# DATA & MARKETING

Joint BCC & TDC | Sep 11, 2025



# Data drives our marketing decisions.

VisitSPC utilizes data from multiple sources to picture the profile, impact and motives of visitors to Pinellas County.



# Future Partners Intercept Surveys Economic Analysis Visitor Profiles Market Research



Key Data
Vacation Rental
direct data from
136 Property
Managers and 2853
units



Tourism
Economics
Symphony Data
Dashboard
GCT Global
Databanks



CoStar
Hotel direct data
from the majority of
properties in Pinellas
County



Amadeus
Via Key Data –
direct hotel feeder
market data from
about half of Pinellas
County inventory

# 2025 Marketing & Promotion Execution

# "And" Campaign Launched in Jan 25

**Insight:** More people reported doing other activities in the destination than previously. **Result:** America's Favorite Beaches **AND** So Much More









# **Dining & The Arts**

#### We've focused on our food scene & connected the arts

Recognition in the 2025 Michelin Guide.

Four local chefs highlighting the destination in New York.

Food-focused media visits and stories including Southern Living, Forbes, The Kitchn &

Woman's World.



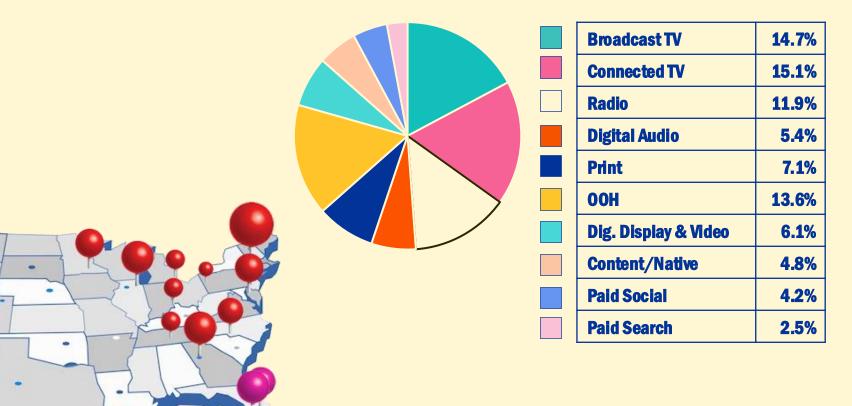




# 2025 Media Mix & Targeting

Traditional: 47.3% Digital: 52.7% (vs 78% Traditional and 22% Digital in 2024)

| National/Audience Targeted | 41.5% |
|----------------------------|-------|
| New York                   | 15.4% |
| Greater Tampa Bay          | 7.3%  |
| Orlando                    | 5.3%  |
| Chicago                    | 5.7%  |
| Atlanta                    | 4.3%  |
| Minneapolis-St. Paul       | 3.5%  |
| Philadelphia               | 3.1%  |
| Rest of Florida            | 2.8%  |
| Charlotte                  | 2.5%  |
| Detroit                    | 1.5%  |
| Nashville                  | 1.4%  |
| Cincinnati                 | 1.4%  |
| Pittsburgh                 | 1.0%  |



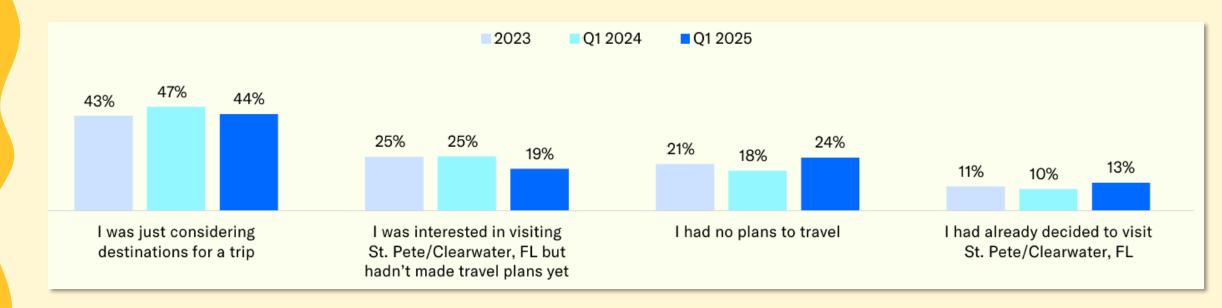
# Ad Effectiveness: Impact

Among those who previously heard/saw the ads and then visited 93% said that the ads impacted their decision to visit St. Pete-Clearwater.



