HUMAN SERVICES FUNDING AGREEMENT

Evara Health- Low Income Pool

Legistar ID Number: 24-0708D

THIS AGREEMENT (Agreement) is effective upon the date last entered below, by and between PINELLAS COUNTY, a political subdivision of the State of Florida, hereinafter called the "COUNTY," and COMMUNITY HEALTH CENTERS OF PINELLAS, INC. dba EVARA HEALTH, a non-profit Florida corporation, whose address is 14100 58th Street North, Suite 100, Clearwater, FL 33760, hereinafter called the "AGENCY."

WITNESSETH:

WHEREAS, on August 6, 2019, the Board of County Commissioners adopted Resolution 19-53, adopting a "Health in All Policies" approach to county decision-making; and

WHEREAS, the health and well-being of Pinellas County residents are critical for a prosperous and sustainable community; and

WHEREAS, health is influenced by many factors beyond genetics and medical care, including the social, economic, service, and physical environments, both natural and built, and conditions in which people live, learn, work, play, and age. These environments and conditions are known as the social determinants of health; and

WHEREAS, policies implemented by the **COUNTY** related to food access, housing, transportation, public safety, education, criminal justice, and economic development significantly affect health inequities and the social determinants of health; and

WHEREAS, the **COUNTY** is committed to assisting residents in need of medical care; and WHEREAS, the epidemic of opioid misuse in the State of Florida has resulted in the declaration of a Public Health Emergency; and

WHEREAS, the COUNTY and AGENCY agree that expanding low and/or no cost

healthcare will benefit and improve health outcomes of the Lealman community; and

WHEREAS, the **COUNTY** recognizes that an increase in dental care for Pinellas County residents can lead to reduced dental-related Emergency Department (ED) visits and improved health outcomes overall; and

WHEREAS, the **AGENCY** has requested **COUNTY** financial support to meet its goals in addressing these concerns in the community; and,

WHEREAS, the **COUNTY** recognizes that the **AGENCY** is currently providing essential health services within the community; and

WHEREAS, the estimated costs of services provided by **AGENCY** is approximately \$1,875,835.00.

NOW, THEREFORE, the parties hereto do mutually agree as follows:

1. Recitals

The above "WHEREAS" clauses are incorporated into and are made a part of this Agreement.

2. Scope of Services

- a. In order to support access to healthcare, the **AGENCY** will continue to perform services as outlined within the Expansion of Health Services Project Summary (Attachment 1). Services may be amended to address expanded healthcare needs by mutual written agreement of the **COUNTY** and **AGENCY** without the need to further amend this Agreement.
- b. The **AGENCY** shall continue to support efforts to address substance abuse and treatment including:

- AGENCY shall participate and collaborate in the Pinellas County Opioid
 Task Force activities aimed to reduce the number of opioid based death and
 injuries in the County.
- ii. **AGENCY** shall establish county-wide naloxone kits distribution points at Evara Health service locations.
 - a) AGENCY shall establish necessary procedures and protocols for receiving and distribution of naloxone through organization's pharmacy program.
 - b) **AGENCY** shall participate in available no-cost State of Florida programs to obtain naloxone.
 - c) **AGENCY**'s full patient service team will receive an education of naloxone distribution and patient training.
 - d) **AGENCY** shall conduct annual training for all providers as it relates to naloxone effectiveness as an overdose response option.
- iii. **AGENCY** shall conduct an ongoing education program on opioid death and abuse prevention for Evara Health dentists and members of dental staff.
- iv. **AGENCY** shall utilize the Evara Health Obstetrics (OB) and pediatric program to collaborate with community partners on Substance Exposed Newborn (SEN) programs.
- v. **AGENCY** shall maintain dedicated Case Management and Referral Specialist positions to improve patient engagement, community-outreach, and patient connection to substance abuse provider or other referrals.

- c. **AGENCY** shall actively participate in the Pinellas Matters collaboration with Bayfront Health and other hospitals in substance use disorder (SUD) treatment. The **AGENCY** shall assist with addressing the need for quality and equitable health care services for residents of Lealman community by expanding access to high-quality health services.
 - AGENCY shall continue to provide service access for the Lealman Community, to include increased healthcare capacity and extended hours of operation.
 - ii. **AGENCY** shall continue a minimum of part-time behavioral health services at all locations.
 - iii. **AGENCY** shall maintain a staff of Community Health Workers to connect patients with medical and social service support, track utilization, and assure continuity of care.
 - iv. **AGENCY** shall provide substance abuse prevention activities and proactive case management for patients with substance abuse diagnoses.
- d. **AGENCY** shall improve and maintain access to dental care for residents of South St. Petersburg and Clearwater through continued expansion of service access by supporting dental and ancillary staff.

