

PINELLAS COUNTY COPCN RENEWAL APPLICATION

October 2023









CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY (COPCN)

All commercial Wheelchair Transport/Stretcher Van and ALS Providers servicing clients in Pinellas County are required to obtain a COPCN prior to transport of clients within the County pursuant to the Rules and Regulations of the Pinellas County Emergency Medical Service System and Pinellas County Code, Chapter 54, Emergency Services.

Providers that have met the application requirements are presented to the Board of County Commissioners (EMS Authority) for approval. After the Board has approved the applications, a COPCN is issued, including the number of vehicle permits corresponding to the vehicle roster in the application.

Please verify that you have complied with all requirements listed below prior to submitting your application. Incomplete applications will be returned.

COPCN APPLICATION INSTRUCTIONS:

Complete the following forms:

- Application for COPCN (Form A). Complete each section on Form A and Notarize. Review all attachments included in this application packet. Copies may be made of any forms if additional sheets are needed. Contact the EMS & Fire Administration at (727) 582-5872 if there are any questions regarding this application packet.
- APA 2. Record Keeping Verification Form (Form B). Document the ability to record incoming phone lines and/or maintain written records for each call. Verify accessibility of archived records for inspection (See Rules & Regulations 8.1).
- Wheelchair Transport Vehicles/Stretcher Vans, as applicable. For Providers offering both services, please ensure Wheelchair and Stretcher vehicle rosters are recorded separately. Vehicles must be inspected by an EMS and Fire Administration Representative (See Rules & Regulations 8.3). ALS Helicopter applications provide aircraft information.
- 4. <u>Driver Roster (Form D)</u>. Provide a list of each certified driver by name, including their Florida Class E Driver's License number, expiration date, date of birth and EMS ID Number.

 (ALS Helicopter applications please provide pilot/crew) information.
- April 5. Certificate of Incorporation and Certification of Fictitious Name (d.b.a.) as registered with the State of Florida, as applicable.
- 6. Insurance Verification. Provide a copy of the <u>Certificate of Insurance</u> showing limits for the highest level of service provided detailing vehicle liability, property damage coverage, and the expiration date of the policy (See Rules & Regulations 8.2).
- APA 7. Agency's retail rate schedule for all services provided.
 - 8. County Driver Certification. Any new applicant a Provider seeks to have certified must meet the County Driver Application & Certification Requirements outlined in the following section.

Once the application forms and attachments are prepared, submit the completed application package to the Pinellas County EMS Authority, 12490 Ulmerton Rd, Ste 134, Largo, FL 33774.

COUNTY DRIVER APPLICATION & CERTIFICATION REQUIREMENTS:

Copies of the following documentation must be submitted to the Pinellas County EMS Authority for all new drivers:

1.	Completed <u>Background Screening Affidavit</u> with background check (<u>verification must be less than 45 days old</u>).
2.	Current CPR and First Aid certification. For Florida Department of Health licenses, include a copy of the web inquiry, verifying the license is "CLEAR/ACTIVE", as well as attach any discipline on file (http://www.flhealthsource.gov/).
3.	Valid driver's license.
4.	Completed verification applicant is not listed on the U.S. Department of Health and Human Services Exclusions Database (https://exclusions.oig.hhs.gov/).
5.	Color photo in JPEG format.

Applicants must complete an orientation provided by the Provider Agency, as well as be in compliance with all Protocols, Rules and Regulations of the EMS System. Once the applicant receives approval of the EMS Medical Director, they will receive initial Certification.

All certified wheelchair/stretcher drivers must continue to provide updated documentation to maintain County Certification. Direct any questions about driver certification to the EMS & Fire Administration at (727) 582-5872.

RULES AND REGULATIONS:

- <u>Pinellas County Emergency Medical Services Rules and Regulations</u> Addresses the obligations and duties of the Pinellas County EMS System.
- Florida Municipal Codes, Chapter 54 Emergency Services Copy of Florida State laws governing EMS and Transportation Services.

FORMS:

The forms included in this application packet may be copied and used for reporting to the Office of the Medical Director.

- Monthly Activity Report
 - Used to record wheelchair, stretcher, and reclining wheelchair van service data.
 - Must be filed with the Medical Director within ten (10) working days of month's end.
- Medical Incident Report
 - Used to document any event or patient requiring an Incident Report.
 - Must be filed within 72 hours of the event.



