THE NATIONAL COMMUNITY SURVEY ${ }^{m}$

# Pinellas County, FL The National Community Survey 

Report of Results 2023

Report by:

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## About The NCS ${ }^{\text {TM }}$

The National Community Survey ${ }^{\text {TM }}$ (The NCS ${ }^{\text {TM }}$ ) report is about the "livability" of Pinellas County. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 555 residents of the County of Pinellas County collected from February 23, 202. to April 6, 2023. The margin of error around any reported percentage is $4 \%$ for all respondents and the response rate for the 2023 survey was $13 \%$. Survey results were weighted so that the demographic profile of
 respondents was representative of the demographic profile of adults in Pinellas County.

## How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Pinellas County's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Pinellas County residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Pinellas County's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Pinellas County's average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your County's 2023 ratings compare to other communities' ratings from the past five years.

## Methods

## Selecting survey recipients

All households within the County of Pinellas County were eligible to participate in the survey. A list of all households within the zip codes serving Pinellas County was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the County of Pinellas County households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the County of Pinellas County boundaries were removed from the list of potential households to survey. Each address identified as being within county boundaries was further identified as being within one of the three At-Large County Commission Districts. Within those three districts, the list differentiated between those households located within incorporated areas and those that were located in unincorporated areas of the county. Finally, from that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was co..

## Conducting the survey

The 4,500 randomly selected households received mailings beginning on February 23, 2023 and the survey remained open for six weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 5\% of the 4,500 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 4,284 households that received the invitations to participate, 555 completed the survey, providing an overall response rate of $13 \%$. The response rate was calculated using AAPOR's response rate \#2 for mailed surveys of unnamed persons.*

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is $95 \%$. The $95 \%$ confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the County of Pinellas County survey is no greater than plus or minus four percentage points around any given percent reported for all respondents ( 555 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open participation survey was publicized by the County of Pinellas County. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all county residents and became available on March 23,2023 . The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

## Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the County of Pinellas County. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

|  |  | Unweighted | Weighted | Target* |
| :---: | :---: | :---: | :---: | :---: |
| Age | 18-34 | $4 \%$ | 20\% | 22\% |
|  | 35-54 | 12\% | 30\% | 29\% |
|  | 55+ | 84\% | 50\% | 49\% |
| Area | 1-Incorporated | 19\% | 17\% | 17\% |
|  | 1-Unincorporated | 20\% | 14\% | 14\% |
|  | 2-Incorporated | 26\% | 23\% | 23\% |
|  | 2-Unincorporated | 10\% | 9\% | 9\% |
|  | 3-Incorporated | 23\% | 34\% | 34\% |
|  | 3-Unincorporated | $2 \%$ | 3\% | 3\% |
| Hispanic origin | No, not Spanish, Hispanic, or Latino | 97\% | 91\% | 91\% |
|  | Spanish, Hispanic, or Latino | 3\% | 9\% | 9\% |
| Housing tenure | Own | 84\% | 69\% | 69\% |
|  | Rent | 16\% | 31\% | 31\% |
| Housing type | Attached | 50\% | 46\% | 46\% |
|  | Detached | 50\% | 54\% | 54\% |
| Race \& Hispanic origin | Not white alone | 11\% | 24\% | 24\% |
|  | White alone, not Hispanic or Latino | 89\% | 76\% | 76\% |
| Sex | Man | 45\% | 49\% | 48\% |
|  | Woman | 55\% | 51\% | 52\% |
| Sex/age | Man 18-34 | 2\% | 11\% | 11\% |
|  | Man 35-54 | 5\% | 15\% | 14\% |
|  | Man 55+ | 37\% | 23\% | 23\% |
|  | Woman 18-34 | $2 \%$ | 9\% | 11\% |
|  | Woman 35-54 | 7\% | 15\% | 15\% |
|  | Woman 55+ | 47\% | 27\% | 26\% |

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python, and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## Contact

The County of Pinellas County funded this research. Please contact Aubrey Phillips of Pinellas County at aphillips@pinellas.gov if you have any questions about the survey.

## Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

* See AAPOR's Standard Definitions for more information at
https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx
* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from
https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf
* Targets come from the 2020 Census and 2022 American Community Survey


## Key Findings

The County's natural environment and recreational opportunities are important assets to the community. When asked how important it was for the Pinellas County community to focus on the natural environment, 9 in 10 residents indicated that it was essential or very important; parks and recreation opportunities followed closely behind, garnering high importance ratings from 8 in 10 reviewers. Additionally, survey respondents provided strong quality evaluations for both parks and recreation opportunities ( $87 \%$ ) and the natural environment ( $75 \%$ ) in Pinellas County overall. These scores suggested that both facets are highly valued by community members.

Roughly 8 in 10 residents evaluated Pinellas County's water resources as excellent or good, placing it above national benchmarks. Recreational opportunities in the county also surpassed comparison communities, receiving positive ratings from $83 \%$ of residents. About 8 in 10 indicated favorable views of County parks, fitness opportunities, recreation centers or facilities, and recreation programs or classes. Three-quarters of participants positively rated the air quality and the availability of paths and walking trails in Pinellas County, on par with national averages. Cleanliness and the preservation of natural areas were offered high marks by about two-thirds of residents. About half offered favorable reviews for Pinellas County's open space and recycling services, the latter of which was the only item in these facets to score lower than comparison communities.

## Some aspects of mobility could present opportunities for growth for the County.

Mobility scores provided by Pinellas County residents largely place the county on par with national averages, with some exceptions. When evaluating general aspects of mobility in the community, nearly 6 in 10 respondents gave excellent or good marks to the ease of walking. About half were pleased with the overall quality of the transportation system and the ease of travel by bicycle, on par with comparison communities. A similar proportion of respondents positively rated the ease of travel by car, but this rating fell below the national benchmark. One-third of residents also gave below-average evaluations to the ease of public parking and traffic flow on major streets in Pinellas County. The ease of travel by public transportation garnered favorable ratings from $26 \%$ of reviewers, similar to benchmark comparisons.

In evaluations for mobility-related services, about 6 in 10 respondents rated street lighting and street cleaning as excellent or good; half were similarly pleased with traffic enforcement, sidewalk maintenance, and bus or transit services. Street repair services and traffic signal timing in Pinellas County were found to be adequate by roughly 4 in 10 respondents. While all mobilityrelated services earned ratings that were on par with the national benchmarks, residents indicated support for additional County investment in transportation-related projects. In a question unique to Pinellas County, 82\% of respondents rated traffic mitigation improvements (e.g., signal timing) to be essential or very important, and 77\% prioritized investing in roadway improvements such as street resurfacing. Further, $68 \%$ gave high importance ratings to pedestrian improvements (e.g., expanding or widening sidewalks).

## Utility infrastructure in Pinellas County may be an area for additional focus.

When asked which aspects of the community the County should focus on in the next two years, $91 \%$ of residents identified the overall utility infrastructure as a priority. Nearly 8 in 10 gave high marks to garbage collection and sewer services in Pinellas County. Positive reviews for power utility (67\% excellent or good), utility billing (65\%), storm water management (63\%), and drinking water (62\%) were strong and similar to national averages. About 6 in 10 offered favorable evaluations of the overall quality of the utility infrastructure in Pinellas County; affordable high-speed internet access in Pinellas County garnered similarly positive scores from about half of survey participants. All reviews within the facet of utilities were on par with national benchmarks, but the high importance rating (91\%) and relatively low quality rating (60\%) could indicate an opportunity for renewed focus on utility infrastructure. Additionally, when asked to evaluate the importance of a few potential projects, most residents prioritized County investment in water and sewer systems ( $90 \%$ essential or very important) and stormwater management (87\%).

## Pinellas County residents experience a high quality of life and have confidence in their local government.

 About 9 in 10 residents gave excellent or good ratings to Pinellas County as a place to live. In addition, 85\% of survey respondents indicated that they were very or somewhat likely to remain in the county for the next five years. A similar percentage stated they would recommend living in Pinellas County to someone who asks. About 8 in 10 residents positively rated the overall quality of life in Pinellas County. High marks were also given to Pinellas County as a place to retire (73\% excellent or good) and as a place to raise children (72\%). All of the above scores were on par with national benchmarks.In addition to the high quality of life enjoyed by Pinellas County residents, perceptions of local government performance were generally strong and similar to comparison communities across the nation. About 7 in 10 residents offered excellent or good marks to the overall customer service by Pinellas County employees and the County's public information services. The Pinellas County government received favorable reviews from two-thirds of respondents for the quality of the services provided. Approximately 6 in 10 of respondents positively rated Pinellas County for treating residents with respect; a similar number suggested that the overall direction that Pinellas County is taking was excellent or good. Most other survey items pertaining to governance in Pinellas County were favorably rated by about half, including the value of services for the taxes paid to Pinellas County and overall confidence in Pinellas County government. The County received similarly positive marks for generally acting in the best interest of the community, treating all residents fairly, welcoming resident involvement, being honest, informing residents about issues facing the community, and being open and transparent to the public.

## Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation. The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Pinellas County as a whole. (\% excellent or good)
vs.
benchmark*

| Overall economic health of Pinellas County | 67\% | Similar |
| :---: | :---: | :---: |
| Overall quality of the transportation system (auto, bicycle, foot, bus) in Pinellas County | 53\% | Similar |
| Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) | 60\% | Similar |
| Overall quality of the utility infrastructure in Pinellas County (water, sewer, storm water, electric/gas, broadband) | 60\% | Similar |
| Overall feeling of safety in Pinellas County | 72\% | Similar |
| Overall quality of natural environment in Pinellas County | 75\% | Similar |
| Overall quality of parks and recreation opportunities | 87\% | Similar |
| Overall health and wellness opportunities in Pinellas County | 75\% | Similar |
| Overall opportunities for education, culture, and the arts | 72\% | Similar |
| Residents' connection and engagement with their community | 55\% | Similar |

Please rate how important, if at all, you think it is for the Pinellas County community to focus on each of the following in the coming two years.
(\% essential or very important)

| Overall economic health of Pinellas County | 88\% | Similar |
| :---: | :---: | :---: |
| Overall quality of the transportation system (auto, bicycle, foot, bus) in Pinellas County | 84\% | Similar |
| Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) | 80\% | Similar |
| Overall quality of the utility infrastructure in Pinellas County (water, sewer, storm water, electric/gas, broadband) | 91\% | Similar |
| Overall feeling of safety in Pinellas County | 91\% | Similar |
| Overall quality of natural environment in Pinellas County | 89\% | Similar |
| Overall quality of parks and recreation opportunities | 83\% | Similar |
| Overall health and wellness opportunities in Pinellas County | 81\% | Similar |
| Overall opportunities for education, culture, and the arts | 78\% | Similar |
| Residents' connection and engagement with their community | 71\% | Similar |

[^0]
## Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide County staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 70\% or more of respondents were considered of "higher quality" and those with ratings lower than $70 \%$ were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by $83 \%$ or more of respondents. Services were rated as "less important" if they received a rating of less than $83 \%$. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix ( higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.


The overall quality of life in Pinellas

## Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.


Please rate each of the following aspects of quality of life in Pinellas County.

| (\% excellent or good) |  | vs. <br> benchmark* |
| :--- | :---: | :---: | :---: |
| Pinellas County as a place to live | $89 \%$ | Similar |
| The overall quality of life in Pinellas County | $81 \%$ | Similar |

Please indicate how likely or unlikely you are to do each of the following.
(\% very or somewhat likely)

| Remain in Pinellas County for the next five years | $85 \%$ | Similar |
| :--- | :--- | :--- |
| Recommend living in Pinellas County to someone who asks | $84 \%$ | Similar |

Please rate each of the following in the Pinellas County community.
(\% excellent or good)
Overall image or reputation of Pinellas County

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.


## Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.


Please rate the quality of each of the following services in Pinellas County.

| (\% excellent or good) |  | benchmark* |
| :--- | :--- | :--- |
| Overall customer service by Pinellas County employees (receptionists, planners, <br> etc.) | $74 \%$ | Similar |
| Public information services | $\mathbf{7 2 \%}$ | Similar |

Please rate the following categories of Pinellas County Government performance.
(\% excellent or good)

| Treating residents with respect | Similar |  |
| :--- | :--- | :--- |
| The overall direction that Pinellas County is taking | $56 \%$ | Similar |
| The value of services for the taxes paid to Pinellas County | $53 \%$ | Similar |
| Generally acting in the best interest of the community | $52 \%$ | Similar |
| Treating all residents fairly | $50 \%$ | Similar |
| The job Pinellas County does at welcoming resident involvement | $49 \%$ | Similar |
| Being honest | $49 \%$ | Similar |
| Overall confidence in Pinellas County Government | $49 \%$ | Similar |
| Informing residents about issues facing the community | $48 \%$ | Similar |

Overall, how would you rate the quality of the services provided by each of the following? (\% excellent or good)

| Pinellas County Government | $64 \%$ | Similar |
| :--- | :--- | :--- |
| The Federal Government | $34 \%$ | Similar |

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.


## Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.


What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:


Please rate each of the following aspects of quality of life in Pinellas County.

| (\% excellent or good) |  | vs. <br> benchmark* |
| :--- | :--- | :---: |
| Pinellas County as a place to visit | $90 \%$ | Much higher |
| Pinellas County as a place to work | $72 \%$ | Similar |

Please rate each of the following characteristics as they relate to Pinellas County as a whole.
(\% excellent or good)

| Overall economic health of Pinellas County | $67 \%$ |
| :--- | :--- |

Please rate each of the following in the Pinellas County community.
(\% excellent or good)

| Overall quality of business and service establishments in Pinellas County | 82\% | Similar |
| :--- | :--- | :--- |
| Variety of business and service establishments in Pinellas County | $\mathbf{8 2 \%}$ | Higher |
| Vibrancy of downtown/commercial areas | $\mathbf{7 9 \%}$ | Much higher |
| Shopping opportunities | $\mathbf{7 8 \%}$ | Higher |
| Employment opportunities | $\mathbf{3 0 \%}$ | Higher |
| Cost of living in Pinellas County |  | Similar |

Please rate the quality of each of the following services in Pinellas County.
(\% excellent or good)

| Economic development | $61 \%$ |
| :--- | :--- |

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(\% very or somewhat positive)
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

[^1]
## Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.


Please rate each of the following characteristics as they relate to Pinellas County as a whole.

| (\% excellent or good) | vs. |
| :--- | :--- |
| Overall quality of the transportation system (auto, bicycle, foot, bus) in Pinellas | benchmark* |
| County | Similar |

Please also rate each of the following in the Pinellas County community.
(\% excellent or good)

| Ease of walking in Pinellas County | $56 \%$ | Similar |
| :--- | :--- | :--- | :--- |
| Ease of travel by bicycle in Pinellas County | $50 \%$ | Similar |
| Ease of travel by car in Pinellas County | $\mathbf{4 8 \%}$ | Lower |
| Ease of public parking | $34 \%$ | Lower |
| Traffic flow on major streets | $32 \%$ | Lower |
| Ease of travel by public transportation in Pinellas County | $\mathbf{2 6 \%}$ | Similar |

Please indicate whether or not you have done each of the following in the last 12 months.
(\% yes)

| Walked or biked instead of driving | $64 \%$ |
| :--- | :--- |
| Carpooled with other adults or children instead of driving alone | Similar |
| Used bus, rail, subway, or other public transportation instead of driving | 23\% |

Please rate the quality of each of the following services in Pinellas County.
(\% excellent or good)

| Street lighting | $67 \%$ | Similar |
| :--- | :---: | :---: |
| Street cleaning | $62 \%$ | Similar |
| Traffic enforcement | $53 \%$ | Similar |
| Sidewalk maintenance | $51 \%$ | Similar |
| Bus or transit services | $48 \%$ | Similar |
| Street repair | $44 \%$ | Similar |
| Traffic signal timing | $37 \%$ | Similar |

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Pinellas County's residential and commercial areas


| Please rate each of the following aspects of quality of life in Pinellas County. <br> (\% excellent or good) | vs. <br> benchmark* |
| :--- | :--- |
| Your neighborhood as a place to live | $\mathbf{8 8 \%}$ |

Please rate each of the following characteristics as they relate to Pinellas County as a whole.
(\% excellent or good)
Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)

## 60\%

Similar

## Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Please also rate each of the following in the Pinellas County community.
(\% excellent or good)

| Public places where people want to spend time | $75 \%$ | Higher |
| :--- | :--- | :--- |
| Overall appearance of Pinellas County | $67 \%$ | Similar |
| Preservation of the historical or cultural character of the community | $54 \%$ | Similar |
| Well-designed neighborhoods | $48 \%$ | Similar |
| Variety of housing options | $41 \%$ | Similar |
| Well-planned commercial growth | $41 \%$ | Similar |
| Overall quality of new development in Pinellas County | $37 \%$ | Similar |
| Well-planned residential growth | $18 \%$ | Similar |
| Availability of affordable quality housing | Lower |  |

Please rate the quality of each of the following services in Pinellas County.
(\% excellent or good)

| Code enforcement (weeds, abandoned buildings, etc.) | $46 \%$ | Similar |
| :--- | :---: | :---: |
| Land use, planning, and zoning | $41 \%$ | Similar |

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of the utility infrastructure in Pinellas County

## Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.


Please rate the quality of each of the following services in Pinellas County.

| (\% excellent or good) |  | benchmark* |
| :--- | :--- | :--- |
| Garbage collection | $80 \%$ | Similar |
| Sewer services | $76 \%$ | Similar |
| Power (electric and/or gas) utility | $67 \%$ | Similar |
| Utility billing | $65 \%$ | Similar |
| Storm water management (storm drainage, dams, levees, etc.) | $63 \%$ | Similar |
| Drinking water | $62 \%$ | Similar |
| Affordable high-speed internet access | $54 \%$ | Similar |

Please rate each of the following characteristics as they relate to Pinellas County as a whole.
(\% excellent or good)
Overall quality of the utility infrastructure in Pinellas County (water, sewer, storm water, electric/gas, broadband)

[^2]
## Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.


| Please rate each of the following characteristics as they relate to Pinellas County as a whole. <br> (\% excellent or good) |
| :--- |
| Overall quality of natural environment in Pinellas County | | vs. <br> benchmark* |
| :---: |

Please also rate each of the following in the Pinellas County community.
(\% excellent or good)

| Water resources (beaches, lakes, ponds, riverways, etc.) | $\mathbf{8 2 \%}$ | Higher |
| :--- | :---: | :---: |
| Air quality | $\mathbf{7 6 \%}$ | Similar |
| Cleanliness of Pinellas County | $\mathbf{6 8 \%}$ | Similar |

Please rate the quality of each of the following services in Pinellas County.
(\% excellent or good)

| Preservation of natural areas (open space, farmlands, and greenbelts) | $64 \%$ | Similar |
| :--- | :---: | :---: |
| Yard waste pick-up | $61 \%$ | Similar |
| Pinellas County open space | $57 \%$ | Similar |
| Recycling | $53 \%$ | Lower |

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.


## Parks and recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association


Please rate each of the following characteristics as they relate to Pinellas County as a whole.

| (\% excellent or good) |  | benchmark* |
| :--- | :--- | :--- |
| Overall quality of parks and recreation opportunities | $87 \%$ | Similar |

Please also rate each of the following in the Pinellas County community.
(\% excellent or good)

| Recreational opportunities | $\mathbf{8 3 \%}$ | Higher |
| :--- | :--- | :--- |
| Fitness opportunities (including exercise classes and paths or trails, etc.) | $\mathbf{8 2 \%}$ | Similar |
| Availability of paths and walking trails | $\mathbf{7 7 \%}$ | Similar |

Please rate the quality of each of the following services in Pinellas County.
(\% excellent or good)

| County parks | $85 \%$ | Similar |
| :--- | :---: | :---: |
| Recreation centers or facilities | $\mathbf{8 0 \%}$ | Similar |
| Recreation programs or classes | $\mathbf{7 9 \%}$ | Similar |

[^3]
## Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.


Please rate each of the following characteristics as they relate to Pinellas County as a whole.

| (\% excellent or good) |  |
| :--- | :--- |
| Overall health and wellness opportunities in Pinellas County | vs. <br> benchmark* |

Please also rate each of the following in the Pinellas County community.
(\% excellent or good)

| Availability of preventive health services | $62 \%$ | Similar |
| :--- | :---: | :---: |
| Availability of affordable quality food | $56 \%$ | Similar |
| Availability of affordable quality health care | $56 \%$ | Similar |
| Availability of affordable quality mental health care | $44 \%$ | Similar |

Please rate the quality of each of the following services in Pinellas County. (\% excellent or good)

| Health services | $63 \%$ | Similar |
| :--- | :--- | :--- |

Please rate your overall health.
(\% excellent or very good)

Please rate your overall health.

[^4]Overall opportunities for education, culture and the arts

## Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.


