

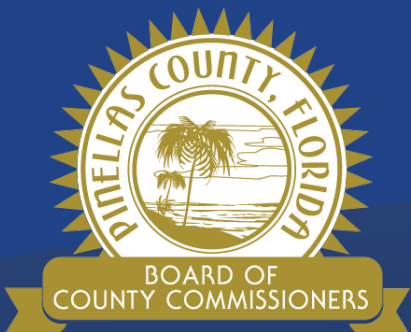
Towing Ordinance Updates



Human Services

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Our Vision: To Be the Standard for Public Service in America



Towing Ordinance Recommendations



- **Updates and Clarifications for Effective Consumer Protections and Enforcement**
- **Adjustments to Existing Rates that Were Not Addressed by the June Resolution**
- **Addition of New Rate Categories for Tow Operators**
- **Next Steps for Ongoing Review and Education**

Recommended Consumer Protections and Clarifications



- **Adjust Payment Types to Align with Statutory Language**
- **Clarify Drop Fee Language for Tows Released Prior to Arriving at Storage Site**
- **Clarify that Failure to Provide Records to Investigators is a Violation**

Recommended Consumer Protections and Clarifications



- **Require Additional Documentation by Photo or Video Prior to Tow**
 - Mirrors Hillsborough County language to improve documentation on each tow
- **Restrict Lien Fees to Forty-Eight Hours From Time of Storage**
 - Mirrors Hillsborough County language to provide consumers with an opportunity for timely retrieval of their vehicle prior to an assessed lien
- **Require New Tow Rate Signage at Locations of Private Trespass Towing**
 - Effective November 1, 2026
 - Contiguous to existing signage

Consumer Protection Recommendations

Contingent on 48 Hour Lien Restriction



Rate Category	Class A Vehicle Weight through 9,999 pounds or vehicle carrying a vessel 15 feet or less in length		Class B Vehicle Weight 10,000 but less than 19,500 pounds or vehicle carrying vessel 15 to 22 feet in length	
	Trespass	Police-Directed	Trespass	Police-Directed
Base rate	\$175	Current: \$153 <i>Proposed: \$200</i>	Current: \$265 <i>Proposed: \$315.35</i>	Current: \$270 <i>Proposed: \$340.35</i>
Mileage (10 max)	\$6 (\$60)	Current: \$5 (\$50) <i>Proposed: \$6 (\$60)</i>	Current: \$6 (\$60) <i>Proposed: \$7 (\$70)</i>	Current: \$6 (\$60) <i>Proposed: \$7 (\$70)</i>
Storage (> 6 hrs)	\$35	Current: \$30 <i>Proposed: \$35</i>	Current: \$40 <i>Proposed: \$45</i>	Current: \$40 <i>Proposed: \$45</i>

Consumer Protection Recommendations

Contingent on 48 Hour Lien Restriction



Rate Category	Class C Vehicle Weight 19,500 but less than 25,000 pounds or carrying vessel more than 22 feet in length		Class D Vehicle Weight of 25,000 pounds or more	
	Trespass	Police-Directed	Trespass	Police-Directed
Base rate	Current: \$400 <i>Proposed: \$476</i>	Current: \$415 <i>Proposed: \$501</i>	Current: \$520 <i>Proposed: \$619.80</i>	Current: \$530 <i>Proposed: \$644.80</i>
Mileage (10 max)	Current: \$7 (\$70) <i>Proposed: \$7 (\$70)</i>	Current: \$7 (\$70) <i>Proposed: \$7 (\$70)</i>	Current: \$7 (\$70) <i>Proposed: \$8 (\$80)</i>	Current: \$7 (\$70) <i>Proposed: \$8 (\$80)</i>
Storage (> 6 hrs)	Current: \$70 <i>Proposed: \$75</i>	Current: \$70 <i>Proposed: \$75</i>	Current: \$70 <i>Proposed: \$75</i>	Current: \$70 <i>Proposed: \$75</i>

Recommended New Rates

- **Establish New After-Hours Gate Fee**
 - \$70 per instance
- **Establish New Emergency Fuel Surcharge**
 - \$1.00 per mile triggered by surge in fuel pricing
- **Establish New Annual CPI increase to base tow rates**
 - Capped at 3%, but never below 0%
 - Recommendation for BCC to review in five (5) years
- **Establish New Electric Vehicle (EV) Fee**
 - \$35 per 15 minutes with an initial cap of \$70 per tow

Next Steps and Future Efforts

- **Continue to Discuss and Review New Industry Recommendations**
 - Ongoing engagement with industry representatives
- **Monitor Implementation of New Signage**
 - Work with tow operators and perform field visits
- **Consumer Outreach Education**
 - Finalize the draft consumer “Towing Bill of Rights” to include an understanding of rights, responsibilities, fees, and options to help protect against unexpected costs
 - Awareness campaign on rights and responsibilities including civil remedies on violations and damage

Next Steps and Future Efforts



- **Consumer “Towing Bill of Rights”**
 - Understanding your rights, responsibilities, and the fees that may be charged helps protect you from unexpected costs. Under Florida Statute 713.78(15)(a), tow operators may charge an additional \$250 independent lien release fee, separate from county-regulated rates. **The total cost to retrieve a vehicle may exceed \$450.**
 - Know Before You’re Towed
 - Locating Your Vehicle
 - Maximum Towing Rates
 - Required Disclosures
 - Options and Recourse

Thank you