APPLICATION FOR CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

APPLICATION TYPE: NEW RENEWAL					
	Interfacility ALS Non-Transport Helicopter ALS Transport				
TYPE OF ENTITY: Sole Proprietor Partnership	Non-Profit Corporation				
ORGANIZATION NAME:	HOURS OF OPERATION: 24-HOUR				
Florida Health Sciences Center, Inc. dba Tampa Gener	ral HosA.M. toA.M. /P.M.				
ADDRESS 1:	PHONE:				
1 Tampa General Circle	813-844-7400				
ADDRESS 2:	FAX:				
	813-844-5773				
CITY, STATE, ZIP CODE:					
Tampa, FL 33606					
OFFICER/DIRECTOR NAME & TITLE: PHONE NUMBER	BER & E-MAIL:				
John Visokay, Aeromed Program Director 813-844-	-7758, jvisokay@tgh.org				
VICE OFFICER/DIRECTOR NAME & TITLE: PHONE NUMBER	PHONE NUMBER & E-MAIL:				
Michele Moran, VP of Emergency Services 813-844-	813-844-3282, mmoran@tgh.org				
BUSINESS HOURS POINT-OF-CONTACT: PHONE NUMB	BER & E-MAIL:				
John Visokay					
AFTER HOURS POINT-OF-CONTACT: PHONE NUMBER	BER & E-MAIL:				
Aeromed Operations, request On Call Leade 813-844-	7400				
REQUIRED ATTACHMENTS: Record Keeping Verification For Incorporation, Certification of Fictitious Name (d.b.a) if applicable, provided, and retail rate schedule. Also include any new application	Insurance Verification for the highest level of service				
I, the undersigned representative of the above named firm, do her revoked if at any time the firm fails to meet all of the requirements of	of the Pinellas County Code or Rules and Regulations.				
SIGNATURE OF APPLICANT: John Viriley	10.23-2023				
STATE OF FLORIDA					
COUNTY OF Hillsborough					
Subscribed and sworn to (or affirmed) before me this 10 23 2	023 by John Vishkay who				
[- 12 - 12 - 12 - 12 - 12 - 12 - 12 - 1	nally known as identification.				
(SEAL) Jennifer Santos	JENNIFER SANTOS Notary Public - State of Florida Commission # HH 053865 My Comm. Expires Oct 14, 2024 Bonded through National Notary Assn. (Name of Notary typed, printed or Form stamped)				
Form A. Rev. 02/06/2017					



WHEELCHAIR/STRETCHER SERVICE RECORD KEEPING VERIFICATION FORM

Pinellas County Rules and Regulations, as Amended

Name of Service:	Florida Health Sciences Center, Inc. dba Tamp

Date: 10/23/2023

Section	Inspection Items	Initials
8.1	Record all telephone lines when used for requests for transport, including cell phones.*	JV
	*Initial here if standard business practice is to receive requests via fax and/or e-mail and written records are maintained of such contacts in accordance with written records criteria.	JV
8.1	Written record contains:	JV
	Date Call Received	
	Time Call Received	JV
	 Pick-up & Destination Address 	JV
	Arrival Time at Destination	JV
	Client's Name	JV
	Person Ordering Transport	JV
	 Telephone Number of Caller (*if applicable) 	JV
8.1	Audio dispatch records shall be kept for a minimum of six (6) months.	JV
8.1	Written or electronic dispatch shall be kept for a minimum of three (3) years.	JV
8.1	Dispatch audio & written/electronic records shall be available for inspection.	JV

Form B Rev. 02/06/2017



Re: Pinellas County COPCN application: List of all Officers, Directors, and Shareholders (Name, Address, Position).

- a) Tampa General Hospital: 1 Tampa General Circle Tampa, Florida 33601-1289
 - i) Business Phone # (813) 844-7758
 - ii) 24-hour Dispatch Phone # (813) 844-7400 or 1-800-727-1911
 - iii) Fax Phone # (813) 844-5773
 - iv) Contacts:
 - (1) John Couris, President, CEO
 - (2) Kelly Cullen, Executive Vice President, COO
 - (3) Michele Moran, VP of Emergency Department, Trauma Services, and Aeromed Transport Program
 - (a) Phone Number Office (813) 844-3282
 - (b) Phone Number Cell (630) 272-9483
 - (4) John Visokay, Program Director
 - (a) Phone Number Office (813) 844-7758
 - (b) Phone Number Cell (609)312-9443
 - (c) Email: jvisokay @tgh.org
- b) Metro Aviation, Inc., 1214 Hawn Avenue, Shreveport, LA 71107
 - i) Business Phone # (800) 467-5529
 - ii) Mike Stanberry, President, CEO
 - iii) Kenny Morrow, COO
 - iv) Todd Stanberry, Director of Business Integration
 - (a) Phone Number Office (318) 222-5529 or (800)467-5529
 - (b) Email: tstanberry@metroaviation.com



Re: Pinellas County COPCN application: Previous experience and employment record of principal owners/operator:

Florida Health Sciences, Center, Inc. d/b/a Tampa General Hospital, Aeromed is a private, not-for-profit Corporation that has been in operation since March 1989. Metro Aviation, Inc. has been in operation since 1982 and is an industry leader in Part 135 air transport operations, aircraft completions, and air transport safety training. Tampa General Hospital, Aeromed partnered with Metro Aviation, Inc. in August 2013 to provide Part 135 air medical aircraft operations to include Pinellas County, Florida. Tampa General Hospital is responsible for clinical operations of the program. Metro Aviation, Inc. is a Federal Aviation Administration Part 135 certificate holder and is responsible for Operational Control of Aeromed aircraft and maintenance. Aeromed and Metro Aviation, Inc. leadership teams work collaboratively to promote safety, clinical excellence, and customer service.

Aeromed:

The Aeromed program is a highly qualified and experienced hospital-based, traditional model air transport program that has been in service since 1989. Aeromed safely transports patients from the scene of an accident/event as well as providing expert care for complex, inter-facility transports. Aeromed completed 1,752 patient transports in FY 2021 and 1,879 patient transports in FY 2022. Aeromed successfully obtained Commission on Accreditation of Medical Transport Systems (CAMTS) Accreditation in April 2013, reaccreditation in 4/2016, 4/2019, and 4/2022 demonstrating program, hospital, and aviation vendor commitment to meeting the highest air medical industry standards. Aeromed is experienced in the transport of trauma, burn, cardiac/STEMI, transplant, surgical, pulmonary, high risk obstetric patients, pediatric, and other complex patient populations to include Aortic Emergency, intra-aortic balloon pump, ventricular assist device, and extra corporeal membrane oxygenation (ECMO) patients. Aeromed medical crews complete comprehensive initial and continuing education requirements annually to include advanced certification in accordance with CAMTS accreditation standards. Aeromed maintains a continuous quality review/performance improvement process to include voluntary submission of quality data to the GAMUT registry. Aeromed medical protocols are developed in conjunction with USF and TGH Specialty services to provide the most current, evidence-based clinical care to promote the best patient outcomes possible. In addition, the Aeromed program prides itself on value-based care maintaining reasonable air transport rates with ethical billing practices with no balanced billing of patients to date.