3. Term of Agreement

This Agreement shall become effective upon execution by both parties and shall expire on September 30, 2025. **AGENCY** agrees to provide the services detailed in Section 2 throughout the term of this Agreement.

4. <u>Compensation</u>

a. COUNTY agrees to pay an amount not to exceed \$803,420.23 in the form of an

Intergovernmental Transfer to the State of Florida for the services described in Section 2 of this Agreement, contingent upon availability and participation in the State of Florida Low Income Pool (LIP) and supporting Letter of Agreement (LOA) executed with the State of Florida.

- b. No funds shall be disbursed without written authorization from the AGENCY of the intent to move forward with services. Upon receiving written notification and direction by AGENCY, payment shall be made to the State of Florida pursuant to the LIP LOAs or subsequently designed state low-income healthcare pool.
- c. Participation in the LIP LOAs by the **COUNTY** shall satisfy **COUNTY'S** responsibility under this section of this Agreement.

5. Reporting

The **AGENCY** agrees to submit mutually agreed upon quarterly reports and outcomes to the **COUNTY**. Reports shall be submitted to the **COUNTY** no later than thirty (30) days following the end of the quarter. Where no activity has occurred within the preceding period, the **AGENCY** shall provide a written explanation for non-activity during the quarter and may be subject to a prorated refund pursuant to section 4(c) herein. The reports shall be submitted in a mutually agreed upon format.

6. <u>HIPAA</u>

AGENCY is a HIPAA Covered Entity and agrees to use and disclose Protected Health Information in compliance with the Standards for Privacy, Security and Breach Notification of Individually Identifiable Health Information (45 CFR Parts 160 and 164) under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the Health Information Technology for Economic and Clinical Health Act (HITECH Act), and AGENCY shall disclose any policies, rules or regulations enforcing these provisions upon request.

7. Emergency, Disaster, or Critical Event Response

Community partners are critical to effective community response in a disaster. The AGENCY must effectively prepare their organization for continuity of services as necessary prior, during, and post-disaster. The AGENCY shall maintain, and review annually, a Continuity of Operations Plan/Disaster Response Plan (COOP) and submit a copy within thirty (30) calendar days of execution of this Agreement and upon review and/or revision. Should the AGENCY not have a COOP at the time of execution of this Agreement, the AGENCY shall develop and submit a COOP to the COUNTY within 180 calendar days of the effective date of this Agreement and within thirty (30) calendar days of any subsequent review and/or revisions during the term of this agreement.

8. <u>Personnel</u>

- a. Qualified Personnel. The AGENCY agrees that each person performing Services in connection with this Agreement shall have the required licensure and qualifications and shall fulfill the requirements set forth in this Agreement, as applicable. The AGENCY shall maintain such documentation on file for audit by the COUNTY during the term of this agreement and for a period of at least five (5) years after final payment is made.
- b. The **AGENCY** shall, at its earliest opportunity and in no event later than three (3) business days following a change, submit written notification by email to the **COUNTY** if any of the following positions are to be changed and identify the individual and qualifications of the successor or plan to recruit a successor:
 - i. Chief Executive Officer (CEO)
 - ii. Chief Operations Officer (COO)
 - iii. Chief Financial Officer (CFO)

- iv. Chief Information Technology Officer (CITO) or
- v. Any other equivalent position within the **AGENCY**'s Organizational chart.

9. E-VERIFY

- a. The **AGENCY** must register with and use the E-verify system in accordance with Florida Statute 448.095. The **AGENCY** shall submit an affidavit of compliance with this section at the start of this agreement.
- b. If the **AGENCY** enters into a contract with a Subcontractor, the Subcontractor must provide the **AGENCY** with an affidavit stating that the Subcontractor does not employ, contract with, or subcontract with unauthorized aliens. The Contractor must maintain a copy of the affidavit for the duration of the contract.
- c. If the **COUNTY**, **AGENCY**, or Subcontractor has a good faith belief that a person or entity with which it is contracting has knowingly violated Florida Statute 448.09(1), the party shall immediately terminate the contract with the person or entity.
- d. If the **COUNTY** has a good faith belief that a Subcontractor knowingly violated this provision, but the **AGENCY** otherwise complied with this provision, the **COUNTY** will notify the **AGENCY** and order that the **AGENCY** immediately terminate the contract with the Subcontractor.
- e. A contract terminated under the provisions of this section is not a breach of contract and may not considered such. Any contract termination under the provisions of this section may be challenged to Section 448.095(2)(d), Florida Statute. The **AGENCY** acknowledges upon termination of this agreement by the **COUNTY** for violation of this section by the **AGENCY**, the **AGENCY** may not be awarded a public contract for at least one (1) year. The **AGENCY**

