



Define - Measure - Analyze - Improve - Control

Project or Program: Gulfcoast Legal Services, Inc. – Indigent Legal Services
Goal: To serve the legal needs of vulnerable individuals, families and communities

INPUTS		ACTIVITIES		OUTCOMES		
What we invest	What we do	Who we reach	Outputs	Short-term results	Intermediate results	Long-term results
<p>\$ 362,829.48 (Partially funded using service charge from County Ordinance Chapter 46 Article II. Sec. 46-28)</p> <p>Gulfcoast Legal Services will subcontract and provide payment to the following:</p> <ul style="list-style-type: none"> • Community Law Program \$45,353.69 (12.5%) • Bay Area Legal Services \$45,353.69 (12.5%) 	<p>Legal information, advice, and representation for;</p> <ul style="list-style-type: none"> • Family Law Matters • Housing • Consumers • Education • Individual Rights • Health • Disability • Employment 	<p>Low income Pinellas County Residents</p> <p>Target groups include elders, disabled, victims of abuse and predatory lending, and homeless</p>	<p>Demographics (by agency and location)</p> <ul style="list-style-type: none"> -Gender -Race -Ethnicity -Age -Housing Status -Veteran Status <p># of clients served by agency and location</p>	<p>#/% of clients by agency and location</p> <p>#/% of clients by legal problem category by agency and location</p> <ul style="list-style-type: none"> • Housing (evictions, foreclosures) • Family (child custody, divorce) • Consumer • Income Maintenance • Employment • Education • Individual Rights • Health • Juvenile • Misc. (Advanced directives, wills) 	<p>#/% of case closures by reason (by agency and location)</p> <ul style="list-style-type: none"> • Advice and Counsel • Brief Service • Negotiated Settlement W/O Litigation • Administrative Agency Decision • Uncontested Court Decision • Contested Court Decision • Appeals • Other • Extensive Service • Client Withdrew Before Legal Assistance • Client Gave Incorrect Information at Intake • Not Timely Closed • Required Documentation Not Present 	<p>#/% of clients satisfied with service/legal advice (by agency and location)</p>