Metro Aviation, Inc.:

Metro Aviation is dedicated to providing safe, high-quality aviation and maintenance services for their customers/partners. Metro provides services to include traditional aircraft operations, completions, maintenance, and training to allow customers to safely and effectively accomplish their mission profile. Metro operates more than 140 aircraft in more than 35 programs in 22 states throughout the US. Since 1995, Metro Aviation, Inc. has been the Part 135 provider for Holmes Regional Medical Center's First Flight air medical program in Melbourne, Florida. Florida Hospital in Orlando jointed the Metro family in 2005, and Aeromed partnered with Metro Aviation in 2013.

Metro Aviation requires Pilots to possess 2,000 hours for Pilot in Command (PIC) positions as well as 500 hours of cross country flight time and 100 hours of night flight time. Metro Maintenance Technicians must have current FAA airframe and Power Plant Mechanic Certificate and at least 3 years' experience.

Metro Aviation is recognized by the FAA for achieving and maintaining the highest level, level 4, Safety Management System status. Metro Aviation operates from and conducts extensive training at its 12,000 square ft. training center in Shreveport, LA. As Metro continues to expand, the company remains true to the values set forth 31 years ago and truly welcomes each customer into the Metro Aviation family.



Re: Pinellas County COPCN application: List of address and/or describe the location of your base station and all substations.

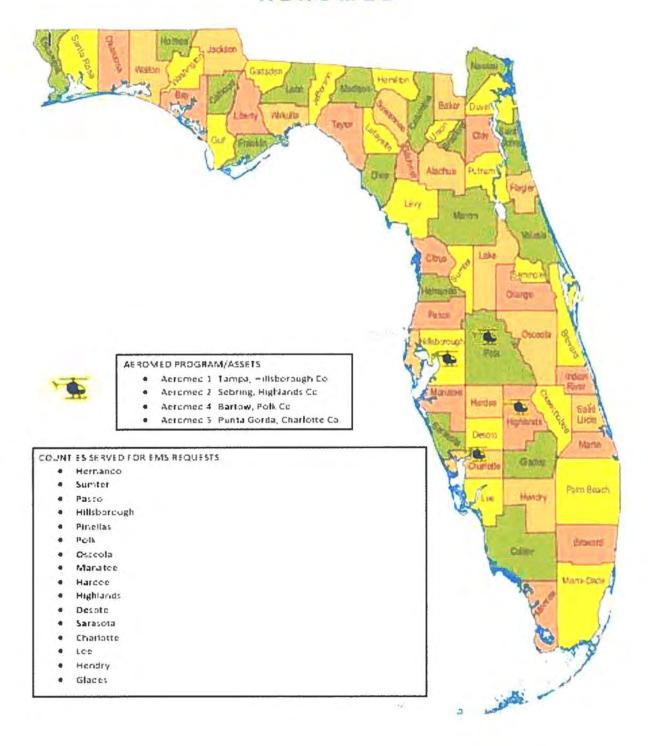
Base	Address	Base phone #	Chief Flight Nurse (CFN)Name and Cell #
Aeromed 1	Tampa General Hospital 1 Tampa General Circle Tampa, 33606	813-844-7810	Alisha Burnett 315-416-1444
Aeromed 2	Sebring Regional Airport 128 Authority Lane Sebring, 33870	863-655-6030	John Bitner 813-352-5456
Aeromed 4	Bartow Municipal Airport 4333 Echo Drive Bartow, 33830	863-533-4713	Tracy Sanderson 813-486-4854
Aeromed 5	Charlotte County Fire Rescue Station 7 27437 Mooney Ave. Punta Gorda, 33982	813-844-5995	Jimmy Holt 352-585-2595



Re: Pinellas County COPCN application: The proposed geographic area or areas to be covered by our service. Illustrated by use of attached map.

Aeromed provides prehospital and critical care interfacility air transport services in West Central Florida to include primary and secondary service in 23 counties in Florida. Aeromed completes air transports from North Florida locations to include Gainesville, Jacksonville, and Tallahassee as well as southern locations to include Miami, Ft. Lauderdale, and Palm Beach. Aeromed maintains 4 bases of operation in Hillsborough, Polk, Highlands, and Charlotte Counties with two dedicated program back up aircrafts to minimize maintenance related out of service time. These bases are considered regional assets serving the counties in which they are based as well as primary, secondary, and tertiary surrounding counties. Reference the attached map.







Re: Pinellas County COPCN application: Type and number of vehicles organization uses for operation and back up.

The Aeromed program operates 4 aircraft bases as per the attached base spreadsheet with two dedicated backup aircrafts for the program. Aeromed utilizes a BK 117 aircraft and a Bell 407 GX aircraft as a dedicated backups to ensure continuity of operations for patients and referring customers.

Reference the below Aeromed aircraft spreadsheet for specific aircraft data.