Please rate each of the following characteristics as they relate to Pinellas County as a whole. (\% excellent or good)

Overall opportunities for education, culture, and the arts
vs.
benchmark*

Similar

Please also rate each of the following in the Pinellas County community.
(\% excellent or good)

| Opportunities to attend cultural/arts/music activities | $80 \%$ |
| :--- | :---: |
| Opportunities to attend special events and festivals | $76 \%$ |
| Community support for the arts | Similar |
| Adult educational opportunities | $\mathbf{7 3 \%}$ |
| K-12 education | $46 \%$ |
| Availability of affordable quality childcare/preschool | $45 \%$ |

Please rate the quality of each of the following services in Pinellas County.
(\% excellent or good)

| Public library services | $82 \%$ |
| :--- | :--- |

[^5]Residents' connection and engagement with their community

## Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

Please rate each of the following aspects of quality of life in Pinellas County. (\% excellent or good)

| Pinellas County as a place to retire | $\mathbf{7 3 \%}$ | Similar |
| :--- | :--- | :--- |
| Pinellas County as a place to raise children | $\mathbf{7 2 \%}$ | Similar |
| Sense of community | $\mathbf{6 1 \%}$ | Similar |

Please rate each of the following characteristics as they relate to Pinellas County as a whole.
(\% excellent or good)

Residents' connection and engagement with their community

Please rate the job you feel the Pinellas County community does at each of the following.
(\% excellent or good)

| Making all residents feel welcome | $75 \%$ | Similar |
| :--- | :--- | :--- |
| Attracting people from diverse backgrounds | $69 \%$ | Similar |
| Valuing/respecting residents from diverse backgrounds | $69 \%$ | Similar |
| Taking care of vulnerable residents (elderly, disabled, homeless, etc.) | $53 \%$ | Similar |

Please also rate each of the following in the Pinellas County community.
(\% excellent or good)

| Opportunities to volunteer | $76 \%$ | Similar |
| :--- | :--- | :--- |
| Opportunities to participate in social events and activities | $69 \%$ | Similar |
| Opportunities to participate in community matters | $64 \%$ | Similar |

## Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.

| (\% yes) |  | vs. |
| :---: | :---: | :---: |
| Voted in your most recent local election | 74\% | Similar |
| Contacted Pinellas County Government (in-person, phone, email, or web) for help or information | 39\% | Similar |
| Volunteered your time to some group/activity in Pinellas County | 34\% | Similar |
| Watched (online or on television) a local public meeting | 29\% | Similar |
| Campaigned or advocated for a local issue, cause, or candidate | 20\% | Similar |
| Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) | 20\% | Similar |
| Contacted Pinellas County elected officials (in-person, phone, email, or web) to express your opinion | 4\% | Similar |

In general, how many times do you:
(\% a few times a week or more)

| Use or check email | $96 \%$ | Similar |
| :--- | :--- | :--- |
| Access the internet from your home using a computer, laptop, or tablet computer | $90 \%$ | Similar |
| Access the internet from your cell phone | $89 \%$ | Similar |
| Visit social media sites such as Facebook, Twitter, Nextdoor, etc. | $69 \%$ | Similar |
| Shop online | $53 \%$ | Similar |
| Share your opinions online | $24 \%$ | Similar |

[^6]
## Custom questions

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

|  | Include "don't know" <br> No |  |  |
| :---: | :---: | :---: | :---: |
|  | How does sea-level rise factor | It concerns me a great deal | 30\% |
|  | rating provided in question 1. | It concerns me to a certain extent | 33\% |
|  |  | I haven't given it much thought | 22\% |
|  |  | It does not concern me at all | 15\% |
| Please rate how important, if at all, you think it is for Pinellas County to make each of the following investments? | Pedestrian improvements such as expanding or widening sidewalks | Essential | 31\% |
|  |  | Very important | 37\% |
|  |  | Somewhat important | 26\% |
|  |  | Not at all important | 7\% |
|  | Roadway improvements such as resurfacing existing streets | Essential | 38\% |
|  |  | Very important | 39\% |
|  |  | Somewhat important | 21\% |
|  |  | Not at all important | $2 \%$ |
|  | Traffic mitigation improvements such as signal timing | Essential | 46\% |
|  |  | Very important | 36\% |
|  |  | Somewhat important | 15\% |
|  |  | Not at all important | $2 \%$ |
|  | Water and sewer systems | Essential | 50\% |
|  |  | Very important | 40\% |
|  |  | Somewhat important | 10\% |
|  |  | Not at all important | 1\% |


|  | Stormwater management | Essential |  |
| :--- | :--- | :--- | :--- | :--- |
|  |  | Very important |  |


| County newsletter | Major source | 20\% |
| :---: | :---: | :---: |
|  | Minor source | 38\% |
|  | Not a source | 41\% |
| Board of County Commissioners meetings and other public meetings | Major source | 20\% |
|  | Minor source | 46\% |
|  | Not a source | 35\% |
| Talking with County officials and/or County employees | Major source | 23\% |
|  | Minor source | 39\% |
|  | Not a source | 39\% |
| County communications via social media (Facebook, Twitter, etc.) | Major source | 25\% |
|  | Minor source | 41\% |
|  | Not a source | 33\% |
| Word-of-mouth | Major source | 36\% |
|  | Minor source | 39\% |
|  | Not a source | 24\% |

## National benchmark tables

This table contains the comparisons of Pinellas County's results to those from other communities. The first column shows the comparison of Pinellas County's rating to the benchmark. Pinellas County's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Pinellas County residents is statistically similar to or different than the benchmark. The second column is Pinellas County's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Pinellas County's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Pinellas County's result -- that is what percent of surveyed communities had a lower rating than Pinellas County.

| Please rate each of the following aspects of quality of life in Pinellas County. |  |  | 0 $\vdots$ 0 0 0 0 |  |  | O \# U U 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Pinellas County as a place to live | Similar | 89\% | 180 | 377 | 52 |
|  | Your neighborhood as a place to live | Similar | 88\% | 116 | 329 | 65 |
|  | Pinellas County as a place to raise children | Similar | 72\% | 275 | 381 | 28 |
|  | Pinellas County as a place to work | Similar | 72\% | 112 | 372 | 70 |
|  | Pinellas County as a place to visit | Much higher | 90\% | 22 | 330 | 93 |
|  | Pinellas County as a place to retire | Similar | 73\% | 64 | 377 | 83 |
|  | The overall quality of life in Pinellas County | Similar | 81\% | 215 | 402 | 46 |
|  | Sense of community | Similar | 61\% | 187 | 329 | 43 |
| Please rate each of the following characteristics as they relate to Pinellas County as a whole. | Overall economic health of Pinellas County | Similar | 67\% | 154 | 317 | 51 |
|  | Overall quality of the transportation system (auto, bicycle, foot, bus) in Pinellas County | Similar | 53\% | 104 | 222 | 53 |
|  | Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) | Similar | 60\% | 151 | 310 | 51 |
|  | Overall quality of the utility infrastructure in Pinellas County (water, sewer, storm water, electric/gas, broadband) | Similar | 60\% | 150 | 217 | 31 |


| Please rate each of the following characteristics as they relate to Pinellas | Overall feeling of safety in Pinellas County | Similar | 72\% | 249 | 367 | 32 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Overall quality of natural environment in Pinellas County | Similar | 75\% | 209 | 319 | 34 |
|  | Overall quality of parks and recreation opportunities | Similar | 87\% | 67 | 222 | 70 |
|  | Overall health and wellness opportunities in Pinellas County | Similar | 75\% | 129 | 312 | 58 |
|  | Overall opportunities for education, culture, and the arts | Similar | 72\% | 77 | 314 | 75 |
|  | Residents' connection and engagement with their community | Similar | 55\% | 106 | 219 | 52 |
| Please indicate how likely | Recommend living in Pinellas County to someone who asks | Similar | 84\% | 184 | 321 | 42 |
|  | Remain in Pinellas County for the next five years | Similar | 85\% | 125 | 318 | 61 |
| Please rate how safe or | In your neighborhood during the day | Similar | 94\% | 185 | 348 | 47 |
|  | In Pinellas County's downtown/commercial areas during the day | Similar | 87\% | 216 | 332 | 35 |
|  | From property crime | Similar | 72\% | 139 | 227 | 39 |
|  | From violent crime | Similar | 77\% | 150 | 227 | 34 |
|  | From fire, flood, or other natural disaster | Lower | 58\% | 207 | 217 | 5 |
| Please rate the job you feel | Making all residents feel welcome | Similar | 75\% | 65 | 225 | 71 |
| the following. | Attracting people from diverse backgrounds | Similar | 69\% | 40 | 222 | 82 |
|  | Valuing/respecting residents from diverse backgrounds | Similar | 69\% | 75 | 223 | 66 |
|  | Taking care of vulnerable residents (elderly, disabled, homeless, etc.) | Similar | 53\% | 114 | 219 | 48 |



| Please also rate each of the following in the Pinellas County community. | Public places where people want to spend time | Higher | 75\% | 56 | 305 | 81 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Variety of housing options | Similar | 41\% | 202 | 317 | 36 |
|  | Availability of affordable quality housing | Lower | 18\% | 281 | 340 | 17 |
|  | Overall quality of new development in Pinellas County | Similar | 41\% | 246 | 329 | 25 |
|  | Overall appearance of Pinellas County | Similar | 67\% | 230 | 351 | 34 |
|  | Cleanliness of Pinellas County | Similar | 68\% | 231 | 340 | 32 |
|  | Water resources (beaches, lakes, ponds, riverways, etc.) | Higher | 82\% | 38 | 201 | 81 |
|  | Air quality | Similar | 76\% | 192 | 306 | 37 |
|  | Availability of paths and walking trails | Similar | 77\% | 120 | 335 | 64 |
|  | Fitness opportunities (including exercise classes and paths or trails, etc.) | Similar | 82\% | 66 | 305 | 78 |
|  | Recreational opportunities | Higher | 83\% | 49 | 326 | 85 |
|  | Availability of affordable quality food | Similar | 56\% | 191 | 302 | 37 |
|  | Availability of affordable quality health care | Similar | 56\% | 188 | 311 | 39 |
|  | Availability of preventive health services | Similar | 62\% | 155 | 297 | 48 |
|  | Availability of affordable quality mental health care | Similar | 44\% | 144 | 299 | 52 |
|  | Opportunities to attend cultural/arts/music activities | Higher | 80\% | 24 | 322 | 92 |
|  | Community support for the arts | Higher | 73\% | 33 | 218 | 85 |


| Please also rate each of the following in the Pinellas County community. | Availability of affordable quality childcare/preschool | Similar | 44\% | 178 | 308 | 42 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | K-12 education | Lower | 45\% | 275 | 310 | 11 |
|  | Adult educational opportunities | Similar | 56\% | 135 | 302 | 55 |
|  | Sense of civic/community pride | Similar | 60\% | 128 | 218 | 41 |
|  | Neighborliness of residents in Pinellas County | Similar | 57\% | 205 | 307 | 33 |
|  | Opportunities to participate in social events and activities | Similar | 69\% | 60 | 314 | 81 |
|  | Opportunities to attend special events and festivals | Similar | 76\% | 51 | 311 | 83 |
|  | Opportunities to volunteer | Similar | 76\% | 52 | 310 | 83 |
|  | Opportunities to participate in community matters | Similar | 64\% | 91 | 312 | 71 |
|  | Openness and acceptance of the community toward people of diverse backgrounds | Similar | 60\% | 134 | 329 | 59 |
| Please indicate whether or not you have done each of | Contacted Pinellas County Government (in-person, phone, email, or web) for help or information | Similar | 39\% | 273 | 347 | 21 |
| months. | Contacted Pinellas County elected officials (in-person, phone, email, or web) to express your opinion | Similar | 14\% | 207 | 305 | 32 |
|  | Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) | Similar | 20\% | 142 | 308 | 54 |
|  | Watched (online or on television) a local public meeting | Similar | 29\% | 85 | 290 | 71 |
|  | Volunteered your time to some group/activity in Pinellas County | Similar | 34\% | 132 | 311 | 57 |
|  | Campaigned or advocated for a local issue, cause, or candidate | Similar | 20\% | 121 | 301 | 60 |
|  | Voted in your most recent local election | Similar | 74\% | 133 | 220 | 40 |

Please indicate whether or
not you have done each of the following in the last 12 months.

Carpooled with other adults or children instead of driving alone
Similar 42\% $148 \quad 30251$

Walked or biked instead of driving
Similar 64\% $103 \quad 306 \quad 66$

Please rate the quality of Public information services
Similar 72\% $119 \quad 324 \quad 63$ each of the following services in Pinellas County.

| Economic development | Similar | 61\% | 117 | 318 | 63 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Traffic enforcement | Similar | 53\% | 275 | 366 | 25 |
| Traffic signal timing | Similar | 37\% | 274 | 310 | 11 |
| Street repair | Similar | 44\% | 203 | 360 | 43 |
| Street cleaning | Similar | 62\% | 192 | 324 | 41 |
| Street lighting | Similar | 67\% | 139 | 353 | 60 |
| Sidewalk maintenance | Similar | 51\% | 204 | 322 | 36 |
| Bus or transit services | Similar | 48\% | 153 | 290 | 47 |
| Land use, planning, and zoning | Similar | 41\% | 214 | 326 | 34 |
| Code enforcement (weeds, abandoned buildings, etc.) | Similar | 46\% | 167 | 359 | 53 |
| Affordable high-speed internet access | Similar | 54\% | 96 | 215 | 55 |
| Garbage collection | Similar | 80\% | 210 | 343 | 39 |
| Drinking water | Similar | 62\% | 246 | 322 | 23 |


| Please rate the quality of each of the following services in Pinellas County. | Sewer services | Similar | 76\% | 233 | 325 | 28 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Storm water management (storm drainage, dams, levees, etc.) | Similar | 63\% | 248 | 336 | 26 |
|  | Power (electric and/or gas) utility | Similar | 67\% | 221 | 268 | 17 |
|  | Utility billing | Similar | 65\% | 199 | 291 | 31 |
|  | Police/Sheriff services | Similar | 73\% | 275 | 393 | 30 |
|  | Crime prevention | Similar | 64\% | 230 | 365 | 37 |
|  | Animal control | Similar | 62\% | 238 | 336 | 29 |
|  | Ambulance or emergency medical services | Similar | 88\% | 184 | 331 | 44 |
|  | Fire services | Similar | 89\% | 199 | 356 | 44 |
|  | Fire prevention and education | Similar | 76\% | 184 | 321 | 42 |
|  | Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | Higher | 78\% | 33 | 319 | 89 |
|  | Preservation of natural areas (open space, farmlands, and greenbelts) | Similar | 64\% | 149 | 304 | 51 |
|  | Pinellas County open space | Similar | 57\% | 212 | 299 | 29 |
|  | Recycling | Lower | 53\% | 291 | 345 | 15 |
|  | Yard waste pick-up | Similar | 61\% | 229 | 302 | 24 |
|  | County parks | Similar | 85\% | 95 | 338 | 72 |
|  | Recreation programs or classes | Similar | 79\% | 69 | 332 | 79 |


| Please rate the quality of each of the following services in Pinellas County. | Recreation centers or facilities | Similar | 80\% | 66 | 314 | 79 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Health services | Similar | 63\% | 178 | 290 | 38 |
|  | Public library services | Similar | 82\% | 203 | 335 | 39 |
|  | Overall customer service by Pinellas County employees (receptionists, planners, etc.) | Similar | 74\% | 244 | 381 | 36 |
| Please rate the following categories of Pinellas | The value of services for the taxes paid to Pinellas County | Similar | 53\% | 195 | 385 | 49 |
| (mance. | The overall direction that Pinellas County is taking | Similar | 56\% | 213 | 350 | 39 |
|  | The job Pinellas County does at welcoming resident involvement | Similar | 49\% | 190 | 348 | 45 |
|  | Overall confidence in Pinellas County Government | Similar | 49\% | 172 | 315 | 45 |
|  | Generally acting in the best interest of the community | Similar | 52\% | 197 | 319 | 38 |
|  | Being honest | Similar | 49\% | 207 | 310 | 33 |
|  | Being open and transparent to the public | Similar | 47\% | 137 | 224 | 39 |
|  | Informing residents about issues facing the community | Similar | 48\% | 129 | 229 | 44 |
|  | Treating all residents fairly | Similar | 50\% | 200 | 316 | 37 |
|  | Treating residents with respect | Similar | 60\% | 141 | 221 | 36 |
| Overall, how would you rate the quality of the | Pinellas County Government | Similar | 64\% | 280 | 377 | 25 |
| following? | The Federal Government | Similar | 34\% | 221 | 300 | 26 |
| Please rate how important, if at all, you think it is for the Pinellas County community to focus on each of the following in the coming two years. | Overall economic health of Pinellas County 35 | Similar | 88\% | 142 | 293 | 51 |


| Please rate how important, if at all, you think it is for the Pinellas County | Overall quality of the transportation system (auto, bicycle, foot, bus) in Pinellas County | Similar | 84\% | 11 | 217 | 95 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| each of the following in the coming two years. | Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) | Similar | 80\% | 94 | 293 | 68 |
|  | Overall quality of the utility infrastructure in Pinellas County (water, sewer, storm water, electric/gas, broadband) | Similar | 91\% | 33 | 216 | 85 |
|  | Overall feeling of safety in Pinellas County | Similar | 91\% | 169 | 293 | 42 |
|  | Overall quality of natural environment in Pinellas County | Similar | 89\% | 30 | 293 | 90 |
|  | Overall quality of parks and recreation opportunities | Similar | 83\% | 35 | 217 | 84 |
|  | Overall health and wellness opportunities in Pinellas County | Similar | 81\% | 68 | 293 | 77 |
|  | Overall opportunities for education, culture, and the arts | Similar | 78\% | 83 | 293 | 71 |
|  | Residents' connection and engagement with their community | Similar | 71\% | 147 | 293 | 50 |
| In general, how many times do you: | Access the internet from your home using a computer, laptop, or tablet computer | Similar | 90\% | 188 | 217 | 13 |
|  | Access the internet from your cell phone | Similar | 89\% | 194 | 217 | 11 |
|  | Visit social media sites such as Facebook, Twitter, Nextdoor, etc. | Similar | 69\% | 207 | 216 | 4 |
|  | Use or check email | Similar | 96\% | 136 | 217 | 37 |
|  | Share your opinions online | Similar | 24\% | 172 | 217 | 21 |
|  | Shop online | Similar | 53\% | 132 | 216 | 39 |
|  | Please rate your overall health. | Similar | 73\% | 80 | 301 | 73 |
|  | What impact, if any, do you think the economy will have on your family | Lower | 13\% | 270 | 303 | 11 | income in the next 6 months? Do you think the impact will be:

## Custom benchmark tables

This table contains the comparisons of Pinellas County's results to those from other communities within the State of Florida. The first column shows the comparison of Pinellas County's rating to the benchmark. Pinellas County's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Pinellas County residents is statistically similar to or different than the benchmark. The second column is Pinellas County's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Pinellas County's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Pinellas County's result -- that is what percent of surveyed communities had a lower rating than Pinellas County.

|  |  |  | $\begin{aligned} & 0 \\ & \underset{y y}{\#} \\ & 0 \\ & 0 \\ & 0 . \end{aligned}$ |  |  | O <br> \# <br> U <br> U <br> Q |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Please rate each of the following aspects of quality of life in Pinellas County. | Pinellas County as a place to live | Similar | 89\% | 10 | 24 | 62 |
|  | Your neighborhood as a place to live | Similar | 88\% | 9 | 24 | 66 |
|  | Pinellas County as a place to raise children | Similar | 72\% | 17 | 24 | 33 |
|  | Pinellas County as a place to work | Similar | 72\% | 7 | 24 | 75 |
|  | Pinellas County as a place to visit | Higher | 90\% | 4 | 24 | 87 |
|  | Pinellas County as a place to retire | Similar | 73\% | 14 | 24 | 45 |
|  | The overall quality of life | Similar | 81\% | 15 | 25 | 44 |
|  | Sense of community | Similar | 61\% | 15 | 24 | 41 |
| Please rate each of the following characteristics as they relate to Pinellas County as a whole. | Overall economic health | Similar | 67\% | 11 | 24 | 58 |
|  | Overall quality of the transportation system | Similar | 53\% | 9 | 22 | 63 |
|  | Overall design or layout of residential and commercial areas | Similar | 60\% | 10 | 24 | 62 |
|  | Overall quality of the utility infrastructure | Similar | 60\% | 15 | 22 | 36 |
|  | Overall feeling of safety | Similar | 72\% | 17 | 24 | 33 |
|  | Overall quality of natural environment | Similar | 75\% | 14 | 24 | 45 |
|  | Overall quality of parks and recreation opportunities | Similar | 87\% | 6 | 22 | 77 |
|  | Overall health and wellness opportunities | Similar | 75\% | 8 | 24 | 70 |
|  | Overall opportunities for education, culture, and the arts | Higher | 72\% | 4 | 24 | 87 |


| they relate to Pinellas County as a whole. | Residents' connection and engagement with their community | Similar | 55\% | 10 | 22 | 59 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Please indicate how likely or unlikely you are to do each of the following. | Recommend living in Pinellas County to someone who asks | Similar | 84\% | 12 | 24 | 54 |
|  | Remain in Pinellas County for the next five years | Similar | 85\% | 11 | 24 | 58 |
| Please rate how safe or unsafe you feel: | In your neighborhood during the day | Similar | 94\% | 11 | 24 | 58 |
|  | In Pinellas County's downtown/commercial area during the day | Similar | 87\% | 15 | 24 | 41 |
|  | From property crime | Similar | 72\% | 18 | 22 | 22 |
|  | From violent crime | Similar | 77\% | 17 | 22 | 27 |
|  | From fire, flood, or other natural disaster | Similar | 58\% | 19 | 22 | 18 |
| Please rate the job you feel the Pinellas County community does at each of the following. | Making all residents feel welcome | Similar | 75\% | 8 | 22 | 68 |
|  | Attracting people from diverse backgrounds | Similar | 69\% | 6 | 22 | 77 |
|  | Valuing/respecting residents from diverse backgrounds | Similar | 69\% | 9 | 22 | 63 |
|  | Taking care of vulnerable residents | Similar | 53\% | 11 | 22 | 54 |
| Please rate each of the following in the Pinellas County community. | Overall quality of business and service establishments | Similar | 82\% | 7 | 24 | 75 |
|  | Variety of business and service establishments | Higher | 82\% | 3 | 22 | 90 |
|  | Vibrancy of downtown/commercial area | Higher | 79\% | 3 | 24 | 91 |
|  | Employment opportunities | Higher | 65\% | 2 | 24 | 95 |
|  | Shopping opportunities | Higher | 78\% | 3 | 23 | 91 |
|  | Cost of living | Similar | 30\% | 21 | 24 | 16 |
|  | Overall image or reputation | Similar | 77\% | 10 | 24 | 62 |
| Please also rate each of the following in the Pinellas County community. | Traffic flow on major streets | Similar | 32\% | 17 | 24 | 33 |
|  | Ease of public parking | Lower | 34\% | 21 | 23 | 13 |
|  | Ease of travel by car | Similar | 48\% | 18 | 24 | 29 |
|  | Ease of travel by public transportation | Similar | 26\% | 8 | 23 | 69 |
|  | Ease of travel by bicycle | Similar | 50\% | 14 | 24 | 45 |
|  | Ease of walking | Similar | 56\% | 15 | 24 | 41 |

