



# Define - Measure - Analyze - Improve -

## Control

| Project or Program: <b>Pinellas County Health Program</b>                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                           |
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| Goal: <u>Improved health outcomes for client population; reduction of health disparities</u> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                           |
| INPUTS                                                                                       | ACTIVITIES                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                       | OUTCOMES                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                           |
| What we invest                                                                               | What we do                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Who we reach                                                                                                                                                                                                          | Short-term results                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Intermediate results                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Long-term results                                                                                                                                                                                                                                                                                                                         |
| <p>\$ 11,540,788.00</p> <p><b>Provider Partners:</b></p> <p>FL Department of Health</p>      | <ul style="list-style-type: none"> <li>• Primary and preventive care</li> <li>• Referral to laboratory services</li> <li>• Expanded dental Services</li> <li>• Relief of pain dental services</li> <li>• Preventive dental services</li> <li>• Specialty care referrals and services</li> <li>• Referral to home health services and durable medical equipment</li> <li>• Behavioral health</li> <li>• Provision of Community-based care</li> <li>• Care coordination</li> <li>• Rx through contracted pharmacy and Rx assistance program</li> <li>• Compassionate prescription program</li> </ul> | <ul style="list-style-type: none"> <li>• Adults 18-64</li> <li>• &lt;=100% FPL</li> <li>• Uninsured, do not qualify for any other insurance</li> <li>• Homeless (MMU)</li> <li>• Pinellas County Residents</li> </ul> | <p><b>90%</b> of newly enrolled clients will access medical home within 4 weeks of enrollment.</p> <p># medical encounters<br/># dental encounters<br/># unique medical patients seen<br/># unique dental patients seen<br/>(Increased access to medical and behavioral healthcare)</p> <p>80% of Clients receive maintenance Rx with 90 day refills where appropriate</p> <p>95% of available brand Rx accessed through Mednet</p> <p>% clients with &gt;5 missed appointments in FY</p> <p># of clients connected to care coordination upon hospital discharge.</p> <p># of high-use ER clients connected to care coordination.</p> | <p>95% of Clients receive appropriate screenings by race/ethnicity and age (breast, cervical, colorectal cancer)</p> <p>70% of Clients receive flu shots by race/ethnicity and age</p> <p>60% of Chronic conditions controlled by race/ethnicity and age</p> <ul style="list-style-type: none"> <li>○ Hypertension</li> <li>○ Diabetes</li> </ul> <p>95% of Appropriate assessments performed (BH, tobacco use)</p> <p>95% of BH referrals provided where indicated by BH screening</p> <p>70% complete specialty care referral</p> | <ul style="list-style-type: none"> <li>• Improved health outcomes               <ul style="list-style-type: none"> <li>○ Asthma controlled (%)</li> <li>○ Less uncontrolled hypertension (%)</li> <li>○ Less uncontrolled diabetes (%)</li> <li>○ Fewer smokers (%)</li> </ul> </li> <li>• Reduction of health disparities (%)</li> </ul> |

Monthly Primary care Data  
 HEDIS Measures  
 Pharmacy data  
 Specialty Care Data



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Last Updated 8/10/2016

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DRAFT