



April Monthly Report

Rev A 051319 KMF

Report for: City of St. Petersburg

Report by: HMS Ferries Inc.

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1. Overview

1.1. SUMMARY OF SERVICE

Passenger Count

April – 8,249

Previous Month – 12,289

Passenger Count

Weekday (Tues-Thu) – 2,214 [27% of total]

Previous Month – 2,259 [18% of total]

Weekend (Fri-Sun) – 6,035 [73% of Total]

Previous Month – 10,030 [82% of Total]

Travel Time, Reliability and Variability

On Time Departures: 150 of 152 [99%]

Calculated within 5 minutes of scheduled departure time

On Time Departures within 1 minute: 144 of 152 [95%]

Delayed Departures: 2 of 152 [1%]

Greater than 5 minutes past scheduled departure

Average Difference between Actual Departure and Scheduled Departure: 0:00 minutes

Average Trip Duration: 50 minutes

Vessel, Passenger, Crew Incidents – April

-None to report

Missed Sailings

-None to report

Fare Distribution – April (Includes Advanced Sales)

Adult (18+) – 4,053 *(Previous Month: 5,783)*

Senior (65+), Military, College Student – 3,314 *(Previous Month: 5,479)*

Youth (5-18) – 357 *(Previous Month: 583)*

Child (4 & Under) – 163 *(Previous Month: 165)*

April Passenger Miles of Capacity

Vessel Capacity [149] x Routes Delivered [152] = **22,648 PAX**

22,648 PAX x 20.5 Miles = 464,284 PAX Miles of Capacity

March's Passenger Miles of Capacity = 500,938

April Passenger Miles Utilized

March Passenger Count = **8,249**

8,249 PAX x 20.5 Miles = 169,104.5 PAX Miles

March's Passenger Miles Utilized = 251,924.5 PAX Miles

Thank you for your support of the second season of the Cross Bay Ferry.

As in the first year, HMS Ferries conducted a year-end customer survey. Over 3,300 responded to this year's survey, almost double the number of two years ago.

The survey found strong support for year-round, permanent service. It found that the ferry service was a powerful economic generator for businesses in both cities and it also took trips off Tampa Bay's crowded roadways. We are providing summary survey results to all governments who provided financial support for this past season.

The major findings of the survey include:

- 72% respondents believe that creating a permanent regional ferry system is very important.
- 75% of the trips involved parties of two to four people.
- Most ferry patrons (60%) only made the trip to the other city because the ferry made it more convenient to do so. On the other hand, 40% of the passengers used the CBF instead of making an already planned trip by driving their car.
- 97% of riders rated their experience as either excellent or very good.
- Destination trips were balanced with somewhat more passengers travelling to Tampa. 60% of survey respondents passengers travelled to Tampa and 40% travelled to St. Petersburg.

- Ferry passengers also spent a lot of money with downtown area businesses. Nearly three-quarters of respondents said they spent at least \$25 per person at each destination, with about 30% spending over \$40 per person.
- Ferry passengers spent their money at a variety of establishments: 80% dined out; 37% went to museums, events or other cultural attractions; 31% shopped; and 20% attended sporting events.
- Ferry passengers used a combination of transit (20%), rideshare (20%) and bicycles (10%) to visit destinations beyond the immediate downtown ferry terminals, patronizing businesses in Ybor City, Tampa Armature Works, and Hyde Park Village in Tampa and Central Avenue in St. Petersburg.
- Over 1,200 patrons provided personal comments, showing an extraordinary degree of interest in ferry service.

A copy of the summary survey statistics is attached as is a copy of the 1200 open comments. For more information, contact Ed Turanchik at 813-277-2848 or ed.turanchik@akerman.com.