acknowledges that the **AGENCY** is liable for any additional costs incurred by the **COUNTY** as a result of termination of any contract for a violation of this section.

f. The **AGENCY** shall insert in any subcontracts the clauses set forth in this section, requiring the subcontracts to include these clauses in any lower tier subcontracts. **AGENCY** shall be responsible for compliance by any Subcontractor or Lower Tier Subcontractor with the clause set for in this section.

10. Special Situations and Critical Incidents

The AGENCY agrees to inform the COUNTY within one (1) business day of knowledge of any circumstances or events which may reasonably be considered to jeopardize the AGENCY's capability to continue to meet its obligations under the terms of this Agreement (Critical Incidents). Critical incidents may include, but are not limited to, those resulting in injury, media coverage, investigation/lawsuit, breach of information, or public reaction that may have an impact on the AGENCY's or COUNTY's ability to protect and serve its participants, or other significant effect on the AGENCY or COUNTY. The AGENCY shall report critical incidents electronically to the COUNTY at HSContracts@pinellas.gov and the Contract Manager. The AGENCY may use an AGENCY Incident Reporting form or the COUNTY Critical Incident Report Form, however, all submissions shall include full details and disposition of the incident, excluding personally identifying information of involved parties.

11. Assignment/Subcontracting

a. This Agreement, and any rights or obligations hereunder, shall not be assigned, transferred, or delegated to any other person or entity. Any purported assignment in violation of this section shall be null and void.

b. The **AGENCY** is fully responsible for completion of the Services required by this Agreement and for completion of all subcontractor work, if authorized as provided herein.

12. Non-Exclusive Services

During the term of this Agreement, and any extensions thereof, the **COUNTY** reserves the right to contract for another provider for similar services as it determines necessary in its sole discretion.

13. Indemnification

The AGENCY agrees to indemnify, pay the cost of defense, including attorney's fees, and hold harmless the COUNTY, its officers, employees and agents from all damages, suits, actions or claims, including reasonable attorney's fees incurred by the COUNTY, of any character brought on account of any injuries or damages received or sustained by any person, persons, or property, or in any way relating to or arising from the Agreement; or on account of any act or omission, neglect or misconduct of the AGENCY; or by, or on account of, any claim or amounts recovered under the Workers' Compensation Law; or of any other laws, regulations, ordinance, order or decree; or arising from or by reason of any actual or claimed trademark, patent or copyright infringement or litigation based thereon; or for any violation of requirements of the Americans with Disabilities Act of 1990, as may be amended, and all rules and regulations issued pursuant thereto (collectively the "ADA") except when such injury, damage, or violation was caused by the sole negligence of the COUNTY.

14. <u>Public Entities Crimes</u>

The **AGENCY** is directed to the Florida Public Entities Crime Act, Section 287.133, Florida Statutes, as well as Florida Statute 287.135 regarding Scrutinized Companies, and represents to the **COUNTY** that **AGENCY** is qualified to transact business with public entities in

Florida, and to enter into and fully perform this Agreement subject to the provisions stated therein.

Failure to comply with any of the above provisions shall be considered a material breach of the Agreement.

15. <u>Business Practices and Documentation</u>

- a. The **AGENCY** shall utilize financial procedures in accordance with generally accepted accounting procedures and Florida Statutes, including adequate supporting documents, to account for the use of funds provided by the **COUNTY**.
- b. The AGENCY shall annually provide a copy of the AGENCY's most recent completed financial audit and management letter to the COUNTY within thirty (30) calendars days of completion, not to exceed nine months from the AGENCY's fiscal year-end. A copy of the AGENCY's 990 shall be accepted in lieu of the audit in the event a financial audit is not required for the AGENCY.
- c. The **AGENCY** shall maintain and provide the following documents to the **COUNTY** within thirty (30) calendar days of the execution of this Agreement, annually thereafter, and within thirty (30) calendar days of revision throughout the term of this Agreement.
 - Membership list of governing board including mailing address, email addressed and phone number for Board Chair,
 - ii. All legally required licenses,
 - iii. AGENCY licenses,
 - iv. Accreditations, and
 - v. Match documentation, as applicable