Please also rate each of the following in the Pinellas County community.

| Well-planned residential growth | Similar | 37\% | 12 | 22 | 50 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Well-planned commercial growth | Similar | 41\% | 8 | 22 | 68 |
| Well-designed neighborhoods | Similar | 48\% | 10 | 22 | 59 |
| Preservation of the historical or cultural character of the community | Similar | 54\% | 13 | 22 | 45 |
| Public places where people want to spend time | Higher | 75\% | 6 | 24 | 79 |
| Variety of housing options | Similar | 41\% | 15 | 24 | 41 |
| Availability of affordable quality housing | Similar | 18\% | 22 | 25 | 16 |
| Overall quality of new development | Similar | 41\% | 16 | 23 | 34 |
| Overall appearance | Similar | 67\% | 17 | 24 | 33 |
| Cleanliness | Similar | 68\% | 19 | 24 | 25 |
| Water resources | Similar | 82\% | 11 | 22 | 54 |
| Air quality | Similar | 76\% | 20 | 24 | 20 |
| Availability of paths and walking trails | Similar | 77\% | 9 | 24 | 66 |
| Fitness opportunities | Similar | 82\% | 5 | 24 | 83 |
| Recreational opportunities | Higher | 83\% | 4 | 24 | 87 |
| Availability of affordable quality food | Similar | 56\% | 18 | 23 | 26 |
| Availability of affordable quality health care | Similar | 56\% | 14 | 24 | 45 |
| Availability of preventive health services | Similar | 62\% | 11 | 23 | 56 |
| Availability of affordable quality mental health care | Similar | 44\% | 9 | 22 | 63 |
| Opportunities to attend cultural/arts/music activities | Higher | 80\% | 2 | 25 | 96 |
| Community support for the arts | Higher | 73\% | 3 | 22 | 90 |
| Availability of affordable quality childcare/preschool | Similar | 44\% | 10 | 22 | 59 |
| K-12 education | Lower | 45\% | 21 | 23 | 13 |
| Adult educational opportunities | Similar | 56\% | 6 | 23 | 78 |
| Sense of civic/community pride | Similar | 60\% | 11 | 22 | 54 |


| Please also rate each of the following in the Pinellas | Neighborliness of residents | Similar | 57\% | 14 | 24 | 45 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| County community. | Opportunities to participate in social events and activities | Similar | 69\% | 8 | 24 | 70 |
|  | Opportunities to attend special events and festivals | Similar | 76\% | 5 | 24 | 83 |
|  | Opportunities to volunteer | Similar | 76\% | 4 | 24 | 87 |
|  | Opportunities to participate in community matters | Similar | 64\% | 9 | 24 | 66 |
|  | Openness and acceptance of the community toward people of diverse backgrounds | Similar | 60\% | 11 | 25 | 60 |
| Please indicate whether or not you have done each of the following in the last 12 months. | Contacted the $\{\mathrm{XYZ}\}$ of Pinellas County for help or information | Lower | 39\% | 22 | 24 | 12 |
|  | Contacted Pinellas County elected officials to express your opinion | Similar | 14\% | 18 | 24 | 29 |
|  | Attended a local public meeting | Similar | 20\% | 15 | 24 | 41 |
|  | Watched a local public meeting | Similar | 29\% | 11 | 22 | 54 |
|  | Volunteered your time to some group/activity | Similar | 34\% | 8 | 24 | 70 |
|  | Campaigned or advocated for a local issue, cause, or candidate | Similar | 20\% | 10 | 24 | 62 |
|  | Voted in your most recent local election | Similar | 74\% | 11 | 22 | 54 |
|  | Used public transportation instead of driving | Higher | 23\% | 2 | 24 | 95 |
|  | Carpooled with other adults or children instead of driving alone | Similar | 42\% | 8 | 24 | 70 |
|  | Walked or biked instead of driving | Similar | 64\% | 8 | 24 | 70 |
| Please rate the quality of each of the following services in Pinellas County. | Public information services | Similar | 72\% | 9 | 24 | 66 |
|  | Economic development | Similar | 61\% | 9 | 24 | 66 |
|  | Traffic enforcement | Similar | 53\% | 16 | 24 | 37 |
|  | Traffic signal timing | Similar | 37\% | 17 | 23 | 30 |
|  | Street repair | Similar | 44\% | 18 | 24 | 29 |
|  | Street cleaning | Similar | 62\% | 16 | 24 | 37 |
|  | Street lighting | Similar | 67\% | 8 | 24 | 70 |
|  | Sidewalk maintenance | Similar | 51\% | 16 | 24 | 37 |
|  | Bus or transit services | Similar | 48\% | 7 | 22 | 72 |


| Please rate the quality of each of the following | Land use, planning and zoning | Similar | 41\% | 10 | 24 | 62 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Code enforcement | Similar | 46\% | 9 | 24 | 66 |
|  | Affordable high-speed internet access | Similar | 54\% | 8 | 21 | 66 |
|  | Garbage collection | Similar | 80\% | 12 | 24 | 54 |
|  | Drinking water | Similar | 62\% | 12 | 22 | 50 |
|  | Sewer services | Similar | 76\% | 12 | 24 | 54 |
|  | Storm water management | Similar | 63\% | 15 | 23 | 39 |
|  | Power (electric and/or gas) utility | Similar | 67\% | 18 | 23 | 26 |
|  | Utility billing | Similar | 65\% | 15 | 24 | 41 |
|  | Police/Sheriff services | Similar | 73\% | 20 | 24 | 20 |
|  | Crime prevention | Similar | 64\% | 18 | 24 | 29 |
|  | Animal control | Similar | 62\% | 16 | 22 | 31 |
|  | Ambulance or emergency medical services | Similar | 88\% | 15 | 24 | 41 |
|  | Fire services | Similar | 89\% | 16 | 24 | 37 |
|  | Fire prevention and education | Similar | 76\% | 14 | 24 | 45 |
|  | Emergency preparedness | Similar | 78\% | 6 | 23 | 78 |
|  | Preservation of natural areas | Similar | 64\% | 10 | 24 | 62 |
|  | Pinellas County open space | Similar | 57\% | 15 | 23 | 39 |
|  | Recycling | Similar | 53\% | 17 | 23 | 30 |
|  | Yard waste pick-up | Similar | 61\% | 19 | 23 | 21 |
|  | \{XYZ $\}$ parks | Similar | 85\% | 7 | 24 | 75 |
|  | Recreation programs or classes | Similar | 79\% | 7 | 24 | 75 |
|  | Recreation centers or facilities | Similar | 80\% | 6 | 24 | 79 |
|  | Health services | Similar | 63\% | 12 | 22 | 50 |
|  | Public library services | Similar | 82\% | 14 | 23 | 43 |


| riease rate tne quanty ot each of the following services in Pinellas County. | Overall customer service by Pinellas County employees | Similar | 74\% | 17 | 24 | 33 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Please rate the following categories of Pinellas County Government performance. | The value of services for the taxes paid to Pinellas County | Similar | 53\% | 11 | 24 | 58 |
|  | The overall direction that Pinellas County is taking | Similar | 56\% | 13 | 24 | 50 |
|  | The job Pinellas County government does at welcoming resident involvement | Similar | 49\% | 12 | 24 | 54 |
|  | Overall confidence in Pinellas County government | Similar | 49\% | 11 | 24 | 58 |
|  | Generally acting in the best interest of the community | Similar | 52\% | 11 | 24 | 58 |
|  | Being honest | Similar | 49\% | 13 | 24 | 50 |
|  | Being open and transparent to the public | Similar | 47\% | 12 | 22 | 50 |
|  | Informing residents about issues facing the community | Similar | 48\% | 9 | 22 | 63 |
|  | Treating all residents fairly | Similar | 50\% | 14 | 24 | 45 |
|  | Treating residents with respect | Similar | 60\% | 12 | 21 | 47 |
| Overall, how would you rate the quality of the services provided by each of the following? | The Pinellas County Government | Similar | 64\% | 20 | 24 | 20 |
|  | The Federal Government | Similar | 34\% | 19 | 24 | 25 |
| Please rate how important, if at all, you think it is for the Pinellas County community to focus on each of the following in the coming two years. | Overall economic health | Similar | 88\% | 17 | 24 | 33 |
|  | Overall quality of the transportation system | Similar | 84\% | 4 | 22 | 86 |
|  | Overall design or layout of residential and commercial areas | Similar | 80\% | 20 | 24 | 20 |
|  | Overall quality of the utility infrastructure | Similar | 91\% | 11 | 22 | 54 |
|  | Overall feeling of safety | Similar | 91\% | 18 | 24 | 29 |
|  | Overall quality of natural environment | Similar | 89\% | 10 | 24 | 62 |
|  | Overall quality of parks and recreation opportunities | Similar | 83\% | 9 | 22 | 63 |
|  | Overall health and wellness opportunities | Similar | 81\% | 12 | 24 | 54 |
|  | Overall opportunities for education, culture, and the arts | Similar | 78\% | 7 | 24 | 75 |
|  | Residents' connection and engagement with their community | Similar | 71\% | 20 | 24 | 20 |
| In general, how many times do you: | Access the internet from your home | Similar | 90\% | 18 | 21 | 19 |
|  | Access the internet from your cell phone | Similar | 89\% | 20 | 21 | 9 |

In general, how many times
do you:

| Visit social media sites | Similar | 69\% | 20 | 21 |
| :---: | :---: | :---: | :---: | :---: |
| Use or check email | Similar | 96\% | 14 | 21 |
| Share your opinions online | Similar | 24\% | 20 | 21 |
| Shop online | Similar | 53\% | 15 | 20 |
| Please rate your overall health. | Similar | 73\% | 8 | 24 |
| What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | Lower | 13\% | 21 | 24 |

## Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to $100 \%$; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.


| Please rate each of the following aspects of quality of life in Pinellas County. | Pinellas County as a place to visit | Poor | $0 \%$ $\mathrm{~N}=2$ |
| :---: | :---: | :---: | :---: |
|  | Pinellas County as a place to retire | Excellent | $\begin{array}{r} 41 \% \\ \mathrm{~N}=195 \end{array}$ |
|  |  | Good | $\begin{array}{r} 33 \% \\ \mathrm{~N}=158 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 21 \% \\ \mathrm{~N}=101 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 6 \% \\ \mathrm{~N}=27 \end{array}$ |
|  | The overall quality of life in Pinellas County | Excellent | $\begin{array}{r} 32 \% \\ \mathrm{~N}=174 \end{array}$ |
|  |  | Good | $\begin{array}{r} 49 \% \\ \mathrm{~N}=269 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 17 \% \\ \mathrm{~N}=91 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 3 \% \\ \mathrm{~N}=15 \end{array}$ |
|  | Sense of community | Excellent | $\begin{array}{r} 21 \% \\ \mathrm{~N}=113 \end{array}$ |
|  |  | Good | $\begin{array}{r} 40 \% \\ \mathrm{~N}=211 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 26 \% \\ \mathrm{~N}=140 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 13 \% \\ \mathrm{~N}=67 \end{array}$ |
| Please rate each of the following characteristics as they relate to Pinellas County as a whole. | Overall economic health of Pinellas County | Excellent | $\begin{array}{r} 16 \% \\ \mathrm{~N}=80 \end{array}$ |
|  |  | Good | $\begin{array}{r} 52 \% \\ \mathrm{~N}=269 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 28 \% \\ \mathrm{~N}=146 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 4 \% \\ \mathrm{~N}=21 \end{array}$ |
|  | Overall quality of the transportation system (auto, bicycle, foot, bus) in Pinellas County | Excellent | $\begin{array}{r} 15 \% \\ \mathrm{~N}=78 \end{array}$ |
|  |  | Good | $\begin{array}{r} 38 \% \\ \mathrm{~N}=195 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 27 \% \\ \mathrm{~N}=140 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 20 \% \\ \mathrm{~N}=102 \end{array}$ |
|  | Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) | Excellent | $\begin{array}{r} 15 \% \\ \mathrm{~N}=79 \end{array}$ |

Please rate each of the following characteristics as they relate to Pinellas County as a whole.

Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)

Good | 45\% |
| ---: |
| Fair $=237$ |
| Poor |

Overall quality of the utility infrastructure in Pinellas County (water, sewer, storm water, electric/gas, broadband)

| Excellent | $14 \%$ <br> $\mathrm{~N}=74$ |
| :--- | :--- |
| Good | $46 \%$ <br> $\mathrm{~N}=249$ |
| Fair | $28 \%$ <br> $\mathrm{~N}=150$ |
| Poor |  |
| Excellent |  |

Overall quality of natural environment in Pinellas Excellent $\quad$| $24 \%$ |
| ---: |
| $\mathrm{~N}=127$ | County

|  | Good | $\begin{array}{r} 52 \% \\ \mathrm{~N}=278 \end{array}$ |
| :---: | :---: | :---: |
|  | Fair | $\begin{array}{r} 17 \% \\ \mathrm{~N}=92 \end{array}$ |
|  | Poor | $\begin{array}{r} 8 \% \\ \mathrm{~N}=42 \end{array}$ |
| Overall quality of parks and recreation opportunities | Excellent | $\begin{array}{r} 42 \% \\ \mathrm{~N}=229 \end{array}$ |
|  | Good | $\begin{array}{r} 44 \% \\ \mathrm{~N}=237 \end{array}$ |
|  | Fair | $\begin{array}{r} 10 \% \\ \mathrm{~N}=56 \end{array}$ |
|  | Poor | $\begin{array}{r} 3 \% \\ \mathrm{~N}=17 \end{array}$ |
| Overall health and wellness opportunities in Pinellas County | Excellent | $\begin{array}{r} 27 \% \\ \mathrm{~N}=139 \end{array}$ |
|  | Good | $\begin{array}{r} 48 \% \\ \mathrm{~N}=250 \end{array}$ |
|  | Fair | $\begin{array}{r} 20 \% \\ \mathrm{~N}=106 \end{array}$ |


| Please rate each of the following characteristics as they relate to | Overall health and wellness opportunities in Pinellas County | Poor | $\begin{array}{r} 5 \% \\ \mathrm{~N}=26 \end{array}$ |
| :---: | :---: | :---: | :---: |
|  | Overall opportunities for education, culture, and the arts | Excellent | $\begin{array}{r} 33 \% \\ \mathrm{~N}=172 \end{array}$ |
|  |  | Good | $\begin{array}{r} 39 \% \\ \mathrm{~N}=204 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 22 \% \\ \mathrm{~N}=115 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 6 \% \\ \mathrm{~N}=32 \end{array}$ |
|  | Residents' connection and engagement with their community | Excellent | $\begin{array}{r} 14 \% \\ \mathrm{~N}=71 \end{array}$ |
|  |  | Good | $\begin{array}{r} 41 \% \\ \mathrm{~N}=208 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 34 \% \\ \mathrm{~N}=172 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 11 \% \\ \mathrm{~N}=55 \end{array}$ |
| Please indicate how likely or unlikely you are to do each of the following. | Recommend living in Pinellas County to someone who asks | Very likely | $\begin{array}{r} 48 \% \\ \mathrm{~N}=260 \end{array}$ |
|  |  | Somewhat likely | $\begin{array}{r} 36 \% \\ \mathrm{~N}=198 \end{array}$ |
|  |  | Somewhat unlikely | $\begin{array}{r} 9 \% \\ \mathrm{~N}=47 \end{array}$ |
|  |  | Very unlikely | $\begin{array}{r} 7 \% \\ \mathrm{~N}=40 \end{array}$ |
|  | Remain in Pinellas County for the next five years | Very likely | $\begin{array}{r} 59 \% \\ \mathrm{~N}=314 \end{array}$ |
|  |  | Somewhat likely | $\begin{array}{r} 26 \% \\ \mathrm{~N}=142 \end{array}$ |
|  |  | Somewhat unlikely | $\begin{array}{r} 7 \% \\ \mathrm{~N}=38 \end{array}$ |
|  |  | Very unlikely | $\begin{array}{r} 8 \% \\ \mathrm{~N}=43 \end{array}$ |
| Please rate how safe or unsafe you feel: | In your neighborhood during the day | Very safe | $\begin{array}{r} 73 \% \\ N=399 \end{array}$ |
|  |  | Somewhat safe | $\begin{array}{r} 21 \% \\ \mathrm{~N}=118 \end{array}$ |
|  |  | Neither safe nor unsafe | $\begin{array}{r} 4 \% \\ \mathrm{~N}=22 \end{array}$ |
|  |  | Somewhat unsafe | $\begin{array}{r} 2 \% \\ \mathrm{~N}=9 \end{array}$ |
|  |  | Very unsafe | $0 \%$ $\mathrm{~N}=2$ |


| Please rate how safe or unsafe you <br> feel: <br> In Pinellas County's downtown/commercial areas <br> during the day | Very safe |  |
| :--- | :--- | :--- |


| Please rate the job you feel the <br> Pinellas County community does at <br> each of the following. | Making all residents feel welcome |  | Fair |
| :--- | :--- | :--- | :--- |
|  |  | Poor |  |
|  |  | Attracting people from diverse backgrounds | Excellent |



Please also rate each of the following Traffic flow on major streets in the Pinellas County community.

| Traffic flow on major streets |  |  |
| :---: | :---: | :---: |
|  | Fair | $\mathrm{N}=205$ |
|  | Poor | $\begin{array}{r} 29 \% \\ \mathrm{~N}=154 \end{array}$ |
| Ease of public parking | Excellent | $8 \%$ $\mathrm{~N}=40$ |
|  | Good | $\begin{array}{r} 26 \% \\ \mathrm{~N}=138 \end{array}$ |
|  | Fair | $\begin{array}{r} 42 \% \\ \mathrm{~N}=218 \end{array}$ |
|  | Poor | $\begin{array}{r} 24 \% \\ \mathrm{~N}=128 \end{array}$ |
| Ease of travel by car in Pinellas County | Excellent | $9 \%$ $\mathrm{~N}=47$ |
|  | Good | $\begin{array}{r} 39 \% \\ \mathrm{~N}=204 \end{array}$ |
|  | Fair | $\begin{array}{r} 36 \% \\ \mathrm{~N}=190 \end{array}$ |
|  | Poor | $\begin{array}{r} 16 \% \\ \mathrm{~N}=85 \end{array}$ |
| Ease of travel by public transportation in Pinellas County | Excellent | $7 \%$ $N=25$ |
|  | Good | $\begin{array}{r} 19 \% \\ \mathrm{~N}=65 \end{array}$ |
|  | Fair | $\begin{array}{r} 33 \% \\ \mathrm{~N}=110 \end{array}$ |
|  | Poor | $\begin{array}{r} 41 \% \\ \mathrm{~N}=139 \end{array}$ |
| Ease of travel by bicycle in Pinellas County | Excellent | $\begin{array}{r} 11 \% \\ \mathrm{~N}=47 \end{array}$ |
|  | Good | $\begin{array}{r} 38 \% \\ \mathrm{~N}=156 \end{array}$ |
|  | Fair | $\begin{array}{r} 26 \% \\ \mathrm{~N}=107 \end{array}$ |
|  | Poor | $\begin{array}{r} 25 \% \\ \mathrm{~N}=102 \end{array}$ |
| Ease of walking in Pinellas County | Excellent | $\begin{array}{r} 15 \% \\ \mathrm{~N}=75 \end{array}$ |
|  | Good | $\begin{array}{r} 41 \% \\ \mathrm{~N}=202 \end{array}$ |
|  | Fair | $\begin{array}{r} 29 \% \\ \mathrm{~N}=144 \end{array}$ |
|  | Poor | $\begin{array}{r} 15 \% \\ \mathrm{~N}=75 \end{array}$ |

