

Kelly Cullen

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SUMMARY

Healthcare leader with a proven track record of achieving results in a highly complex healthcare system. Skilled communicator with a well-deserved reputation for building relationships among professionals at all organizational levels. Excellent strategic and operations management, problem solving and decision making ability.

HIGHLIGHTS of QUALIFICATIONS

- Offering extensive experience in all aspects of hospital administration and management.
- Demonstrated ability leading major hospital expansion initiatives valued up to \$156 million.
- Strong track record implementing profound and fundamental change, resulting in dramatic improvements in service, outcome and cost.
- Skilled in establishing and maintaining strong relationships with physicians and other key players.
- Proven ability creating a positive, high-energy work culture that attracts and retains team members.
- Proven ability managing financial budgets and personnel, ensuring optimal resource allocation.
- An entrepreneurial leader who looks beyond the status quo to uncover hidden opportunities.
- Service Line leader for Stroke and Bariatric programs.

PROFESSIONAL EXPERIENCE

BAYCARE HEALTH SYSTEM CLEARWATER, FL 1991-PRESENT

Director of Nursing

2005-present

- Manage and direct all nursing-related operations for Mease Dunedin Hospital and Bardmoor Emergency Department.
- As onsite Director for Mease Dunedin took fragmented under-performing management team and built a cohesive goal driven team. Consistently perform at target or above for patient experience and evidence based measures.
- Successfully manage productivity and nursing cost per patient day.
- Partnered with Behavioral Health leadership to successfully open the Behavioral Health program at Mease Dunedin Hospital in November 2014.
- Project Leader responsible for the design, build and implementation of operations plan for the Bardmoor Free-Standing Emergency Center. Project completed March 2008.
- Responsible for Stroke Service Line for all of Morton Plant Mease (MPM). Joint Commission Stroke Certified since 2004. All four MPM hospitals maintain American Heart Gold Plus award status.
- Responsible for Bariatric Service Line. Obtained Center of Excellence in June 2015.
- MPM Liaison to Pinellas County Emergency Medical Service (EMS).
- Develop and maintain strong relations with physicians, providing a synergistic, collaborative approach to hospital management.
- Played key role in the achievement of Magnet designation for nursing in 2004 and Pathway to Excellence designation in December 2014.
- Expertly deal with representatives from state and federal agencies (AHCA, JCAHO & CMS).

Director of Emergency Services

2001-2005

Director of Women's and Child Services

- Directed strategic planning, budgeting, recruitment and retention.
- Led \$22 million project to re-locate Women's & Children's product line from Mease Dunedin Hospital to the state of the art Women's & Children's Center at Mease Countryside Hospital. This was achieved without interruption to service.
- Led \$16.9 million expansion project of the Mease Countryside Emergency Department. Accomplished all project goals on time and within budget.

Director of Emergency Services

1999-2001

- Managed daily operations for the Emergency Departments of 3 hospitals - North Bay, Mease Countryside, and Mease Dunedin.

Nurse Manager North Bay ED and Countryside ED **1998-1999**

Clinical Nurse III Countryside ED **1995-1998**

Clinical Nurse III North Bay ED **1992-1995**

Staff Nurse North Bay Hospital **1991-1992**

EDUCATION and AFFILIATIONS

University of Phoenix

Master of Business Administration in Health Care Administration

Graduated 2003

St. Francis Xavier University

Bachelor of Science in Nursing

Graduated 1991

Tampa Bay Organization of Nurse Executives (TBONE)

Florida Organization of Nurse Executives (FONE)

American Heart Association (AHA)