- d. The **AGENCY** shall maintain and provide the following documents within thirty (30) calendar days of the execution of this Agreement, and upon request by the **COUNTY** thereafter.
 - i. W-9
 - ii. Articles of Incorporation
 - iii. IRS Status Certification/501 (c)(3) status, if applicable
 - iv. **AGENCY** By-Laws including legal signing authority
 - v. Equal Employment Opportunity Policies,
 - vi. Asset Management Policy and Procedures
 - vii. Internal Control Questionnaire and corresponding documents including but not limited to Financial Policies and Procedures, Conflict of Interest Policies, Records Retention policies, Procurement Policies, Program Fee and or Program Income Policies, Equipment Management Policy, and/or a Federally Approved Indirect Cost Rate Agreement
 - viii. Conflict of Interest Policy
 - ix. E-VERIFY Attestation and Registration, consistent with Section 10

22. Monitoring and Audit

- a. The **AGENCY** will comply with **COUNTY** and departmental policies and procedures including, but not limited to contract monitoring and performance improvement.
- b. The **AGENCY** will cooperate in monitoring site visits including, but not limited to, access to sites, staff, fiscal and client records as well as programmatic documents. The **AGENCY** shall provide related information at any reasonable time.

- c. The **AGENCY** will submit other reports and information in such formats and at such times as may be prescribed by the **COUNTY**.
- d. The **AGENCY** shall submit monitoring or site visit reports for any monitoring of the program funded in whole or in part by the **COUNTY** that are conducted by federal, state or local governmental agencies, or other funders within ten (10) days of the **AGENCY's** receipt of the monitoring report.
- e. If the **AGENCY** receives licensing and accreditation reviews, each review shall be submitted to the **COUNTY** within ten (10) days of receipt by the **AGENCY**.
- f. All monitoring reports will be as detailed as may be reasonably requested by the COUNTY and will be deemed incomplete if not satisfactory to the COUNTY as determined in its sole reasonable discretion. Reports will contain the information or be in the format as may be requested by the COUNTY. If approved by the COUNTY, the COUNTY will accept a report from another monitoring agency in lieu of reports customarily required by the COUNTY.
- g. The **AGENCY** shall retain all records relating to this Agreement for a period of at least five (5) years after final payment is made. All records shall be kept in such a way as will permit their inspection pursuant to Chapter 119, Florida Statutes. In addition, the **COUNTY** reserves the right to examine and/or audit such records.

23. Public Records

The AGENCY acknowledges that information and data it manages as part of the services may be public records in accordance with Chapter 119, Florida Statutes and Pinellas County public records policies. The AGENCY agrees that prior to providing services it will implement policies and procedures to maintain, produce, secure, and retain public records in accordance with applicable laws, regulations, and the AGENCY policies, including but not limited to the Section

119.0701, Florida Statutes. Specifically, section 119.0701 requires the **AGENCY** perform the following:

- a. Keep and maintain public records required by the **COUNTY** to perform the service.
- b. Upon request from the **COUNTY**'s custodian of public records, provide the **COUNTY** with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in Chapter 119 or as otherwise provided by law.
- c. Ensure that public records that are deemed exempt and/or confidential are exempted from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the AGENCY does not transfer the records to the COUNTY.
- d. Should the **AGENCY** receive a public records request for records pertaining to the **COUNTY**, or services funded by the **COUNTY**, the **AGENCY** shall provide notification to the **COUNTY** within two (2) business days of the date of the records request. This notification is for information purposes only and shall not delay the **AGENCY** response to the public records request.
- e. Upon completion of the contract, transfer, at no cost to the COUNTY, all public records in possession of the AGENCY or keep and maintain public records required by the COUNTY to perform the service. If the contractor transfers all public records to the COUNTY upon completion of the contract, the AGENCY shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the AGENCY keeps and maintains public records upon completion of the contract, the AGENCY shall meet all applicable requirements for retaining public records. All records stored electronically must be

provided to the **COUNTY**, upon request from the **COUNTY's** public agency's custodian of public records, in a format that is compatible with the information technology systems of the **COUNTY**.

