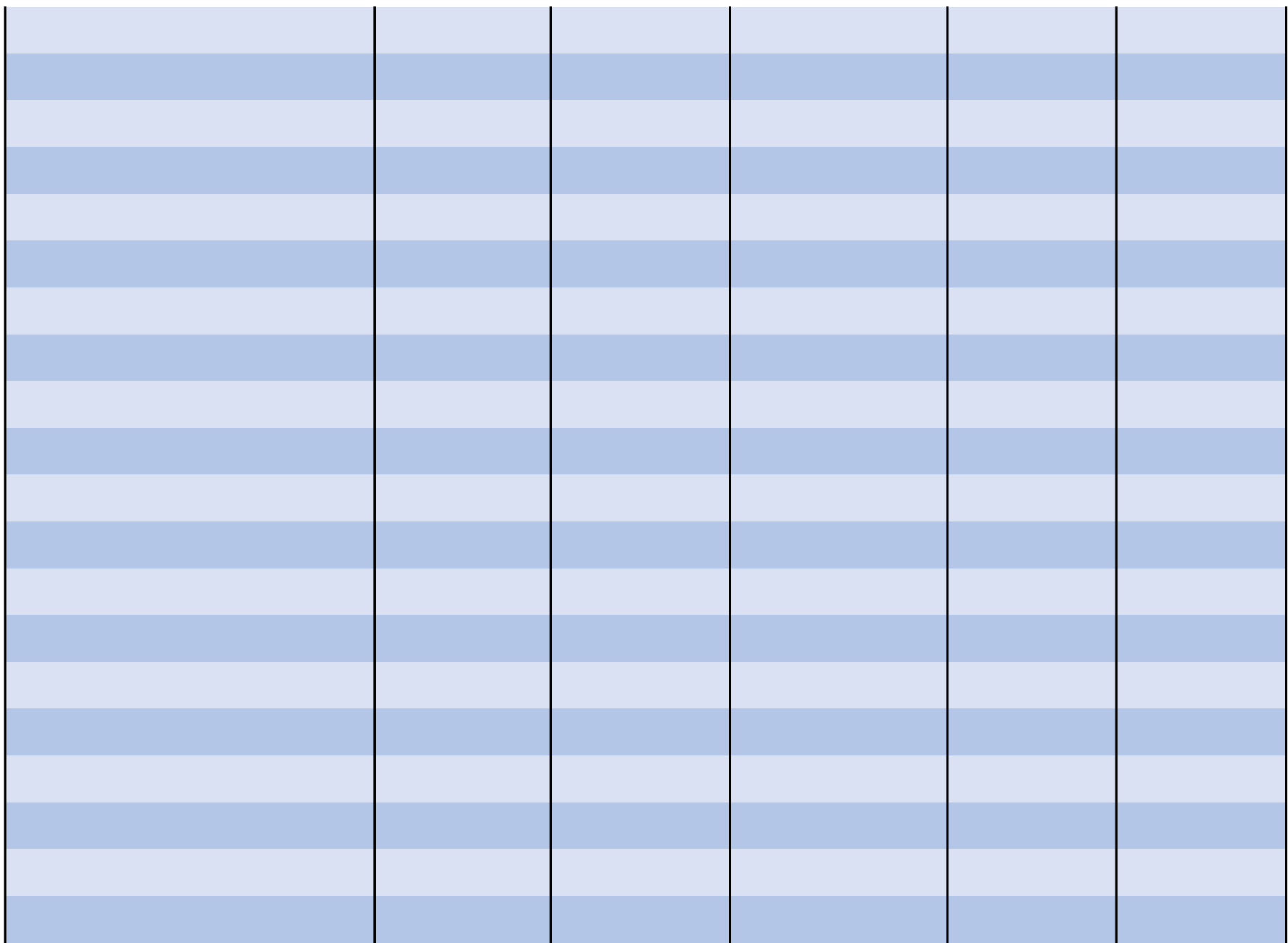


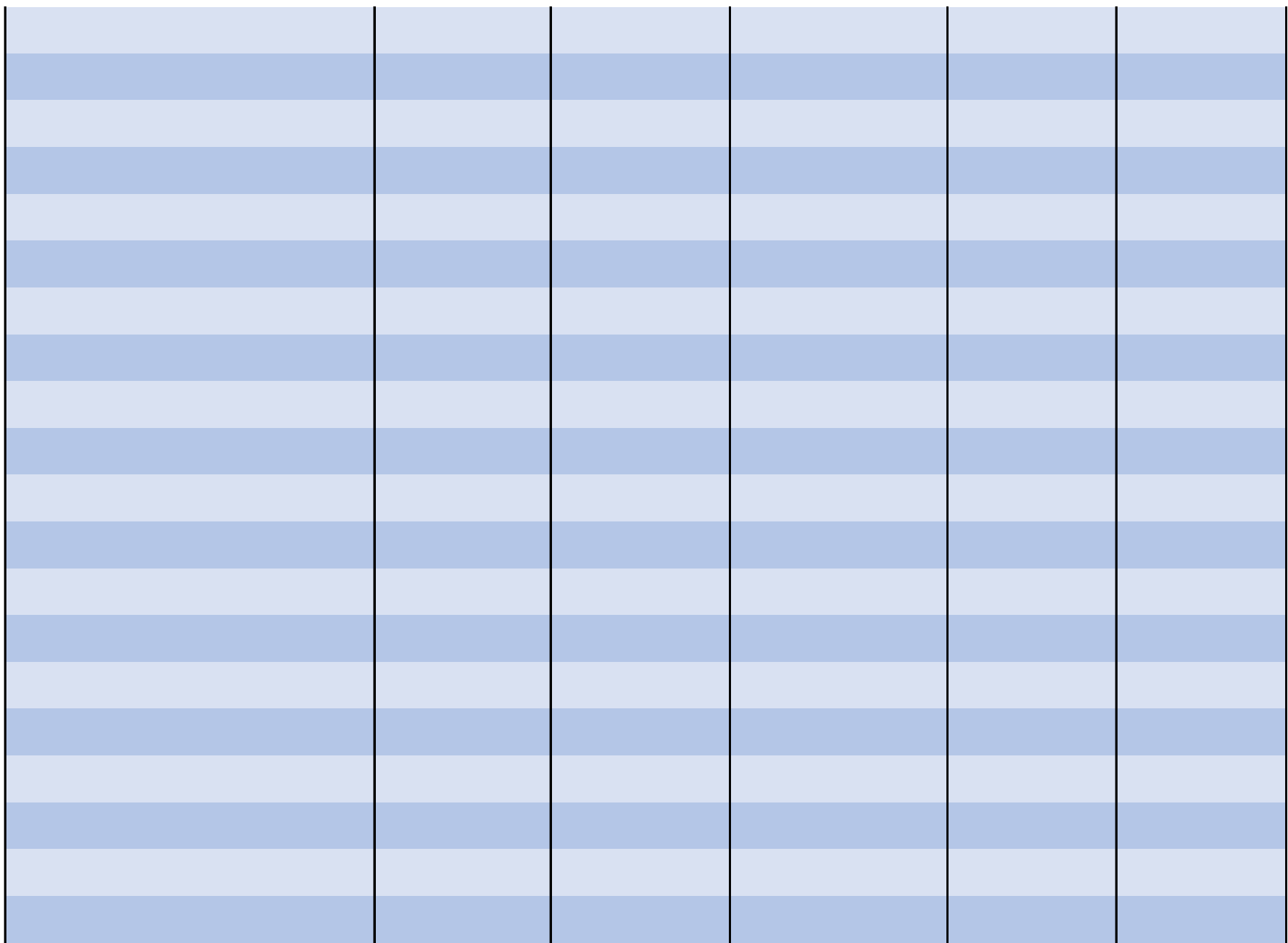


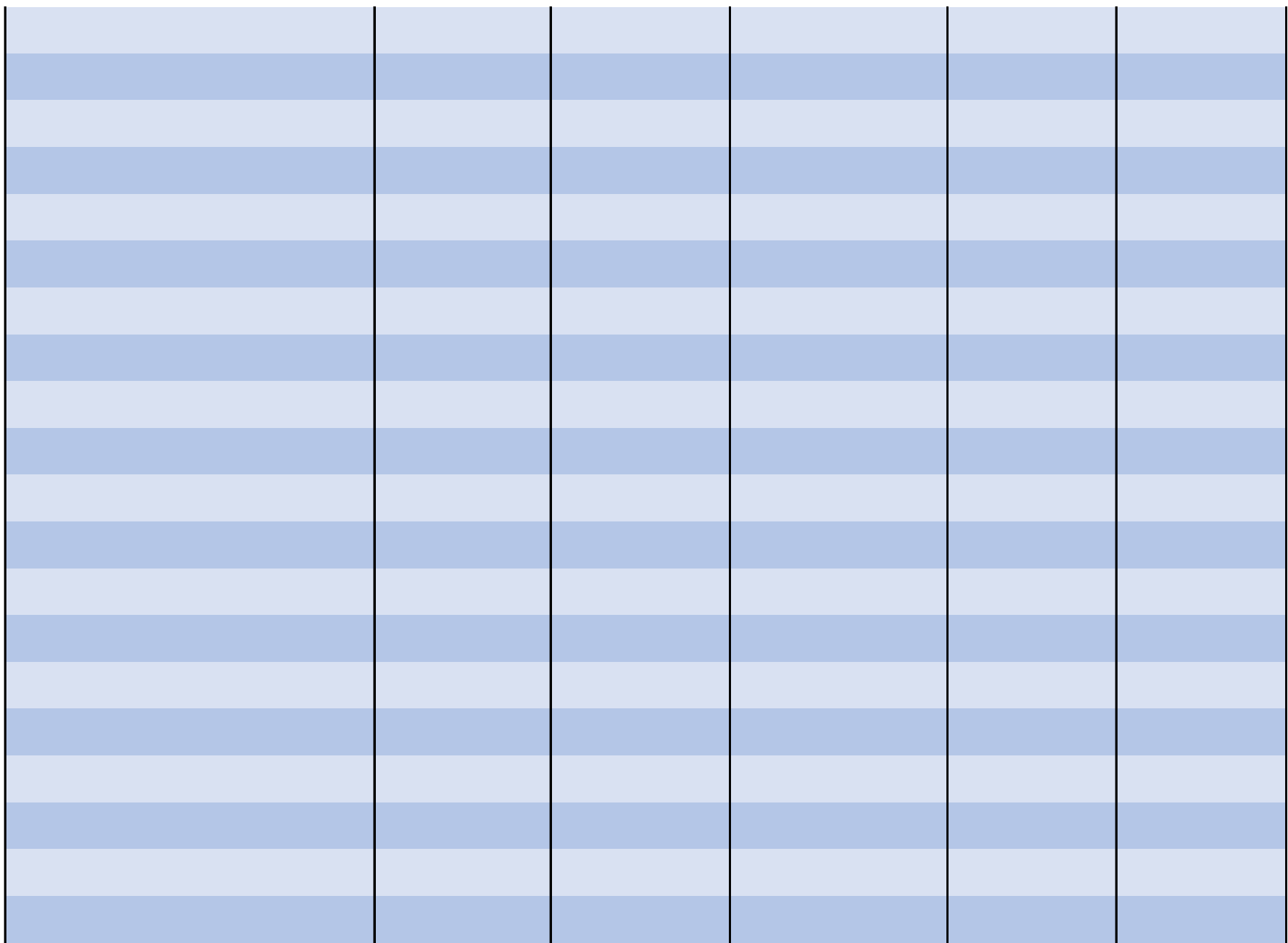


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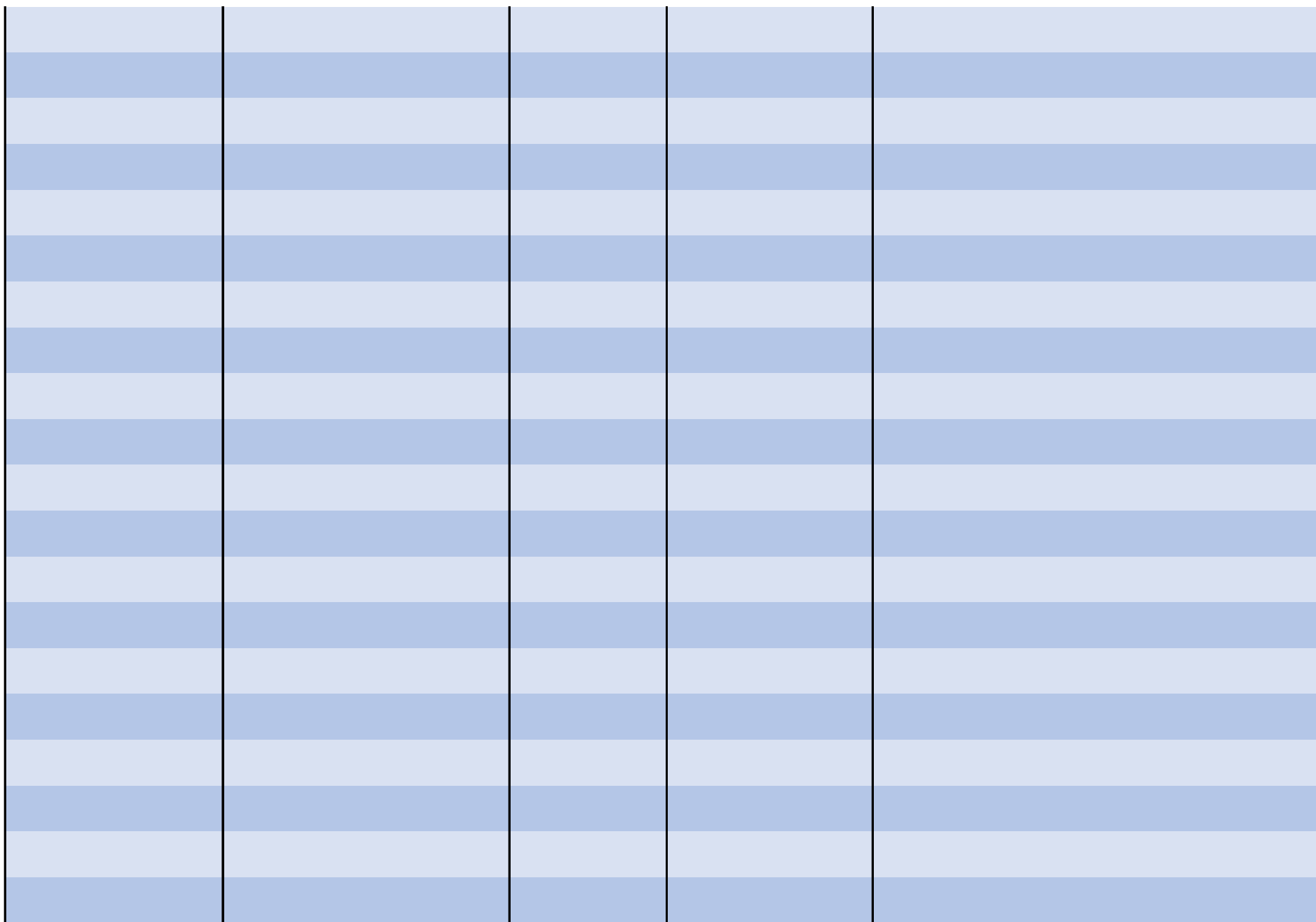
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