MONTHLY PAX REPORT - APRIL 2019

Date	Nov-18	PAX	Dec-18	PAX	Jan-19	PAX	Feb-19	PAX	Mar-19	PAX	Apr-19	PAX	Season Total
Sat			1	861									
Sun			2	166									
Mon			3	0							1	84	
Tue			4	37	1	224					2	95	
Wed			5	31	2	163					3	57	
Thur	1	209	6	175	3	137					4	99	
Fri	2	352	7	502	4	425	1	436	1	774	5	835	
Sat	3	877	8	890	5	924	2	307	2	1013	6	860	
Sun	4	166	9	30	6	147	3	29	3	244	7	0	
Mon	5	0	10	0	7	0	4	0	4	0	8	80	
Tue	6	206	11	24	8	239	5	321	5	229	9	106	
Wed	7	126	12	34	9	68	6	60	6	68	10	225	
Thur	8	217	13	265	10	197	7	242	7	291	11	219	
Fri	9	708	14	160	11	397	8	819	8	869	12	808	
Sat	10	1035	15	513	12	382	9	937	9	961	13	895	
Sun	11	260	16	170	13	237	10	253	10	302	14	0	
Mon	12	0	17	0	14	0	11	0	11	0	15	63	
Tue	13	63	18	101	15	42	12	206	12	128	16	102	
Wed	14	31	19	18	16	58	13	108	13	147	17	79	
Thur	15	25	20	19	17	196	14	275	14	213	18	141	
Fri	16	482	21	110	18	666	15	760	15	895	19	332	
Sat	17	767	22	716	19	869	16	944	16	988	20	861	
Sun	18	154	23	277	20	66	17	271	17	229	21	0	
Mon	19	0	24	0	21	0	18	0	18	0	22	112	
Tue	20	112	25	0	22	57	19	109	19	104	23	116	
Wed	21	327	26	199	23	75	20	121	20	144	24	136	
Thur	22	0	27	304	24	21	21	347	21	206	25	110	
Fri	23	986	28	821	25	571	22	849	22	858	26	683	
Sat	24	882	29	875	26	209	23	908	23	843	27	761	
Sun	25	381	30	0	27	0	24	315	24	233	28	0	
Mon	26	0	31	0	28	24	25	0	25	236	29	166	
Tue	27	115			29	63	26	29	26	85	30	224	
Wed	28	46			30	85	27	105	27	135			
Thur	29	176			31	12	28	119	28	273			
Fri	30	565							29	879			
Sat									30	942			
Sun									31	0			
Total		9268		7298		6554		8870		12289		8249	52528

MONTHLY PAX SUMMARY (DETAIL) - APRIL 2019

HMS FERRIES
HMS-STIP OPERATIONS
PASSENGER COUNT - DETAIL
UPDATED:

		5/1/19																											
		MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN
		4/1/19	4/2/19	4/3/19	4/4/19	4/5/19	4/6/19	4/7/19	4/8/19	4/9/19	4/10/19	4/11/19	4/12/19	4/13/19	4/14/19	4/15/19	4/16/19	4/17/19	4/18/19	4/19/19	4/20/19	4/21/19	4/22/19	4/23/19	4/24/19	4/25/19	4/26/19	4/27/19	4/28/19
DEPARTING	NO SERVICE																												
TUES-THURS 14:00 / 12:30	ST PETE																												
TUES-THURS 15:15 / 14:00	TAMPA																												
TUES-THURS 16:45 / MON-THURS 16:45	ST PETE	35	44	28	48				43	47	140	97				24	45	35	42				48	45	64	48			
TUES-THURS 18:00 / MON-THURS 18:00	TAMPA	37	34	17	21				29	39	18	45				30	37	26	55				47	48	57	40			
TUES-THURS 21:45 / MON-THURS 22:45	ST PETE	9	13	7	10				4	10	5	20				6	13	11	35				13	17	7	8			
TUES-THURS 22:45 / MON-THURS 23:45	TAMPA	3	4	5	20				4	10	62	57				3	7	7	9				4	6	8	14			
FRI & SAT 11:30	TAMPA																												
FRI & SAT 13:00 / 13:45 / 17:15	ST PETE																												
FRI & SAT 14:30 / 15:00 / 16:45	TAMPA																												
FRI & SAT 16:45 / 20:00	ST PETE																												
FRI & SAT 18:00 / 21:15	TAMPA																												
FRI & SAT 22:00 / 22:30 / 22:45	ST PETE																												
FRI & SAT 23:00 / 23:30 / 23:45	TAMPA																												
SUN 16:45	ST PETE																												
SUN 18:00	TAMPA																												
SUN 21:00	ST PETE																												
SUN 23:00	TAMPA																												
MON 14:00	ST PETE																												
MON 15:15	TAMPA																												
MON 16:45	ST PETE																												
MON 18:00	TAMPA																												
MON 21:45	ST PETE																												
MON 22:45	TAMPA																												
Daily Total		84	95	57	99	835	860	0	80	106	225	219	808	895	0	63	102	79	141	332	861	0	112	116	136	110	683	761	0
# of ONE-WAY TRIPS																													
DAILY %		14.09%	15.94%	10%	17%	70%	72%		13.42%	17.79%	38%	37%	68%	75%		10.57%	17.11%	13%	24%	28%	72%		18.79%	19.46%	23%	18%	57%	64%	
MONTH %																													
WEEKDAY		84	95	57	99	0	0	0	80	106	225	219	0	0	0	63	102	79	141	0	0	0	112	116	136	110	0	0	0
WEEKEND		0	0	0	0	835	860	0	0	0	0	0	808	895	0	0	0	0	0	332	861	0	0	0	0	0	683	761	0