# **Ad Effectiveness: Timing**

Only 13% had already made the decision to visit when exposed to the ads. 87% were either just considering, had some interest or had no plans to travel at all.



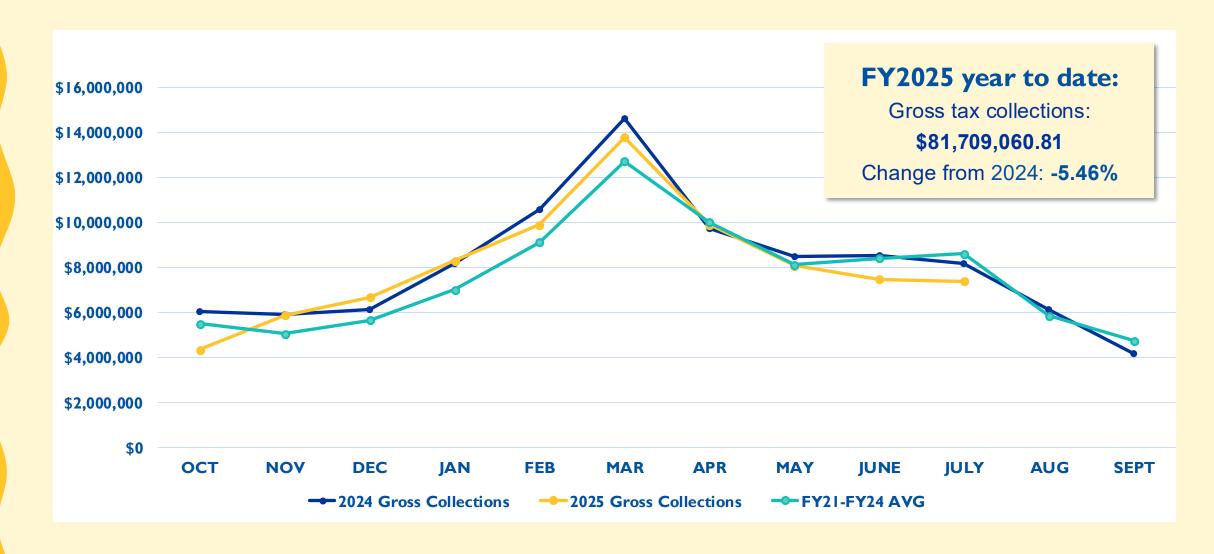
# 2025 Visitation Data



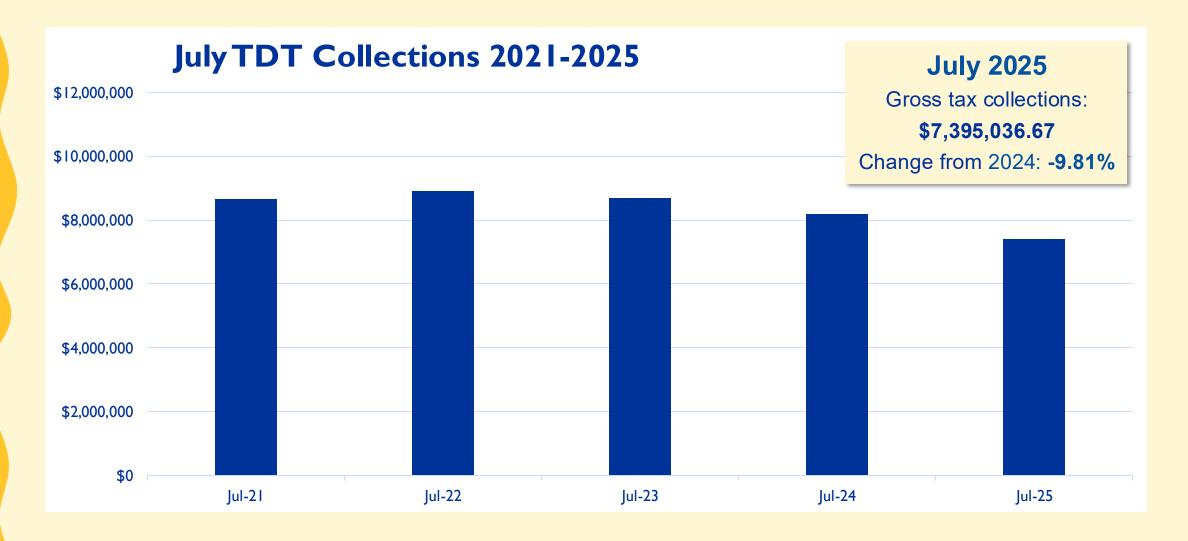




# **Tourist Development Tax: Year to Date**



# **Tourist Development Tax: July**



# **TDT Local Option – July TDT**

| Local Option TDT                                  | July 2024 Tax<br>Collected | July 2025 Tax<br>Collected | July Change<br>from 2024 | July Difference<br>from 2024 |
|---|----------------------------|----------------------------|--------------------------|------------------------------|
| Dunedin   | \$76,060.86                | \$86,764.28                | 14.1%                    | \$10,703.42                  |
| Clearwater/Clearwater Beach                       | \$2,360,203.68             | \$2,356,293.47             | -0.2%                    | (\$3,910.21)                 |
| Vacation Rental/MISC                              | \$2,840,134.29             | \$2,621,639.66             | -7.7%                    | (\$218,494.63)               |
| St. Pete  | \$726,909.38               | \$660,877.47               | -9.1%                    | (\$66,031.91)                |
| Tarpon Springs/Oldsmar/Palm Harbor/Safety Harbor  | \$169,541.10               | \$150,289.13               | -11.4%                   | (\$19,251.97)                |
| Indian Rocks/Indian Shores/Madeira/Belleair Beach | \$417,544.64               | \$322,106.56               | -22.9%                   | (\$95,438.08)                |
| Treasure Island                                   | \$384,973.47               | \$287,995.92               | -25.2%                   | (\$96,977.55)                |
