

### Customer Service Order

THIS SERVICE ORDER (“Service Order”), is executed and effective upon the date of the signature set forth in the signature block below (“Effective Date”) and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder (“Spectrum”) and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a “Service Agreement”). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: Carolann Palaskey  
 Phone: 813-415-6908 ext:  
 Cell Phone: +1 8134156908  
 Email: carolann.palaskey@charter.com

**Order # 12111377**

<b>Customer Information: Customer Code</b>		
<b>Business Name</b>	PINELLAS COUNTY*	<b>Customer Type:</b>
<b>Billing Address</b>		
<b>Attention To:</b> c/o Andrew Pupke Pinellas County BCC 509 East Ave S Clearwater FL 33756		<b>Account Number</b>
<b>Billing Contact</b>	<b>Billing Contact Phone</b>	<b>Billing Contact Email Address</b>
Kelly Valdes	(727) 464-4566	kvaldes@pinellascounty.org
<b>Authorized Contact</b>		
<b>Authorized Contact</b>	<b>Authorized Contact Phone</b>	<b>Authorized Contact Email Address</b>
Andrew Pupke	(727) 464-3237	apupke@pinellascounty.org
<b>Technical Contact</b>		
<b>Technical Contact</b>	<b>Technical Contact Phone</b>	<b>Technical Contact Email Address</b>

<b>Current Services and Monthly charges At 14400 49th St N , Clearwater FL 33762</b>			
<b>Description</b>	<b>Quantity</b>	<b>Sales Price</b>	<b>Monthly Recurring Total</b>
Modem	2	\$0.00	\$0.00
Cable Card	10	\$0.00	\$0.00
Cable Modem	1	\$0.00	\$0.00
MDTA Vecima	2	\$0.00	\$0.00
Standard TV	10	\$0.00	\$0.00
100Mbps X 10Mbps	1	\$0.00	\$0.00
Basic TV Service	10	\$0.00	\$0.00
Commercial HSD 100x10	2	\$0.00	\$0.00
Broadcast TV Surcharge	1	\$0.00	\$0.00
Up to 5 Static IP Adds	2	\$0.00	\$0.00
Regional Sports Network	1	\$0.00	\$0.00
Up to 5 Static IP Address	1	\$0.00	\$0.00
<b>*Total</b>			<b>\$0.00</b>

\*Prices do not include taxes and fees.

<b>New and Revised Services and Monthly Charges At 14400 49th St N Unit -- FC+, Clearwater FL 33762</b>				
<b>Description</b>	<b>Quantity</b>	<b>Sales Price</b>	<b>Monthly Recurring Total</b>	<b>Contract Term</b>
Fiber Connect Deluxe	240	\$6.00	\$1,440.00	60 Months
Svc Charge-Per Rm	240	\$2.00	\$480.00	60 Months
<b>*Total</b>			<b>\$1,920.00</b>	

\*Prices do not include taxes and fees.

<b>One Time fees At 14400 49th St N Unit -- FC+, Clearwater FL 33762</b>			
<b>Description</b>	<b>Quantity</b>	<b>Sales Price</b>	<b>Total</b>
FC+ Remote PHY Install	1	\$0.00	\$0.00
Installation Fee (NRC)	1	\$2,500.00	\$2,500.00
<b>Total</b>			<b>\$2,500.00</b>

\*Prices do not include taxes and fees.

**Special Terms**



This Service Order is governed by the Spectrum Enterprise Service Agreement mutually executed by the Parties and dated January 12, 2021.

For avoidance of doubt, the Fiber Connect services reflected herein are television services which are subject to the Spectrum Enterprise Service Agreement Attachment A for Spectrum Business TV and Enterprise TV Service.

Capitalized terms used but not otherwise defined herein shall have their respective meanings assigned in the Service Agreement.

**Electronic Signature Disclosure**

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Authorized Signature for Customer	Charter Communications Operating, LLC By: Charter Communications, Inc. its Manager
By: 	By: 
Name: Barry Burton	Name: John L Moore
Title: County Administrator	Title: Director
Date: April 8, 2021	Date: 3/16/2021

**APPROVED AS TO FORM**

By:   
Office of the County Attorney