NOV - WEEKDAY	1653
NOV - WEEKEND	7615
NOV TOTAL	9268
DEC - WEEKDAY	1207
DEC - WEEKEND	6091
DEC TOTAL	7298
JAN - WEEKDAY	1661
JAN - WEEKEND	4893
JAN TOTAL	6554
FEB - WEEKDAY	2042
FEB - WEEKEND	6828
FEB TOTAL	8870
MAR - WEEKDAY	2259

DEPARTURE / ARRIVAL SUMMARY - APRIL 2019

APR	TIME	DEPARTURE TIME	ARRIVAL TIME	DIFFERENCE	TRIP LENGTH
1	16:45	16:45	17:36	0:00	0:51
	18:00	18:00	18:51	0:00	0:51
	22:45	22:45	23:34	0:00	0:49
	23:45	23:46	0:35	0:01	0:49
2	16:45	16:45	17:35	0:00	0:50
	18:00	18:00	18:49	0:00	0:49
	22:45	22:45	23:34	0:00	0:49
	23:45	23:47	0:38	0:02	0:51
3	16:45	16:45	17:35	0:00	0:50
	18:00	18:00	18:48	0:00	0:48
	22:45	22:46	23:36	0:01	0:50
	23:45	23:45	0:33	0:00	0:48
4	16:45	16:45	17:34	0:00	0:49
	18:00	18:00	18:48	0:00	0:48
	22:45	22:45	23:35	0:00	0:50
	23:45	23:45	0:34	0:00	0:49
5	10:00	10:00	10:50	0:00	0:50
	11:30	11:30	12:20	0:00	0:50
	14:00	14:00	14:49	0:00	0:49
	15:15	15:15	16:06	0:00	0:51
	16:45	16:45	17:35	0:00	0:50
	18:00	18:00	18:51	0:00	0:51
	22:45	22:45	23:34	0:00	0:49
	23:45	23:45	0:35	0:00	0:50
6	10:00	10:00	10:56	0:00	0:56
	11:30	11:36	12:30	0:06	0:54
	14:00	14:00	14:50	0:00	0:50
	15:15	15:15	16:06	0:00	0:51
	16:45	16:45	17:37	0:00	0:52
	18:00	18:00	18:51	0:00	0:51
	22:45	22:45	23:35	0:00	0:50
	23:45	23:46	0:36	0:01	0:50
7				0:00	0:00
				0:00	0:00
				0:00	0:00
				0:00	0:00
8	16:45	16:45	17:37	0:00	0:52
	18:00	18:00	18:53	0:00	0:53
	22:45	22:45	23:34	0:00	0:49
	23:45	23:46	0:35	0:01	0:49
9	16:45	16:45	17:35	0:00	0:50
	18:00	18:00	18:48	0:00	0:48
	22:45	22:45	23:34	0:00	0:49
	23:45	23:45	0:35	0:00	0:50

DEPARTURE / ARRIVAL SUMMARY - APRIL 2019

10	16:45	16:45	17:35	0:00	0:50
	18:00	18:00	18:51	0:00	0:51
	22:45	22:45	23:34	0:00	0:49
	23:45	23:45	0:34	0:00	0:49
11	16:45	16:45	17:34	0:00	0:49
	18:00	18:00	18:50	0:00	0:50
	22:45	22:45	23:36	0:00	0:51
	23:45	23:47	0:38	0:02	0:51
12	10:00	10:00	10:52	0:00	0:52
	11:30	11:30	12:21	0:00	0:51
	14:00	14:00	14:59	0:00	0:59
	15:15	15:18	16:11	0:03	0:53
	16:45	16:45	17:34	0:00	0:49
	18:00	18:00	18:49	0:00	0:49
	22:45	22:45	0:06	0:00	1:21
23:45	0:10	0:58	0:25	0:48	
13	10:00	10:00	10:50	0:00	0:50
	11:30	11:32	12:25	0:02	0:53
	14:00	14:00	14:51	0:00	0:51
	15:15	15:16	16:09	0:01	0:53
	16:45	16:45	17:34	0:00	0:49
	18:00	18:00	18:50	0:00	0:50
	22:45	22:45	23:34	0:00	0:49
	23:45	23:45	0:33	0:00	0:48
14				0:00	0:00
				0:00	0:00
				0:00	0:00
				0:00	0:00
15	16:45	16:46	17:38	0:01	0:52
	18:00	18:00	18:50	0:00	0:50
	22:45	22:45	23:34	0:00	0:49
	23:45	23:45	0:34	0:00	0:49
16	16:45	16:45	17:34	0:00	0:49
	18:00	18:00	18:48	0:00	0:48
	22:45	22:45	23:34	0:00	0:49
	23:45	23:45	0:33	0:00	0:48
17	16:45	16:45	17:36	0:00	0:51
	18:00	18:00	18:48	0:00	0:48
	22:45	22:45	23:35	0:00	0:50
	23:45	23:45	0:34	0:00	0:49
18	16:45	16:45	17:35	0:00	0:50
	18:00	18:00	18:50	0:00	0:50
	22:45	22:45	23:32	0:00	0:47
	23:45	23:45	0:34	0:00	0:49
	10:00	10:00	10:48	0:00	0:48
	11:30	11:30	12:18	0:00	0:48

