



Doing Things!

Animal Services

February 28, 2017

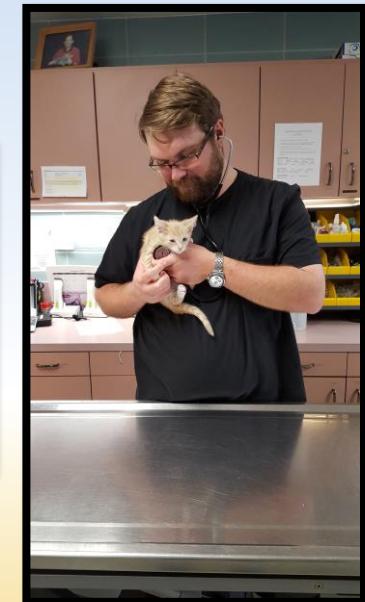




Who We Are

60 FTE, 3% of County Administrator workforce

- Enforcement
- Customer Services
- Kennel Operations
- Veterinary Services





What We Do

- Open Admission Shelter
- Pet Adoption
- Stray/Found Pets
- Licensing/Rabies Control
- Permitting
- Investigations/Complaint Resolution
- Community Initiatives

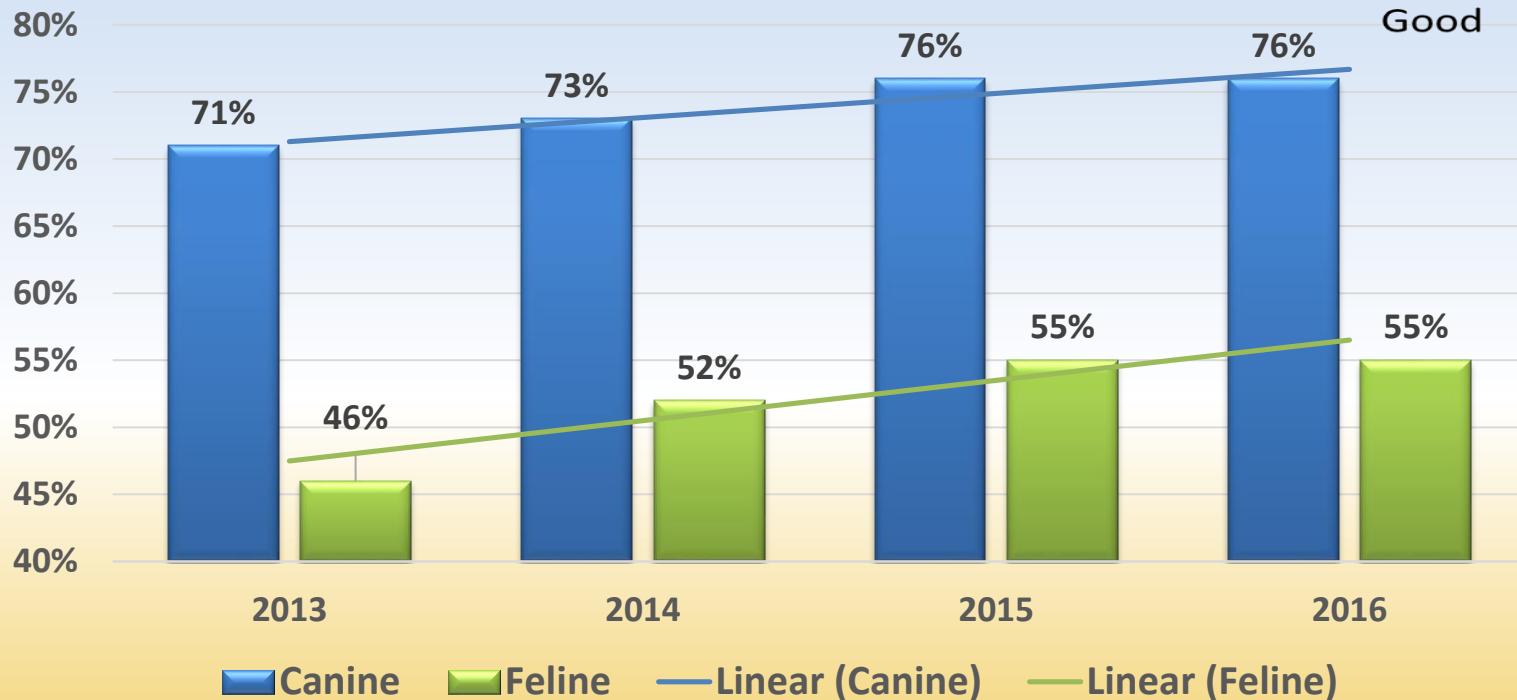




Things Done



LIVE RELEASE RATE





Things Done



- Air Conditioned Transport Vehicles



- Adoption, Rescue and Foster Program

Doing Things



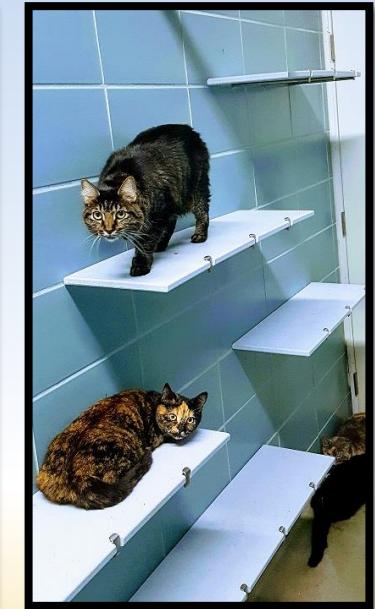
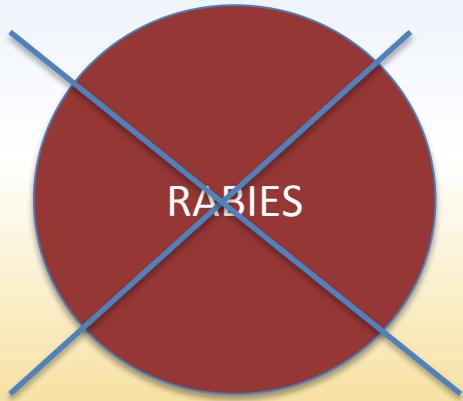
- Community Grant Program
- Community Dog House Program
- Kennel Replacement Plan



Doing Things



- Rabies Vaccine/Licenses
- Pet Dealer/Kennel
- Permitting





Doing Things



■ Increase Customer Feedback



**Pinellas County Animal Services
appreciates your feedback!**

Date of Visit _____ Time _____
Served by _____

Reason for visit? Rabies Clinic Reclaiming an Animal Renewing a License
 Surrendering an Animal Enforcement Issue Animal Quarantine Adoption

How long was your wait? 5 min. or less 6-15 minutes 16 min. or more

Was the representative professional & courteous? YES NO

Was the shelter clean? YES NO Odor Free? YES NO

Overall, how would you rate your experience?
 Excellent Very Good Average Poor

Comments: _____

Optional Name _____ Email _____

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Thank you!



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