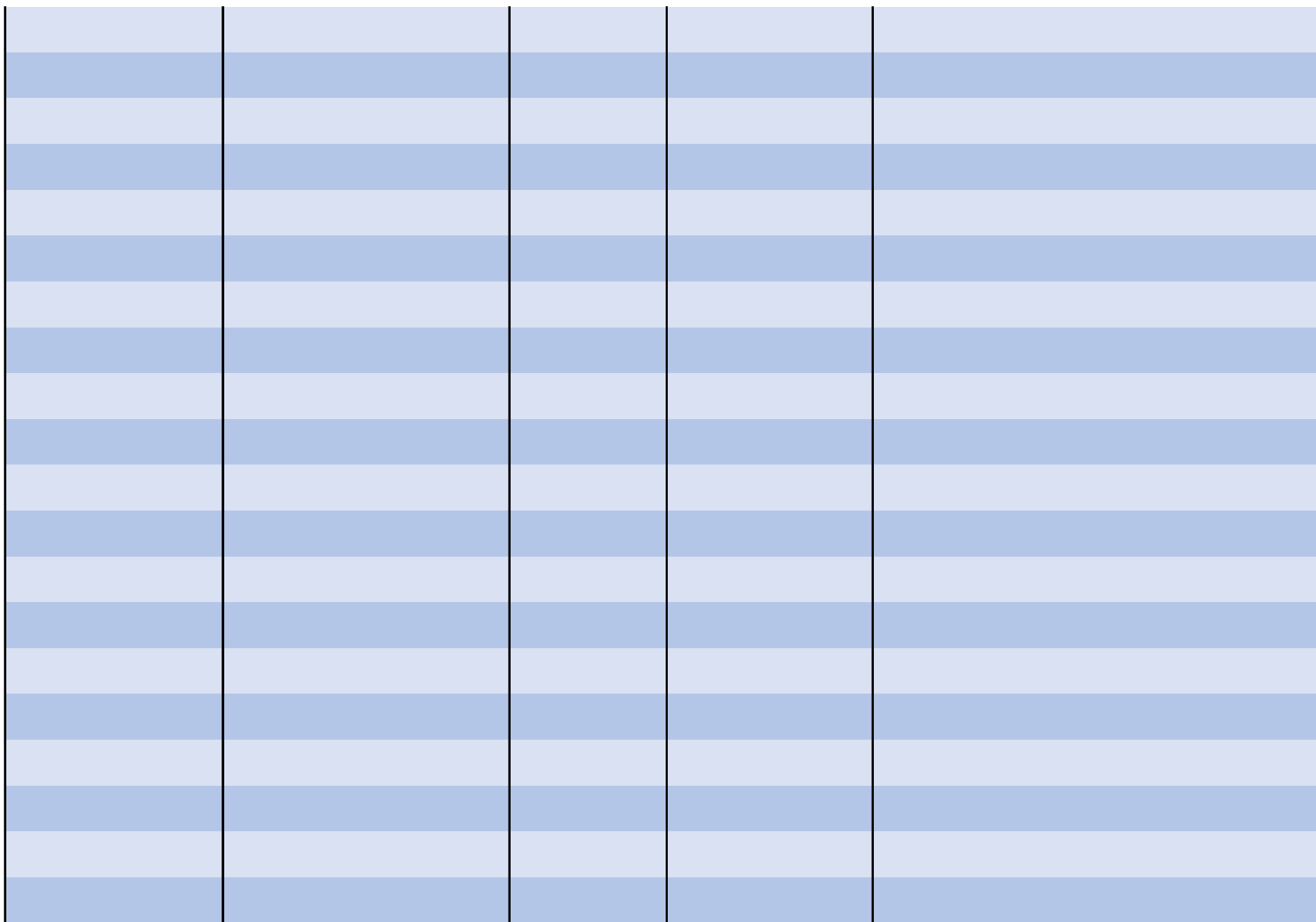
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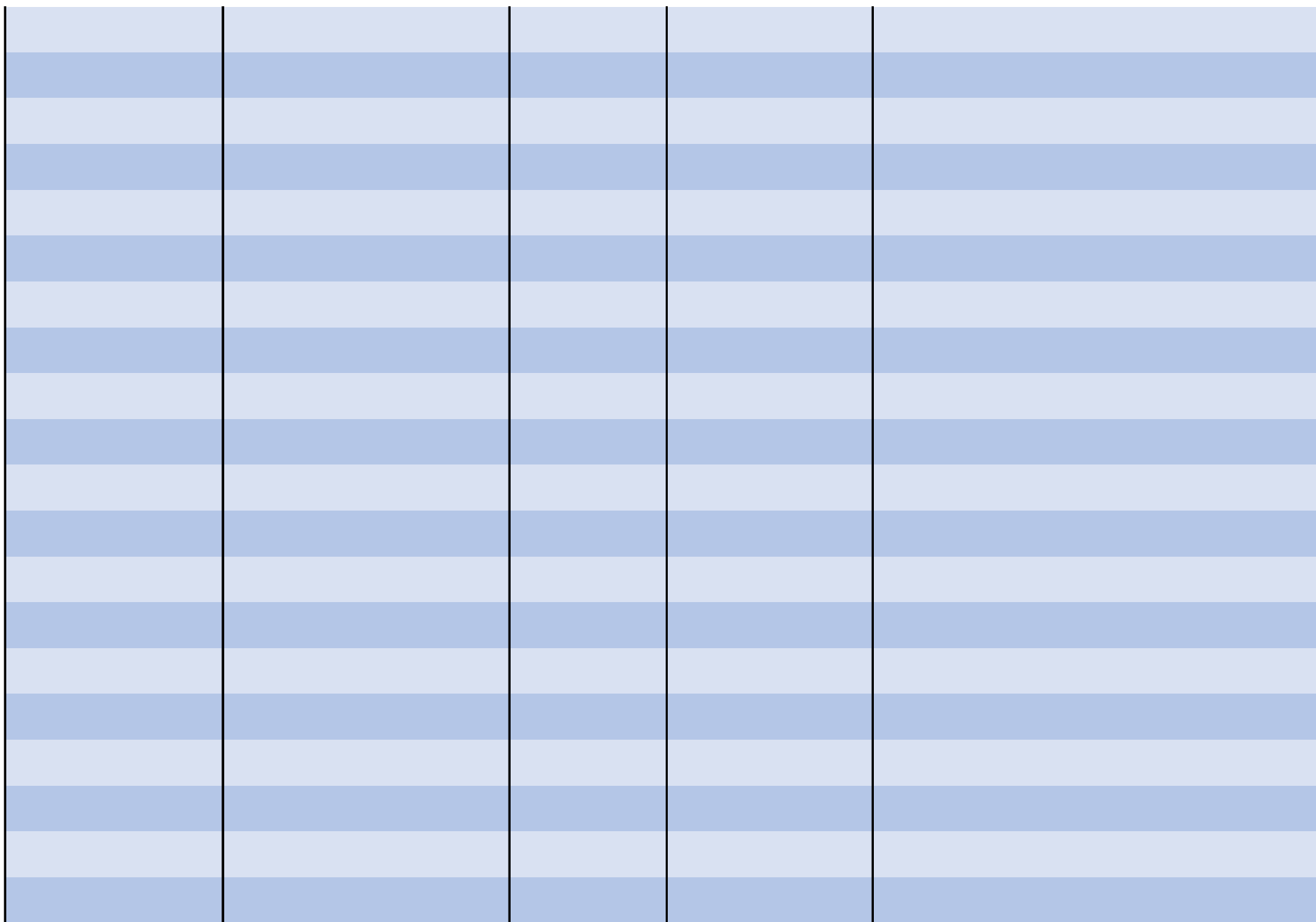
A decorative graphic consisting of a grid of alternating light blue and medium blue squares, separated by thin black lines. The grid is 10 squares wide and 12 squares high. The colors alternate in a checkerboard pattern, with light blue squares at positions where both x and y coordinates are even (assuming the top-left square is (0,0)). The medium blue squares fill the remaining positions.