Make	Base	Model	Year of Manufacture	Permit #	FAA Registration/Tail #	Serial#	Color Scheme
Eurocopter	Back up aircraft	BK117 C1	1993	1732	N914TG	7506	blue/gold
Airbus Helicopters	Aeromed 1/Tampa	BK117 C2e	2020	2021	N911TG	9855	blue/yellow
Bell Helicopter	Aeromed 2/Sebring	407 GX	2012	1744	N922TG	54375	blue/yellow
Bell Helicopter	Back up aircraft	407 GX	2012	1745	N933TG	54376	blue/yellow
Bell Helicopter	Aeromed 4/Bartow	407 GX	2012	1746	N944TG	54377	blue/yellow
Bell Helicopter	Aeromed 5/Punta Gorda	407 GX	2012	1747	N955TG	54379	blue/yellow



Re: Pinellas County COPCN application: Hours and days of operation.

Aeromed and Metro Aviation, Inc. operate 4 bases of operation (reference map and base information) with each aircraft operating 24 hours per day, 7 days per week. Each aircraft is staffed with a highly experienced, ALS/critical care trained crew comprised of a Pilot, Flight Nurse/Paramedic, and Flight Paramedic.

The Aeromed Communications Center is located at Tampa General Hospital and is staffed with two FAA-certified Communications Specialists 24 hours per day, 7 days per week. The Aeromed Communications Center is directly linked with the Metro Aviation, Inc. Operational Control Center at all times. Aviation and Medical Director support is also available 24 hours per day, 7 days per week.



Re: Pinellas County COPCN application: Types of persons that Aeromed proposes to transport.

Aeromed provides the following services and receives comprehensive ongoing didactic training to care for and transport the following patient populations:

- Pre-hospital (scene) transport
- Critical Care, inter-facility transport
- Specialty Care transport to include:
 - Neonatal patient transport: NICU transport team and at minimum one medical crew member who functions as safety officer during air transport
 - o Intra-aortic balloon pump (IABP) transport
 - o Ventricular Assist device (VAD) transport
 - o Extracorporeal membrane oxygenation (ECMO) transport
- Search requests
- Organ and/or Transplant Team transport
- Public relations requests (as approved by Aeromed Administration)
- Disaster Response as requested by FL DOH or other requestors and as approved by Aeromed Administration

Patient Populations:

- Trauma
- Cardiac
- Pulmonary
- Stroke/Neurological emergency
- Aortic Emergency
- Surgical
- Medical
- High Risk Obstetrical
- Burn
- Spinal Cord Injury
- Amputation/near-amputation
- Transplant
- Neonatal (utilize NICU transport team)
- Adult
- Pediatric
- Geriatric



Re: Pinellas County COPCN application: Rate structure and method of collection of fees.

Aeromed is dedicated to keeping our rates, fares, and charges competitive and aligned with national air medical industry standards. We have benchmarked with other air transport programs and find that our rates are below the national average. Current Aeromed rates and charges are as follows:

Lift off: \$21,496.00

Loaded statute mileage rate: \$216.00

Aeromed prides itself on ethical billing practices and does not engage in balanced billing as a standard practice. Aeromed partners with Quick Med Claims to bill patient insurance carriers for air transport services.



Re: Pinellas County COPCN application: How services will be accessible to the indigent.

Aeromed is a hospital-based, traditional model air transport program affiliated with Tampa General Hospital. Tampa General Hospital is a private, not-for-profit health system committed to providing world-class, value-based care for all Florida citizens and visitors irrespective of their ability to pay. As the regional Academic, tertiary, and quaternary care health system, we understand we will deliver charitable care as part of our mission to care for everyone, every day.



Re: Pinellas County COPCN application: Additional information

Qualification of Personnel:

All Aeromed/Metro Aviation, Inc. Pilots are rated commercial pilots with a minimum of 2000 flight hours with most exceeding this required minimum. Aeromed Flight Nurse/Paramedics are required to have a minimum of 5 years Critical Care and Emergency experience. Flight Nurse/Paramedics are required to have a Florida RN license and Florida Paramedic certificate with the following requirements: basic life support (BLS), advanced cardiac life support (ACLS), pediatric advanced life support (PALS), neonatal resuscitation program (NRP), DOT Air medical crew core curriculum content completion, ATLS audit or approved advanced trauma course completion, and water egress training. Aeromed Flight Paramedics are required to have a Florida Paramedic certificate with a minimum of 5 years ALS experience. Flight Paramedics are required to maintain BLS, ACLS, PALS, NRP, DOT air medical crew core curriculum content completion, ATLS audit or approved advanced trauma course completion, and water egress training. Aeromed Flight Nurse/Paramedics and Flight Paramedics are required to obtain national advanced certification such as CFRN, CCRN, CEN, FP-C, or CCP-C as per Commission on Accreditation of Medical Transport Systems (CAMTS) Accreditation within 2 years of hire. In 2020, Aeromed updated infectious disease transport processes and conducted comprehensive simulation training to ensure our teams were providing the safest, highest quality care and transport for high acuity COVID patients.

Maintenance:

All Aeromed/Metro Aviation, Inc. Mechanics are extremely experienced and receive extensive training. Aircraft are maintained as per FAA established guidelines.

Metro Aviation, Inc. Safety Management System:

Metro Aviation, Inc. has met the highest recommended safety management system standards as per the FAA, entering level 4 in 2013.

