

FIRST AMENDMENT

This Amendment made and entered into this 2 day of May , 20 17 , by and between PINELLAS COUNTY, a political subdivision of the State of Florida, hereinafter referred to as "County," and Suncoast Center, Inc., St. Petersburg, FL hereinafter referred to as "Contractor,"

WITNESSETH:

WHEREAS, the County and the Contractor entered into an agreement on May 10, 2016, pursuant to Pinellas County Contract No. 156-0045-L(JA) (hereinafter "Agreement") pursuant to which the Contractor agreed to provide Behavioral Health High Utilizer program services for County; and

WHEREAS, Section Twenty-One (21) of the Agreement permits modification by mutual written agreement of the parties; and

WHEREAS, the County and the Contractor now wish to modify the Agreement in order to extend the term pursuant to Section Four (4)(B), at the same prices and terms; and

WHEREAS, the County and the Contractor now wish to modify any portions of the program as shown in Exhibit A – Statement of Work, paragraph one on page 13 of 33, as necessary based upon results of the initial program year.

NOW THEREFORE, the parties agree that the Agreement is amended as follows:

1. The Agreement is hereby extended beginning May 10, 2017 and continuing to May 9, 2018, unless terminated or canceled as provided therein at an annual budget of \$964,442.00.
2. Under Exhibit A, Statement of Work, Services to be Performed, page 12 of 33, R. Deliverables, add:
 - (a) Submit a "Program Outcomes Report" to the County within ten (10) days of the end of each month, and a narrative report within thirty (30) days of the end of each quarter.
3. Under Exhibit A, Statement of Work, Services to be Performed, page 12 of 33, add the following:
 - S. Phase II Service Deliverables:
 - (a) Deliverable: Continue Pilot Team activities and management project to achieve objectives and outcomes. Provide names and qualifications of the Pilot Team and associated staff upon hire/assignment. Any change to Pilot Team structure should be submitted to Pinellas County for written authorization.

(b) Develop criteria that determine when a project participant is deemed ready to transition to sustainable community resources and services;

(c) Develop a strategy that outlines long-term plans for a high utilizer population in the County, including but not limited to:

i. Develop list of follow-up activities for the population to utilize as they transition to sustainable community resources and treatment services (i.e., counseling groups, housing support, health services, substance abuse services, disability advocates and/or vocational programs).

ii. Develop a list of key agencies that can provide follow-up activities noted in i.

iii. Outline a list of barriers that may prohibit the population from accessing the services or agencies.

iv. Identify current and potential future gaps that may prevent the population from achieving long-term stability.

T. Identify an additional nine (9) high utilizers to participate in the project within three (3) months of the renewal term start date.

Deliverables:

(a) Add at least nine (9) new clients to the original list of thirty-three (33) and provide intensive interventions to support a transition to recovery;

(b) Develop a new client participation strategy that acknowledges shorter treatment timeframe of nine (9) months, but still provides critical supportive services and promotes future client stability;

(c) Identify best practices and cost saving measures which allow for reduced reliance on County budget for original thirty-three (33) utilizers, and allocates the cost saving resources to treatment for new clients.

U. Address the top five (5) system issues impeding the reduction in number of system high utilizers:

Deliverables:

(a) Within the initial three (3) months of term extension, document the process for effectively developing community partnerships, and identify opportunities to leverage new partnerships and community resources;

- (b) Develop a system-wide release form for enhanced and strengthened coordinated client care. At a minimum, incorporate participation from behavioral health, medical, forensic and local supportive service providers (i.e., housing, vocational services, transportation, etc.);
 - (c) Document and address three (3) additional top issues, agreed upon by the Pinellas Community Empowerment Team and Pinellas County Human Services Team, across the behavioral health system of care in relation to the high utilizer population in the County. At a minimum, the document should include the issue, description of barrier, implication of barrier, and key steps needed to address the barrier.
- V. Identify key strategies for sustaining and replicating the High Utilizer Project Model:
- (a) Within initial three (3) months of term extension, document leveraged partnerships which achieve project cost savings. Include opportunities to maximize community resources and could be used to supplement and sustain Pilot activities (i.e., identify connections to rapid rehousing opportunities, food banks, etc.). Provide a document highlighting the cost savings;
 - (b) Develop a guide with key components that document important lessons learned that would be required in order to scale the Pilot;
 - (c) Develop a staffing model based on best practices learned from the program's first year of implementation. Staffing model should include rationale for why each position is included, as well as the job description of each position;
 - (d) Develop a project liaison description for key agencies in the County;
 - (e) Develop a suggested strategy to prevent participant backsliding.

3. Within Exhibit A – Statement of Work, page 13 of 33, under Outcomes and Evaluation (Short-term): add the following:

- Number of system issues documents
- Number of community partnerships developed
- Amount of project cost savings achieved as a result of leveraging community partnerships and resources.
- Contract is authorized to allocate approved funding to address the top five (5) system issues and concerns, upon written approval from the County.

4. Except as changed or modified herein, all provisions and conditions of the original Agreement and any amendments thereto shall remain in full force and effect.

Each Party to this Agreement represents and warrants that: (i) it has the full right and authority and has obtained all necessary approvals to enter into this Agreement; (ii) each person executing this Agreement on behalf of the Party is authorized to do so; (iii) this Agreement constitutes a valid and legally binding obligation of the Party, enforceable in accordance with its terms.

IN WITNESS WHEREOF the parties herein have executed this First Amendment as of the day and year first written above.

PINELLAS COUNTY, FLORIDA
by and through its
County Administrator



Mark S. Woodard

SUNCOAST CENTER, INC.:



Authorized Signature



Printed Authorized Signature



Title Authorized Signature

APPROVED AS TO FORM

By:



Office of the County Attorney