OF CHAPTER 119, FLORIDA STATUTES, TO THE AGENCY'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT:

Public Records Liaison

440 Court St., 2nd Floor

Clearwater, FL 33756

HSContracts@pinellas.gov

(727) 464-8445

24. Nondiscrimination

- a. Pursuant to Section 2.02(e) of the Pinellas County Code Protection of human rights, the **COUNTY** shall establish provisions, pursuant to state and federal law, for protection of human rights from discrimination based upon religion, political affiliation, race, color, age, sex, or national origin by providing and ensuring equal rights and opportunities for all people of Pinellas County.
- b. The **AGENCY** shall not discriminate against any applicant for employment or employee with respect to hire, tenure, terms, conditions or privileges of employment or any matter directly or indirectly related to employment or against any client because of age, sex, race, ethnicity, color, religion, national origin, disability, marital status, or sexual orientation.

- c. The **AGENCY** shall not discriminate against any person on the basis of age, sex, race, ethnicity, color, religion, national origin, disability, marital status or sexual orientation in admission, treatment, or participation in its programs, services and activities.
- d. The **AGENCY** shall, during the performance of this Agreement, comply with all applicable provisions of federal, state and local laws and regulations pertaining to prohibited discrimination.
- e. At no time will clients served under this Agreement be segregated or separated in a manner that may distinguish them from other clients being served by the **AGENCY**.

25. Conflicts of Interest

- a. No officer, member, or employee of the **COUNTY**, and no member of its governing body, and no other public official of the governing body of any locality in which the program is situated or being carried out who exercises any functions or responsibility in the review or approval of the undertaking or carrying out of this program, shall participate in any decisions relating to this Agreement which affect his/her personal interest or the interest of any corporation, partnership, or association in which he/she is, directly or indirectly, interested; nor shall any such officer, member, or employee of the **COUNTY**, or any member of its governing body, or public official of the governing body of any locality in which the program is situated or being carried out, who exercises any functions or responsibilities in the review or approval of the undertaking or carrying out of this program, have any interest, direct or indirect, in this Agreement or the proceeds thereof.
- b. The **AGENCY** shall promptly notify the **COUNTY** in writing of any business association, interest, or other circumstance which constitutes a conflict of interest as provided herein. If the **AGENCY** is in doubt as to whether a prospective business association, interest, or

other circumstance constitutes a conflict of interest, the AGENCY may identify the prospective business association, interest or circumstance, the nature of work that the AGENCY may undertake and request an opinion as to whether the business association, interest or circumstance constitutes a conflict of interest if entered into by the AGENCY. The COUNTY agrees to notify the AGENCY of its opinion within ten (10) calendar days of receipt of notification by the AGENCY, which shall be binding on the AGENCY.

26. Independent Contractor

It is expressly understood and agreed by the parties that the AGENCY is at all times hereunder acting and performing as an independent contractor and not as an agent, servant, or employee of the COUNTY. No agent, employee, or servant of the AGENCY shall be, or shall be deemed to be, the agent or servant of the COUNTY. None of the benefits provided by the COUNTY to their employees including, but not limited to, Worker's Compensation Insurance and Unemployment Insurance are available from the COUNTY to the employees, agents, or servants of the AGENCY.

27. Additional Funding

Funds from this Agreement shall be used as the matching portion for any federal grant only in the manner provided by federal and state law and applicable federal and state rules and regulations. The AGENCY agrees to make all reasonable efforts to obtain funding from additional sources wherever said AGENCY may qualify. Should this Agreement reflect a required match, documentation of said match is required to be provided to the COUNTY, in advance of a commitment of COUNTY funds as match.

28. Amendment/Modification

In addition to applicable federal, state and local statutes and regulations, this Agreement expresses the entire understanding of the parties concerning the matters covered herein. Unless specifically indicated herein, no addition to, or alteration of, the terms of this Agreement, whether by written or verbal understanding of the parties, their officers, agents or employees, shall be valid unless made in the form of a written amendment to this Agreement and formally approved by the parties.

29. Agreement Management and Notice

All notices and other communications referred to and required herein must either be given by US Postal Service mail or email, unless otherwise specified herein, to the parties as shown below. The effective date of any notice sent via US mail shall be the date it is deposited in the mail, postage prepaid, certified or registered, return receipt requested, or if email, the date sent to the email address set forth below. Each party must advise the other parties of any status change concerning this Notice section.