Please also rate each of the following in the Pinellas County community.

| Well-planned residential growth | Excellent | $8 \%$ $N=38$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 29 \% \\ \mathrm{~N}=128 \end{array}$ |
|  | Fair | $\begin{array}{r} 37 \% \\ \mathrm{~N}=164 \end{array}$ |
|  | Poor | $\begin{array}{r} 26 \% \\ \mathrm{~N}=116 \end{array}$ |
| Well-planned commercial growth | Excellent | $9 \%$ $N=38$ |
|  | Good | $\begin{array}{r} 32 \% \\ \mathrm{~N}=141 \end{array}$ |
|  | Fair | $\begin{array}{r} 36 \% \\ \mathrm{~N}=161 \end{array}$ |
|  | Poor | $\begin{array}{r} 23 \% \\ \mathrm{~N}=105 \end{array}$ |
| Well-designed neighborhoods | Excellent | $\begin{array}{r} 12 \% \\ \mathrm{~N}=56 \end{array}$ |
|  | Good | $\begin{array}{r} 36 \% \\ \mathrm{~N}=177 \end{array}$ |
|  | Fair | $\begin{array}{r} 39 \% \\ \mathrm{~N}=188 \end{array}$ |
|  | Poor | $14 \%$ $N=66$ |
| Preservation of the historical or cultural character of the community | Excellent | $14 \%$ $\mathrm{~N}=66$ |
|  | Good | $\begin{array}{r} 40 \% \\ \mathrm{~N}=191 \end{array}$ |
|  | Fair | $\begin{array}{r} 30 \% \\ \mathrm{~N}=143 \end{array}$ |
|  | Poor | $\begin{array}{r} 17 \% \\ \mathrm{~N}=80 \end{array}$ |
| Public places where people want to spend time | Excellent | $\begin{array}{r} 29 \% \\ \mathrm{~N}=150 \end{array}$ |
|  | Good | $\begin{array}{r} 46 \% \\ \mathrm{~N}=238 \end{array}$ |
|  | Fair | $\begin{array}{r} 19 \% \\ \mathrm{~N}=100 \end{array}$ |
|  | Poor | $\begin{array}{r} 6 \% \\ \mathrm{~N}=31 \end{array}$ |
| Variety of housing options | Excellent | $\begin{array}{r} 13 \% \\ \mathrm{~N}=61 \end{array}$ |
|  | Good | $\begin{array}{r} 28 \% \\ \mathrm{~N}=133 \end{array}$ |

Please also rate each of the following Variety of housing options in the Pinellas County community.

| Variety of housing options | Fair |  |
| :---: | :---: | :---: |
|  |  | $\begin{array}{r} 33 \% \\ \mathrm{~N}=160 \end{array}$ |
|  | Poor | $\begin{array}{r} 26 \% \\ \mathrm{~N}=126 \end{array}$ |
| Availability of affordable quality housing | Excellent | $\begin{array}{r} 3 \% \\ \mathrm{~N}=15 \end{array}$ |
|  | Good | $\begin{array}{r} 15 \% \\ \mathrm{~N}=68 \end{array}$ |
|  | Fair | $\begin{array}{r} 29 \% \\ \mathrm{~N}=134 \end{array}$ |
|  | Poor | $\begin{array}{r} 53 \% \\ \mathrm{~N}=248 \end{array}$ |
| Overall quality of new development in Pinellas County | Excellent | $\begin{array}{r} 8 \% \\ \mathrm{~N}=35 \end{array}$ |
|  | Good | $\begin{array}{r} 32 \% \\ \mathrm{~N}=143 \end{array}$ |
|  | Fair | $\begin{array}{r} 43 \% \\ \mathrm{~N}=188 \end{array}$ |
|  | Poor | $\begin{array}{r} 17 \% \\ \mathrm{~N}=75 \end{array}$ |
| Overall appearance of Pinellas County | Excellent | $\begin{array}{r} 15 \% \\ \mathrm{~N}=81 \end{array}$ |
|  | Good | $\begin{array}{r} 51 \% \\ \mathrm{~N}=271 \end{array}$ |
|  | Fair | $\begin{array}{r} 27 \% \\ \mathrm{~N}=141 \end{array}$ |
|  | Poor | $\begin{array}{r} 7 \% \\ \mathrm{~N}=36 \end{array}$ |
| Cleanliness of Pinellas County | Excellent | $\begin{array}{r} 16 \% \\ \mathrm{~N}=86 \end{array}$ |
|  | Good | $\begin{array}{r} 51 \% \\ \mathrm{~N}=271 \end{array}$ |
|  | Fair | $\begin{array}{r} 25 \% \\ \mathrm{~N}=132 \end{array}$ |
|  | Poor | $\begin{array}{r} 7 \% \\ \mathrm{~N}=38 \end{array}$ |
| Water resources (beaches, lakes, ponds, riverways, etc.) | Excellent | $\begin{array}{r} 38 \% \\ \mathrm{~N}=200 \end{array}$ |
|  | Good | $\begin{array}{r} 44 \% \\ \mathrm{~N}=228 \end{array}$ |
|  | Fair | $\begin{array}{r} 10 \% \\ \mathrm{~N}=54 \end{array}$ |
|  | Poor | $\begin{array}{r} 8 \% \\ \mathrm{~N}=42 \end{array}$ |


| Please also rate each of the following in the Pinellas County community. | Air quality | Excellent | $\begin{array}{r} 26 \% \\ \mathrm{~N}=137 \end{array}$ |
| :---: | :---: | :---: | :---: |
|  |  | Good | $\begin{array}{r} 49 \% \\ \mathrm{~N}=257 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 19 \% \\ \mathrm{~N}=100 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 5 \% \\ \mathrm{~N}=28 \end{array}$ |
|  | Availability of paths and walking trails | Excellent | $\begin{array}{r} 32 \% \\ \mathrm{~N}=164 \end{array}$ |
|  |  | Good | $\begin{array}{r} 44 \% \\ \mathrm{~N}=223 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 20 \% \\ \mathrm{~N}=102 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 4 \% \\ \mathrm{~N}=18 \end{array}$ |
|  | Fitness opportunities (including exercise classes and paths or trails, etc.) | Excellent | $\begin{array}{r} 35 \% \\ \mathrm{~N}=174 \end{array}$ |
|  |  | Good | $\begin{array}{r} 46 \% \\ \mathrm{~N}=227 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 15 \% \\ \mathrm{~N}=72 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 4 \% \\ \mathrm{~N}=20 \end{array}$ |
|  | Recreational opportunities | Excellent | $\begin{array}{r} 37 \% \\ \mathrm{~N}=188 \end{array}$ |
|  |  | Good | $\begin{array}{r} 46 \% \\ \mathrm{~N}=230 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 15 \% \\ \mathrm{~N}=75 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 2 \% \\ \mathrm{~N}=12 \end{array}$ |
|  | Availability of affordable quality food | Excellent | $\begin{array}{r} 17 \% \\ \mathrm{~N}=90 \end{array}$ |
|  |  | Good | $\begin{array}{r} 39 \% \\ \mathrm{~N}=201 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 32 \% \\ \mathrm{~N}=166 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 12 \% \\ \mathrm{~N}=62 \end{array}$ |
|  | Availability of affordable quality health care | Excellent | $\begin{array}{r} 16 \% \\ \mathrm{~N}=77 \end{array}$ |
|  |  | Good | $\begin{array}{r} 40 \% \\ \mathrm{~N}=192 \end{array}$ |

Please also rate each of the following Availability of affordable quality health care in the Pinellas County community.

| Availability of affordable quality health care |  |  |
| :---: | :---: | :---: |
|  | Fair | $\mathrm{N}=134$ |
|  | Poor | $\begin{array}{r} 17 \% \\ \mathrm{~N}=80 \end{array}$ |
| Availability of preventive health services | Excellent | $\begin{array}{r} 19 \% \\ \mathrm{~N}=88 \end{array}$ |
|  | Good | $\begin{array}{r} 43 \% \\ \mathrm{~N}=203 \end{array}$ |
|  | Fair | $\begin{array}{r} 24 \% \\ \mathrm{~N}=112 \end{array}$ |
|  | Poor | $\begin{array}{r} 14 \% \\ \mathrm{~N}=64 \end{array}$ |
| Availability of affordable quality mental health care | Excellent | $\begin{array}{r} 14 \% \\ \mathrm{~N}=45 \end{array}$ |
|  | Good | $\begin{array}{r} 30 \% \\ \mathrm{~N}=100 \end{array}$ |
|  | Fair | $\begin{array}{r} 25 \% \\ \mathrm{~N}=84 \end{array}$ |
|  | Poor | $\begin{array}{r} 31 \% \\ \mathrm{~N}=102 \end{array}$ |
| Opportunities to attend cultural/arts/music activities | Excellent | $\begin{array}{r} 35 \% \\ \mathrm{~N}=177 \end{array}$ |
|  | Good | $\begin{array}{r} 45 \% \\ \mathrm{~N}=227 \end{array}$ |
|  | Fair | $\begin{array}{r} 14 \% \\ \mathrm{~N}=73 \end{array}$ |
|  | Poor | $\begin{array}{r} 6 \% \\ \mathrm{~N}=29 \end{array}$ |
| Community support for the arts | Excellent | $\begin{array}{r} 35 \% \\ \mathrm{~N}=161 \end{array}$ |
|  | Good | $\begin{array}{r} 38 \% \\ \mathrm{~N}=172 \end{array}$ |
|  | Fair | $\begin{array}{r} 21 \% \\ \mathrm{~N}=98 \end{array}$ |
|  | Poor | $\begin{array}{r} 6 \% \\ \mathrm{~N}=27 \end{array}$ |
| Availability of affordable quality childcare/preschool | Excellent | $\begin{array}{r} 12 \% \\ \mathrm{~N}=31 \end{array}$ |
|  | Good | $\begin{array}{r} 32 \% \\ \mathrm{~N}=83 \end{array}$ |
|  | Fair | $\begin{array}{r} 27 \% \\ \mathrm{~N}=70 \end{array}$ |
|  | Poor | $\begin{array}{r} 30 \% \\ \mathrm{~N}=78 \end{array}$ |

## Please also rate each of the following

 in the Pinellas County community.| K-12 education | Excellent | $10 \%$ $\mathrm{~N}=32$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 36 \% \\ \mathrm{~N}=117 \end{array}$ |
|  | Fair | $\begin{array}{r} 32 \% \\ \mathrm{~N}=105 \end{array}$ |
|  | Poor | $\begin{array}{r} 22 \% \\ \mathrm{~N}=72 \end{array}$ |
| Adult educational opportunities | Excellent | $\begin{array}{r} 13 \% \\ \mathrm{~N}=44 \end{array}$ |
|  | Good | $\begin{array}{r} 43 \% \\ \mathrm{~N}=146 \end{array}$ |
|  | Fair | $\begin{array}{r} 36 \% \\ \mathrm{~N}=121 \end{array}$ |
|  | Poor | $8 \%$ $N=28$ |
| Sense of civic/community pride | Excellent | $\begin{array}{r} 12 \% \\ \mathrm{~N}=55 \end{array}$ |
|  | Good | $\begin{array}{r} 47 \% \\ \mathrm{~N}=217 \end{array}$ |
|  | Fair | $\begin{array}{r} 28 \% \\ \mathrm{~N}=126 \end{array}$ |
|  | Poor | $\begin{array}{r} 13 \% \\ \mathrm{~N}=60 \end{array}$ |
| Neighborliness of residents in Pinellas County | Excellent | $\begin{array}{r} 13 \% \\ \mathrm{~N}=67 \end{array}$ |
|  | Good | $\begin{array}{r} 430 \\ \mathrm{~N}=217 \end{array}$ |
|  | Fair | $\begin{array}{r} 36 \% \\ \mathrm{~N}=179 \end{array}$ |
|  | Poor | N $\begin{array}{r}7 \% \\ \\ =37\end{array}$ |
| Opportunities to participate in social events and activities | Excellent | $\begin{array}{r} 25 \% \\ \mathrm{~N}=122 \end{array}$ |
|  | Good | $\begin{array}{r} 44 \% \\ \mathrm{~N}=219 \end{array}$ |
|  | Fair | $\begin{array}{r} 27 \% \\ \mathrm{~N}=132 \end{array}$ |
|  | Poor | $\begin{array}{r} 4 \% \\ \mathrm{~N}=21 \end{array}$ |
| Opportunities to attend special events and festivals | Excellent | $\begin{array}{r} 33 \% \\ \mathrm{~N}=168 \end{array}$ |
|  | Good | $\begin{array}{r} 43 \% \\ \mathrm{~N}=218 \end{array}$ |


| Please also rate each of the following in the Pinellas County community. | Opportunities to attend special events and festivals | Fair | $\begin{array}{r} 18 \% \\ \mathrm{~N}=91 \end{array}$ |
| :---: | :---: | :---: | :---: |
|  |  | Poor | $\begin{array}{r} 6 \% \\ \mathrm{~N}=30 \end{array}$ |
|  | Opportunities to volunteer | Excellent | $\begin{array}{r} 30 \% \\ \mathrm{~N}=127 \end{array}$ |
|  |  | Good | $\begin{array}{r} 47 \% \\ \mathrm{~N}=200 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 20 \% \\ \mathrm{~N}=86 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 3 \% \\ \mathrm{~N}=13 \end{array}$ |
|  | Opportunities to participate in community matters | Excellent | $\begin{array}{r} 20 \% \\ \mathrm{~N}=80 \end{array}$ |
|  |  | Good | $\begin{array}{r} 44 \% \\ \mathrm{~N}=175 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 33 \% \\ \mathrm{~N}=131 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 4 \% \\ \mathrm{~N}=15 \end{array}$ |
|  | Openness and acceptance of the community toward people of diverse backgrounds | Excellent | $\begin{array}{r} 21 \% \\ \mathrm{~N}=93 \end{array}$ |
|  |  | Good | $\begin{array}{r} 39 \% \\ \mathrm{~N}=173 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 26 \% \\ \mathrm{~N}=116 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 13 \% \\ \mathrm{~N}=58 \end{array}$ |
| Please indicate whether or not you have done each of the following in the last 12 months. | Contacted Pinellas County Government (in-person, phone, email, or web) for help or information | No Yes | $\begin{array}{r} 60 \% \\ \mathrm{~N}=320 \\ \\ 40 \% \\ \mathrm{~N}=213 \end{array}$ |
|  | Contacted Pinellas County elected officials (in-person, phone, email, or web) to express your opinion | No <br> Yes | $\begin{array}{r} 86 \% \\ N=460 \\ \\ 14 \% \\ N=73 \end{array}$ |
|  | Attended a local public meeting (of local elected officials like City Council or County <br> Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) | No <br> Yes | $\begin{array}{r} 80 \% \\ \mathrm{~N}=424 \\ \\ 20 \% \\ \mathrm{~N}=106 \end{array}$ |
|  | Watched (online or on television) a local public meeting | No | $\begin{array}{r} 71 \% \\ \mathrm{~N}=379 \end{array}$ |
|  |  | Yes | $\begin{array}{r} 29 \% \\ \mathrm{~N}=155 \end{array}$ |


| Please indicate whether or not you have done each of the following in the last 12 months. | Volunteered your time to some group/activity in Pinellas County | No | $\begin{array}{r} 66 \% \\ \mathrm{~N}=354 \end{array}$ |
| :---: | :---: | :---: | :---: |
|  |  | Yes | $\begin{array}{r} 34 \% \\ \mathrm{~N}=182 \end{array}$ |
|  | Campaigned or advocated for a local issue, cause, or candidate | No | $\begin{array}{r} 80 \% \\ \mathrm{~N}=424 \end{array}$ |
|  |  | Yes | $\begin{array}{r} 20 \% \\ \mathrm{~N}=108 \end{array}$ |
|  | Voted in your most recent local election | No | $\begin{array}{r} 26 \% \\ \mathrm{~N}=140 \end{array}$ |
|  |  | Yes | $\begin{array}{r} 74 \% \\ =393 \end{array}$ |
|  | Used bus, rail, subway, or other public transportation instead of driving | No | $\begin{array}{r} 76 \% \\ \mathrm{~N}=409 \end{array}$ |
|  |  | Yes | $\begin{array}{r} 24 \% \\ \mathrm{~N}=126 \end{array}$ |
|  | Carpooled with other adults or children instead of driving alone | No | $\begin{array}{r} 58 \% \\ \mathrm{~N}=308 \end{array}$ |
|  |  | Yes | $\begin{array}{r} 42 \% \\ \mathrm{~N}=223 \end{array}$ |
|  | Walked or biked instead of driving | No | $\begin{array}{r} 36 \% \\ \mathrm{~N}=194 \end{array}$ |
|  |  | Yes | $\begin{array}{r} 64 \% \\ \mathrm{~N}=341 \end{array}$ |
| Please rate the quality of each of the following services in Pinellas County. | Public information services | Excellent | $\begin{array}{r} 18 \% \\ \mathrm{~N}=77 \end{array}$ |
|  |  | Good | $\begin{array}{r} 54 \% \\ \mathrm{~N}=236 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 23 \% \\ \mathrm{~N}=99 \end{array}$ |
|  |  | Poor | $6 \%$ $N=27$ |
|  | Economic development | Excellent | $\begin{array}{r} 11 \% \\ \mathrm{~N}=44 \end{array}$ |
|  |  | Good | $\begin{array}{r} 50 \% \\ \mathrm{~N}=204 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 30 \% \\ \mathrm{~N}=124 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 9 \% \\ \mathrm{~N}=35 \end{array}$ |
|  | Traffic enforcement | Excellent | $\begin{array}{r} 10 \% \\ \mathrm{~N}=49 \end{array}$ |
|  |  | Good | $\begin{array}{r} 43 \% \\ \mathrm{~N}=204 \end{array}$ |

Please rate the quality of each of the Traffic enforcement following services in Pinellas County.

Traffic enforcement

|  | Poor | $\begin{array}{r} 16 \% \\ \mathrm{~N}=78 \end{array}$ |
| :---: | :---: | :---: |
| Traffic signal timing | Excellent | $9 \%$ $\mathrm{~N}=44$ |
|  | Good | $\begin{array}{r} 29 \% \\ \mathrm{~N}=146 \end{array}$ |
|  | Fair | $\begin{array}{r} 39 \% \\ \mathrm{~N}=199 \end{array}$ |
|  | Poor | $\begin{array}{r} 23 \% \\ \mathrm{~N}=119 \end{array}$ |
| Street repair | Excellent | $8 \%$ $\mathrm{~N}=43$ |
|  | Good | $\begin{array}{r} 36 \% \\ \mathrm{~N}=185 \end{array}$ |
|  | Fair | $\begin{array}{r} 36 \% \\ \mathrm{~N}=186 \end{array}$ |
|  | Poor | $\begin{array}{r} 20 \% \\ \mathrm{~N}=101 \end{array}$ |
| Street cleaning | Excellent | $13 \%$ $\mathrm{~N}=66$ |
|  | Good | $\begin{array}{r} 49 \% \\ \mathrm{~N}=246 \end{array}$ |
|  | Fair | $\begin{array}{r} 29 \% \\ \mathrm{~N}=144 \end{array}$ |
|  | Poor | $\begin{array}{r} 10 \% \\ N=49 \end{array}$ |
| Street lighting | Excellent | $\begin{array}{r} 16 \% \\ \mathrm{~N}=85 \end{array}$ |
|  | Good | $\begin{array}{r} 50 \% \\ \mathrm{~N}=263 \end{array}$ |
|  | Fair | $\begin{array}{r} 26 \% \\ \mathrm{~N}=135 \end{array}$ |
|  | Poor | $8 \%$ $\mathrm{~N}=39$ |
| Sidewalk maintenance | Excellent | $9 \%$ $\mathrm{~N}=44$ |
|  | Good | $\begin{array}{r} 43 \% \\ \mathrm{~N}=214 \end{array}$ |
|  | Fair | $\begin{array}{r} 35 \% \\ \mathrm{~N}=177 \end{array}$ |
|  | Poor | $\begin{array}{r} 13 \% \\ \mathrm{~N}=68 \end{array}$ |

Please rate the quality of each of the following services in Pinellas County.
Bus or transit service

Excellent

Drinking water following services in Pinellas County.

| Poor |  |
| :--- | :--- |
| Sewer services | Excellent |
|  | Good |
|  | Fair |
|  | Poor |


| Storm water management (storm drainage, dams, Excellent |
| :--- |
| levees, etc.) |
| Good |
| Fair |
|  |


|  |  |  |
| :---: | :---: | :---: |
| Power (electric and/or gas) utility | Excellent | $\begin{array}{r} 20 \% \\ \mathrm{~N}=101 \end{array}$ |
|  | Good | $\begin{array}{r} 47 \% \\ \mathrm{~N}=241 \end{array}$ |
|  | Fair | $\begin{array}{r} 25 \% \\ \mathrm{~N}=128 \end{array}$ |
|  | Poor | $9 \%$ $\mathrm{~N}=44$ |
| Utility billing | Excellent | $\begin{array}{r} 17 \% \\ \mathrm{~N}=85 \end{array}$ |
|  | Good | $\begin{array}{r} 48 \% \\ \mathrm{~N}=239 \end{array}$ |
|  | Fair | $\begin{array}{r} 25 \% \\ \mathrm{~N}=123 \end{array}$ |
|  | Poor | $\begin{array}{r} 10 \% \\ \mathrm{~N}=50 \end{array}$ |
| Police/Sheriff services | Excellent | $\begin{array}{r} 28 \% \\ \mathrm{~N}=132 \end{array}$ |
|  | Good | $\begin{array}{r} 45 \% \\ \mathrm{~N}=213 \end{array}$ |
|  | Fair | $\begin{array}{r} 20 \% \\ \mathrm{~N}=95 \end{array}$ |
|  | Poor | $\begin{array}{r} 6 \% \\ \mathrm{~N}=29 \end{array}$ |


| Please rate the quality of each of the following services in Pinellas County. | Crime prevention | Excellent | $\begin{array}{r} 18 \% \\ \mathrm{~N}=86 \end{array}$ |
| :---: | :---: | :---: | :---: |
|  |  | Good | $\begin{array}{r} 45 \% \\ \mathrm{~N}=214 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 29 \% \\ \mathrm{~N}=138 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 7 \% \\ \mathrm{~N}=35 \end{array}$ |
|  | Animal control | Excellent | $\begin{array}{r} 15 \% \\ \mathrm{~N}=56 \end{array}$ |
|  |  | Good | $\begin{array}{r} 47 \% \\ \mathrm{~N}=179 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 27 \% \\ \mathrm{~N}=103 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 11 \% \\ \mathrm{~N}=40 \end{array}$ |
|  | Ambulance or emergency medical services | Excellent | $\begin{array}{r} 38 \% \\ \mathrm{~N}=163 \end{array}$ |
|  |  | Good | $\begin{array}{r} 49 \% \\ \mathrm{~N}=211 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 11 \% \\ \mathrm{~N}=48 \end{array}$ |
|  |  | Poor | $1 \%$ $\mathrm{~N}=5$ |
|  | Fire services | Excellent | $\begin{array}{r} 44 \% \\ \mathrm{~N}=180 \end{array}$ |
|  |  | Good | $\begin{array}{r} 45 \% \\ \mathrm{~N}=184 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 11 \% \\ \mathrm{~N}=44 \end{array}$ |
|  |  | Poor | $0 \%$ $\mathrm{~N}=2$ |
|  | Fire prevention and education | Excellent | $\begin{array}{r} 29 \% \\ \mathrm{~N}=92 \end{array}$ |
|  |  | Good | $\begin{array}{r} 47 \% \\ \mathrm{~N}=152 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 21 \% \\ \mathrm{~N}=67 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 3 \% \\ \mathrm{~N}=10 \end{array}$ |
|  | Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | Excellent | $\begin{array}{r} 31 \% \\ \mathrm{~N}=144 \\ 47 \% \end{array}$ |
|  |  | Good | $\mathrm{N}=217$ |

Please rate the quality of each of the following services in Pinellas County.