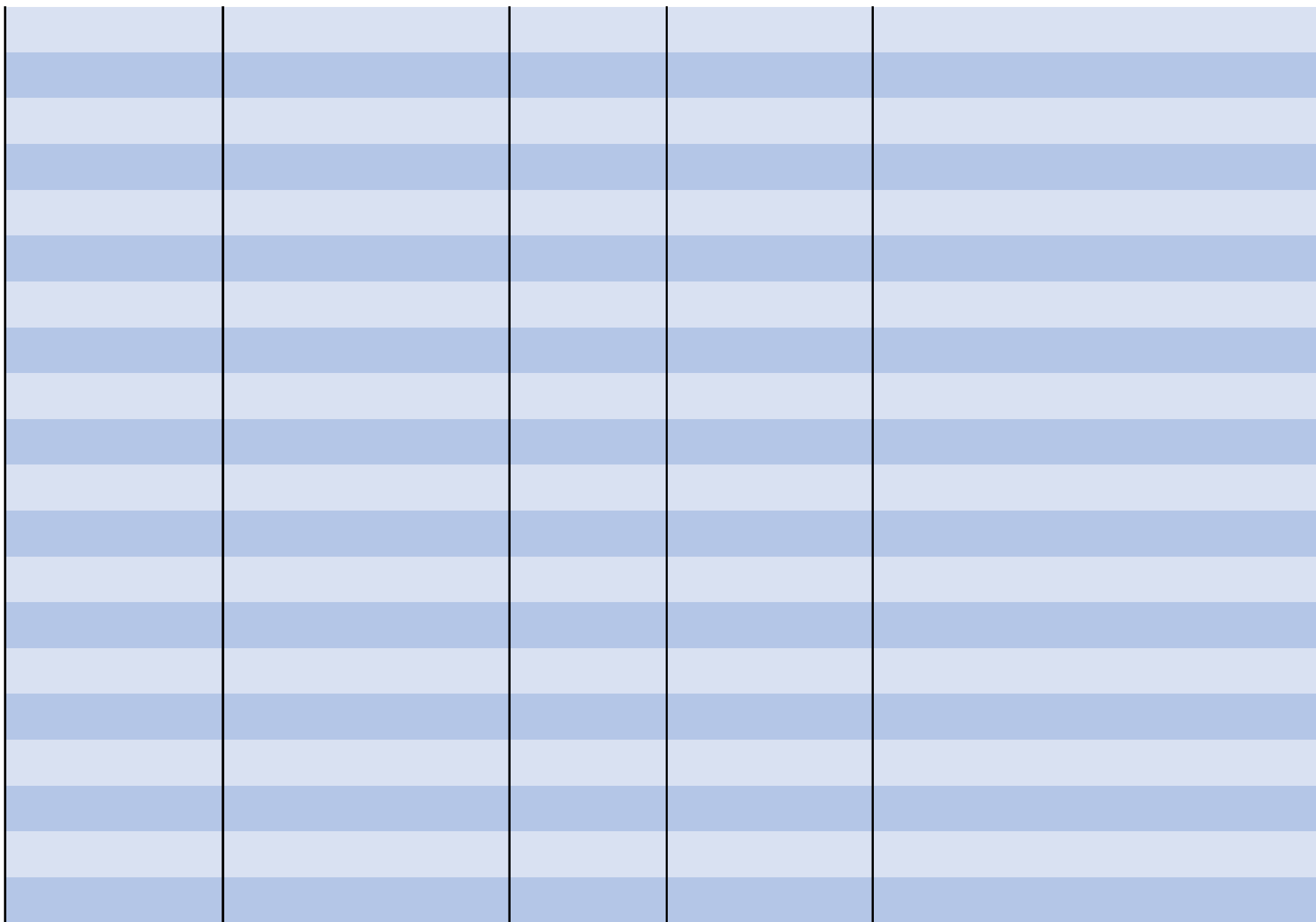
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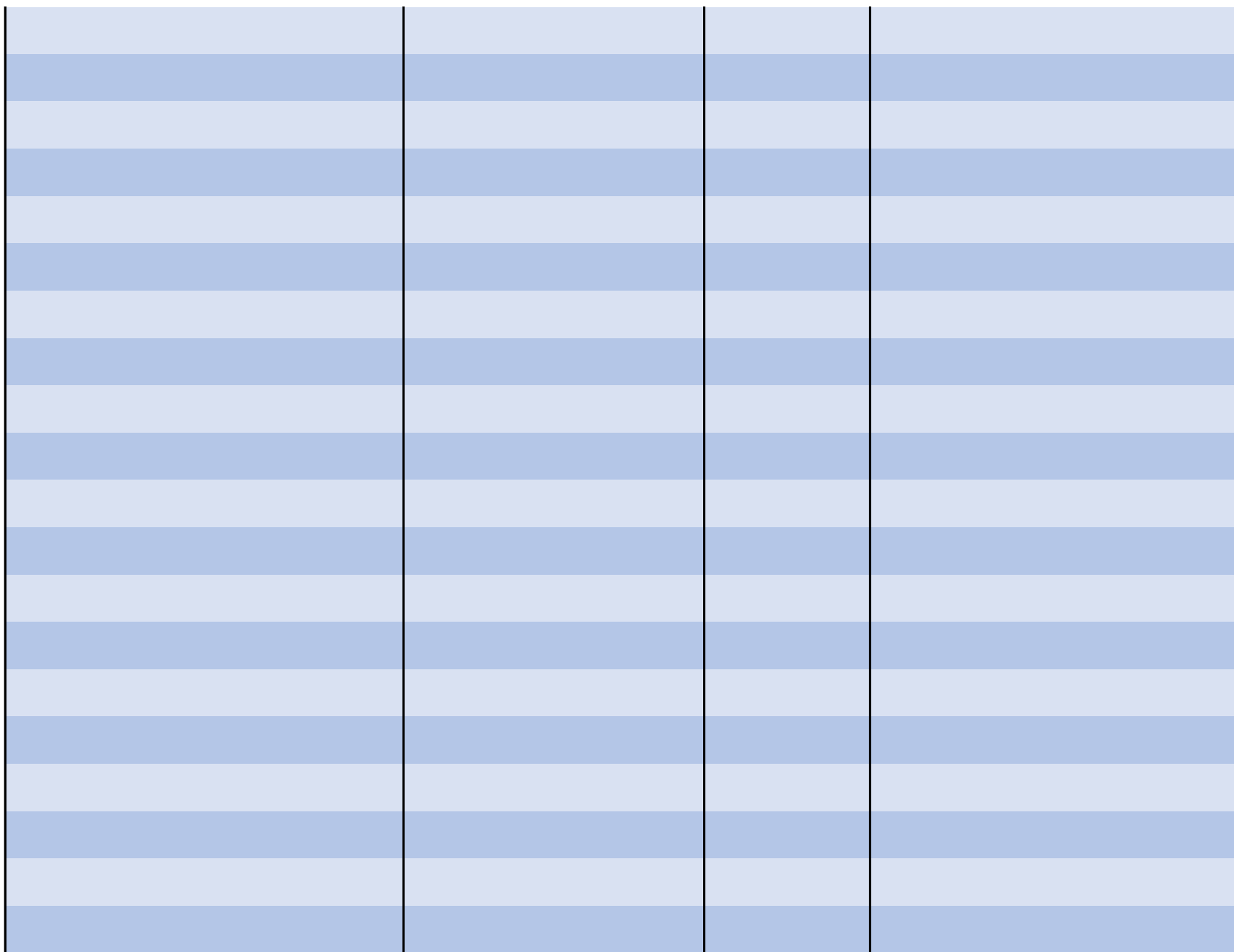