CAMTS Accreditation:

Aeromed was awarded CAMTS accreditation in April 2013 with full reaccreditation in April 2016, April 2019, and April 2022 demonstrating program commitment to maintaining the highest industry standards regarding Leadership/Management, Quality, Utilization Review, Education and Training, and Safety. See attached certificate.



Re: Pinellas County COPCN application: Certification of fictious name, two-year pro-forma budget, personnel roster, license, and insurance.

Certification of fictious name:





Two-year pro-forma budget:

Florida Health Sciences Center, Inc and Subsidiaries

Consolidated Income Statement

In Thousands

Operating Revenues

Net Patient Service Revenue Other Operating Revenue

Total Operating Revenue

Operating Expenses

Salaries and Wages Employee Benefits

Proessional Fees

Medical Supplies

Pharmaceuticals

Other Supplies

Purchased Services

Utilities and Rent/Lease

Assessments

Medical Professional Costs

Insurance

Other Expense

Depreciation and Amortization

Interest Expense

Total Operating Expenses

Operating Income

Investment Returns

Donations, Income Tax, and Other

Net Income

Two Year ProForma			
2023	2024		
2,198,201	2,264,147		
286,282	273,670		
2,484,483	2,537,817		
831,926	828,559		
197,563	215,425		
69,595	70,291		
315,764	325,237		
232,942	239,930		
38,175	39,320		
335,374	342,081		
61,594	62,210		
26,245	27,170		
100,215	101,217		
43,358	43,792		
26,661	26,928		
85,741	93,612		
35,155	34,804		
2,400,308	2,450,576		
84,175	87,242		
38,430	38,430		
670	2,050		
123,275	127,722		



Personnel roster:

Last Name	First Name	Hire Date	RN License	Paramedic Cert
Adams	Mark	04/19/2004		PMD 507417
Adkins	Keland	04/13/2015	RN 9526801	PMD 522290
Bitner	John	05/01/2010	RN 9306385	PMD 523569
Blanchard	Brian	03/04/2019	RN 9414343	PMD 538013
Burnett	Alisha	11/19/2012	RN 9351712	PMD 528672
Burnett	Matthew	11/19/2012	RN 9350430	PMD 524831
Charczenko	Rebecca	1/24/2022		PMD 536834
Clough	Brian	12/9/2019		PMD 527676
Connell	Noah	05/04/2009		PMD 504208
Curren	Kelly	08/18/2008		PMD 200304
Denicourt	Adam	2/17/2020		PMD 522566
Duppenthaler	Laurie	08/18/2008	RN 9170133	PMD 509768
Freas	Robert	12/01/2008	RN 9271962	PMD 514738
Haines	Caitlyn	1/4/2016	RN9427043	PMD 532340
Hamilton	Tricia	12/8/2014	RN9363182	PMD 528209
Hess	Sarah	08/01/2006	RN 9233298	PMD 518659
Holt	James	02/11/2002	RN 3234652	PMD 17802
Hughes	Chadd	10/21/2002	RN 9188741	PMD 514896



Huston	James	1/20/2020		PMD
				535304
Keffeler	Jotham	07/08/2002	RN	PMD
			9188997	511240
Kellems	Robyn	09/22/1984	RN	PMD
		(1489892	205221
Kresge	Daniel	05/10/1992	RN	PMD 19693
			2835822	110
Maslonka	Justin	05/14/2018		PMD
		1		523574
McNally	Kyle	03/16/2015		PMD
				522253
Miller	Aurelia	8/15/2016	RN9235532	PMD517437
Miller	Kyle	01/19/2015		PMD
				515588
Miller	Scott	06/06/1994	RN	PMD
			2903102	201060
Monk	Robert	08/18/2008		PMD 11424
Nelson	Charles	04/19/1999		PMD 13652
Pearson	Richard	3/5/2007	RN	PMD
			9213405	531844
Pennington	Joseph	11/03/2008		PMD 12130
Rader	Mariya	2/27/2017	RN9449997	PMD534683
Richardson	Donald	06/04/2001	RN	PMD 17762
2.515.50.007	2.5500	2500100000	2793692	223320
Sanderson	Tracy	03/14/2001	RN	PMD
	1 10 40	1000	9175288	205819
Stevenson	Wendi	11/03/2014	RN	PMD
23.42.23.4	60.50/50		9363653	527618
Tavakoli	Renee	07/25/2011	RN	PMD
	1,446		9293069	531529
Turgeon	Cedric	08/18/2008	1	PMD
	1221			201623
Velar	Thomas	10/25/2021		PMD
	1	11211211		512198



License:



STATE OF FLORIDA DEPARTMENT OF HEALTH BUREAU OF EMERGENCY MEDICAL OVERSIGHT

AIR AMBULANCE SERVICE LICENSE

This is to certify that FLORIDA HEALTH SCIENCES CENTER INC., DRA TAMPA GENERAL HOSPITAL, AEROMED Provider Number # 2905

Name of Provider

1 TAMPA GENERAL CIRCLE TAMPA, FLORIDA 33606

has complied with Chapter 401. Florida Statutes, and Chapter 64J-1. Florida Administrative Code, and is authorized to operate as an Air Ambulance Service subject to any and all limitations specified in the applicable Certificate(s) of Public Convenience and Necessity and/or Mutual Aid Agreements for the County(s) listed below:

CHARLOTTE, CITRUS, DESOTO*, GLADES*, HARDEE*, HIGHLANDS, HILLSBOROUGH, MANATEE*, OKTECHOBEE, PASCO, PINELLAS, POLK, SARASOTA*

