

PROFESSIONAL EXPERIENCE

Medical Center of Trinity is 5-campus system that includes a standalone Behavioral Health hospital and three freestanding Emergency Departments. It is a licensed 340-bed, all private room hospital (main campus), featuring comprehensive diagnostic and medical/surgical services, OB/GYN services, level II Neonatal Intensive Care Unit and Laborist Program.

Medical Center of Trinity (HCA West Florida Division)

Tampa, FL.

Associate Administrator, Co-Ethics & Compliance Officer

August 2019 - Present

- Work collaboratively with cross-functional teams to operationalize strategic priorities, and execute within hospital's mission, vision, and values.
- Manage operational oversight of 208 FTEs (OP Wound Care, EVS, Pharmacy, and Communications) across multiple campuses maintaining budgets, key performance indicators, and leading culture.
 - Implemented an OB Alert procedure via iMobile to streamline communication between laborist and L&D nurses to increase response times by 10%.
 - Successfully transitioned Communications leadership while sustaining high employee morale.
 - Environmental Services – Consistently top in West Florida Division in bed turnaround times: ~55 minutes
 - Administrative lead on \$500k Pharmacy USP800 Construction Project.
 - Grew Wound Care contribution margin 85% in 6 months by creating better alignment with home health and renal groups.
- Executed in-season valet contract to increase the patient experience.
- Implemented weekly challenge coins as part of an employee recognition and engagement initiative.
- Lead hospital's mock Compliance Process Review to ensure structure of facility's Ethics & Compliance program.
- Serve as hospital Good Government Chairman: organized a voter registration drive in partnership with Pasco County.
- Created a multi-disciplinary team to improve ER throughput metrics, which drove ER avoidable holds down 84% during COVID-19 peak months
- Responsible for COVID-19 entry point planning, screener staffing, and internal staff redeployment process, which ensure 0 staff infections
- Led hospitals screener staffing and internal redeployment process to ensure all internal needs were filled during COVID-19
- Coordinated with Supply Chain to create a hospital PPE tracker that allowed leadership to know supply usage rate and days on hand
- Created and presented Monarch's lung bronchoscopy business case to division strategy team

HCA Healthcare – Strategy & Innovation Group

Nashville, TN

Executive Resident

July 2018 - August 2019

- Managed functional and operational integration across 55 functional areas as part of the Integrated Management Office.
- Developed business cases to assess financial impact of growing service lines and select programs.
 - Conducted an Enhance Recovery after Surgery case analysis that identified 22% reduction in direct cost per (ERAS) case across all service lines.
- Conducted market and environment assessments to identify physician alignment opportunities.
- Conducted data analysis to gather strategic insights, and recommendations across the enterprise (Sg2, PowerBI, and Microsoft Excel).
 - Identified opportunities to increase FSER volumes in El Paso by 5%.

D.C Council – Committee on Health

Washington, D.C

Graduate Health Policy Intern

February 2018 - July 2018

- Engaged constituents on pending bills to increase community awareness.
- Drafted and proposed a policy recommendation to shift the pediatric age limit for medically complexed individuals receiving care in Pediatric Skilled Nursing Facilities.
- Engaged lobbying groups on legislative recommendations.

Raynard Ware

Triage Consulting Group

Atlanta, GA

Analyst

February 2016 - January 2017

- Analyzed revenue cycle management processes and ensured billing and revenue codes between clients and payers were accurate.
- Managed demands of four projects, further researched risk areas to capture and collect \$3.4 million in patient revenue for underpaid claims.
- Identified risk areas of potential underpayments by researching payer contracts and CMS guidelines and presented findings to project teams in order to recover lost revenue.

EXTRACURRICULAR ACTIVITIES

Bluford Healthcare Leadership Institute

Washington, D.C

Alumni Board Member (Vice-chairman)

October 2017 - present

- Developed alumni board procedures, protocols, and serves as a liaison between alumni and executive leadership.

District of Columbia Public Schools

Washington, D.C

College Liaison

October 2017 - present

- Deliver keynote addresses to respective schools' graduates, and serve as an alumni panelist for DCPS sponsored events

Morehouse College Varsity Football

Atlanta, GA

Student Athlete

September 2011 - December 2015

- Analyzed film on opponents, led a group of ever-changing personnel, motivated teammates and carried out team's strategy.

EDUCATION

Georgetown University

Master of Science, Health Systems Administration

Morehouse College

Bachelor of Arts in Business Administration, Finance, *Cum Laude*

Professional Memberships: National Association of Health Services Executives, American College of Healthcare Executives