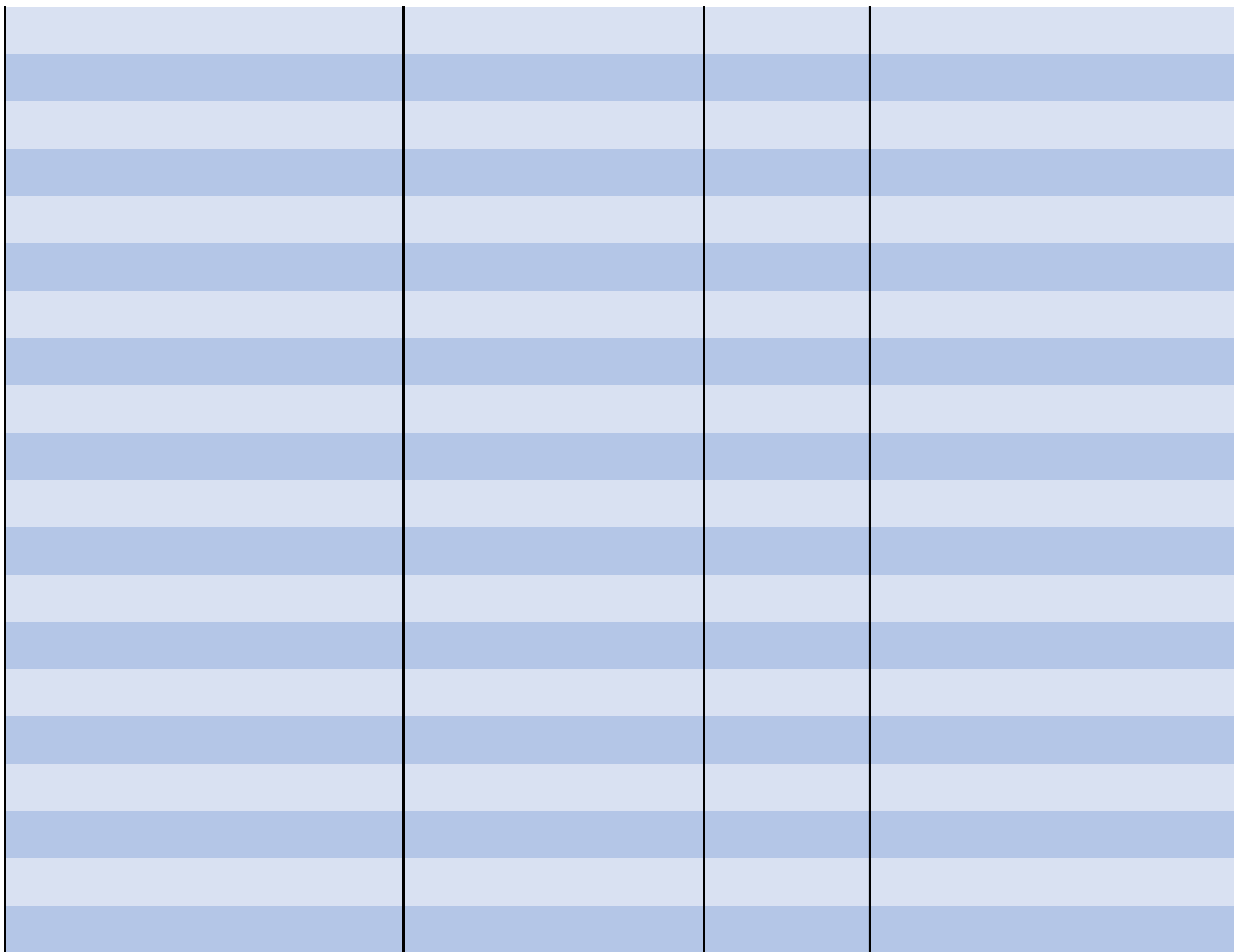


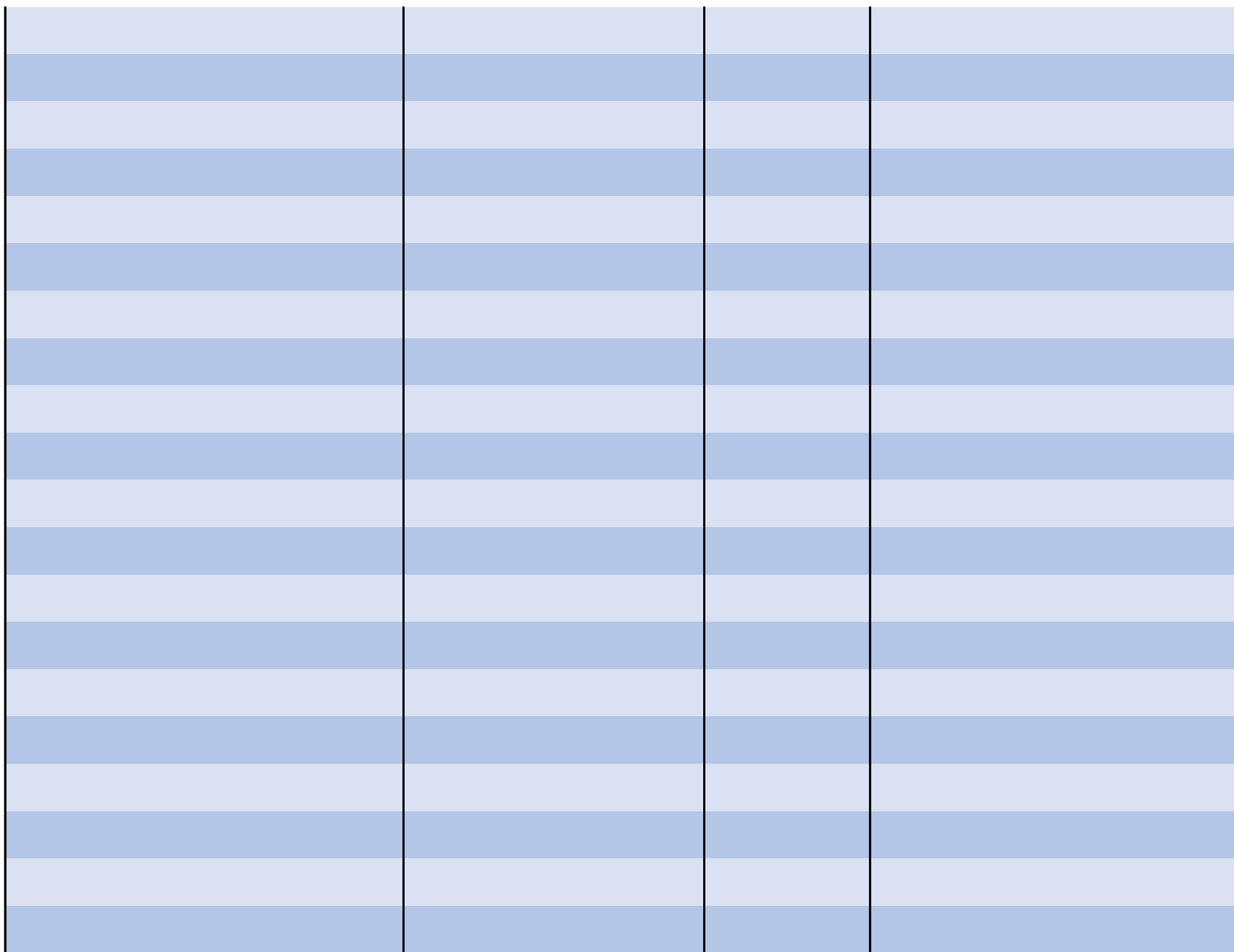




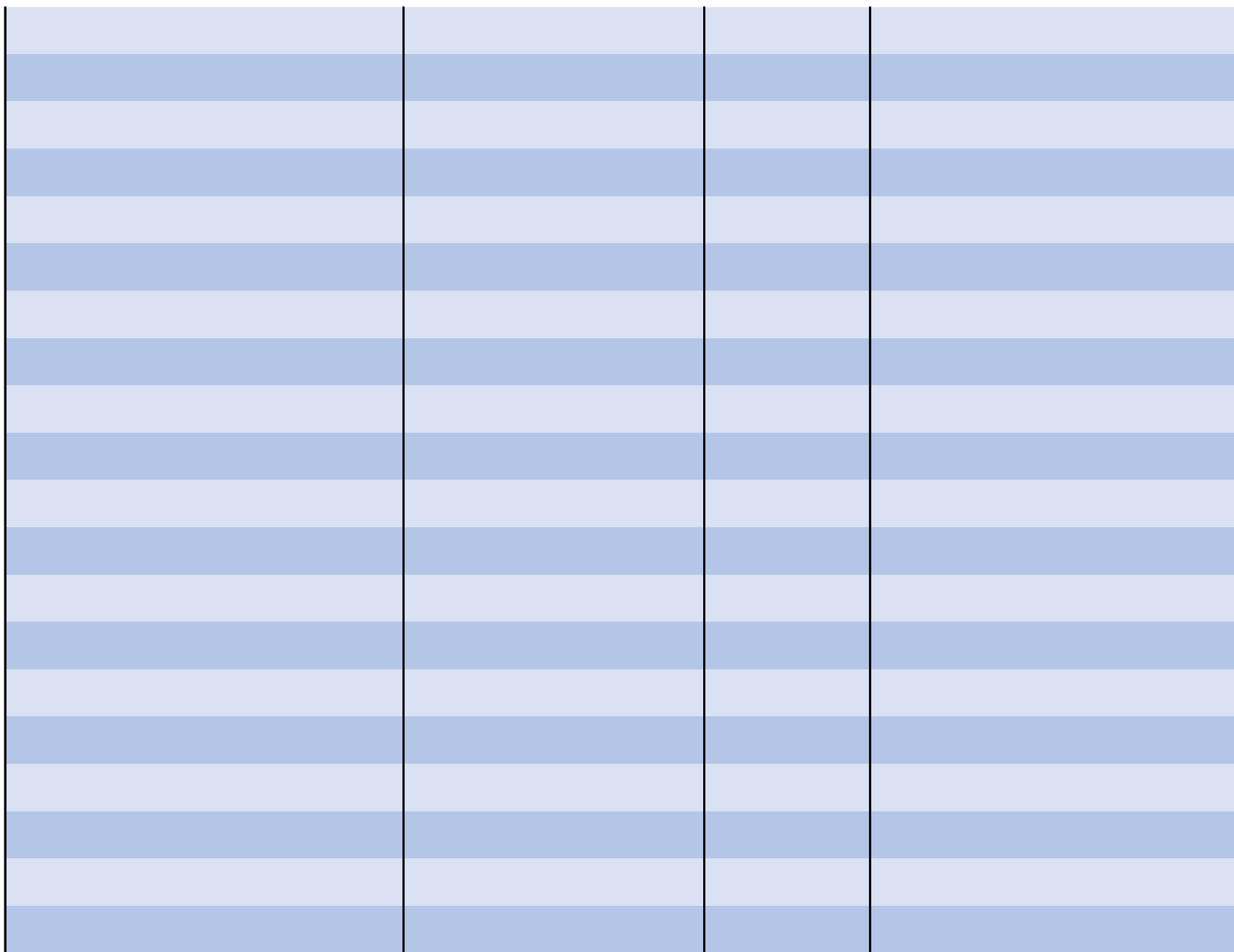
