

Hooey, Docia A

From: Lee Hottinger <leehotting@gmail.com>
Sent: Thursday, April 24, 2025 1:56 PM
To: reply@email-support.airbnb.com; Code Enf, Code Enf; BetterCallBehnken@wfla.com; stephhotti@gmail.com; rgualtieri@psconet.com; BCC Agenda Comments
Cc: GovernorRon.DeSantis@eog.myflorida.com
Subject: Re: Airbnb customer support

This Message Is From an Untrusted Sender

You have not previously corresponded with this sender.

Report Suspicious

Adding Sherriff Gualtieri

14957 Newport Rd
Clearwater, FL 33764

This property is advertising 16 people MAX on an Airbnb or STR in unincorporated Pinellas county.

Sheriff call Terri I wanted to include you in this email thread because we have complained multiple times and had to have the sheriffs department respond due to loud large parties crossing over sidewalks and multiple violations in the last two years. I've worked with the host for the first year I filed formal complaint with the coding enforcement team And they have two properties operating above max occupancy with unlicensed contractors doing work. They have a work order currently and they're still running it.

Caribbean is refusing to do anything about it saying I should talk to the host code enforcement somewhat done something you guys have been out multiple times and quite frankly I'm gonna start a class action suit because I didn't buy a house next to a hotel. I don't think the sheriffs department should have to come out and deal with 50 person parties in a residential neighborhood when the max occupancy is 10 this is a publicly traded company. They are responsible to follow up policies and regulatory requirements so we'll see what the OCC in the SEC has to say about their lack of enforcement on such violations, not to mention the fact how are the enforcing the sexual predators in this Return rental that's only 10 houses from an elementary school . Since they can't even enforce the 10 person occupancy rule. Something really has to change. I just pray it's not after a child gets abducted or something. Also including the Pinellas County commission email. Nation also be aware of the lack of responsibility that Airbnb is taking in regards to these violations. I've shared with the ZIP Codes of all the unincorporated ZIP Code in Pinellas and they refused to do a regulatory audit to ensure that they're not above 10 this is definitely a failure to act and I'm sure the OCC is going to have something to say about it.

I'm also including better call Benken from the news because this is a huge problem in Pinellas not just for me but many other families are suffering because of these out-of-control short term rentals obviously Airbnb is one of the biggest violators and A blatantly said here in this thread that they're not going to enforce it that it's the host's responsibility. I find that difficult to believe regulatory requirements are enforced at the host level. Also including the Governor.

Lee Hottinger

Sent from my iPhone

On Apr 24, 2025, at 1:44 PM, Lee Hottinger <leehotting@gmail.com> wrote:

Hi Connie, this is Lee Hottinger. You have heard from Me. It's less than 24 hours. It's on acceptable that you're telling me that I have to go back to the house too if I've already dealt with this is an Airbnb policy violation regulatory requirements for local cities and states have to be followed according to your policies if the host is not doing that and we've brought it to your attention, you are actually in failure to enforce those regulations and we'll see what the SEC and OCC has to say about it.

I highly recommend that you take this to your executive leadership team because they will want to know that the class actions come their way.

Thank you.

Lee Hottinger

You're allowing multiple Airbnb's in the unincorporated Pinellas county area to operate above the max occupancy at 10. Your website allows them to do it above 10 which is a direct violation of the city ordinances unincorporated Pinellas County. ZIP Codes have been provided you have the option to do a search and ensure all those properties and compliance you're not willing to do that I will have an attorney contact your company.

Lee Hottinger

Sent from my iPhone

On Apr 24, 2025, at 1:34 PM, Airbnb Community Support <reply@email-support.airbnb.com> wrote:



Hi Lee H.,

I'm Connie from the Airbnb specialized team again—Thank you for your response.

Please note that as an online platform, we do not own, operate, manage or control accommodations, nor do we intervene in such disputes. We only comply with sharing your request with the Host

responsible for the listing.

If you would prefer to go through Airbnb’s formal Host notification process to share your request and information with the Host, please reply to this email with a link to the Airbnb listing and a scanned copy of a letter that details your specific requests. The letter should include your contact information.

If we don't hear from you within the next 24 hours, we will understand that you no longer wish to proceed, or you have withdrawn your request. You may reach out to us again should you wish to pursue your request at a later time.

Kind regards,

Airbnb Support

	Visit Help Center	
--	--------------------------	--

	Contact Airbnb	
--	-----------------------	--



Airbnb Ireland UC

8 Hanover Quay
Dublin 2, Ireland