

From: [Duana Maxey](#)
To: [Greenleaf, Kim](#)
Subject: Vaccine status
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Hi Kim

I received your email from a friend. I fall into the 60+ age group.

I am very upset that they didn't stick to the process of pre notification. I have a full time job and don't have time to "try" and get an appointment.

Are they going to assure that all 60+ who want an appointment have one prior to releasing to the next group? How long do I have before it will be flooded with the next group?

Proactive notification was much more effective and less stressful. I could trust that when it was my turn I would be notified. Please share my dissatisfaction with whoever appropriate.

Additionally, why am I required to choose one of three companies I know nothing about to have my personal information. The site doesn't seem to allow me to proceed without doing this?

I waited patiently for my turn and to now know that my chances of achieving a vaccine are greatly reduced is upsetting.

I know you are caught in the middle and didn't make these choices. My apologies For having to convey my thoughts through you.

I look forward to a response.

Duana Maxey
Sent from my iPhone