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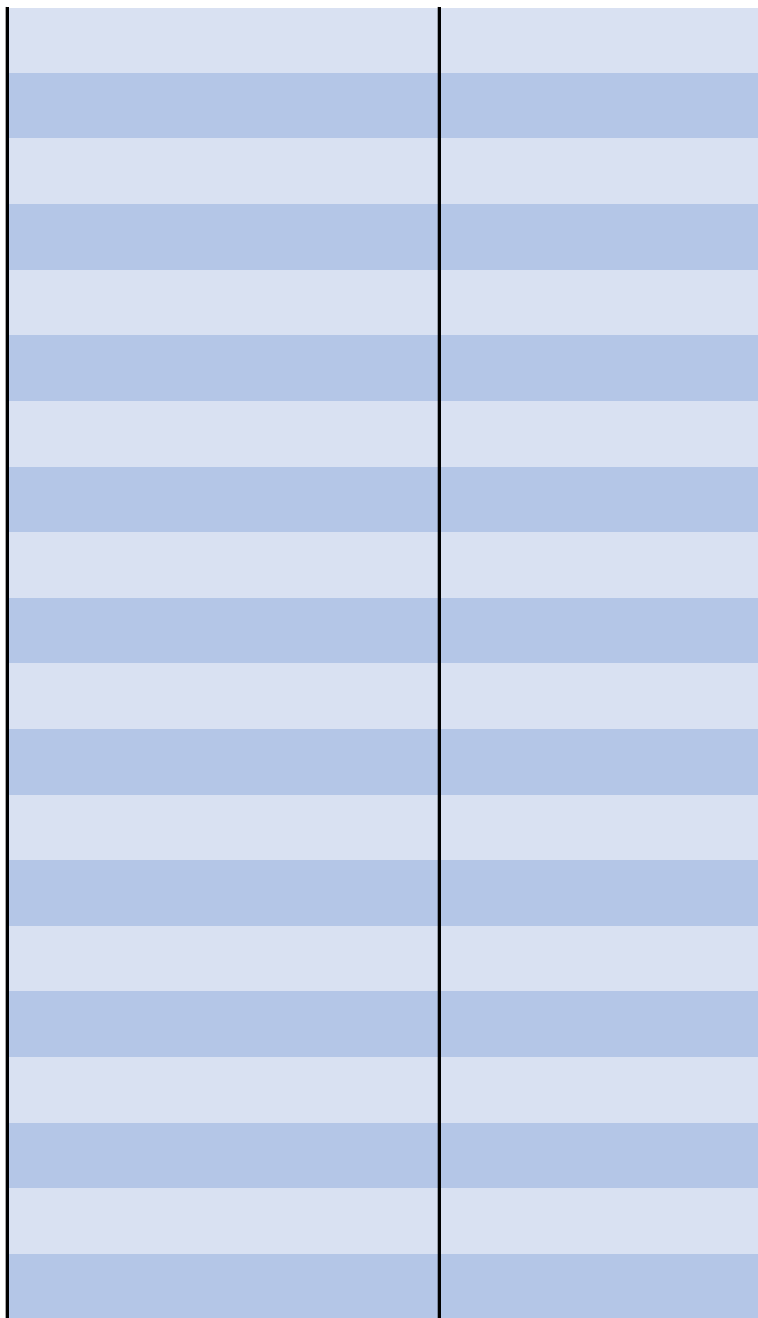