Pinellas County Human Services designates the following person(s) as the liaison for the **COUNTY:**

Pinellas County Human Services

440 Court Street, 2nd Floor

Clearwater, Florida 33756

Pinellas County Human Services

440 Court Street, 2nd Floor

Clearwater, Florida 33756

Sara Gordils, Contracts Section Manager

<u>astanton@pinellas.gov</u> and <u>sgordils@pinellas.gov</u>

AGENCY designates the following person(s) as the liaison:

Abigail Stanton, Contract Manager

Edward Kucher, CRO
Evara Health
14100 58th Street North, Suite 100
Clearwater, FL 33760
epkucher@hcnetwork.org

30. Termination

- a. The **COUNTY** may cancel this Agreement without cause by giving thirty (30) days prior notice to **AGENCY** in writing of the intention to cancel.
- b. Failure of the AGENCY to comply with any of the provisions of this Agreement shall be considered a material breach of the Agreement. Where the COUNTY determines that a material breach can be corrected, the AGENCY shall be given no less than thirty (30) calendar days to cure said breach. If the AGENCY fails to cure, or if the breach is of the nature that the COUNTY has determined cannot be corrected, or that the harm caused cannot be undone, the COUNTY may immediately terminate this Agreement, with cause, upon notice in writing to the AGENCY.
- c. In the event sufficient budgeted funds are not available for a new fiscal period or are otherwise encumbered, the **COUNTY** shall notify the **AGENCY** of such occurrence and the Agreement shall terminate on the last day of the then current fiscal period without penalty or expense to the **COUNTY**.
- d. In the event the **AGENCY** uses any funds provided by this Agreement for any purpose or program other than authorized under this Agreement, the **AGENCY** shall repay such amount and, at the option of the **COUNTY**, be deemed to have waived the privilege of receiving additional funds under this Agreement.

31. Governing Law

The laws of the State of Florida shall govern this Agreement.

Pinellas County Human Services Funding Agreement – Evara Health- Low Income Pool

32. Conformity to the Law

The AGENCY shall comply with all federal, state and local laws and ordinances and any

rules or regulations adopted thereunder.

33. Prior Agreement, Waiver, and Severability

This Agreement supersedes any prior Agreements between the Parties and is the sole basis

for agreement between the Parties in regard to this matter. The waiver of either party of a violation

or default of any provision of this Agreement shall not operate as, or be construed to be, a waiver

of any subsequent violation or default hereof. If any provision, or any portion thereof, contained

in this Agreement is held unconstitutional, invalid, or unenforceable, the remainder of this

Agreement, or portion thereof, shall be deemed severable, shall not be affected, and shall remain

in full force and effect.

SIGNATURE PAGE FOLLOWS

Date: Sep 18, 2024

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed on the day and year written below.

PINELLAS COUNTY, FLORIDA, by and through its County Administrator

By: Cody J. Ward
Office of the County Attorney

By: Burry Burton
Date: September 25, 2024

Community Health Centers of Pinellas, Inc. DBA Evara Health

By: Elodie Dorso (Sep 18, 2024 11:13 EDT)
Elodie Dorso, CEO



Attachment 1

Expansion of Health Services in Pinellas County Project Summary

Community Health Centers of Pinellas, Inc. / DBA: Evara Health (Evara Health), is a not-for-profit Federally Qualified Health Center that provides affordable, high-quality primary health care services to the residents of Pinellas County. Evara Health operates 14 locations and two Mobile Medical Unit across Pinellas County. Evara sites provided 205,000 visits to over 56,555 unduplicated patients in 2022, of which 86% were low-income (below 200% of the federal poverty level.)

Evara Health is an accredited and certified patient-centered Medical and Dental Home that complies with Section 330 of the Public Health Service (PHS) Act. Additionally, Evara Health is dually accredited by the Accreditation Association for Ambulatory Health Care, Inc. (AAAHC) and the National Committee for Quality Assurance (NCQA).

The proposed project aims to address some of the urgent needs in Pinellas County.

Goal 1:

Actively participate in the Pinellas County Opioid Task Force-guided and County-led activities aimed to reduce the number of opioid based deaths and injuries in Pinellas County.

