

Doing Things!

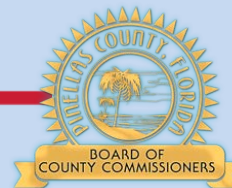
**Pinellas County EMS Advisory Council
Growth Management
Priority Dispatch Update
June 21, 2019**



Implemented

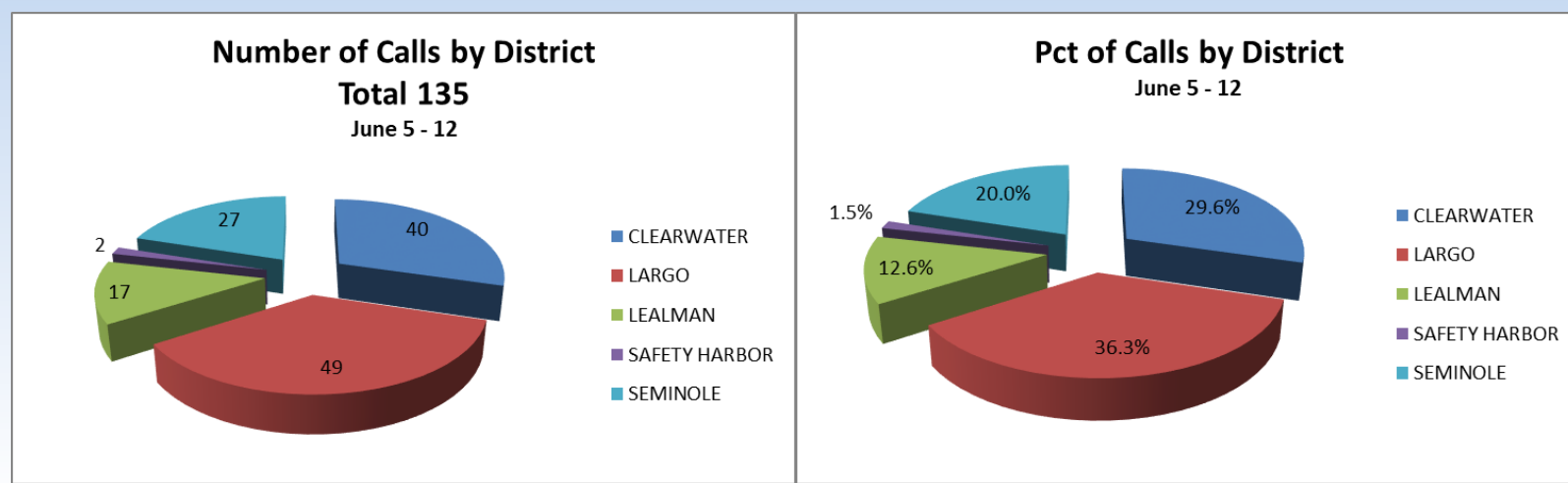
- Implemented on June 5th, 10:00am
 - Clearwater, Largo, Lealman, Safety Harbor, Seminole
 - Working as Designed
 - No Patient Complaints
 - Customer Satisfaction Data being gathered
 - Performance in Week 1 as expected!
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- **Great job by Regional 911 and Sunstar!**

