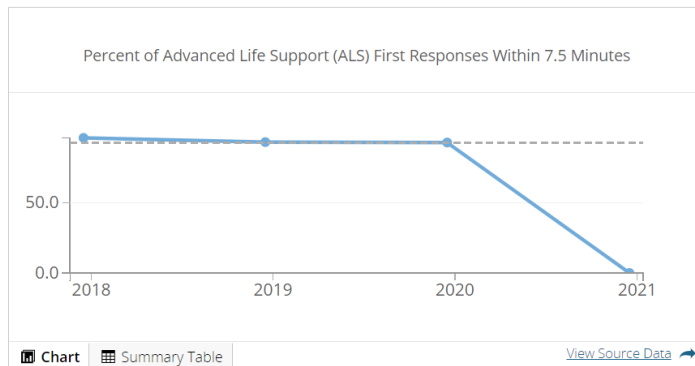
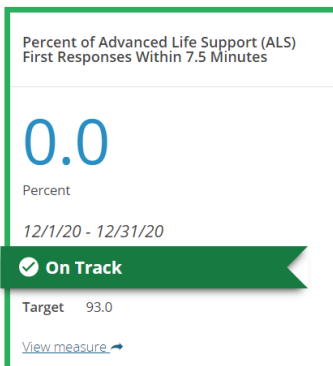
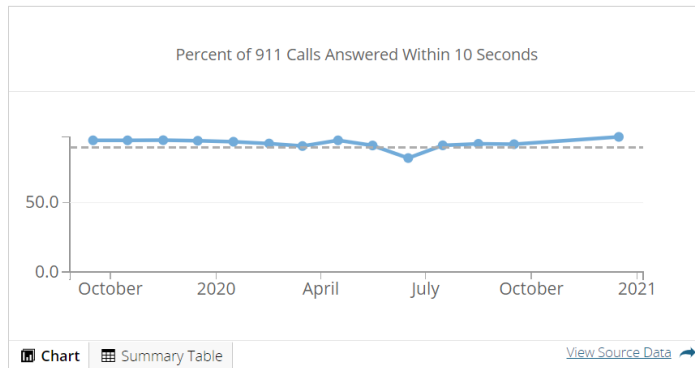
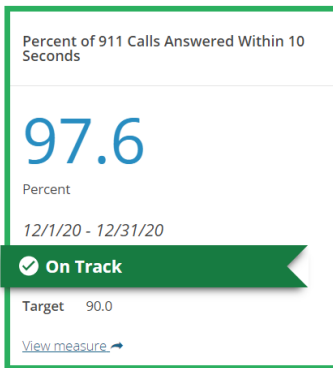




Purpose

Safety and Emergency Services (SES) ensures effective and efficient public safety services for residents and visitors within Pinellas County. The department oversees areas of fire protection, Emergency Medical Services (EMS), Regional 911, radios and data communication, and financial services, including ambulance billing. The department manages these functions through four major divisions: Ambulance Billing and Financial Services (ABFS), Fire & EMS Administration, Radio & Technology, and Regional 911. Safety and Emergency Services works closely with public safety agencies to ensure successful collaboration throughout the county.



Percent of Ambulance Responses Within 10 Minutes

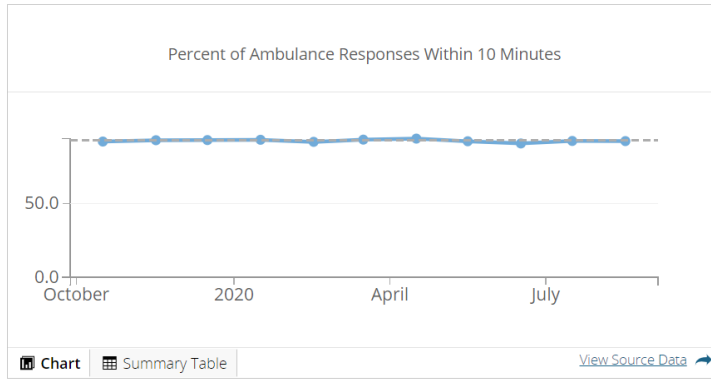
92.6
Percent

8/1/20 - 8/31/20

On Track

Target 93.0

[View measure](#)