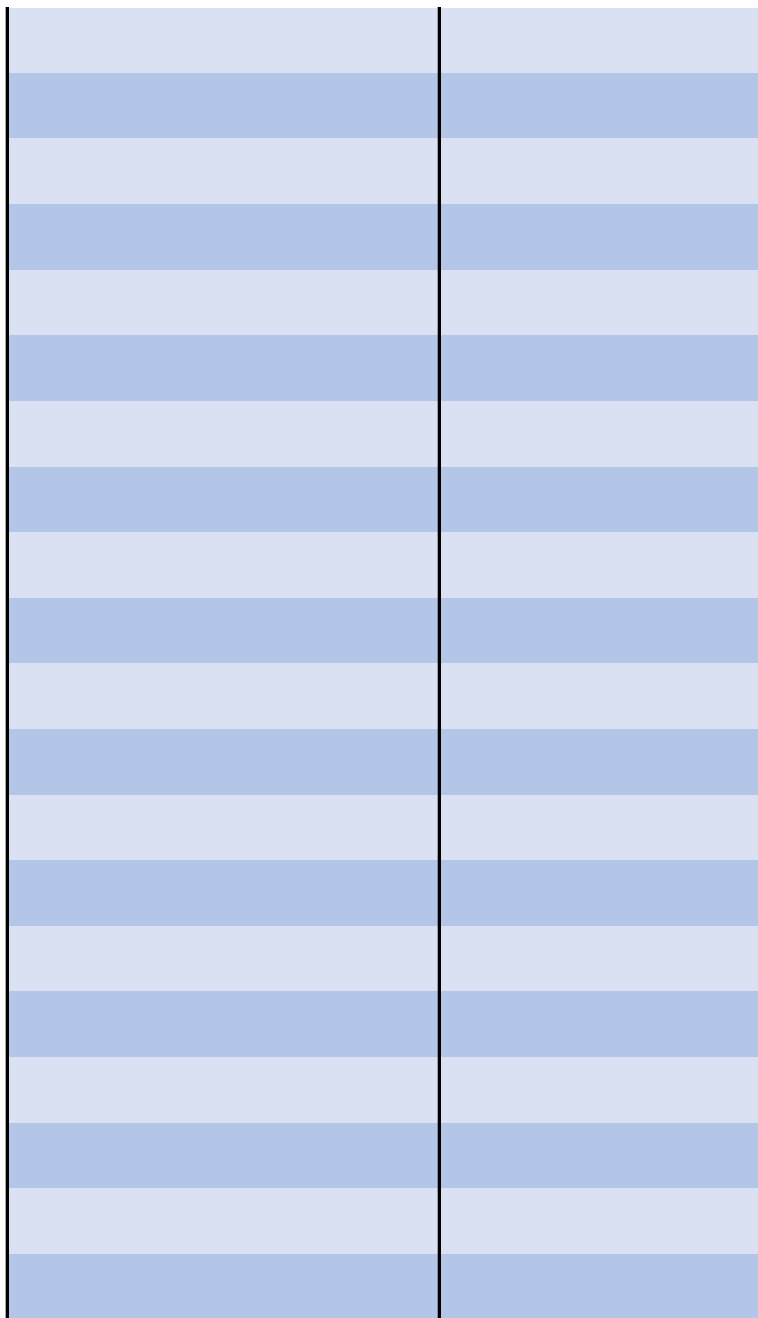


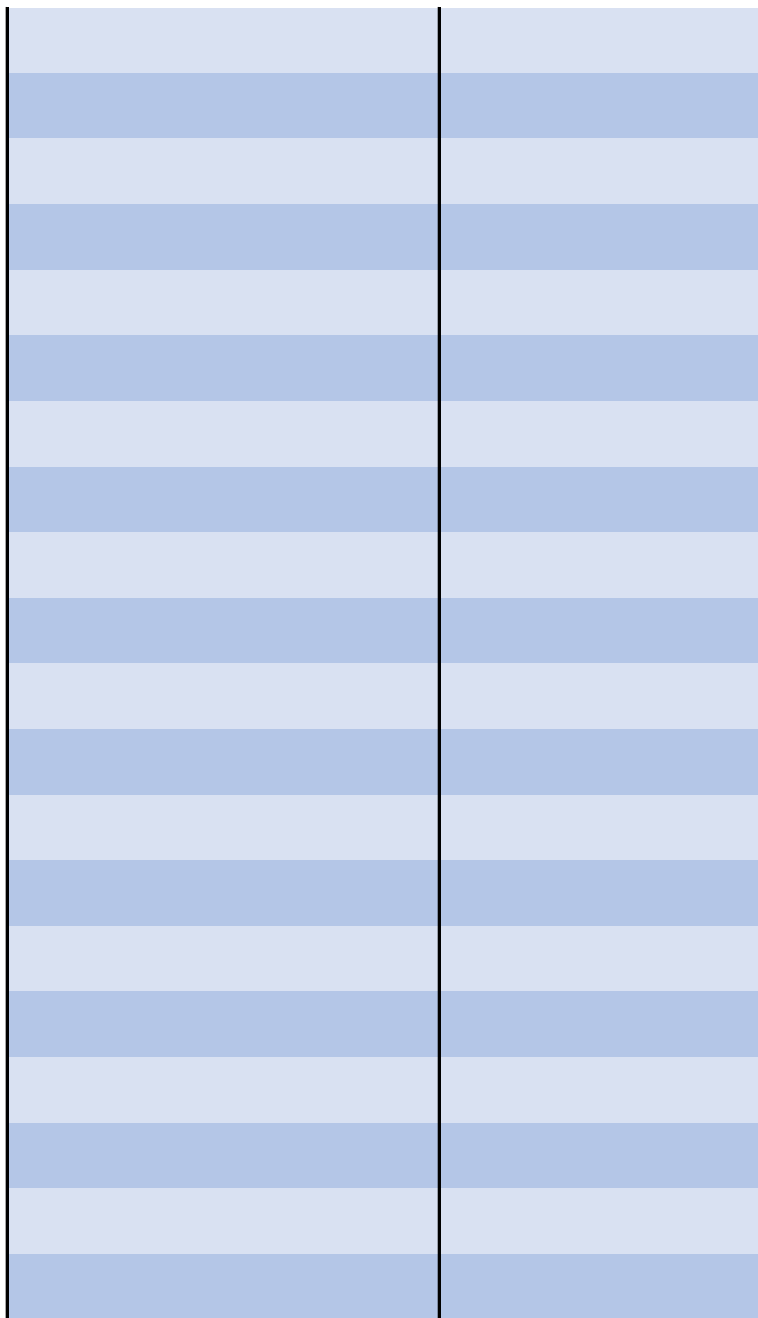




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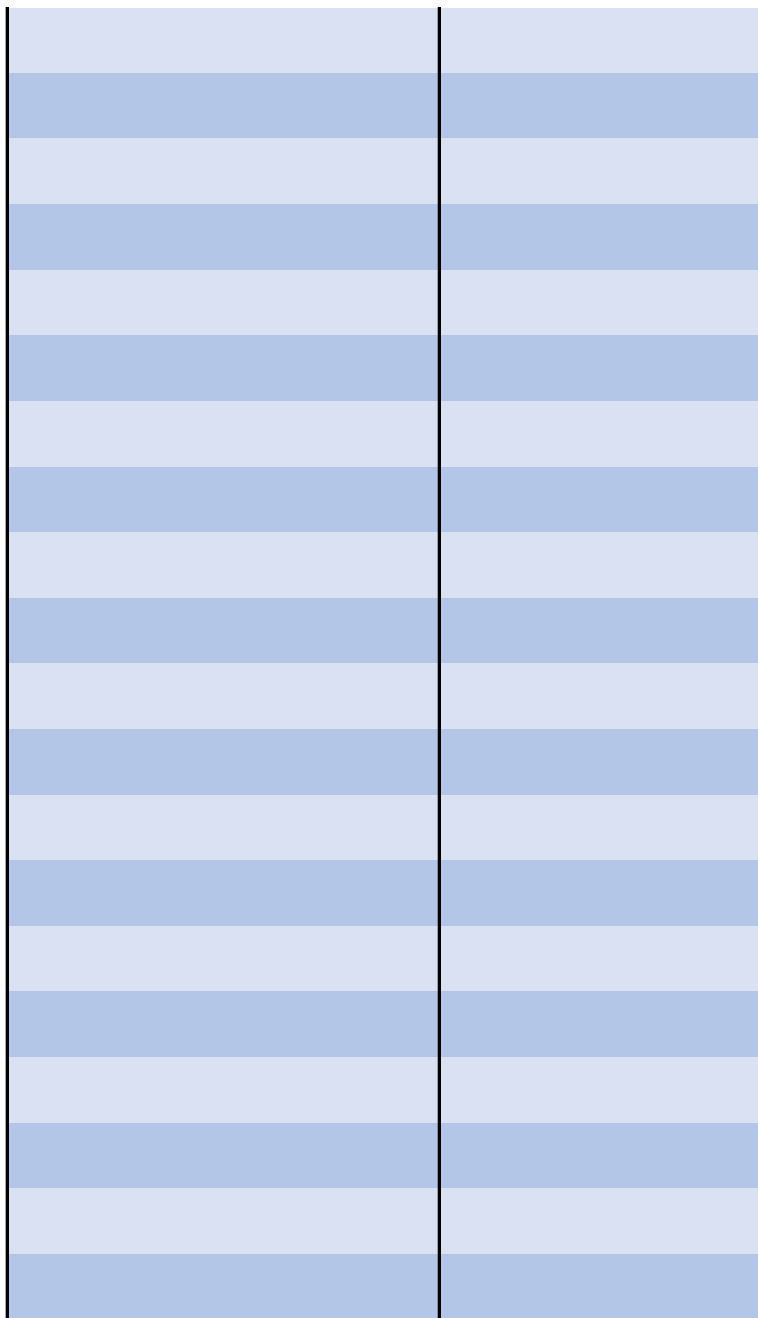






Table Name	Column Name
Provider	providerid
Provider	providername
Provider	month
Provider	fte
Provider	TotalClients
Provider	sitecaseload
Patients and Referrals	PatientID
Patients and Referrals	gender
Patients and Referrals	dob
Patients and Referrals	age
Patients and Referrals	residenceStatus
Patients and Referrals	zipCode
Patients and Referrals	raceAndEthnicity
Patients and Referrals	preferredLanguage
Patients and Referrals	employmentStatus
Patients and Referrals	veteranStatus
Patients and Referrals	ReferralID
Patients and Referrals	refDate
Patients and Referrals	refStatus
Patients and Referrals	referralSource
Patients and Referrals	referralAcuity
Patients and Referrals	ProviderID
Patients and Referrals	KnownToCSU
Patients and Referrals	PreviousCSUDate
Patients and Referrals	CSUReadmission90
Patients and Referrals	ArrestHistoryInit
Patients and Referrals	CaseManager
Patients and Referrals	CloseDate
Patients and Referrals	FPOCDate
Patients and Referrals	AssessDate
Patients and Referrals	FPOCDays
Patients and Referrals	FPOCHours
Patients and Referrals	Ref2AssessDays
Patients and Referrals	DeclinedStatus
Patients and Referrals	SubstanceUse
Patients and Referrals	MentalIllness
Patients and Referrals	CourtOrdered
Patients and Referrals	FARSAssessment
Patients and Referrals	FunctioningTool
Patients and Referrals	FARSAssessmentDate
Patients and Referrals	SubstanceUseScoreAdmission
Patients and Referrals	ServInitDate
Patients and Referrals	ServInitDays

Patients and Referrals	PopGroupICD10
Patients and Referrals	HousedDate
Patients and Referrals	BakerActed
Patients and Referrals	Elapsed5thSessionDates
Patients and Referrals	DirContactHoursPerWeek
Patients and Referrals	Readmission28
Patients and Referrals	PrevInPatReleaseDate
Patients and Referrals	CMSDate
Patients and Referrals	HospitalizedDate
Patients and Referrals	HospitalDischargeDate
Patients and Referrals	FARSTFinal
Patients and Referrals	FARSTFinalDate
Patients and Referrals	DischargeReason
Patients and Referrals	ResidenceStatusFinal
Patients and Referrals	EmploymentStatusFinal
Patients and Referrals	DCFSurvey
Patients and Referrals	DCFSurveyScore
Patients and Referrals	SubstanceUseScoreDischarge
Patients and Referrals	ArrestHistoryDischarge

## Description

ID number associated with each Provider

Name of each Provider

Month and Year of data collection

The number of active case managers (by FTE) available to provide case management service for the report