County(s)

Michael Hall, Section Administrator Emergency Medical Services Florida Department of Health

THIS CERTIFICATE EXPIRES ON: 01/17/2024

This certificate shall be posted in the above mentioned establishment



CAMTS Certificate:

	Commission on Accreditation hereby award	OMI on of Medical Transport S Is accreditation to	
TAMI		RAL HO OMED 022 to April 8, 2025	
	ecognition for substantial co	ompliance with CAMTS A	ccreditation Standards
Modes of Transport Fixed Wing Rotorwing Surface Critical Care Ground ALS Ground BLS Medical Escort	Patient Types (Care and Transport) Adult PICU IABP Perinatal Reonatal	Patient Types (Transport Only) Adult PICU LABP Perinatal Neonatal	Levels of Service Critical Care Specialty Care ALS (Air) ALS (Ground) BLS (Ground)
The Medica	l Transport Service is g		
	ission on Accreditation		
Aerospace M Air Medical O Air Medical P	rith equal representation fi edical Association perators Association hysicians Association Transport Nurses Association	Emergency Nurses Asso International College of Paramedics International Associatio	ciation Advanced Practice on of Medical Transport
American Ass American Col American Col American Col	idemy of Pediatrics ociation of Critical Care Nurses ociation of Respiratory Care lege of Emergency Physicians lege of Surgeons of Air Medical Services	Communications Specia National Air Transporta National Association of National Association of National EMS Pilots Ass	tion Association EMS Physicians Neonatal Nurses State EMS Officials lociation
Association o	f Critical Care Transport		ration Command Liaison roving the quality of patient care





Insurance:

THIS CERTIFICATE IS ISSUED AS A MATTE CERTIFICATE DOES NOT AFFIRMATIVELY BELOW. THIS CERTIFICATE OF INSURAN REPRESENTATIVE OR PRODUCER, AND THE IMPORTANT: If the certificate holder is an A IT SUBROGATION IS WAIVED, subject to the		ABILITY IN	SURANC	E		E (MINIODETTYY) 25/2023
IMPORTANT: If the certificate holder is an A	OR NEGATIVELY AMES CE DOES NOT CONSTI	ID, EXTEND OR A	LTER THE CO	WERAGE AFFORDED	BY TH	E POLICIES
this certificate does not confer rights to the o	terms and conditions of	f the policy, certain	policies may	NAL INSURED provision require an endorseme	nt A	be endorsed. etalement on
PRODUCER	OT OTHER PRODUCT IST INVA C	DOWNACT	40).			
MARSH USA LLC. S80 Saugress Corporate Pray, Suite 100		PHONE IAC No. Est.		AC. No.	4-	
Survice, PL 22223		E-MAR. ACCRECAGE	-	T Proposition	16.	_
		-	MANUFACTOR A PRO	RONG COVERAGE		NAICE
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NSURED		ENSURER B : America	or Guarantee & Last	Mile Ins Co		26047
forida Heath Sciences Center, INC Tampa General Circle		BYSURER C : SATES	The state of the s			15105
emps, FL 1360f		PUSLITIZER D :	and a separate a			
		DISLERRE :	-			
		DESLINED F :				
COVERAGES CERTIFICA	TE NUMBER:	ATL-005390046-	18	REVISION NUMBER:	7	-
THIS IS TO CERTIFY THAT THE POLICIES OF INSTINUICATED. NOTWITHISTANDING ANY REQUIRE CERTIFICATE MAY BE ISSUED OR MAY PERTAIL EXCLUSIONS AND CONDITIONS OF SUCH POLICIES.	MENT, TERM OR CONDITION, THE INSURANCE AFFO	ON OF ANY CONTRA	CT OR OTHER	DOCUMENT WITH RESP D HEREIN IS SUBJECT	ECT TO	WHICH THIS
TR TYPE OF RISURBANCE (NED IN	IOR POLICY NAMEDLE		POLICY EXP		176	
COMMERCIAL GENERAL LIABRITY				LACH OCCURRENCE	3	
CLAMIS-MADE DCCLIN			1	PREMISES (LA COMPTENCA)	8	
				MED EXIT (Are one person)	8	
				PERSONAL & ADV INJURY	8	
GENT AGGREGATE LIMIT ANTILLS IN N			1	GENERAL AGGREGATE	8	
POLEY POST LOC				PRODUCTS - COMPYON AGE	3	
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AND EMPLOYERS LIABILITY Y/N	SF4087398 (FL)	12010223	10/01/2004	LL LACHACCIDENT		1,000,00
OF INCERACE MOTE REXCLUDED? N NA A	21R: \$500,000		1	L L DISLASE - LA EMPLOYE		1,000,00
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RESISTATION OF OPERATIONS I LOCATIONS I VEHICLES (ACCIDENCED OF CHEFFICE OF PUBLIC CONVENIENCE ON A NEO			nove agus to requi	Held)		

ACORD 25 (2016/03)





3353 Peachtree Road, N.E., Suite 1000 Attenta, GA 30326 Telephone: (404) 946-1400

Certificate of Insurance

(sometimes referred to herein as "this Certificate")

This is to certify that the policyfies) listed herein have been issued providing coverage for the listed insured as further described. This certificate of insurance is not an insurance policy and does not amend, extend, or other the coverage afforded by the policyfies) listed herein. Notwithstemding any requirement, term or condition of any controlled described in decument with respect to write this certificate of insurance any be concerned or may pertain, the insurance offorded by the policyfies) issted on this certificate is subject to all the terms, exclusions, and conditions of such policyfies).

