## Programming Timeline

## **Year 1 (2021)**

- Establish functional management structure
- Create leadership advisory group
- Procure and execute agreement for managed services for operating the facility
- Fully staff the operational model described here
- Finalize application process for Year 1 tenant-partners and onboard
- Adopt metrics-tracking solution
- Execute broad-reaching marketing plan
- Apply for HUD EnVision Center certification

## **Year 2 (2022)**

- Begin tracking year-over-year data, according to metrics listed within programmatic areas above.
- Evaluate all programs according to mission alignment, engagement, and efficacy.
- Repeat capacity assessment on all tenant-partners.
- Release public report on progress toward mission and goals.
- Ensure lines of communication with the community are open and regularly receive feedback on progress and results

## Year 3 (2023)

- Repeat capacity assessment on all tenant-partners.
- Re-evaluate tenant-partner relationships based on the Collective Impact commitments and results
- Turn data into knowledge analyze collected data for gaps, overlaps and deficiencies in the Collective Impact collaboration
- Continue to develop fundraising and development departments to support programming and outreach needs

