

# Shannon Brunner

## **Director of Programs**

Bradenton, FL 34205

[Shanlbru@aol.com](mailto:Shanlbru@aol.com)

+1 941 807 2320

Willing to relocate: Anywhere

## Work Experience

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### **Transitional Aged Youth Director**

Channel Islands YMCA-Santa Barbara, CA

October 2023 to August 2024

Management of services for individuals 18 to 24 years of age experiencing homelessness. Management of a drop-in center, street outreach, transitional living, CES Access Points, and Rapid Rehousing.

### **Director of Programs**

People Assisting The Homeless (PATH)-Santa Barbara, CA

August 2021 to August 2023

Oversight of all Programs for PATH Santa Barbara. Oversight of a 100 bed interim housing shelter and community programs- Permanent Supportive Housing , Rapid Rehousing, Diversion, a Coordinated Entry System Physical Access Point, Outreach Services, and Employment services.

### **Associate Director**

People Assisting the Homeless-Santa Barbara, CA

January 2021 to August 2021

Oversight of a scattered site Permanent Supportive Housing program.

### **Program Director**

Devereux Advanced Behavioral Health-Goleta, CA

May 2019 to December 2020

Oversight of all licensed programs serving adults with developmental disabilities. Supervision of the program administrators for three ARF's, one RCFE, one EB SH, and one ADP.

### **Supported Living Liaison**

State of Florida Agency For Persons

November 2017 to May 2019

Served as the Supported Living Liaison for the State of Florida Suncoast Region covering 11 counties. Duties include compliance and quality assurance for individuals with developmental disabilities currently receiving Supported Living Services. Training of Supported Living Providers and regular visits with providers to determine their compliance with supported living requirements. Visits to individuals in supported living to monitor for health and safety. Follow up on incidents, complaints and grievances and incidents regarding supported living providers and recipients of supported living.

### **Program Director**

Louise Graham Regeneration Center St. Petersburg FL-Saint Petersburg, FL

March 2017 to November 2017

Operation of an Adult Day Training Center for individuals with Developmental Disabilities. Coordination and development of all programs, activities, and transportation. Coordination of all required training for staff. Assurance of compliance with all state and federal regulations. Supervision of all Day Program staff and van drivers. Intake and admission for all new clients.

### **Assistant Director of Operations**

United Cerebral Palsy of Sarasota Manatee-Sarasota, FL

May 2015 to March 2017

Oversight of 7 residential facilities for individuals with Developmental Disabilities. Hiring and training of all Home Managers and direct care staff. Assurance of compliance with all licensing regulations. Assurance of compliance with all Medicaid regulations. Scheduling of staff for 24 hour coverage for 7 residential facilities. Supervision of all Home Managers and direct care staff. Coordination of benefits and health care for all residents. Served as back up to the Director of Operations in the supervision of a 6 bed ICF/DD and an Adult Day Training program serving 100 individuals.

### **Long Term Care Case Manager**

Sunshine Health-Tampa, FL

November 2013 to May 2015

Assessed needs for individuals over the age of 18 enrolled in Medicaid managed care. Coordination of services for individuals in Nursing Homes, assisted living facilities, and in the community. Developed Care Plans and service authorizations for all services. Coordination of all Medicaid and Medicare Benefits. Approval of all Medicaid services, equipment, and supplies. Advocated for quality of care for all individuals on caseload. Connected individuals to community resources.

### **Waiver Support Coordinator**

Self Employed-Bradenton, FL

October 2001 to November 2013

Provided Case management to 45 developmentally disabled adults and children enrolled in the Developmental Disabilities I-Budget Medicaid Waiver. Served as a solo Medicaid provider. Developed support plans, cost plans and service authorizations for all services. Coordinated all services. Monitored all services for compliance with Medicaid regulations. Connected individuals to community resources. Advocated for quality of care for individuals on caseload. Coordinated all Medicaid, Medicare benefits. Coordinated SSI and SSDI benefits. Provided technical assistance to provider agencies.

### **Program Supervisor**

Human Services Foundation

October 1998 to October 2001

Supervised 7 Case Managers that provided support coordination to individuals with developmental disabilities. Trained all case managers. Approved all support plans and cost plans developed by case managers. Monitored delivery of services of all case managers. Communicated with provider agencies, state agencies, and guardians. Served as back up to the Executive Director.

## **Education**

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### **B.A. in English**

Point Park University - Pittsburgh, PA

August 1991

### **Master's in Nonprofit Administration**

Louisiana State University-Shreveport - Shreveport, LA

May 2020

## Skills

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- Managed Care
- Behavioral Health
- Public Speaking
- Developmental Disabilities Experience
- Quality Assurance
- Case Management
- Crisis Intervention
- Curriculum Development
- HMIS (2 years)
- Medicaid (10+ years)
- Long term care (4 years)
- Program Management
- Program Development
- Homeless Services (2 years)
- Regulatory reporting
- Analysis skills
- Fair Housing regulations
- Communication skills
- Organizational skills
- Time management
- Supervising experience
- Leadership
- Customer service
- Behavioral health
- Addiction counseling
- Social work
- Microsoft Office
- Microsoft Excel
- Microsoft Word

## Certifications and Licenses

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### **Driver's License**

July 2023 to October 2026

### **CPR Certification**