Percent of Cardiac Patients With a Pulse Upon Delivery to a Hospital

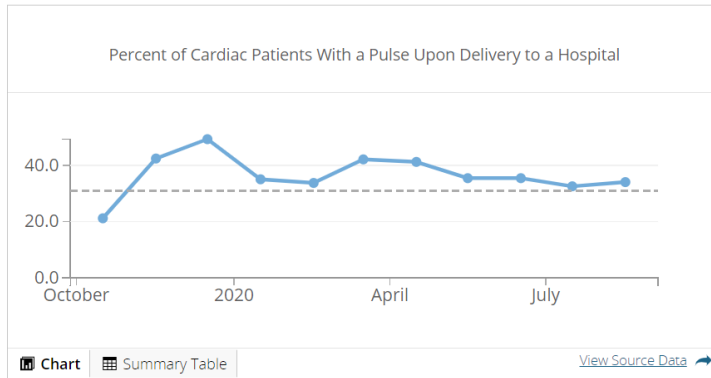
34.1
Percent

8/1/20 - 8/31/20

On Track

Target 31.0

[View measure](#)



Net Percent of Ambulance Service Charges Collected

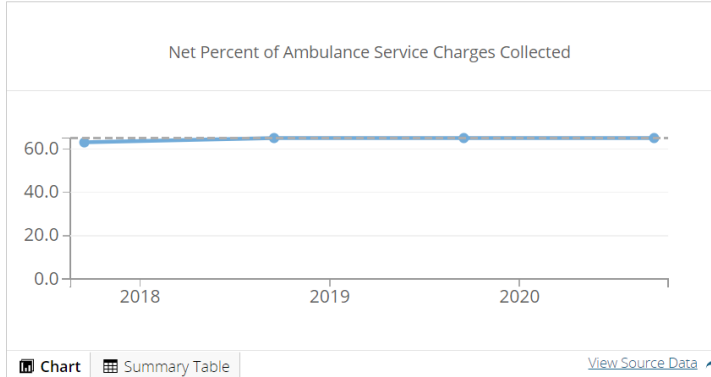
65.0
Percent

9/1/20 - 9/30/20

On Track

Target 65.0

[View measure](#)



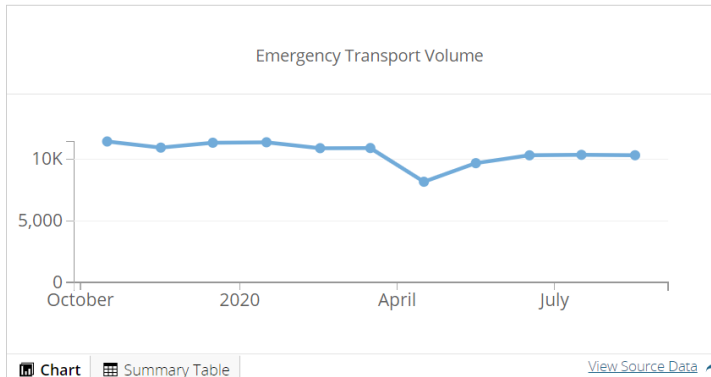
Emergency Transport Volume

10.3K
Emergency Transports

8/1/20 - 8/31/20

Measuring

[View measure](#)



Non-Emergency Transports

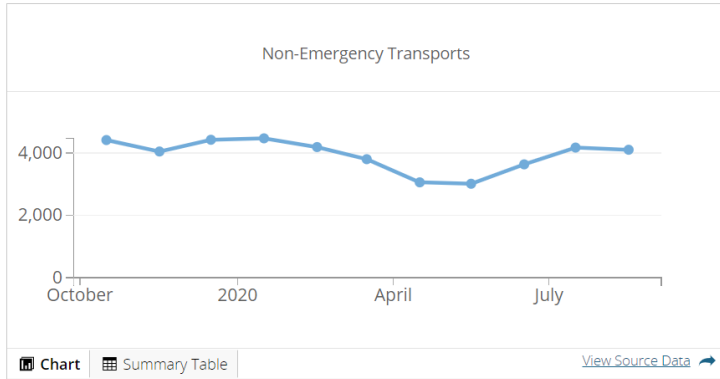
4,104

Non-Emergency Transports

8/1/20 - 8/31/20

Measuring

[View measure](#)



Strategic Planning

Develop Phase 1 of the Growth Management Plan

50

Percent Complete

11/1/20 - 11/30/20

On Track

Target 75 September 2021

[View measure](#)

Focus Recruitment and Retention efforts for R911 Center

80

Percent Complete

9/1/20 - 9/30/20

On Hold

Target 90 September 2020

[View measure](#)



Extend Ambulance Services Agreement

Ended

100

Percent Complete

9/1/20 - 9/30/20

Initiative Completed

Target 80 September 2020

[View measure](#)