Evara Health will continue its efforts in the area of substance use disorder prevention and treatment. This is a multi-directional program, executed within the framework proposed by the Pinellas County Opioid Task Force and in collaboration with the Pinellas County Department of Human Services. The availability of support from the Pinellas County Government will allow Evara Health to initiate and continue the following specific actions:

- Maintaining county-wide naloxone kit distribution points at Evara Health service locations. In collaboration with the Florida Department of Health, Evara Health has established necessary procedures and protocols for receipt and distribution of naloxone through the organization's pharmacy program. Evara Health participates in available State programs to obtain naloxone at no cost. Newly appointed members of Evara Health's patient service team will receive training on naloxone.
- Conduct an ongoing education program on opioid death and abuse prevention for Evara Health dentists and members of dental staff.
- Utilizing Evara Health's OB and pediatric program to collaborate with community partners on Operation PAR's "Mentoring Moms" program including Substance Exposed Newborns (SEN).

Evara Health works to mitigate existing gaps through utilization of embedded medical personnel within specialty settings and exploration of higher levels of EHR connectivity.

- Maintaining a Case Manager and Referral Specialist necessary to improve patient engagement and community outreach. Case Management provides patients with a "warm handoff" from a Primary Care Provider (PCP) to a substance use disorder care provider or another referral.
- Evara Health closely collaborates with community and university-based programs including USF's Family Study Center, AHEC, Healthy Start Coalition of Pinellas County, and others.
- Evara Health will actively participate in the County led collaboration with Bayfront hospital in the area of Substance Use Disorders (SUD) treatment. Medication-Assisted Treatment (MAT) is the use of medications in combination with counseling and behavioral therapies for the treatment of SUD. Evara Health will be utilizing MAT for treatment of addiction to opioids, such as heroin and prescription pain relievers that contain opiates, in collaboration with Bayfront Hospital. As a part of the hospital discharge protocol, Bayfront will refer patients with qualified diagnoses to Evara Health's MAT program to reduce the need for inpatient services including detoxification for these individuals. In addition to the individually tailored behavioral therapy and counseling, Evara Health will use FDA-approved medications like Buprenorphine, Suboxone, and Vivitrol. Evara Health hired two psychiatrists to lead the organization's mental health and SUD efforts, including the proposed MAT program. However, the program will require significant investment and efforts of the team including the time of a MAT certified mid-level provider, nurse, case manager, and two members of ancillary staff.

The project budget includes salaries and benefits for the personnel directly involved in the proposed activities and necessary contracted services. The estimated amount of funding needed for this goal is \$123,690.

Goal 2:

Assist with addressing the need for quality and equitable health care services for residents of the Lealman community by expanding access.

The Lealman CDP has a population of over 20,000 and is referred to as an At-Risk Zone of South Pinellas. Over 50% of area residents have an income below 200% of poverty. Evara Health continues to operate the Lealman health center, an essential access point for adults and children in this community to obtain affordable quality healthcare. Evara Health maintains Community Services Specialist to connect patients with health and social support services, to track the utilization and results of various services, and follow up with patients to assure continuity of care and best possible outcomes. These activities include linkage to substance use disorder prevention services and proactive case management for patients with substance use disorder diagnoses.

The project builds on Evara Health's existing capabilities and systems including the use of state-of-the-art electronic health records, highly regarded analytical tools, and community partnerships. The project allows scalability for increasing the volume of services rendered. Furthermore, the Lealman Health Center operates a Food Pharmacy program, aimed to improve health care status of patients with chronic diseases through improved access to healthier foods.

The project budget will support the salaries and benefits for personnel serving patients at the Lealman facility and support its operations. The estimated budget for this goal for the proposed project year is \$1,012,044.

Goal 3:

Improve access to dental care for residents of South St. Petersburg and Clearwater.

To improve access to dental care for the neediest areas of Pinellas County and reduce unnecessary utilization of ER services, Evara Health hired three additional dental providers, an additional dental hygienist and ancillary staff. This will allow the organization to increase the volume of services for the neediest residents of South St. Petersburg and Clearwater.

The project budget will support the salaries and benefits for the additional dental personnel serving patients at the Johnnie Ruth Clarke and Clearwater facilities. The estimated budget for this goal is \$740,100.

The total budget for personnel, benefits, training, and educational materials for the proposed project is \$ 1,875,835. Evara Health will need financial support from the Pinellas County Government in the amount of \$803,420. The remaining \$1,072,415 necessary for the projects will be obtained through the Low-Income Pool (LIP) program. Furthermore, Evara Health will assume and cover all other operational expenses for the project.

FY25 Evara LIP Contract Draft 9-16-2024 clean

Final Audit Report 2024-09-18

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