| St. Pete Beach                                    | \$1,171,258.78             | \$832,501.91               | -28.9%                   | (\$338,756.87)               |

Sources: Pinellas County Tax Collector - Local Option Report

# **Visitor Trip Activities & Trip Factors**

Top 5 2025 vs 2024 (Hotel Guests, January to June Visitor Profile)

| Factors in Decision to Visit | 2024 | 2025 |
|------------------------------|------|------|
| Beaches that suit me         | 55%  | 61%  |
| Outdoor recreation           | 23%  | 55%  |
| Weather                      | 49%  | 54%  |
| Restaurants/Food Scene       | 3%   | 43%  |
| Attractions                  | 37%  | 42%  |

| Trip Activities       | 2024 | 2025        |
|-----------------------|------|-------------|
| Dining in restaurants | 95%  | 99%         |
| Visit the beach       | 75%  | 78%         |
| Shopping              | 53%  | 63%         |
| Visit museums         | 38%  | <b>59</b> % |
| Other boating         | 33%  | 55%         |

## **Visitor Resources Used**

2025 vs 2024 (January to June Visitor Profile)

| Pre-arrival Resources                      | 2024 | 2025 |
|--|------|------|
| Social Media                               | 49%  | 65%  |
| Opinions of friends or relatives           | 28%  | 40%  |
| Review sites, (Yelp, TripAdvisor etc)      | 34%  | 30%  |
| Online Travel (Expedia, Travelocity, etc.) | 31%  | 29%  |
| Travel guides, brochures                   | 13%  | 9%   |

| In-Market Resources                   | 2024 | 2025 |
|---------------------------------------|------|------|
| Social Media                          | 28%  | 42%  |
| Travel guides, brochures              | 33%  | 32%  |
| Review sites, (Yelp, TripAdvisor etc) | 46%  | 26%  |