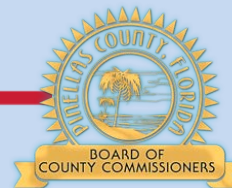




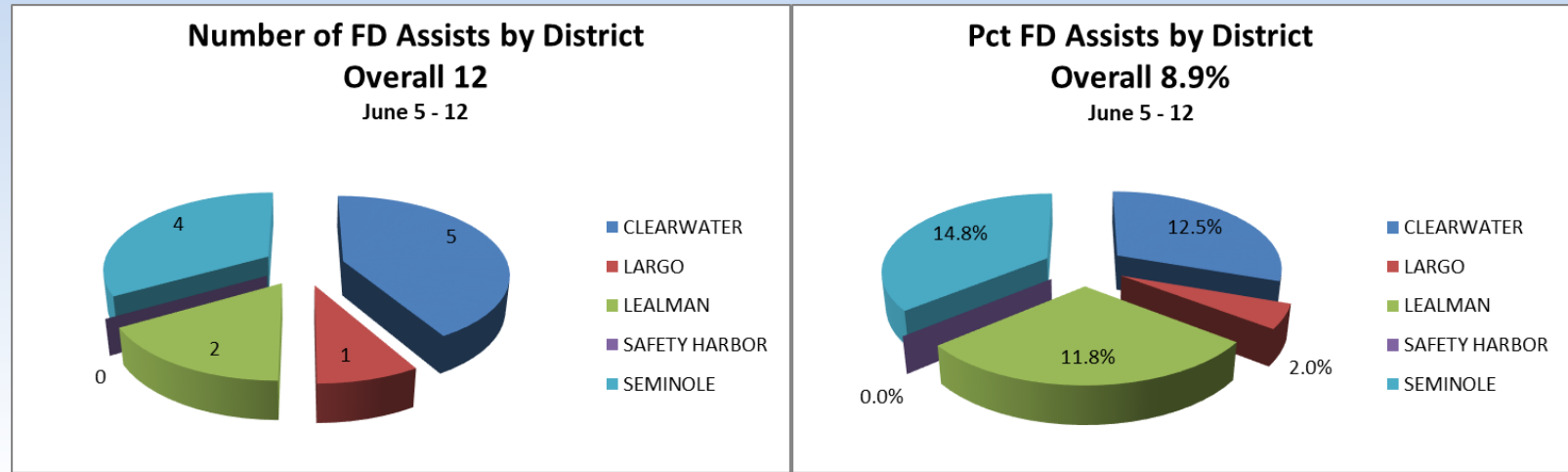
1

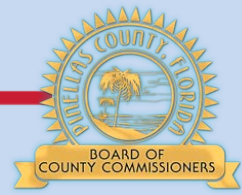
Performance – Week 1





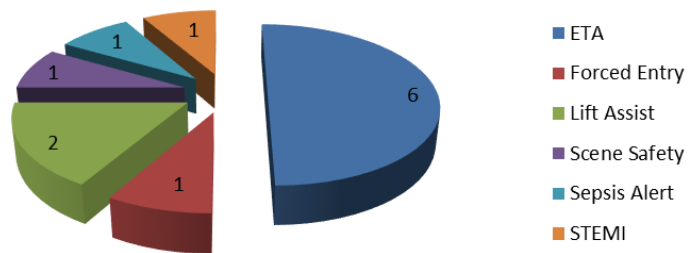
Performance – Week 1



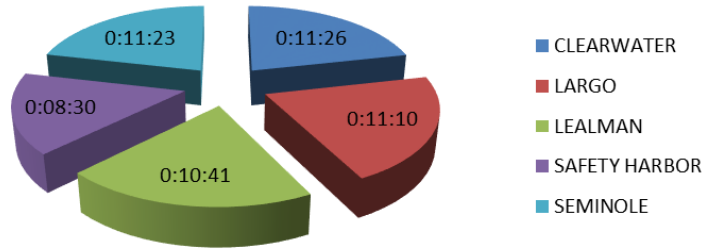


Performance – Week 1

FD Assists by Reason
Overall 12
June 5 - 12

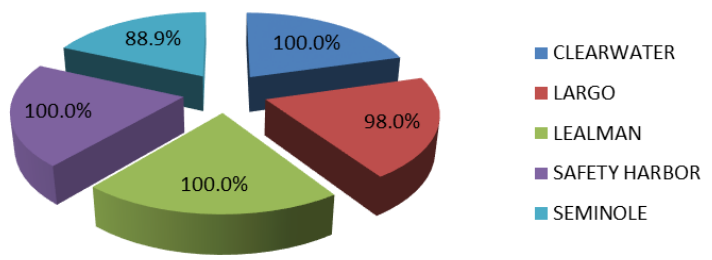


Avg Resp Time by District
Overall 11:11
June 5 - 12

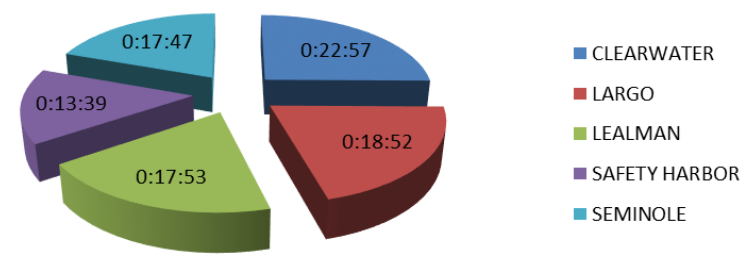


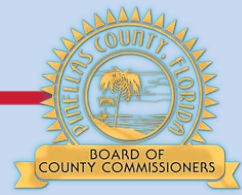
Performance – Week 1

Pct Response Time Compliance by District
Overall 97.0%
 June 5 - 12



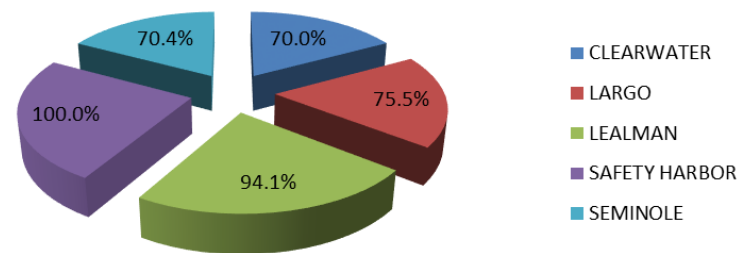
Avg Time on Scene by District
Overall 19:39
 June 5 - 12



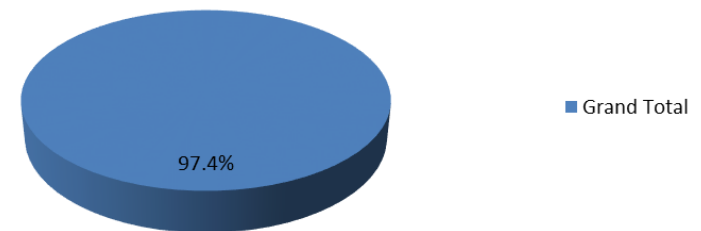


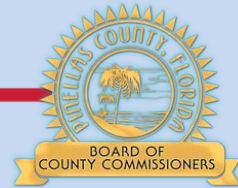
Performance – Week 1

Pct Patient Transports by District
Overall 75.6%
June 5 - 12



Pct QA Passed (FirstPass)
112 of 115 calls
June 5 - 11





Next Steps

- Continued Monitoring
- Other Cities or Districts may Opt-In
- Consider Other EMD Codes with Data Driven Focus Group
 - For example 26-Omega are categorized lower than 26-Alpha and could be safely added to the list of Ambulance Only response
 - Examples include can't sleep, can't urinate, fever/chills, nausea, vomiting, cramps, constipation, earache, diarrhea, hiccups, itching, nervous, rash, sore throat, toothache, infected wound, etc.