

# Project Abstract: Pinellas County Board of County Commissioners

---

Pinellas County Human Services | 440 Court Street, 2<sup>nd</sup> floor, Clearwater, FL 33756  
[PinellasCounty.org](http://PinellasCounty.org) | Grant #: H80CS00024

**Project Title:** Delivery Health System Information Investment  
**Project Director:** Daisy Rodriguez, Health Care Administrator  
**Contact Info:** [darodriguez@pinellascounty.org](mailto:darodriguez@pinellascounty.org), TEL: 727-464-4206  
**Federal Funding Requested:** \$42,239 one-time supplement

For over 50 years, Pinellas County, through its Human Services Department (HS) has provided programs that encourage access to benefits/services and promote improved health outcomes of low-income and homeless residents. HS administers the federally funded Health Care for the Homeless (HCH) program which served 2,239 unduplicated patients in 2015.

***Project Summary:*** Pinellas County is seeking to enhance its health information systems through additional training, EHR enhancements, and additional supplies (equipment) for the health center program. The County anticipates 1) adding six (6) training days over the course of the year to continue to improve the clinical workflow process and reporting capabilities through the EHR; 2) adding one new provider licenses to accommodate the new clinical staff's access to the electronic health record; 3) implementing Continuity of Care Document and Referral Sharing with the Florida Netsmart HIE Behavioral Health Providers; and 4) adding two new printers. The County will work with the Florida Department of Health, our clinical contractor, to implement these services.

***Training:*** The County and health center have just recently received NCQA Level One Patient Centered Medical Home recognition. Along with this recognition comes the additional responsibility to train our staff and fully implement and maintain our processes and clinical workflows. The County proposes adding six (6) full days of training by our NextGen EHR provider over the next year.

***EHR Enhancements:*** The County is seeking to add one additional provider license for our ONC-Certified Electronic Health Record. This license includes all the supplemental subscriptions that align with the program.

***CCD & Referral Tracking:*** The County is looking build on the Florida Netsmart HIE platform with existing behavioral health providers in Pinellas County to better integrate referral and CCD sharing between the primary care provider through the Health Care for the Homeless program and the contracted behavioral health providers.

***Printers:*** The health center is in need of two new all-in-one printers for the program that can accommodate scanning, printing and copying for staff on our mobile van.

---