

## Work Experience

### HCA Florida Largo Hospital

#### Vice President of Quality & Safety (05/2022-present)

- Provides leadership and oversight for quality including the development and implementation of quality, infection control, medical staff office, clinical informatics and patient safety initiatives.
- Collaboration with Chief Nursing Officer and Chief Financial Officer to redesign and implement Code cart exchange process.
- Ensure timely and thorough response to regulatory agencies.
- Reimplemented in-person daily safety huddles using Nate Nash.
- Participate in MDR's as a Senior Leader providing support and resources to expedite discharges.

### HCA Florida Oak Hill Hospital

#### Vice President of Quality & Safety (11/2020-05/2022)

#### Patient Safety Director (04/2020 – 11/2020)

- Facilitation of Lean Rapid Improvement Events to improve processes and patient outcomes. Example: Telemetry- created standard work to decrease variation, development of visual cues, and implemented a clear escalation pathway.
- Ensure accreditation and regulatory readiness for Joint Commission tri-annual survey and AHCA surveys. Tri-annual TJC survey 12/2021-no condition level findings. 23 total findings
- Ongoing collaboration with providers to increase engagement, which led to 98% participation in 2021 Physician Engagement Survey.
- Increased occurrence reporting by 36% by developing Good catch program and highlighting benefits of occurrence reporting.
- Provided support to hospital counsel related open and potential claims.
- Collaborated with Chief Nursing Officer to create a comprehensive fall prevention campaign reducing fall rate below 3.0 falls/1000 patient days.

### BayCare Health System

#### System level Patient Safety Manager (05/2015 – 04/2020)

- Reported directly to the Chief Quality Officer and was responsible for developing, facilitating, and implementing a comprehensive patient safety program impacting clinical and operational processes throughout the BayCare Health System which included, 14 hospitals, ambulatory surgery centers, urgent care centers, medical offices and home health.
- Facilitated a culture of transparency related to safety events, including a 53% increase in event reporting.
- Managed participation in the Solutions for Patient Safety (SPS) collaborative of children's hospitals and the Child Health Patient Safety Organization.

## **BayCare Health System**

### **St. Joseph's Hospital Nurse Manager (2011 – 2015)**

- Managed and provided direct leadership over a 41-bed pulmonary/medical-surgical unit, 20 bed oncology unit, and float team with a total of 118 FTEs; Turnover (4.2%).
- Developed, maintained, and achieved service, cost, and outcome goals.
- Decreased HAIs by 95% in 18 months by implementing evidenced based bundles and monitoring bundle compliance.
- Decreased Length of Stay for Asthma patients from 4.5 days to 2 days with the implementation of a unit nebulizer closet.
- Collaboration with medical staff to develop standardized clinical pathways to improve patient outcomes and ensure high quality care.

## **BayCare Health System**

### **St. Joseph's Hospital Administrator on Duty (2009-2011)**

- Coordinated and managed day to day operations of all units and operations, including trauma alerts, codes and rapid responses.
- Maintained open communication with leadership and nursing staff to stay abreast of all unit concerns and successes.
- Provided resources and support to nursing units to resolve complex issues among the needs and concerns of patients and staff.
- Involved in escalation of chain of command as needed
- Coordinated with Emergency Department and Bed Placement Center for prompt and appropriate placement of patients to facilitate throughput
- Facilitated patient throughput by opening overflow areas for inpatient holds.

## **BayCare Health System**

### **St. Joseph's Hospital Float Team Registered Nurse (2005-2010)**

- High performing registered nurse in all areas of the hospital including medical surgical, intensive care, surgical services, and emergency services.
- Primary preceptor for new nurses to the float team
- Maintained continuous flexibility of nursing assignments, including regularly opening overflow areas to meet patient needs
- St. Joseph's Hospital Nurse of the year in 2008

## **Education**

Masters of Science in Nursing Leadership – Walden University (2015)

Bachelors of Science in Nursing – St. Petersburg College (2010)

## **License and Certifications**

- Registered Nurse- Florida License number RN-9259507
- Current BLS Certification
- Certified Professional in Healthcare Risk Management
- Certified Professional in Patient Safety
- Certified Professional in Healthcare Quality
- BayCare Leadership Certification
- Lean Leader Certification
- Six Sigma Green Belt

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