Emergency preparedness (services that prepare $\begin{array}{ll}\begin{array}{l}\text { the community for natural disasters or other } \\ \text { emergency situations) }\end{array} & \text { Fair } \\ \text { Poor }\end{array}$

| Preservation of natural areas (open space, farmlands, and greenbelts) | Excellent | $\begin{array}{r} 18 \% \\ \mathrm{~N}=80 \end{array}$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 47 \% \\ \mathrm{~N}=212 \end{array}$ |
|  | Fair | $\begin{array}{r} 24 \% \\ \mathrm{~N}=109 \end{array}$ |
|  | Poor | $\begin{array}{r} 12 \% \\ \mathrm{~N}=55 \end{array}$ |
| Pinellas County open space | Excellent | $\begin{array}{r} 18 \% \\ \mathrm{~N}=79 \end{array}$ |
|  | Good | $\begin{array}{r} 39 \% \\ \mathrm{~N}=169 \end{array}$ |
|  | Fair | $\begin{array}{r} 25 \% \\ \mathrm{~N}=110 \end{array}$ |
|  | Poor | $\begin{array}{r} 18 \% \\ \mathrm{~N}=80 \end{array}$ |


| Recycling | Excellent | $17 \%$ $\mathrm{~N}=85$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 36 \% \\ \mathrm{~N}=180 \end{array}$ |
|  | Fair | $\begin{array}{r} 24 \% \\ \mathrm{~N}=120 \end{array}$ |
|  | Poor | $\begin{array}{r} 22 \% \\ \mathrm{~N}=111 \end{array}$ |
| Yard waste pick-up | Excellent | $\begin{array}{r} 20 \% \\ \mathrm{~N}=79 \end{array}$ |
|  | Good | $\begin{array}{r} 42 \% \\ \mathrm{~N}=165 \end{array}$ |
|  | Fair | $\begin{array}{r} 27 \% \\ \mathrm{~N}=107 \end{array}$ |
|  | Poor | $\begin{array}{r} 12 \% \\ \mathrm{~N}=46 \end{array}$ |
| County parks | Excellent | $\begin{array}{r} 42 \% \\ \mathrm{~N}=209 \end{array}$ |
|  | Good | $\begin{array}{r} 43 \% \\ \mathrm{~N}=214 \end{array}$ |
|  | Fair | $\begin{array}{r} 11 \% \\ \mathrm{~N}=55 \end{array}$ |
|  | Poor | $4 \%$ $N=18$ |



Please rate the following categories of Pinellas County Government performance.

| The value of services for the taxes paid to Pinellas |  |  |
| :---: | :---: | :---: |
| County F | Fair | N $\begin{array}{r}33 \% \\ 155\end{array}$ |
|  | Poor | $14 \%$ $\mathrm{~N}=67$ |
| The overall direction that Pinellas County is taking Ex | Excellent | $11 \%$ $\mathrm{~N}=50$ |
|  | Good | $\begin{array}{r} 45 \% \\ \mathrm{~N}=205 \end{array}$ |
|  | Fair | $\begin{array}{r} 27 \% \\ \mathrm{~N}=125 \end{array}$ |
|  | Poor | $\begin{array}{r} 17 \% \\ \mathrm{~N}=78 \end{array}$ |
| The job Pinellas County does at welcoming resident involvement | Excellent | $\begin{array}{r} 14 \% \\ \mathrm{~N}=55 \end{array}$ |
|  | Good | $\begin{array}{r} 36 \% \\ \mathrm{~N}=143 \end{array}$ |
|  | Fair | $\begin{array}{r} 33 \% \\ \mathrm{~N}=132 \end{array}$ |
|  | Poor | $\begin{array}{r} 18 \% \\ \mathrm{~N}=72 \end{array}$ |
| Overall confidence in Pinellas County Government | Excellent | $10 \%$ $N=50$ |
|  | Good | $\begin{array}{r} 39 \% \\ \mathrm{~N}=185 \end{array}$ |
|  | Fair | $\begin{array}{r} 36 \% \\ \mathrm{~N}=175 \end{array}$ |
|  | Poor | $\begin{array}{r} 15 \% \\ \mathrm{~N}=71 \end{array}$ |
| Generally acting in the best interest of the community | Excellent | $10 \%$ $\mathrm{~N}=49$ |
|  | Good | $\begin{array}{r} 42 \% \\ \mathrm{~N}=195 \end{array}$ |
|  | Fair | $\begin{array}{r} 33 \% \\ \mathrm{~N}=152 \end{array}$ |
|  | Poor | $\begin{array}{r} 16 \% \\ \mathrm{~N}=73 \end{array}$ |
| Being honest | Excellent | $\begin{array}{r} 13 \% \\ \mathrm{~N}=53 \end{array}$ |
|  | Good | $\begin{array}{r} 36 \% \\ \mathrm{~N}=152 \end{array}$ |
|  | Fair | $\begin{array}{r} 34 \% \\ \mathrm{~N}=143 \end{array}$ |
|  | Poor | $\begin{array}{r} 17 \% \\ \mathrm{~N}=71 \end{array}$ |


| Please rate the following categories <br> of Pinellas County Government <br> performance. | Being open and transparent to the public | Excellent |
| :--- | :--- | :--- |
|  |  | Good |


| Overall, how would you rate the <br> quality of the services provided by <br> each of the following? | The Federal Government | Fair |  |
| :--- | :--- | :--- | :--- |




| Please rate how important, if at all, <br> you think it is for Pinellas County to <br> make each of the following <br> investments? | Continuing and enhancing behavioral health <br> efforts | Essential |  |
| :--- | :--- | :--- | :--- |


| Please indicate how much of a source, County newsletter <br> if at all, you consider each of the <br> following to be for obtaining <br> information about the County <br> Government and its activities, events, <br> and services? |  | Minor source |
| :--- | :--- | :--- |
|  |  |  |


| Access the internet from your cell phone | Every few weeks <br> Less often or never |  |
| :---: | :---: | :---: |
|  |  | $1 \%$ $\mathrm{~N}=6$ |
|  |  | $\begin{array}{r} 10 \% \\ \mathrm{~N}=55 \end{array}$ |
| Visit social media sites such as Facebook, Twitter, Nextdoor, etc. | Several times a day | $\begin{array}{r} 49 \% \\ \mathrm{~N}=262 \end{array}$ |
|  | Once a day | $\begin{array}{r} 13 \% \\ \mathrm{~N}=69 \end{array}$ |
|  | A few times a week | $7 \%$ $N=37$ |
|  | Every few weeks | $6 \%$ $N=30$ |
|  | Less often or never | $\begin{array}{r} 25 \% \\ \mathrm{~N}=132 \end{array}$ |
| Use or check email | Several times a day | $74 \%$ $=396$ |
|  | Once a day | $\begin{array}{r} 18 \% \\ \mathrm{~N}=95 \end{array}$ |
|  | A few times a week | $5 \%$ $N=26$ |
|  | Every few weeks | $0 \%$ $\mathrm{~N}=2$ |
|  | Less often or never | $3 \%$ $N=18$ |
| Share your opinions online | Several times a day | $10 \%$ $\mathrm{~N}=53$ |
|  | Once a day | $4 \%$ $\mathrm{~N}=20$ |
|  | A few times a week | $\begin{array}{r} 10 \% \\ \mathrm{~N}=55 \end{array}$ |
|  | Every few weeks | $\begin{array}{r} 13 \% \\ \mathrm{~N}=67 \end{array}$ |
|  | Less often or never | $\begin{array}{r} 63 \% \\ \mathrm{~N}=336 \end{array}$ |
| Shop online | Several times a day | $\begin{array}{r} 16 \% \\ \mathrm{~N}=88 \end{array}$ |
|  | Once a day | $7 \%$ $N=35$ |
|  | A few times a week | $\begin{array}{r} 30 \% \\ \mathrm{~N}=160 \end{array}$ |
|  | Every few weeks | $\begin{array}{r} 32 \% \\ \mathrm{~N}=172 \end{array}$ |
|  | Less often or never | $\begin{array}{r} 15 \% \\ \mathrm{~N}=80 \end{array}$ |




| What is your race? (Mark one or more races to <br> indicate what race you consider yourself to be.) | White |
| :--- | :--- | :--- |
| In which category is your age? | Other |

## Methods (open participation)

As part of its participation in The National Community Survey ${ }^{\text {TM }}$ (The NCSTM), the County of Pinellas County conducted a survey of 555 residents. Survey invitations were mailed to randomly selected households and data were collected from February 23, 2023 to April 6, 2023. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the County of Pinellas County. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all county residents and became available on March 23, 2023. The survey remained open for two weeks and there were 285 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in the County of Pinellas County. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

|  |  | Unweighted | Weighted | Target* |
| :---: | :---: | :---: | :---: | :---: |
| Age | 18-34 | 10\% | 20\% | 22\% |
|  | 35-54 | 33\% | 29\% | 29\% |
|  | 55+ | 58\% | 51\% | 49\% |
| Area | Area 1: Incorporated (city) areas of Area 1 (Light purple) | 20\% | 17\% | 17\% |
|  | Area 1: Unincorporated (outside of city) areas of Area 1 (Dark Purple) | 11\% | 15\% | 14\% |
|  | Area 2: Incorporated (city) areas of Area 2 (Light green) | 29\% | 23\% | 23\% |
|  | Area 2: Unincorporated (outside of city) areas of Area 2 (Dark Green) | 10\% | 9\% | 9\% |
|  | Area 3: Incorporated (city) areas of Area 3 (Light Tan) | 28\% | 33\% | 34\% |
|  | Area 3: Unincorporated (outside of city) areas of Area 3 (Dark Tan) | 3\% | $3 \%$ | 3\% |
| Hispanic | No, not Spanish, Hispanic, or Latino | 96\% | 91\% | 91\% |
|  | Yes, I consider myself to be Spanish, Hispanic, or Latino | 4\% | 9\% | 9\% |
| Housing type | Attached | 25\% | 46\% | 46\% |
|  | Detached | 75\% | 54\% | 54\% |
| Race | Not white | 8\% | 19\% | 19\% |
|  | White | 92\% | 81\% | 81\% |
| Race/ethnicity | Not white alone | 11\% | 25\% | 24\% |
|  | White alone, not Hispanic or Latino | 89\% | 75\% | 76\% |


| Sex | Man | 27\% | 46\% | 48\% |
| :---: | :---: | :---: | :---: | :---: |
|  | Woman | 73\% | 54\% | 52\% |
| Sex/age | Man 18-34 | 1\% | 7\% | 11\% |
|  | Man 35-54 | 9\% | 15\% | 14\% |
|  | Man 55+ | 17\% | 23\% | 23\% |
|  | Woman 18-34 | 8\% | 12\% | 11\% |
|  | Woman 35-54 | 25\% | 15\% | 15\% |
|  | Woman 55+ | 39\% | 28\% | 26\% |
| Tenure | Own | 83\% | 69\% | 69\% |
|  | Rent | 17\% | 31\% | 31\% |

## Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100\%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

|  | In which district of Pinellas County do you live? | Area 1: Incorporated (city) areas of Area 1 (Light purple) | $\begin{array}{r} 19 \% \\ \mathrm{~N}=52 \end{array}$ |
| :---: | :---: | :---: | :---: |
|  |  | Area 1: Unincorporated (outside of city) areas of Area 1 (Dark Purple) | $\begin{array}{r} 11 \% \\ \mathrm{~N}=29 \end{array}$ |
|  |  | Area 2: Incorporated (city) areas of Area 2 (Light green) | $\begin{array}{r} 29 \% \\ \mathrm{~N}=80 \end{array}$ |
|  |  | Area 2: Unincorporated (outside of city) areas of Area 2 (Dark Green) | $\begin{array}{r} 7 \% \\ \mathrm{~N}=20 \end{array}$ |
|  |  | Area 3: Incorporated (city) areas of Area 3 (Light Tan) | $\begin{array}{r} 31 \% \\ \mathrm{~N}=84 \end{array}$ |
|  |  | Area 3: Unincorporated (outside of city) areas of Area 3 (Dark Tan) | $\begin{array}{r} 4 \% \\ \mathrm{~N}=10 \end{array}$ |
| Please rate each of the following aspects of quality of life in Pinellas | Pinellas County as a place to live | Excellent | $\begin{array}{r} 28 \% \\ \mathrm{~N}=80 \end{array}$ |
| County. |  |  |  |
|  |  | Good | $\begin{array}{r} 47 \% \\ \mathrm{~N}=133 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 23 \% \\ \mathrm{~N}=66 \end{array}$ |
|  |  | Poor | $2 \%$ $\mathrm{~N}=4$ |
|  | Your neighborhood as a place to live | Excellent | $\begin{array}{r} 41 \% \\ \mathrm{~N}=113 \end{array}$ |
|  |  | Good | $\begin{array}{r} 36 \% \\ \mathrm{~N}=101 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 19 \% \\ \mathrm{~N}=53 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 3 \% \\ \mathrm{~N}=9 \end{array}$ |
|  | Pinellas County as a place to raise children | Excellent | $\begin{array}{r} 19 \% \\ \mathrm{~N}=43 \end{array}$ |


| Please rate each of the following aspects of quality of life in Pinellas County. | Pinellas County as a place to raise children | Good | $\begin{array}{r} 40 \% \\ \mathrm{~N}=89 \end{array}$ |
| :---: | :---: | :---: | :---: |
|  |  | Fair | $\begin{array}{r} 25 \% \\ \mathrm{~N}=56 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 15 \% \\ \mathrm{~N}=33 \end{array}$ |
|  | Pinellas County as a place to work | Excellent | $\begin{array}{r} 16 \% \\ \mathrm{~N}=40 \end{array}$ |
|  |  | Good | $\begin{array}{r} 48 \% \\ \mathrm{~N}=121 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 29 \% \\ \mathrm{~N}=73 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 7 \% \\ \mathrm{~N}=18 \end{array}$ |
|  | Pinellas County as a place to visit | Excellent | $\begin{array}{r} 56 \% \\ \mathrm{~N}=145 \end{array}$ |
|  |  | Good | $\begin{array}{r} 34 \% \\ \mathrm{~N}=89 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 8 \% \\ \mathrm{~N}=22 \end{array}$ |
|  |  | Poor | $2 \%$ $\mathrm{~N}=5$ |
|  | Pinellas County as a place to retire | Excellent | $\begin{array}{r} 32 \% \\ \mathrm{~N}=77 \end{array}$ |
|  |  | Good | $\begin{array}{r} 32 \% \\ \mathrm{~N}=76 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 20 \% \\ \mathrm{~N}=49 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 16 \% \\ \mathrm{~N}=37 \end{array}$ |
|  | The overall quality of life in Pinellas County | Excellent | $\begin{array}{r} 22 \% \\ \mathrm{~N}=61 \end{array}$ |
|  |  | Good | $\begin{array}{r} 48 \% \\ \mathrm{~N}=136 \end{array}$ |


| Please rate each of the following aspects of quality of life in Pinellas County. | The overall quality of life in Pinellas County | Fair | $\begin{array}{r} 23 \% \\ \mathrm{~N}=65 \end{array}$ |
| :---: | :---: | :---: | :---: |
|  |  | Poor | $\begin{array}{r} 7 \% \\ \mathrm{~N}=21 \end{array}$ |
|  | Sense of community | Excellent | $\begin{array}{r} 16 \% \\ \mathrm{~N}=43 \end{array}$ |
|  |  | Good | $\begin{array}{r} 38 \% \\ \mathrm{~N}=104 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 32 \% \\ \mathrm{~N}=90 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 14 \% \\ \mathrm{~N}=40 \end{array}$ |
| Please rate each of the following characteristics as they relate to Pinellas County as a whole. | Overall economic health of Pinellas County | Excellent | $\begin{array}{r} 9 \% \\ \mathrm{~N}=24 \end{array}$ |
|  |  | Good | $\begin{array}{r} 48 \% \\ \mathrm{~N}=127 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 34 \% \\ \mathrm{~N}=90 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 9 \% \\ \mathrm{~N}=24 \end{array}$ |
|  | Overall quality of the transportation system (auto, bicycle, foot, bus) in Pinellas County | Excellent | $\begin{array}{r} 12 \% \\ \mathrm{~N}=33 \end{array}$ |
|  |  | Good | $\begin{array}{r} 25 \% \\ \mathrm{~N}=68 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 30 \% \\ \mathrm{~N}=84 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 33 \% \\ \mathrm{~N}=91 \end{array}$ |
|  | Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) | Excellent | $\begin{array}{r} 8 \% \\ \mathrm{~N}=23 \end{array}$ |
|  |  | Good | $\begin{array}{r} 38 \% \\ \mathrm{~N}=105 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 35 \% \\ \mathrm{~N}=97 \end{array}$ |

Please rate each of the following characteristics as they relate to Pinellas County as a whole.

Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)

Overall quality of the utility infrastructure in
Excellent Pinellas County (water, sewer, storm water, electric/gas, broadband)

|  | Good | $\begin{array}{r} 43 \% \\ \mathrm{~N}=121 \end{array}$ |
| :---: | :---: | :---: |
|  | Fair | $\begin{array}{r} 36 \% \\ \mathrm{~N}=101 \end{array}$ |
|  | Poor | $\begin{array}{r} 14 \% \\ \mathrm{~N}=40 \end{array}$ |
| Overall feeling of safety in Pinellas County | Excellent | $\begin{array}{r} 13 \% \\ \mathrm{~N}=36 \end{array}$ |
|  | Good | $\begin{array}{r} 51 \% \\ \mathrm{~N}=143 \end{array}$ |
|  | Fair | $\begin{array}{r} 26 \% \\ \mathrm{~N}=73 \end{array}$ |
|  | Poor | $\begin{array}{r} 10 \% \\ \mathrm{~N}=29 \end{array}$ |
| Overall quality of natural environment in P County | Excellent | $\begin{array}{r} 16 \% \\ \mathrm{~N}=46 \end{array}$ |
|  | Good | $\begin{array}{r} 44 \% \\ \mathrm{~N}=125 \end{array}$ |
|  | Fair | $\begin{array}{r} 26 \% \\ \mathrm{~N}=73 \end{array}$ |
|  | Poor | $\begin{array}{r} 13 \% \\ \mathrm{~N}=37 \end{array}$ |
| Overall quality of parks and recreation opportunities | Excellent | $\begin{array}{r} 31 \% \\ \mathrm{~N}=86 \end{array}$ |
|  | Good | $\begin{array}{r} 47 \% \\ \mathrm{~N}=129 \end{array}$ |
|  | Fair | $\begin{array}{r} 17 \% \\ \mathrm{~N}=46 \end{array}$ |
|  | Poor | $6 \%$ $N=15$ |

Please rate each of the following characteristics as they relate to Pinellas County as a whole.