DEPARTURE / ARRIVAL SUMMARY - APRIL 2019

19	14:00	14:00	14:48	0:00	0:48
	15:15	15:15	16:04	0:00	0:49
	16:45	16:45	17:36	0:00	0:51
	18:00	18:01	18:52	0:01	0:51
	22:45	22:45	23:34	0:00	0:49
	23:45	23:45	0:34	0:00	0:49
20	10:00	10:00	10:51	0:00	0:51
	11:30	11:30	12:21	0:00	0:51
	14:00	14:00	14:50	0:00	0:50
	15:15	15:15	16:06	0:00	0:51
	16:45	16:45	17:36	0:00	0:51
	18:00	18:00	18:50	0:00	0:50
	22:45	22:45	23:34	0:00	0:49
	23:45	23:45	0:35	0:00	0:50
21				0:00	0:00
				0:00	0:00
				0:00	0:00
				0:00	0:00
22	16:45	16:45	17:39	0:00	0:54
	18:00	18:00	19:49	0:00	1:49
	22:45	22:45	23:34	0:00	0:49
	23:45	23:46	0:34	0:01	0:48
23	16:45	16:45	17:42	0:00	0:57
	18:00	18:00	18:48	0:00	0:48
	22:45	22:45	23:35	0:00	0:50
	23:45	23:45	0:33	0:00	0:48
24	16:45	16:45	17:35	0:00	0:50
	18:00	18:00	18:50	0:00	0:50
	22:45	22:45	23:36	0:00	0:51
	23:45	23:45	0:35	0:00	0:50
25	16:45	16:45	17:34	0:00	0:49
	18:00	18:00	18:50	0:00	0:50
	22:45	22:45	23:34	0:00	0:49
	23:45	23:45	0:36	0:00	0:51
26	10:00	10:00	10:51	0:00	0:50
	11:30	11:30	12:24	0:00	0:54
	14:00	14:00	14:50	0:00	0:50
	15:15	15:15	16:07	0:00	0:52
	16:45	16:45	17:35	0:00	0:50
	18:00	18:00	18:48	0:00	0:48
	22:45	22:45	23:36	0:00	0:51
	23:45	23:45	0:33	0:00	0:48
	10:00	10:00	11:09	0:00	1:09
	11:30	11:30	12:21	0:00	0:51
	14:00	14:00	14:51	0:00	0:51

DEPARTURE / ARRIVAL SUMMARY - APRIL 2019

27	15:15	15:15	16:07		0:00	0:52
	16:45	16:45	17:37		0:00	0:52
	18:00	18:00	18:50		0:00	0:50
	22:45	22:45	23:36		0:00	0:51
	23:45	23:45	0:35		0:00	0:50
28					0:00	0:00
					0:00	0:00
					0:00	0:00
					0:00	0:00
29	16:45	16:45	17:37		0:00	0:52
	18:00	18:03	18:50		0:03	0:47
	22:45	22:45	23:35		0:00	0:50
	23:45	23:45	0:32		0:00	0:47
30	16:45	16:46	17:37		0:01	0:51
	18:00	18:00	18:49		0:00	0:49
	22:45	22:45	23:35		0:00	0:50
	23:45	23:46	0:35		0:01	0:49
AVG					0:00	0:50

150 # of Trips Delivered On Time (Calculated Within 5 Minutes of Scheduled Departure Time)

144 # of On Time Departures Within 1 Minute

2 # of Delayed Departures (Greater Than 5 Minutes Past Scheduled Departure)

152 Total Trips for March