This is to certify to:

FLORIDA HEALTH SCIENCES, A FLORIDA NON-PROFIT CORPORATION DBA TAMPA GENERAL HOSPITAL AND HILLSBOROUGH COUNTY EMERGENCY MEDICAL PLANNING COUNCIL AND BOARD OF COUNTY COMMISSIONERS P. O. BOX 1289 TAMPA, FL 33601

(sometimes referred to herein as "the Certificate Holder(s)")

EACH FOR ITS OWN PART AND	NOT ONE FOR THE OTH	ER, are providing the following insurance:					
Metro Aviation, Inc. and as endorsed [hereinafter, the "Named Insured(s)")							
PO 80X 7008							
SHREVEPORT, LA 71137							
(hereinafter, the "Name	d Insured(s) Address*						
Policy Period: September 1, 2023 to September 1, 2024 on both dates at 12 01 A.M. local standard time							
Named Insured(s) (herei	nafter, the "Policy Per	od")					
Worldwide							
SEE ATTACHED SCHEDULE OF INSURERS							
COLUMN TO THE PROPERTY OF THE PARTY OF THE P		r-flight r Liability, Third Party Liability and War Risks Liability as per					
AVNS2E							
Aviation Commercial General Liability Insurance including Premises, Products/Completed Operations, Fire							
Legal and Hangarkeepers Legal Liability.							
Aircraft Liability: Combined Single Limit for Bodily Injury and Property Damage of \$50,000,000 each occur and in the aggregate where applicable. War Risks Liability, as per AVN52E \$0 each occurrence. Aviation Commercial General Liability: Combined Single Limit for Bodily Injury and Property Damage of \$50,000,000 each occurrence and in the annual aggregate with respects to Products/Completed Operation Including Hangarkeepers Legal Liability \$50,000,000 each aircraft, each loss and fire Legal Liability \$1,000 any one fire. Personal injury sub-limited to \$0 each occurrence and in the annual aggregate.							
Renstration (MSN)	Make / Model	Agreed Value					
		\$3,500,000					
	Bell 407	\$3,500,000					
N9331G (3N 34376)							
N933TG (SN 54376) N944TG (SN 54377)	Beil 407	\$3,500,000					
	Bell 407	\$3,500,000 \$3,500,000					
N944TG (SN 54377)		7-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1					
	Metro Aviation, Inc. and PO BOX 7008 SHREVEPORT, LA 71137 (hereinafter, the "Name September 1, 2023 to Se Named Insured(s) (herei Worldwide SEE ATTACHED SCHEDUI Aircraft Hall Insurance: Aircraft Liability Insurance Aviation Commercial Ge Legal and Hangarkeeper: Aircraft Liability: Combinand in the aggregate who Aviation Commercial Ge S50,000,000 each occur Including Hangarkeepers Including Hangarkeepers	Metro Aviation, Inc. and as endorsed [hereinal PO BOX 7008 SMREVEPORT, LA 71137 [hereinafter, the "Named Insured(s) Address" September 1, 2023 to September 1, 2024 on binamed Insured(s) [hereinafter, the "Policy Peri-Worldwide SEE ATTACHED SCHEDULE OF INSURERS Aircraft Hull Insurance: All Risks, Ground and Informatic Liability Insurance, including Passenge AVN52E. Aviation Commercial General Liability Insurance, Legal and Hangarkeepers Legal Liability. Aircraft Liability: Combined Single Limit for Borand in the aggregate where applicable. War Risks Aviation Commercial General Liability: Combined Stood on the aggregate where applicable. War Risks Aviation Commercial General Liability: Combined Stood on the aggregate where applicable. War Risks Aviation Commercial General Liability: Combined Stood on the aggregate where applicable. War Risks Aviation Commercial General Liability: Combined Stood on the aggregate where applicable war Risks Aviation Commercial General Liability: Combined Stood on the aggregate where applicable war Risks. Aircraft Liability: Combined Single Limit for Borand in the aggregate where applicable. War Risks. Aircraft Liability: Combined Single Limit for Borand in the aggregate where applicable. War Risks. Aircraft Liability: Combined Single Limit for Borand in the aggregate where applicable. War Risks. Aircraft Liability: Combined Single Limit for Borand in the Aggregate and Indiance and Indian					

Deductible(s): Not in Motion: \$50,000 / In Motion: 10% of insured value;
Subject to a Maximum of \$100,000 each and every loss for aircraft with insured value less than \$2,000,000 and

CERTIFICATE NUMBER: 10

Page | 1





Subject to a Maximum of \$250,000 each and every loss for aircraft with Insured Value equal or greater than \$2,000,000

CERTIFICATE NUMBER: 10



Air Carrier Certificate:



Air Carrier Certificate

This certifies that

METRO AVIATION, INC. 1214 HAWN AVENUE SHREVEPORT, LA. 71107

has met the requirements of the Federal Aviation Act of 1958, as amended, and the rules, regulations, and standards prescribed thereunder for the issuance of this certificate and is hereby authorized to operate as an air carrier and conduct common carriage operations in accordance with said Act and the rules regulations, and standards prescribed thereunder and the terms, conditions, and limitations contained in the approved operations specifications.

This certificate is not transferable and, unless sooner surrendered, suspended, or myoked, shall continue in effect indefinitely.