Overall health and wellness opportunities in Pinellas County

22\%
$\mathrm{N}=58$

$$
N=130
$$

21\%

$$
N=56
$$

21\% $N=56$

Residents' connection and engagement with their community

Excellent

Good

Please indicate how likely or unlikely Recommend living in Pinellas County to someone Very likely you are to do each of the following. who asks

|  | Somewhat likely | $\begin{array}{r} 37 \% \\ \mathrm{~N}=101 \end{array}$ |
| :---: | :---: | :---: |
|  | Somewhat unlikely | $\begin{array}{r} 10 \% \\ \mathrm{~N}=27 \end{array}$ |
|  | Very unlikely | $\begin{array}{r} 15 \% \\ \mathrm{~N}=41 \end{array}$ |
| Remain in Pinellas County for the next five years | Very likely | $\begin{array}{r} 60 \% \\ \mathrm{~N}=166 \end{array}$ |

Please indicate how likely or unlikely Remain in Pinellas County for the next five years you are to do each of the following.

Please rate how safe or unsafe you
In your neighborhood during the day feel:


| Please rate how safe or unsafe you feel: | From property crime | Very unsafe | $3 \%$ $\mathrm{~N}=9$ |
| :---: | :---: | :---: | :---: |
|  | From violent crime | Very safe | $\begin{array}{r} 36 \% \\ \mathrm{~N}=101 \end{array}$ |
|  |  | Somewhat safe | $\begin{array}{r} 37 \% \\ \mathrm{~N}=103 \end{array}$ |
|  |  | Neither safe nor unsafe | $\begin{array}{r} 11 \% \\ \mathrm{~N}=31 \end{array}$ |
|  |  | Somewhat unsafe | $\begin{array}{r} 13 \% \\ \mathrm{~N}=36 \end{array}$ |
|  |  | Very unsafe | $3 \%$ $\mathrm{~N}=8$ |
|  | From fire, flood, or other natural disaster | Very safe | $\begin{array}{r} 11 \% \\ \mathrm{~N}=32 \end{array}$ |
|  |  | Somewhat safe | $\begin{array}{r} 37 \% \\ \mathrm{~N}=104 \end{array}$ |
|  |  | Neither safe nor unsafe | $\begin{array}{r} 22 \% \\ \mathrm{~N}=62 \end{array}$ |
|  |  | Somewhat unsafe | $\begin{array}{r} 22 \% \\ \mathrm{~N}=61 \end{array}$ |
|  |  | Very unsafe | $\begin{array}{r} 8 \% \\ \mathrm{~N}=22 \end{array}$ |
| Please rate the job you feel the | Making all residents feel welcome | Excellent | $\begin{array}{r} 27 \% \\ \mathrm{~N}=73 \end{array}$ |
|  |  | Good | $\begin{array}{r} 38 \% \\ \mathrm{~N}=103 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 24 \% \\ \mathrm{~N}=64 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 11 \% \\ \mathrm{~N}=31 \end{array}$ |
|  | Attracting people from diverse backgrounds | Excellent | $\begin{array}{r} 21 \% \\ \mathrm{~N}=53 \end{array}$ |
|  |  | Good | $\begin{array}{r} 35 \% \\ \mathrm{~N}=88 \end{array}$ |


| Please rate the job you feel the Pinellas County community does at each of the following. | Attracting people from diverse backgrounds |  |  |
| :---: | :---: | :---: | :---: |
|  |  | Fair | $\begin{array}{r} 29 \% \\ \mathrm{~N}=73 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 15 \% \\ \mathrm{~N}=39 \end{array}$ |
|  | Valuing/respecting residents from diverse backgrounds | Excellent | $\begin{array}{r} 19 \% \\ \mathrm{~N}=49 \end{array}$ |
|  |  | Good | $\begin{array}{r} 41 \% \\ \mathrm{~N}=105 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 17 \% \\ \mathrm{~N}=44 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 23 \% \\ \mathrm{~N}=58 \end{array}$ |
|  | Taking care of vulnerable residents (elderly, disabled, homeless, etc.) | Excellent | $\begin{array}{r} 9 \% \\ \mathrm{~N}=24 \end{array}$ |
|  |  | Good | $\begin{array}{r} 24 \% \\ \mathrm{~N}=63 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 34 \% \\ \mathrm{~N}=87 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 33 \% \\ \mathrm{~N}=85 \end{array}$ |
| Please rate each of the following in the Pinellas County community. | Overall quality of business and service establishments in Pinellas County | Excellent | $\begin{array}{r} 15 \% \\ \mathrm{~N}=42 \end{array}$ |
|  |  | Good | $\begin{array}{r} 60 \% \\ \mathrm{~N}=171 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 19 \% \\ \mathrm{~N}=54 \end{array}$ |
|  |  | Poor | $\begin{array}{r} 6 \% \\ \mathrm{~N}=16 \end{array}$ |
|  | Variety of business and service establishments in Pinellas County | Excellent | $\begin{array}{r} 25 \% \\ \mathrm{~N}=70 \end{array}$ |
|  |  | Good | $\begin{array}{r} 49 \% \\ \mathrm{~N}=137 \end{array}$ |
|  |  | Fair | $\begin{array}{r} 20 \% \\ \mathrm{~N}=55 \end{array}$ |

Please rate each of the following in the Pinellas County community.

| Variety of business and service establishm in Pinellas County | Poor | $\begin{array}{r} 6 \% \\ \mathrm{~N}=17 \end{array}$ |
| :---: | :---: | :---: |
| Vibrancy of downtown/commercial areas | Excellent | $\begin{array}{r} 19 \% \\ \mathrm{~N}=53 \end{array}$ |
|  | Good | $\begin{array}{r} 52 \% \\ \mathrm{~N}=147 \end{array}$ |
|  | Fair | $\begin{array}{r} 20 \% \\ \mathrm{~N}=56 \end{array}$ |
|  | Poor | $\begin{array}{r} 8 \% \\ \mathrm{~N}=24 \end{array}$ |
| Employment opportunities | Excellent | $\begin{array}{r} 14 \% \\ \mathrm{~N}=36 \end{array}$ |
|  | Good | $\begin{array}{r} 38 \% \\ \mathrm{~N}=97 \end{array}$ |
|  | Fair | $\begin{array}{r} 32 \% \\ \mathrm{~N}=83 \end{array}$ |
|  | Poor | $\begin{array}{r} 16 \% \\ \mathrm{~N}=40 \end{array}$ |
| Shopping opportunities | Excellent | $\begin{array}{r} 24 \% \\ \mathrm{~N}=66 \end{array}$ |
|  | Good | $\begin{array}{r} 48 \% \\ \mathrm{~N}=134 \end{array}$ |
|  | Fair | $\begin{array}{r} 17 \% \\ \mathrm{~N}=48 \end{array}$ |
|  | Poor | $\begin{array}{r} 11 \% \\ \mathrm{~N}=30 \end{array}$ |
| Cost of living in Pinellas County | Excellent | $2 \%$ $\mathrm{~N}=5$ |
|  | Good | $\begin{array}{r} 12 \% \\ \mathrm{~N}=35 \end{array}$ |
|  | Fair | $\begin{array}{r} 33 \% \\ \mathrm{~N}=92 \end{array}$ |
|  | Poor | $\begin{array}{r} 53 \% \\ N=151 \end{array}$ |

Please rate each of the following in the Pinellas County community.

Please also rate each of the following Traffic flow on major streets in the Pinellas County community.


Please also rate each of the following Ease of travel by public transportation in Pinellas in the Pinellas County community. County

Good
Good


| Ease of travel by bicycle in Pinellas County | Excellent | $\begin{array}{r} 8 \% \\ \mathrm{~N}=19 \end{array}$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 27 \% \\ \mathrm{~N}=61 \end{array}$ |
|  | Fair | $\begin{array}{r} 32 \% \\ \mathrm{~N}=73 \end{array}$ |
|  | Poor | $\begin{array}{r} 33 \% \\ \mathrm{~N}=75 \end{array}$ |


| Ease of walking in Pinellas County | Excellent | $\begin{array}{r} 8 \% \\ \mathrm{~N}=23 \end{array}$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 33 \% \\ \mathrm{~N}=88 \end{array}$ |
|  | Fair | $\begin{array}{r} 27 \% \\ \mathrm{~N}=72 \end{array}$ |
|  | Poor | $\begin{array}{r} 31 \% \\ \mathrm{~N}=83 \end{array}$ |
| Well-planned residential growth | Excellent | $\begin{array}{r} 4 \% \\ \mathrm{~N}=9 \end{array}$ |
|  | Good | $\begin{array}{r} 8 \% \\ \mathrm{~N}=21 \end{array}$ |
|  | Fair | $\begin{array}{r} 37 \% \\ \mathrm{~N}=95 \end{array}$ |
|  | Poor | $\begin{array}{r} 51 \% \\ \mathrm{~N}=130 \end{array}$ |
| Well-planned commercial growth | Excellent | $\begin{array}{r} 5 \% \\ \mathrm{~N}=13 \end{array}$ |
|  | Good | $\begin{array}{r} 18 \% \\ \mathrm{~N}=43 \end{array}$ |

Please also rate each of the following Well-planned commercial growth in the Pinellas County community.

| Well-planned commercial growth |  |  |
| :---: | :---: | :---: |
|  | Fair | $37 \%$ $\mathrm{~N}=90$ |
|  | Poor | $40 \%$ $\mathrm{~N}=99$ |
| Well-designed neighborhoods | Excellent | ( $\begin{array}{r}5 \% \\ \mathrm{~N}=14\end{array}$ |
|  | Good | $27 \%$ $\mathrm{~N}=71$ |
|  | Fair | $\begin{array}{r} 39 \% \\ \mathrm{~N}=103 \end{array}$ |
|  | Poor | $29 \%$ $\mathrm{~N}=77$ |
| Preservation of the historical or cultural character of the community | Excellent | $\begin{array}{r} 11 \% \\ \mathrm{~N}=28 \end{array}$ |
|  | Good | $\begin{array}{r} 35 \% \\ N=90 \end{array}$ |
|  | Fair | $\begin{array}{r} 33 \% \\ N=87 \end{array}$ |
|  | Poor | $21 \%$ $\mathrm{~N}=55$ |
| Public places where people want to spend time | Excellent | $\begin{array}{r} 19 \% \\ \mathrm{~N}=53 \end{array}$ |
|  | Good | $\begin{array}{r} 45 \% \\ \mathrm{~N}=126 \end{array}$ |
|  | Fair | $\begin{array}{r} 26 \% \\ \mathrm{~N}=72 \end{array}$ |
|  | Poor | $\begin{array}{r} 10 \% \\ N=28 \end{array}$ |
| Variety of housing options | Excellent | N=11 |
|  | Good | $\begin{array}{r} 12 \% \\ \mathrm{~N}=32 \end{array}$ |
|  | Fair | $\begin{array}{r} 41 \% \\ \mathrm{~N}=113 \end{array}$ |

Please also rate each of the following Variety of housing options in the Pinellas County community.

| Variety of housing options |  |  |
| :---: | :---: | :---: |
|  | Poor | $\begin{array}{r} 43 \circ \\ \mathrm{~N}=119 \end{array}$ |
| Availability of affordable quality housing | Excellent | $2 \%$ $\mathrm{~N}=5$ |
|  | Good | $3 \%$ $\mathrm{~N}=9$ |
|  | Fair | $\begin{array}{r} 18 \% \\ \mathrm{~N}=48 \end{array}$ |
|  | Poor | $\begin{array}{r} 77 \% \\ N=202 \end{array}$ |
| Overall quality of new development in Pinellas County | Excellent | $\begin{array}{r} 7 \% \\ \mathrm{~N}=18 \end{array}$ |
|  | Good | $\begin{array}{r} 17 \% \\ \mathrm{~N}=43 \end{array}$ |
|  | Fair | $\begin{array}{r} 47 \% \\ \mathrm{~N}=117 \end{array}$ |
|  | Poor | $\begin{array}{r} 28 \% \\ \mathrm{~N}=69 \end{array}$ |
| Overall appearance of Pinellas County | Excellent | $\begin{array}{r} 16 \% \\ \mathrm{~N}=45 \end{array}$ |
|  | Good | $\begin{array}{r} 42 \% \\ \mathrm{~N}=117 \end{array}$ |
|  | Fair | $\begin{array}{r} 36 \% \\ \mathrm{~N}=99 \end{array}$ |
|  | Poor | $\begin{array}{r} 7 \% \\ \mathrm{~N}=19 \end{array}$ |
| Cleanliness of Pinellas County | Excellent | $\begin{array}{r} 9 \% \\ \mathrm{~N}=24 \end{array}$ |
|  | Good | $\begin{array}{r} 52 \% \\ \mathrm{~N}=144 \end{array}$ |
|  | Fair | $\begin{array}{r} 34 \% \\ \mathrm{~N}=95 \end{array}$ |
|  | Poor | $\begin{array}{r} 5 \% \\ \mathrm{~N}=15 \end{array}$ |

Please also rate each of the following in the Pinellas County community.

| Water resources (beaches, lakes, ponds, riverways, etc.) | Excellent | $\begin{array}{r} 36 \% \\ \mathrm{~N}=102 \end{array}$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 46 \% \\ \mathrm{~N}=129 \end{array}$ |
|  | Fair | $\begin{array}{r} 12 \% \\ \mathrm{~N}=34 \end{array}$ |
|  | Poor | \% $\begin{array}{r}6 \% \\ N=16\end{array}$ |
| Air quality | Excellent | $\begin{array}{r} 20 \% \\ \mathrm{~N}=55 \end{array}$ |
|  | Good | $\begin{array}{r} 59 \% \\ \mathrm{~N}=163 \end{array}$ |
|  | Fair | $17 \%$ $N=46$ |
|  | Poor | - $\begin{array}{r}5 \% \\ \mathrm{~N}=13\end{array}$ |
| Availability of paths and walking trails | Excellent | $31 \%$ $N=86$ |
|  | Good | $\begin{array}{r} 40 \% \\ \mathrm{~N}=110 \end{array}$ |
|  | Fair | $23 \%$ $\mathrm{~N}=63$ |
|  | Poor | $7 \%$ $N=19$ |
| Fitness opportunities (including exercise classes and paths or trails, etc.) | Excellent | $32 \%$ $\mathrm{~N}=88$ |
|  | Good | $\begin{array}{r} 42 \% \\ \mathrm{~N}=116 \end{array}$ |
|  | Fair | $21 \%$ $\mathrm{~N}=56$ |
|  | Poor | N $\begin{array}{r}\text { 5\% } \\ \mathrm{N}\end{array}$ |
| Recreational opportunities | Excellent | $34 \%$ $\mathrm{~N}=93$ |

Please also rate each of the following Recreational opportunities in the Pinellas County community.

| Recreational opportunities |  |  |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 48 \% \\ \mathrm{~N}=133 \end{array}$ |
|  | Fair | $13 \%$ $N=36$ |
|  | Poor | $5 \%$ $=14$ |
| Availability of affordable quality food | Excellent | $\begin{array}{r} 10 \% \\ \mathrm{~N}=27 \end{array}$ |
|  | Good | $\begin{array}{r} 37 \% \\ \mathrm{~N}=103 \end{array}$ |
|  | Fair | $\begin{array}{r} 35 \% \\ \mathrm{~N}=98 \end{array}$ |
|  | Poor | $\begin{array}{r} 18 \% \\ \mathrm{~N}=50 \end{array}$ |
| Availability of affordable quality health care | Excellent | $\begin{array}{r} 10 \% \\ \mathrm{~N}=26 \end{array}$ |
|  | Good | $\begin{array}{r} 28 \% \\ \mathrm{~N}=73 \end{array}$ |
|  | Fair | $\begin{array}{r} 41 \% \\ \mathrm{~N}=105 \end{array}$ |
|  | Poor | $\begin{array}{r} 21 \% \\ \mathrm{~N}=53 \end{array}$ |
| Availability of preventive health services | Excellent | $\begin{array}{r} 14 \% \\ \mathrm{~N}=34 \end{array}$ |
|  | Good | $\begin{array}{r} 36 \% \\ \mathrm{~N}=88 \end{array}$ |
|  | Fair | $\begin{array}{r} 34 \% \\ \mathrm{~N}=84 \end{array}$ |
|  | Poor | $\begin{array}{r} 16 \% \\ \mathrm{~N}=38 \end{array}$ |
| Availability of affordable quality mental health care | Excellent | $\begin{array}{r} 11 \% \\ \mathrm{~N}=22 \end{array}$ |
|  | Good | $\begin{array}{r} 18 \% \\ \mathrm{~N}=35 \end{array}$ |

Please also rate each of the following Availability of affordable quality mental health in the Pinellas County community.

| care | Fair | $\begin{array}{r} 31 \% \\ \mathrm{~N}=61 \end{array}$ |
| :---: | :---: | :---: |
|  | Poor | $\begin{array}{r} 40 \% \\ \mathrm{~N}=77 \end{array}$ |
| Opportunities to attend cultural/arts/music activities | Excellent | $\begin{array}{r} 30 \% \\ \mathrm{~N}=83 \end{array}$ |
|  | Good | $\begin{array}{r} 48 \% \\ \mathrm{~N}=131 \end{array}$ |
|  | Fair | $\begin{gathered} 14 \% \\ \mathrm{~N}=39 \end{gathered}$ |
|  | Poor | $8 \%$ $\mathrm{~N}=21$ |
| Community support for the arts | Excellent | $\begin{array}{r} 28 \% \\ \mathrm{~N}=75 \end{array}$ |
|  | Good | $\begin{array}{r} 47 \% \\ \mathrm{~N}=125 \end{array}$ |
|  | Fair | $\begin{array}{r} 20 \% \\ \mathrm{~N}=55 \end{array}$ |
|  | Poor | N=12 |
| Availability of affordable quality childcare/preschool | Excellent | $5 \%$ $\mathrm{~N}=6$ |
|  | Good | $\begin{array}{r} 15 \% \\ \mathrm{~N}=18 \end{array}$ |
|  | Fair | $\begin{array}{r} 35 \% \\ \mathrm{~N}=44 \end{array}$ |
|  | Poor | $\begin{array}{r} 46 \% \\ \mathrm{~N}=56 \end{array}$ |
| K-12 education | Excellent | $\begin{array}{r} 9 \% \\ \mathrm{~N}=14 \end{array}$ |
|  | Good | $\begin{array}{r} 24 \% \\ \mathrm{~N}=38 \end{array}$ |
|  | Fair | $\begin{array}{r} 41 \% \\ \mathrm{~N}=65 \end{array}$ |

Please also rate each of the following K-12 education in the Pinellas County community.


## Please also rate each of the following

 in the Pinellas County community.Opportunities to attend special events and festivals

Excellent

Good

Fair

Poor

Opportunities to volunteer


\begin{tabular}{|c|c|c|c|}
\hline Please indicate whether or not you have done each of the following in the last 12 months. \& Contacted Pinellas County Government (in-person, phone, email, or web) for help or information \& Yes \& $$
\begin{array}{r}
57 \% \\
\mathrm{~N}=161
\end{array}
$$ <br>
\hline \& Contacted Pinellas County elected officials (in-person, phone, email, or web) to express your opinion \& No \& $$
\begin{array}{r}
72 \% \\
\mathrm{~N}=203
\end{array}
$$ <br>
\hline \& \& Yes \& $28 \%$
$\mathrm{~N}=79$ <br>
\hline \& Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) \& No

Yes \& $$
\begin{array}{r}
56 \% \\
\mathrm{~N}=158 \\
44 \% \\
\mathrm{~N}=124
\end{array}
$$ <br>

\hline \& Watched (online or on television) a local public meeting \& No \& $$
\begin{array}{r}
47 \% \\
\mathrm{~N}=134
\end{array}
$$ <br>

\hline \& \& Yes \& $$
\begin{array}{r}
53 \% \\
\mathrm{~N}=149
\end{array}
$$ <br>

\hline \& Volunteered your time to some group/activity in Pinellas County \& No \& $$
\begin{array}{r}
45 \% \\
\mathrm{~N}=126
\end{array}
$$ <br>

\hline \& \& Yes \& $$
\begin{array}{r}
55 \% \\
\mathrm{~N}=157
\end{array}
$$ <br>

\hline \& Campaigned or advocated for a local issue, cause, or candidate \& No \& $$
\begin{array}{r}
60 \% \\
\mathrm{~N}=170
\end{array}
$$ <br>

\hline \& \& Yes \& $$
\begin{array}{r}
40 \% \\
\mathrm{~N}=112
\end{array}
$$ <br>

\hline \& Voted in your most recent local election \& No \& $9 \%$
$\mathrm{~N}=26$ <br>

\hline \& \& Yes \& $$
\mathrm{N}=2 \mathrm{~S}
$$ <br>

\hline \& Used bus, rail, subway, or other public transportation instead of driving \& No \& $$
\begin{array}{r}
70 \% \\
\mathrm{~N}=198
\end{array}
$$ <br>

\hline \& \& Yes \& $$
\begin{array}{r}
30 \% \\
\mathrm{~N}=84
\end{array}
$$ <br>

\hline \& Carpooled with other adults or children instead of driving alone \& No \& $$
\begin{array}{r}
44 \% \\
\mathrm{~N}=125
\end{array}
$$ <br>

\hline \& \& Yes \& $$
\begin{array}{r}
56 \% \\
\mathrm{~N}=157
\end{array}
$$ <br>

\hline
\end{tabular}

Please indicate whether or not you
have done each of the following in the Walked or biked instead of driving last 12 months.