Total number of clients for each provider

The number of clients (range) the staffing pattern can support at any given time

ID number associated with each patient

Sex of patient

Date of birth of patient

Age of patient

Housing status of patient

Zip code of patient

Race of patient

Language preference of patient

Employment type of patient

Military veteran status of patient

ID number associated with a referral of a patient

Date of referral of patient

Current Status of patient's referral

Person or place in which the referral of the patient originated

The level of emergency needed for the patient

ID number associated with each Provider

Is the patient known to the CSU?

Date of last CSU interaction of the patient

Has the patient been readmitted to a CSU within 90 days of discharge from a CSU

Does the patient have an arrest history prior to service initiation?

Name of the case manager for the patient

Date of first point of contact(FPOC) with patient

Date of assessment for patient

Days elapsed between the assessment date and the FPOC date

Hours elapsed between the assessment date and the FPOC date

Days elapsed between the assessment date and the referral date

Status of patient if declined or not declined

Does the patient have a history of substance use?

Does the patient have a history of mental illness?

Was the patient court ordered to seek treatment?

FARS Score of patient at initial assessment

What functioning tool was used for the patient; FARS or GAIN-SS?

Date of initial FARS assessment of patient

Substance use score of patient at admission

Date of service initiation for the patient

Date that patient was housed
Has the patient received a Baker Act prior to treatment?
Date of the 5th Case management session that the patient attended
Number of hours spent in face-to-face contact or direct telephone or video conference with an individual re
Does the patient have a readmission within 28 days to acute mental health and addiction services inpatient
Date of last release from in patient services
Date of patient's last entrance into hospitalization
Date of patient's last discharge from hospitalization
FARS Score of patient at discharge
Date of FARS exam at discharge
Reason for patient discharge
Patient's housing status at discharge
Patient's employment status at discharge
Did the patient complete a DCF survey?
Patient's DCF Survey Score
Patient's substance use score at discharge
Did the patient acquire any arrest history between service initiation and discharge?

ing periods

receiving services or a collateral contact per client.  
unit(s) for clients engaged in case management services?