Widham Lloyd Ketles (Signature)

Manager (Title)

ASW ESDO 03 (Region/Office)

By Direction of the Administrator

Certify ate number __HDNA6101

Effective Date August 13, 1985

Reissied November 15, 2007 Issued at ASW-LSDG-03



Air Worthiness Certificates:



U.S. Department
of Transportation
Federal Aviation
Administration
Crist Aviation
Administration
Crist Aviation Registry
P.O. Bior 25594
Obtained Shortman
Penalty for Princip Line \$2004
ACC Perm Midd-8 (1812019) Supermedia provious addition
91 4TG
TO: FLORIDA HEALTH SCIENCES CENTER INC DBA
1 TAMPA FL 33606-3571





	STANDARD AIRWORTHI			Ŀ
REGISTHATION MARKS	Bell Helicopter Textron	3 AIRCRAFT SEIDAL HUMBER	4 CATEGORY	
N922TG	Canada Ltd 407	54375	Normal	
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Administrator, this a rwo	ONS: Unless sooner surrendered, suspended, ruthings certificate is effective as long as the main a 21, 43, and 91 of the Faderal Aviation Regulations	tenance, preventative maintenance,	and alterations are performed	1
DATE OF ISSUANCE	FAAREPRESENTATIVE	DESIGNATION NUMBER		1
(R)Nov. 28, 2012	Jorry M. Keyser	D	DART-830547-EA	
	ton or mause of this conticate may be punkned by a fine ITE MUST BY DISPLAYED IN THE AIRCRAFT IN ACCOUNTA	sast exceeding \$1,000 or Imprisonment not	exceeding 3 years or both	_
	UNITED STATES O			
	STANDARD AIRWORTH	DERALAVIATION ADMINISTRATE		
,	STANDARD AIRWORTH 2 NUMBER AND MODEL	DERAL AVIATION ADMINIST	2 45 5 5 5 5	
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PAA Form £100-2 (3-08)



DEPARTMENT OF TRANSPORTATION-FEDERAL AVIATION ADMINISTRATION

STANDARD AIRWORTHINESS CERTIFICATE 2 MANUFAGIURER AND MODEL 1 NATIONALITY AND REGISTRATION MARKS 3 A'RCHAFT SERVAL NUMBER 4 CATEGORY Bell Helicopter Textron N944TG 54377 Normal Canada Ltd AUTHORITY AND BASIS FOR ISSUANCE: This already to the Federal Aviation Act of 1958 and certificate is issued pursuant to the Federal Aviation Act of 1958 and certificate that, as of the date of Issuance, the aircraft to which issued has been inspected and found to conform to the type certificate therefor, to be in condition for safe operation, and has been shown to meet the requirements of the applicable comprehensive and detailed airworthiness code as provided by Annex 8 to the Convention on International Civil Aviation, except as noted herein. Exceptions: NONE 6 TERMS AND CONDITIONS: Unless sooner surrendered, suspended, revoked, or a termination date is otherwise established by the Administrator, this etworthiness certificate is effective as long as the maintenance, prevantative maintenance, and afterations are performed in accordance with Paris 21, 43, and 91 of the Federal Aviation Regulations, as appropriate, and the arcraft is registered in the United States. DATE OF ISSUANCE FAA HEPRESENTALIVE DESIGNATION HUNBER (R)Dec. 05, 2012 Jerry M. Keyser DART-830547-50 Any Relation, reproduction, or influent of this contribute may be punishable by a fine not exceeding \$1,000 or impresentant not exceeding \$ years or both. THIS CERTIFICATE MUST BE DISPLAYED BY THIS ARCRAFT BY ACCORDANCE WITH APPLICABLE FEDERAL AVAITION REGULATIONS. FAA Form 8100-2 (3-08) UNITED STATES OF AMERICA DEPARTMENT OF TRANSPORTATION-FEDERAL AVIATION ADMINISTRATION STANDARD AIRWORTHINESS CERTIFICATE NATIONALITY AND 2 MANUFACTURER AND MODEL AIRCRAFT SERIAL A CATEGORY **Bell Helicopter Textron** 54379 Normal N955TG Canada Ltd AUTHORITY AND BASIS FOR ISSUANCE: This abworthiness certificate is issued pursuant to the Federal Aviation Act of 1958 and certifies that, as of the date of issuance, the alreraft to which issued has been inspected and found to conform to the type certificate therefor, to be in condition for safe operation, and has been shown to meet the requirements of the applicable comprehensive and detailed alreverthiness code as provided by Annax 8 to the Convention on International Civil Aviation, except as noted herein. Exceptions: NONE 6 TERMS AND CONDITIONS: Unless sooner surrendered, suspended, revoked, or a termination data is otherwise established by the Administrator, this airworthiness certificate is effective as long as the maintenance, preventative maintenance, and afterations are performed in accordance with Parts 21, 43, and 91 of the Federal Aviation Regulations, as appropriate, and the aircraft is registered in the United States. DATE OF ISSUANCE FAAREPRESLISTATIVE DESIGNATION HUMBER DART-830547-EA (R)Dec. 12, 2012 Jorry M. Keyser

Any Baraton, reproduction, or include of this contribute may be purchable by a fine not exceeding \$1,000 or imprisonment not exceeding \$ years or both THIS CERTIFICATE MUST BE DISPLAYED IN THE AFRICATE IN ACCORDANCE WITH APPLICABLE FEDERAL AVIATION REGULATIONS.

FAA Form 8100-2 (3-08)