No

Please rate the quality of each of the Public information services following services in Pinellas County.
?

| Excellent | $16 \%$ <br> $\mathrm{~N}=42$ |
| :--- | ---: |
| Good | $54 \%$ <br> $\mathrm{~N}=144$ |
|  |  |
| Fair |  |

Economic development
Excellent

|  | Good | $37 \%$ <br> $\mathrm{~N}=90$ |
| :--- | :--- | :--- |
|  |  | Fair |

Please rate the quality of each of the Traffic signal timing
following services in Pinellas County.

| Traffic signal timing |  |  |
| :---: | :---: | :---: |
|  | Poor | $\begin{array}{r} 37 \% \\ \mathrm{~N}=99 \end{array}$ |
| Street repair | Excellent | 5 $\begin{array}{r}5 \% \\ N=14\end{array}$ |
|  | Good | $\begin{array}{r} 34 \% \\ \mathrm{~N}=95 \end{array}$ |
|  | Fair | $\begin{array}{r} 39 \% \\ \mathrm{~N}=110 \end{array}$ |
|  | Poor | $\begin{array}{r} 22 \% \\ \mathrm{~N}=62 \end{array}$ |
| Street cleaning | Excellent | $\begin{array}{r} 12 \% \\ \mathrm{~N}=34 \end{array}$ |
|  | Good | $\begin{array}{r} 49 \% \\ \mathrm{~N}=135 \end{array}$ |
|  | Fair | $\begin{array}{r} 31 \% \\ \mathrm{~N}=85 \end{array}$ |
|  | Poor | $8 \%$ $N=21$ |
| Street lighting | Excellent | $\begin{array}{r} 10 \% \\ \mathrm{~N}=27 \end{array}$ |
|  | Good | $\begin{array}{r} 52 \% \\ \mathrm{~N}=142 \end{array}$ |
|  | Fair | $\begin{array}{r} 30 \% \\ \mathrm{~N}=84 \end{array}$ |
|  | Poor | $\begin{array}{r} 8 \% \\ \mathrm{~N}=23 \end{array}$ |
| Sidewalk maintenance | Excellent | $\begin{array}{r} 6 \% \\ \mathrm{~N}=16 \end{array}$ |
|  | Good | $\begin{array}{r} 34 \% \\ \mathrm{~N}=90 \end{array}$ |
|  | Fair | $\begin{array}{r} 40 \% \\ \mathrm{~N}=108 \end{array}$ |
|  | Poor | $\begin{array}{r} 20 \% \\ \mathrm{~N}=53 \end{array}$ |

Please rate the quality of each of the following services in Pinellas County.

| Bus or transit services | Excellent | $8 \%$ $N=14$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 29 \% \\ \mathrm{~N}=52 \end{array}$ |
|  | Fair | $\begin{array}{r} 26 \% \\ \mathrm{~N}=47 \end{array}$ |
|  | Poor | $\begin{array}{r} 37 \% \\ \mathrm{~N}=66 \end{array}$ |
| Land use, planning, and zoning | Excellent | $3 \%$ $\mathrm{~N}=7$ |
|  | Good | $\begin{array}{r} 16 \% \\ \mathrm{~N}=37 \end{array}$ |
|  | Fair | $\begin{array}{r} 44 \% \\ \mathrm{~N}=103 \end{array}$ |
|  | Poor | $\begin{array}{r} 38 \% \\ \mathrm{~N}=89 \end{array}$ |
| Code enforcement (weeds, abandoned buildings, etc.) | Excellent | N=11 |
|  | Good | $\begin{array}{r} 30 \% \\ \mathrm{~N}=64 \end{array}$ |
|  | Fair | $\begin{array}{r} 42 \% \\ \mathrm{~N}=89 \end{array}$ |
|  | Poor | $\begin{array}{r} 23 \% \\ \mathrm{~N}=50 \end{array}$ |
| Affordable high-speed internet access | Excellent | $\begin{array}{r} 13 \% \\ \mathrm{~N}=34 \end{array}$ |
|  | Good | $\begin{array}{r} 43 \% \\ \mathrm{~N}=111 \end{array}$ |
|  | Fair | $\begin{array}{r} 29 \% \\ \mathrm{~N}=77 \end{array}$ |
|  | Poor | $\begin{array}{r} 15 \% \\ \mathrm{~N}=40 \end{array}$ |
| Garbage collection | Excellent | $\begin{array}{r} 23 \% \\ \mathrm{~N}=64 \end{array}$ | following services in Pinellas County.

## Garbage collection

Good
Fair

Poor

| Drinking water | Excellent | $15 \%$ $\mathrm{~N}=42$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 43 \% \\ \mathrm{~N}=119 \end{array}$ |
|  | Fair | $\begin{array}{r} 28 \% \\ \mathrm{~N}=77 \end{array}$ |
|  | Poor | $14 \%$ $\mathrm{~N}=38$ |


| Sewer services | Excellent | $17 \%$ $\mathrm{~N}=46$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 52 \% \\ \mathrm{~N}=140 \end{array}$ |
|  | Fair | $\begin{array}{r} 23 \% \\ \mathrm{~N}=61 \end{array}$ |
|  | Poor | $\begin{array}{r} 8 \% \\ \mathrm{~N}=22 \end{array}$ |
| Storm water management (storm drainage, dams, levees, etc.) | Excellent | $\begin{array}{r} 17 \% \\ \mathrm{~N}=43 \end{array}$ |
|  | Good | $\begin{array}{r} 39 \% \\ \mathrm{~N}=101 \end{array}$ |
|  | Fair | $\begin{array}{r} 28 \% \\ \mathrm{~N}=73 \end{array}$ |
|  | Poor | $\begin{array}{r} 16 \% \\ \mathrm{~N}=41 \end{array}$ |
| Power (electric and/or gas) utility | Excellent | $\begin{array}{r} 13 \% \\ \mathrm{~N}=36 \end{array}$ |
|  | Good | $\begin{array}{r} 49 \% \\ \mathrm{~N}=137 \end{array}$ |

Power (electric and/or gas) utility
.

Please rate the quality of each of the
following services in Pinellas County.

Animal control
following services in Pinellas County.

Poor

| Ambulance or emergency medical services | Excellent | $\begin{array}{r} 35 \% \\ \mathrm{~N}=72 \end{array}$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 46 \% \\ \mathrm{~N}=93 \end{array}$ |
|  | Fair | $\begin{array}{r} 17 \% \\ \mathrm{~N}=35 \end{array}$ |
|  | Poor | $2 \%$ $\mathrm{~N}=4$ |


| Fire services | Excellent | $\begin{array}{r} 38 \% \\ \mathrm{~N}=80 \end{array}$ |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 48 \% \\ \mathrm{~N}=99 \end{array}$ |
|  | Fair | $\begin{array}{r} 14 \% \\ \mathrm{~N}=28 \end{array}$ |
|  | Poor | $0 \%$ $\mathrm{~N}=1$ |
| Fire prevention and education | Excellent | $\begin{array}{r} 21 \% \\ \mathrm{~N}=34 \end{array}$ |
|  | Good | $\begin{array}{r} 50 \% \\ \mathrm{~N}=83 \end{array}$ |
|  | Fair | $\begin{array}{r} 27 \% \\ \mathrm{~N}=44 \end{array}$ |
|  | Poor | $\begin{array}{r} 2 \% \\ \mathrm{~N}=4 \end{array}$ |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | Excellent | $\begin{array}{r} 35 \% \\ \mathrm{~N}=91 \end{array}$ |
|  | Good | $\begin{array}{r} 46 \% \\ \mathrm{~N}=121 \end{array}$ |
|  | Fair | $\begin{array}{r} 17 \% \\ \mathrm{~N}=44 \end{array}$ |
|  | Poor | $3 \%$ $\mathrm{~N}=7$ |

Please rate the quality of each of the following services in Pinellas County.

| Preservation of natural areas (open space, farmlands, and greenbelts) | Excellent | $14 \%$ $\mathrm{~N}=36$ |
| :---: | :---: | :---: |
|  | Good | $31 \%$ $\mathrm{~N}=81$ |
|  | Fair | $\begin{array}{r} 30 \% \\ \mathrm{~N}=81 \end{array}$ |
|  | Poor | $\begin{array}{r} 25 \% \\ \mathrm{~N}=67 \end{array}$ |
| Pinellas County open space | Excellent | $\begin{array}{r} 15 \% \\ \mathrm{~N}=38 \end{array}$ |
|  | Good | $\begin{array}{r} 26 \% \\ \mathrm{~N}=64 \end{array}$ |
|  | Fair | $\begin{array}{r} 35 \% \\ \mathrm{~N}=85 \end{array}$ |
|  | Poor | $\begin{array}{r} 24 \% \\ \mathrm{~N}=59 \end{array}$ |
| Recycling | Excellent | $\begin{array}{r} 11 \% \\ \mathrm{~N}=30 \end{array}$ |
|  | Good | $\begin{array}{r} 42 \% \\ \mathrm{~N}=108 \end{array}$ |
|  | Fair | $\begin{array}{r} 28 \% \\ \mathrm{~N}=72 \end{array}$ |
|  | Poor | $\begin{array}{r} 19 \% \\ \mathrm{~N}=49 \end{array}$ |
| Yard waste pick-up | Excellent | $\begin{array}{r} 14 \% \\ \mathrm{~N}=31 \end{array}$ |
|  | Good | $\begin{array}{r} 50 \% \\ \mathrm{~N}=112 \end{array}$ |
|  | Fair | $\begin{array}{r} 29 \% \\ \mathrm{~N}=65 \end{array}$ |
|  | Poor | $\begin{array}{r} 7 \% \\ \mathrm{~N}=15 \end{array}$ |
| County parks | Excellent | $\begin{array}{r} 39 \% \\ \mathrm{~N}=107 \end{array}$ |


| County parks |  |  |
| :---: | :---: | :---: |
|  | Good | $\begin{array}{r} 48 \% \\ \mathrm{~N}=132 \end{array}$ |
|  | Fair | $\begin{array}{r} 11 \% \\ \mathrm{~N}=30 \end{array}$ |
|  | Poor | $1 \%$ $N=3$ |
| Recreation programs or classes | Excellent | $\begin{array}{r} 25 \% \\ \mathrm{~N}=54 \end{array}$ |
|  | Good | $\begin{array}{r} 42 \% \\ \mathrm{~N}=91 \end{array}$ |
|  | Fair | $\begin{array}{r} 27 \% \\ \mathrm{~N}=59 \end{array}$ |
|  | Poor | - $\begin{array}{r}6 \% \\ N=13\end{array}$ |
| Recreation centers or facilities | Excellent | $\begin{array}{r} 25 \% \\ \mathrm{~N}=57 \end{array}$ |
|  | Good | $\begin{array}{r} 50 \% \\ \mathrm{~N}=114 \end{array}$ |
|  | Fair | $\begin{array}{r} 21 \% \\ \mathrm{~N}=47 \end{array}$ |
|  | Poor | N=11 |
| Health services | Excellent | $\begin{array}{r} 13 \% \\ \mathrm{~N}=31 \end{array}$ |
|  | Good | $\begin{array}{r} 44 \% \\ \mathrm{~N}=103 \end{array}$ |
|  | Fair | $\begin{array}{r} 34 \% \\ N=79 \end{array}$ |
|  | Poor | $8 \%$ $\mathrm{~N}=19$ |
| Public library services | Excellent | $\begin{array}{r} 31 \% \\ \mathrm{~N}=72 \end{array}$ |
|  | Good | $\begin{array}{r} 50 \% \\ \mathrm{~N}=118 \end{array}$ |

Please rate the quality of each of the Public library services

## following services in Pinellas County.

Public library services

Please rate the following categories of Pinellas County Government performance.

| The job Pinellas County does at welcoming resident involvement | Poor | $\begin{array}{r} 18 \% \\ \mathrm{~N}=40 \end{array}$ |
| :---: | :---: | :---: |
| Overall confidence in Pinellas County Government | Excellent | $\begin{array}{r} 13 \% \\ \mathrm{~N}=34 \end{array}$ |
|  | Good | $\begin{array}{r} 29 \% \\ \mathrm{~N}=79 \end{array}$ |
|  | Fair | $\begin{array}{r} 37 \% \\ \mathrm{~N}=101 \end{array}$ |
|  | Poor | $\begin{array}{r} 21 \% \\ \mathrm{~N}=56 \end{array}$ |
| Generally acting in the best interest of the community | Excellent | $\begin{array}{r} 11 \% \\ \mathrm{~N}=30 \end{array}$ |
|  | Good | $\begin{array}{r} 31 \% \\ \mathrm{~N}=84 \end{array}$ |
|  | Fair | $\begin{array}{r} 35 \% \\ \mathrm{~N}=94 \end{array}$ |
|  | Poor | $\begin{array}{r} 22 \% \\ \mathrm{~N}=59 \end{array}$ |
| Being honest | Excellent | $\begin{array}{r} 12 \% \\ \mathrm{~N}=29 \end{array}$ |
|  | Good | $\begin{array}{r} 31 \% \\ \mathrm{~N}=76 \end{array}$ |
|  | Fair | $\begin{array}{r} 39 \% \\ \mathrm{~N}=96 \end{array}$ |
|  | Poor | $\begin{array}{r} 18 \% \\ \mathrm{~N}=45 \end{array}$ |
| Being open and transparent to the public | Excellent | $\begin{array}{r} 11 \% \\ \mathrm{~N}=27 \end{array}$ |
|  | Good | $\begin{array}{r} 27 \% \\ \mathrm{~N}=67 \end{array}$ |
|  | Fair | $\begin{array}{r} 39 \% \\ \mathrm{~N}=96 \end{array}$ |
|  | Poor | $\begin{array}{r} 23 \% \\ \mathrm{~N}=56 \end{array}$ |


| Please rate the following categories <br> of Pinellas County Government <br> performance. <br> Informing residents about issues facing the <br> community | Excellent |  |
| :--- | :--- | :--- |

Overall, how would you rate the quality of the services provided by each of the following?

The Federal Government

26\% $\mathrm{N}=69$N=96

Please rate how important, if at all, you think it is for the Pinellas County community to focus on each of the following in the coming two years.

| Overall economic health of Pinellas County | Essential |  |
| :--- | :--- | :--- |
|  |  |  |
|  | Very important | $45 \%$ <br> $\mathrm{~N}=125$ |
|  | Somewhat important |  |

Please rate how important, if at all, you think it is for the Pinellas County community to focus on each of the following in the coming two years.

Overall quality of the utility infrastructure in Pinellas County (water, sewer, storm water, electric/gas, broadband)

Somewhat important

Not at all important
Not at all important

Overall feeling of safety in Pinellas County

| Overall feeling of safety in Pinellas County | Essential |
| :--- | :--- |
|  | Very important |
|  | Somewhat important |
|  | Not at all important |

Overall quality of natural environment in Pinellas Essential County

|  | Very important | $\begin{array}{r} 36 \% \\ \mathrm{~N}=101 \end{array}$ |
| :---: | :---: | :---: |
|  | Somewhat important | $11 \%$ $\mathrm{~N}=32$ |
|  | Not at all important | $0 \%$ $\mathrm{~N}=1$ |
| Overall quality of parks and recreation opportunities | Essential | $\begin{array}{r} 38 \% \\ \mathrm{~N}=103 \end{array}$ |
|  | Very important | $\begin{array}{r} 40 \% \\ \mathrm{~N}=108 \end{array}$ |
|  | Somewhat important | $21 \%$ $\mathrm{~N}=57$ |
|  | Not at all important | $2 \%$ $\mathrm{~N}=5$ |
| Overall health and wellness opportunities in Pinellas County | Essential | $\begin{array}{r} 35 \% \\ \mathrm{~N}=95 \end{array}$ |
|  | Very important | $\begin{array}{r} 49 \% \\ \mathrm{~N}=136 \end{array}$ |
|  | Somewhat important | $14 \%$ $\mathrm{~N}=38$ |


| Please rate how important, if at all, you think it is for the Pinellas County community to focus on each of the | Overall health and wellness opportunities in Pinellas County | Not at all important | $2 \%$ $\mathrm{~N}=7$ |
| :---: | :---: | :---: | :---: |
|  | Overall opportunities for education, culture, and the arts | Essential | $35 \%$ $N=96$ |
|  |  | Very important | $\begin{array}{r} 39 \% \\ \mathrm{~N}=106 \end{array}$ |
|  |  | Somewhat important | $\begin{array}{r} 23 \% \\ \mathrm{~N}=63 \end{array}$ |
|  |  | Not at all important | $4 \%$ $\mathrm{~N}=10$ |
|  | Residents' connection and engagement with their community | Essential | $\begin{array}{r} 32 \% \\ \mathrm{~N}=89 \end{array}$ |
|  |  | Very important | $\begin{array}{r} 43 \% \\ \mathrm{~N}=120 \end{array}$ |
|  |  | Somewhat important | $\begin{array}{r} 24 \% \\ \mathrm{~N}=67 \end{array}$ |
|  |  | Not at all important | $1 \%$ $\mathrm{~N}=3$ |
|  | How does sea-level rise factor into your overall quality of life rating provided in question 1. | It concerns me a great deal | $\begin{array}{r} 34 \% \\ \mathrm{~N}=95 \end{array}$ |
|  |  | It concerns me to a certain extent | $\begin{array}{r} 40 \% \\ \mathrm{~N}=110 \end{array}$ |
|  |  | I haven't given it much thought | $\begin{array}{r} 13 \% \\ \mathrm{~N}=35 \end{array}$ |
|  |  | It does not concern me at all | $\begin{array}{r} 14 \% \\ \mathrm{~N}=38 \end{array}$ |
| Please rate how important, if at all, you think it is for Pinellas County to | Pedestrian improvements such as expanding or widening sidewalks | Essential | $\begin{array}{r} 35 \% \\ \mathrm{~N}=97 \end{array}$ |
| investments? |  | Very important | $\begin{array}{r} 28 \% \\ \mathrm{~N}=75 \end{array}$ |
|  |  | Somewhat important | $\begin{array}{r} 27 \% \\ \mathrm{~N}=74 \end{array}$ |
|  |  | Not at all important | $\begin{array}{r} 10 \% \\ \mathrm{~N}=27 \end{array}$ |

Please rate how important, if at all, you think it is for Pinellas County to make each of the following investments?

| Roadway improvements such as resurfacing existing streets | Essential | $\begin{array}{r} 33 \% \\ \mathrm{~N}=90 \end{array}$ |
| :---: | :---: | :---: |
|  | Very important | $\begin{array}{r} 34 \% \\ \mathrm{~N}=94 \end{array}$ |
|  | Somewhat important | $\begin{array}{r} 22 \% \\ \mathrm{~N}=61 \end{array}$ |
|  | Not at all important | $\begin{array}{r} 10 \% \\ \mathrm{~N}=29 \end{array}$ |
| Traffic mitigation improvements such as signal timing | Essential | $\begin{array}{r} 47 \% \\ \mathrm{~N}=128 \end{array}$ |
|  | Very important | $\begin{array}{r} 35 \% \\ \mathrm{~N}=97 \end{array}$ |
|  | Somewhat important | $\begin{array}{r} 14 \% \\ \mathrm{~N}=39 \end{array}$ |
|  | Not at all important | $3 \%$ $\mathrm{~N}=9$ |
| Water and sewer systems | Essential | $\begin{array}{r} 48 \% \\ \mathrm{~N}=133 \end{array}$ |
|  | Very important | $\begin{array}{r} 37 \% \\ \mathrm{~N}=102 \end{array}$ |
|  | Somewhat important | $\begin{array}{r} 15 \% \\ \mathrm{~N}=40 \end{array}$ |
|  | Not at all important | $1 \%$ $\mathrm{~N}=2$ |
| Stormwater management | Essential | $\begin{array}{r} 50 \% \\ \mathrm{~N}=138 \end{array}$ |
|  | Very important | $\begin{array}{r} 35 \% \\ \mathrm{~N}=97 \end{array}$ |
|  | Somewhat important | $\begin{array}{r} 14 \% \\ \mathrm{~N}=39 \end{array}$ |
|  | Not at all important | $\begin{array}{r} 1 \% \\ \mathrm{~N}=2 \end{array}$ |
| Continuing and enhancing behavioral health efforts | Essential | $\begin{array}{r} 30 \% \\ \mathrm{~N}=83 \end{array}$ |

Please rate how important, if at all, you think it is for Pinellas County to make each of the following investments?

| Continuing and enhancing behavioral health efforts | Very important | $\begin{array}{r} 39 \% \\ \mathrm{~N}=105 \end{array}$ |
| :---: | :---: | :---: |
|  | Somewhat important | $\begin{array}{r} 24 \% \\ \mathrm{~N}=66 \end{array}$ |
|  | Not at all important | $7 \%$ $N=18$ |
| Addressing housing affordability | Essential | $\begin{array}{r} 69 \% \\ \mathrm{~N}=192 \end{array}$ |
|  | Very important | $\begin{array}{r} 16 \% \\ \mathrm{~N}=43 \end{array}$ |
|  | Somewhat important | $\begin{array}{r} 11 \% \\ \mathrm{~N}=30 \end{array}$ |
|  | Not at all important | $4 \%$ $\mathrm{~N}=11$ |
| Mitigating beach erosion | Essential | $\begin{array}{r} 39 \% \\ \mathrm{~N}=107 \end{array}$ |
|  | Very important | $\begin{array}{r} 34 \% \\ \mathrm{~N}=93 \end{array}$ |
|  | Somewhat important | $\begin{array}{r} 23 \% \\ \mathrm{~N}=64 \end{array}$ |
|  | Not at all important | $5 \%$ $N=13$ |
| County website (www.pinellas.gov) | Major source | $73 \%$ $=194$ |
|  | Minor source | $\begin{array}{r} 20 \% \\ \mathrm{~N}=52 \end{array}$ |
|  | Not a source | $7 \%$ $\mathrm{~N}=19$ |
| Local media outlets (newspaper, radio, local television) | Major source | $\begin{array}{r} 57 \% \\ \mathrm{~N}=157 \end{array}$ |
|  | Minor source | $\begin{array}{r} 33 \% \\ \mathrm{~N}=91 \end{array}$ |
|  | Not a source | $\begin{array}{r} 10 \% \\ \mathrm{~N}=28 \end{array}$ |

Please indicate how much of a source, County website (www.pinellas.gov)
if at all, you consider each of the
following to be for obtaining
information about the County
Government and its activities, events, and services?

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the County Government and its activities, events, and services?

| Government access channel | Major source | $\begin{array}{r} 20 \% \\ \mathrm{~N}=53 \end{array}$ |
| :---: | :---: | :---: |
|  | Minor source | $\begin{array}{r} 40 \% \\ \mathrm{~N}=108 \end{array}$ |
|  | Not a source | $\begin{array}{r} 41 \% \\ \mathrm{~N}=110 \end{array}$ |
| County newsletter | Major source | $\begin{array}{r} 25 \% \\ \mathrm{~N}=69 \end{array}$ |
|  | Minor source | $\begin{array}{r} 33 \% \\ \mathrm{~N}=92 \end{array}$ |
|  | Not a source | $\begin{array}{r} 42 \% \\ \mathrm{~N}=114 \end{array}$ |
| Board of County Commissioners meetings and other public meetings | Major source | $\begin{array}{r} 27 \% \\ \mathrm{~N}=75 \end{array}$ |
|  | Minor source | $\begin{array}{r} 41 \% \\ \mathrm{~N}=113 \end{array}$ |
|  | Not a source | $\begin{array}{r} 31 \% \\ \mathrm{~N}=87 \end{array}$ |
| Talking with County officials and/or County employees | Major source | $\begin{array}{r} 25 \% \\ \mathrm{~N}=69 \end{array}$ |
|  | Minor source | $\begin{array}{r} 44 \% \\ \mathrm{~N}=119 \end{array}$ |
|  | Not a source | $\begin{array}{r} 31 \% \\ N=84 \end{array}$ |
| County communications via social media (Facebook, Twitter, etc.) | Major source | $\begin{array}{r} 49 \% \\ \mathrm{~N}=133 \end{array}$ |
|  | Minor source | $\begin{array}{r} 29 \% \\ \mathrm{~N}=78 \end{array}$ |
|  | Not a source | $\begin{array}{r} 23 \% \\ \mathrm{~N}=62 \end{array}$ |
| Word-of-mouth | Major source | $\begin{array}{r} 24 \% \\ \mathrm{~N}=66 \end{array}$ |
|  | Minor source | $\begin{array}{r} 48 \% \\ \mathrm{~N}=133 \end{array}$ |





Do you rent or own your home?

About how much is your monthly housing cost for Less than \$500 the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?
$\$ 500$ to $\$ 999$
\$1,000 to \$1,499
\$1,500 to \$1,999
\$2,000 to \$2,499
\$2,500 to \$2,999

Do any children 17 or under live in your household?

No
\$3,000 to \$3,499
\$3,500 or more



What is your gender?

| Identify in another way | $2 \%$ $\mathrm{~N}=5$ |
| :---: | :---: |
| The Pinellas County | 8\% |
| Government's website | $\mathrm{N}=23$ |
| The Pinellas County Government's social media (Facebook, Twitter, Instagram,.. | $\begin{array}{r} 16 \% \\ \mathrm{~N}=44 \end{array}$ |
| Received an email from the Pinellas County Government | $\begin{array}{r} 28 \% \\ \mathrm{~N}=78 \end{array}$ |
| In a community newsletter or utility bill | $1 \%$ $\mathrm{~N}=2$ |
| Nextdoor | $\begin{array}{r} 6 \% \\ \mathrm{~N}=16 \end{array}$ |
| In my Facebook feed | $7 \%$ $N=19$ |
| Saw it on a local cable channel | $0 \%$ $\mathrm{~N}=1$ |
| Saw it in a newspaper article or ad (hard copy or online) | $\begin{array}{r} 5 \% \\ \mathrm{~N}=13 \end{array}$ |
| Heard about it from a family member, friend or neighbor | $\begin{array}{r} 7 \% \\ \mathrm{~N}=20 \end{array}$ |
| Heard about it from a business or social organization in my community | $4 \%$ $\mathrm{~N}=10$ |
| Polco's weekly email | $0 \%$ $\mathrm{~N}=$ |
| Polco social media post | $1 \%$ $N=3$ |
| Other | $\begin{array}{r} 17 \% \\ \mathrm{~N}=48 \end{array}$ |

## Pinellas County 2023 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential, and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Pinellas County.

| Excellent | Good | Fair | Poor | Don't know |
| :---: | :---: | :---: | :---: | :---: |
| Pinellas County as a place to live......................................................................... 1 | 2 | 3 | 4 | 5 |
| Your neighborhood as a place to live ................................................................. 1 | 2 | 3 | 4 | 5 |
| Pinellas County as a place to raise children ..................................................... 1 | 2 | 3 | 4 | 5 |
| Pinellas County as a place to work .................................................................... 1 | 2 | 3 | 4 | 5 |
| Pinellas County as a place to visit...................................................................... 1 | 2 | 3 | 4 | 5 |
| Pinellas County as a place to retire .................................................................... 1 | 2 | 3 | 4 | 5 |
| The overall quality of life in Pinellas County .................................................... 1 | 2 | 3 | 4 | 5 |
| Sense of community............................................................................................ 1 | 2 | 3 | 4 | 5 |

2. Please rate each of the following characteristics as they relate to Pinellas County as a whole.

| Excellent | Good | Fair | Poor | Don't know |
| :---: | :---: | :---: | :---: | :---: |
| Overall economic health of Pinellas County ..................................................... 1 | 2 | 3 | 4 | 5 |
| Overall quality of the transportation system (auto, bicycle, foot, bus) <br> in Pinellas County $\qquad$ | 2 | 3 | 4 | 5 |
| Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) $\qquad$ | 2 | 3 | 4 | 5 |
| Overall quality of the utility infrastructure in Pinellas County (water, sewer, storm water, electric/gas, broadband) .. 1 | 2 | 3 | 4 | 5 |
| Overall feeling of safety in Pinellas County ....................................................... 1 | 2 | 3 | 4 | 5 |
| Overall quality of natural environment in Pinellas County ............................. 1 | 2 | 3 | 4 | 5 |
| Overall quality of parks and recreation opportunities ..................................... 1 | 2 | 3 | 4 | 5 |
| Overall health and wellness opportunities in Pinellas County........................ 1 | 2 | 3 | 4 | 5 |
| Overall opportunities for education, culture, and the arts............................... 1 | 2 | 3 | 4 | 5 |
| Residents' connection and engagement with their community ...................... 1 | 2 | 3 | 4 | 5 |

3. Please indicate how likely or unlikely you are to do each of the following.
$\left.\begin{array}{llccc} & \begin{array}{c}\text { Very } \\ \text { likely }\end{array} & \begin{array}{c}\text { Somewhat } \\ \text { likely }\end{array} & \begin{array}{c}\text { Somewhat } \\ \text { unlikely }\end{array} & \begin{array}{c}\text { Very } \\ \text { unlikely }\end{array}\end{array} \begin{array}{c}\text { Don't } \\ \text { know }\end{array}\right]$
4. Please rate how safe or unsafe you feel:

| Very safe | Somewhat safe | Neither safe nor unsafe | Somewhat unsafe | Very unsafe | Don't know |
| :---: | :---: | :---: | :---: | :---: | :---: |
| In your neighborhood during the day................................ 1 | 2 | 3 | 4 | 5 | 6 |
| In Pinellas County's downtown/commercial areas during the day $\qquad$ | 2 | 3 | 4 | 5 | 6 |
| From property crime........................................................... 1 | 2 | 3 | 4 | 5 | 6 |
| From violent crime.............................................................. 1 | 2 | 3 | 4 | 5 | 6 |
| From fire, flood, or other natural disaster ......................... 1 | 2 | 3 | 4 | 5 | 6 |

5. Please rate the job you feel the Pinellas County community does at each of the following.

| Excellent | Good | Fair | Poor | Don't know |
| :---: | :---: | :---: | :---: | :---: |
| Making all residents feel welcome ..................................................................... 1 | 2 | 3 | 4 | 5 |
| Attracting people from diverse backgrounds................................................... 1 | 2 | 3 | 4 | 5 |
| Valuing/respecting residents from diverse backgrounds................................ 1 | 2 | 3 | 4 | 5 |
| Taking care of vulnerable residents (elderly, disabled, homeless, etc.).......... 1 | 2 | 3 | 4 | 5 |

6. Please rate each of the following in the Pinellas County community.

Excellent Good Fair Poor Don't know

| Overall quality of business and service establishments in Pinellas County .... 1 | 2 |
| :--- | :--- |
| 3 | 3 |
| Variety of business and service establishments in Pinellas County............... 1 | 2 |

The National Community Survey ${ }^{\text {ma }}$


## Pinellas County 2023 Community Survey

9. Please rate the quality of each of the following services in Pinellas County.

| Excellent | Good | Fair | Poor | Don't know |
| :---: | :---: | :---: | :---: | :---: |
| Public information services............................................................................ 1 | 2 | 3 | 4 | 5 |
| Economic development......................................................................... 1 | 2 | 3 | 4 | 5 |
| Traffic enforcement............................................................................. 1 | 2 | 3 | 4 | 5 |
| Traffic signal timing .............................................................................. 1 | 2 | 3 | 4 | 5 |
| Street repair ........................................................................................................... | 2 | 3 | 4 | 5 |
| Street cleaning.......................................................................................... 1 | 2 | 3 | 4 | 5 |
| Street lighting ...................................................................................... 1 | 2 | 3 | 4 | 5 |
| Sidewalk maintenance ........................................................................... 1 | 2 | 3 | 4 | 5 |
| Bus or transit services .......................................................................... 1 | 2 | 3 | 4 | 5 |
| Land use, planning, and zoning............................................................... 1 | 2 | 3 | 4 | 5 |
| Code enforcement (weeds, abandoned buildings, etc.) .............................. 1 | 2 | 3 | 4 | 5 |
| Affordable high-speed internet access ..................................................... 1 | 2 | 3 | 4 | 5 |
| Garbage collection.............................................................................. 1 | 2 | 3 | 4 | 5 |
| Drinking water ................................................................................................ 1 | 2 | 3 | 4 | 5 |
| Sewer services............................................................................................................. | 2 | 3 | 4 | 5 |
| Storm water management (storm drainage, dams, levees, etc.) ................. 1 | 2 | 3 | 4 | 5 |
| Power (electric and/or gas) utility........................................................ 1 | 2 | 3 | 4 | 5 |
| Utility billing ......................................................................................... 1 | 2 | 3 | 4 | 5 |
| Police/Sheriff services ........................................................................ 1 | 2 | 3 | 4 | 5 |
|  | 2 | 3 | 4 | 5 |
| Animal control................................................................................................. | 2 | 3 | 4 | 5 |
| Ambulance or emergency medical services .............................................. 1 | 2 | 3 | 4 | 5 |
| Fire services ....................................................................................................... | 2 | 3 | 4 | 5 |
| Fire prevention and education........................................................... 1 | 2 | 3 | 4 | 5 |


| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) $\qquad$ | 2 | 3 | 4 | 5 |
| :---: | :---: | :---: | :---: | :---: |
| Preservation of natural areas (open space, farmlands, and greenbelts) ..... 1 | 2 | 3 | 4 | 5 |
| Pinellas County open space .................................................................. 1 | 2 | 3 | 4 | 5 |
| Recycling.............................................................................................. 1 | 2 | 3 | 4 | 5 |
| Yard waste pick-up............................................................................................ | 2 | 3 | 4 | 5 |
| County parks .......................................................................................... 1 | 2 | 3 | 4 | 5 |
| Recreation programs or classes .......................................................... 1 | 2 | 3 | 4 | 5 |
| Recreation centers or facilities ................................................................ 1 | 2 | 3 | 4 | 5 |
| Health services........................................................................................................ | 2 | 3 | 4 | 5 |
| Public library services ............................................................................ 1 | 2 | 3 | 4 | 5 |
| Overall customer service by Pinellas County Government employees (receptionists, planners, phone operators etc.) $\qquad$ | 2 | 3 | 4 | 5 |

10. Please rate the following categories of Pinellas County Government performance.

| Excellent | Good | Fair | Poor | Don't know |
| :---: | :---: | :---: | :---: | :---: |
| The value of services for the taxes paid to Pinellas County....................... 1 | 2 | 3 | 4 | 5 |
| The overall direction that Pinellas County is taking.................................... 1 | 2 | 3 | 4 | 5 |
| The job Pinellas County does at welcoming <br> resident involvement. $\qquad$ | 2 | 3 | 4 | 5 |
| Overall confidence in Pinellas County Government................................. 1 | 2 | 3 | 4 | 5 |
| Generally acting in the best interest of the community ............................ 1 | 2 | 3 | 4 | 5 |
| Being honest......................................................................................... 1 | 2 | 3 | 4 | 5 |
| Being open and transparent to the public.............................................. 1 | 2 | 3 | 4 | 5 |
| Informing residents about issues facing the community ........................... 1 | 2 | 3 | 4 | 5 |
| Treating all residents fairly ............................................................... 1 | 2 | 3 | 4 | 5 |
| Treating residents with respect ................................................................ 1 | 2 | 3 | 4 | 5 |

11. Overall, how would you rate the quality of the services provided by each of the following?

12. Please rate how important, if at all, you think it is for the Pinellas County Government to focus on each of the following in the coming two years.

| Essential | Very important | Somewhat important | Not at all important |
| :---: | :---: | :---: | :---: |
| Overall economic health of Pinellas County ........................................................ 1 | 2 | 3 | 4 |
| Overall quality of the transportation system (auto, bicycle, foot, bus) <br> in Pinellas County. $\qquad$ | 2 | 3 | 4 |
| Overall design or layout of Pinellas County's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) $\qquad$ | 2 | 3 | 4 |
| Overall quality of the utility infrastructure in Pinellas County <br> (water, sewer, storm water, electric/gas, broadband) $\qquad$ | 2 | 3 | 4 |
| Overall feeling of safety in Pinellas County ......................................................... 1 | 2 | 3 | 4 |
| Overall quality of natural environment in Pinellas County ................................ 1 | 2 | 3 | 4 |
| Overall quality of parks and recreation opportunities ....................................... 1 | 2 | 3 | 4 |
| Overall health and wellness opportunities in Pinellas County........................... 1 | 2 | 3 | 4 |
| Overall opportunities for education, culture, and the arts.................................. 1 | 2 | 3 | 4 |
| Residents' connection and engagement with their community ......................... 1 | 2 | 3 | 4 |

13. How does sea-level rise factor into your overall quality of life rating provided in question 1 ?
O It concerns me a great deal
O I haven't given it much thought
$O$ It concerns me to a certain extent O It does not concern me at all
14. Please rate how important, if at all, you think it is for Pinellas County to make each of the following investments?

|  | Very <br> Essential | Somewhat <br> important | Not at all <br> important |
| :--- | :--- | :--- | :--- | :--- |
| Pedestrian imprortant |  |  |  |

15. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the County Government and its activities, events, and services?

| Major <br> source | Minor source | Not a source |
| :---: | :---: | :---: |
| County website (www.pinellas.gov)........................................................................................... 1 | 2 | 3 |
| Local media outlets (newspaper, radio, local television) .......................................................... 1 | 2 | 3 |
| Government access channel........................................................................................................ 1 | 2 | 3 |
| County newsletter ......................................................................................................................... 1 | 2 | 3 |
| Board of County Commissioners meetings and other public meetings .................................... 1 | 2 | 3 |
| Talking with County officials and/or County employees .......................................................... 1 | 2 | 3 |
| County communications via social media (Facebook, Twitter, etc.).......................................... 1 | 2 | 3 |
| Word-of-mouth .............................................................................................................................. 1 | 2 | 3 |

## Pinellas County 2023 Community Survey

Our last questions are about you and your household.
Again, all of your responses to this survey are confidential and no identifying information will be shared.
D1. In general, how many times do you:

| , | Several times a day | Once <br> a day | A few times a week | Every few weeks | Less often or never | Don't <br> know |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Access the internet from your home using a computer, laptop, or tablet computer ... | ........ 1 | 2 | 3 | 4 | 5 | 6 |
| Access the internet from your cell phone...... | $\ldots . . . . . . . . .1$ | 2 | 3 | 4 | 5 | 6 |
| Visit social media sites such as Facebook, |  |  |  |  |  |  |
| Use or check email.......................................... | ....... 1 | 2 | 3 | 4 | 5 | 6 |
| Share your opinions online....................................... | $\ldots . . . . . . . . .1$ | 2 | 3 | 4 | 5 | 6 |
| Shop online .................................................... | $\ldots$ | 2 | 3 | 4 | 5 | 6 |

D2. Please rate your overall health.
O Excellent O Very good O Good O Fair O Poor
D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
O Very positive O Somewhat positive O Neutral O Somewhat negative O Very negative

D4. How many years have you lived in Pinellas
County?
O Less than 2 years
O 2-5 years
O 6-10 years
O 11-20 years
O More than 20 years
D5. Which best describes the building you live in?
O One family house detached from any other houses
O Building with two or more homes
(duplex, townhome, apartment, or condominium)
O Mobile home
O Other
D6. Do you rent or own your home?
O Rent
O Own
D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?
O Less than \$500
O \$2,000 to \$2,499
O \$500 to \$999
O \$2,500 to \$2,999
O \$1,000 to \$1,499
O \$3,000 to $\$ 3,499$
O \$1,500 to \$1,999
O \$3,500 or more

D8. Do any children 17 or under live in your household?
O No O Yes
D9. Are you or any other members of your household aged 65 or older?
O No

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)
O Less than \$25,000
O \$75,000 to \$99,999
O $\$ 25,000$ to $\$ 49,999$ O $\$ 100,000$ to $\$ 149,999$
O \$50,000 to \$74,999 O \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?
O No, not Spanish, Hispanic, or Latino
O Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)
American Indian or Alaskan Native
Asian, Asian Indian, or Pacific Islander
Black or African American

- White
$\square$ Other
D13. In which category is your age?
O 18-24 years
O 55-64 years
O 25-34 years
O 65-74 years
O 35-44 years
O 75 years or older
O 45-54 years

D14. What is your gender?
O Female
O Male
O Identify in another way

February 2023

Dear Pinellas County Resident:
Please help us shape the future of Pinellas County! You have been selected at random to participate in the 2023 Pinellas County Community Survey. If you've already completed the survey online, thank you. Please do not respond twice.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important-especially since your household is one of only a select number chosen to be surveyed. Your feedback will help Pinellas County make decisions that affect our community.

## A few things to remember:

- Your responses are confidential and no identifying information will be shared.
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:


## https://polco.us/xxplaceholder

Please do not share your survey link. This survey is for randomly selected households only. The County will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey, please call 727-464-3000 or 727-464-4062 TDD.

Thank you for your time and participation!

Sincerely,

Estimado Residente del Condado de Pinellas:
iPor favor ayúdenos a moldear el futuro de Condado de Pinellas! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Condado de Pinellas del 2023. Si ya completó la encuesta en línea, gracias. Por favor no responda dos veces.
Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante-especialmente porque su hogar es uno de un número selecto elegido para ser encuestado. Sus observaciones le ayudarán a Condado de Pinellas tomar decisiones que afectarán a nuestro condado!

## Algunas cosas para recordar:

- Sus respuestas son confidenciales y no se compartirá ninguna información de identificación.
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- Puede devolver la encuesta en ingles por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en españolen:
https://polco.us/xxplaceholder
Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. El Condado conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta, por favor llame al 727-464-3000 o 727-464-4062 TDD.
iGracias por su tiempo y participación!

Atentamente,


Janet C. Long


[^0]:    * Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

[^1]:    * Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

[^2]:    * Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

[^3]:    * Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

[^4]:    * Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

[^5]:    * Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

[^6]:    * Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