# **Hotels: Open vs Temporarily Closed**

**1,220** (5.2%) rooms remain closed.

**704** of which are on St. Pete Beach.

**94.8%** of hotel rooms in Pinellas County are open.

But only 66.3% in St. Pete Beach

|                       |        | Tomn           |        | Percentage |
|-----------------------|--------|----------------|--------|------------|
| Community             | Open   | Temp<br>Closed | Total  | Open       |
| Belleair Beach        | 64     | 42             | 106    | 60.4%      |
| St Pete Beach         | 1385   | 704            | 2089   | 66.3%      |
| North Redington Beach | 205    | 28             | 233    | 88.0%      |
| Treasure Island       | 1223   | 112            | 1335   | 91.6%      |
| Redington Shores      | 96     | 8              | 104    | 92.3%      |
| Clearwater            | 5334   | 194            | 5528   | 96.5%      |
| Indian Rocks Beach    | 406    | 14             | 420    | 96.7%      |
| Clearwater Beach      | 3850   | 91             | 3941   | 97.7%      |
| Saint Petersburg      | 5766   | 27             | 5793   | 99.5%      |
| Indian Shores         | 104    | 0              | 104    | 100.0%     |
| Belleair              | 35     | 0              | 35     | 100.0%     |
| Dunedin               | 625    | 0              | 625    | 100.0%     |
| Gulfport              | 12     | 0              | 12     | 100.0%     |
| Largo                 | 550    | 0              | 550    | 100.0%     |
| Madeira Beach         | 617    | 0              | 617    | 100.0%     |
| Oldsmar               | 470    | 0              | 470    | 100.0%     |
| Palm Harbor           | 478    | 0              | 478    | 100.0%     |
| Pinellas Park         | 413    | 0              | 413    | 100.0%     |
| Redington Beach       | 44     | 0              | 44     | 100.0%     |
| Safety Harbor         | 193    | 0              | 193    | 100.0%     |
| Tarpon Springs        | 303    | 0              | 303    | 100.0%     |
| Tierra Verde          | 95     | 0              | 95     | 100.0%     |
| Room Totals           | 22,268 | 1,220          | 23,488 | 94.8%      |

# **Hotel Pipeline**

27 hotel projects in the CoStar hotel pipeline report.

3082 estimated new hotel rooms.

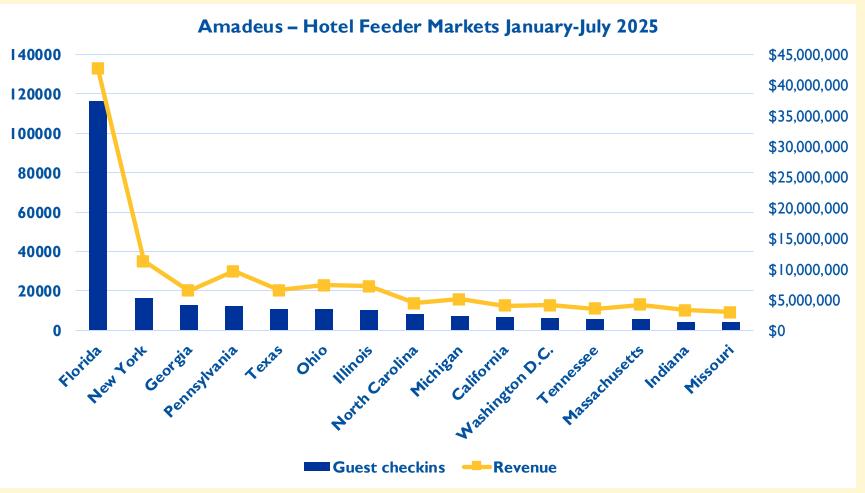
New hotels concentrated in St. Pete, Clearwater, and Tarpon Springs.

| Property Name                                      | Submarket Name                    | Rooms | Year |
|--|-----------------------------------|-------|------|
| Clearwater Point Hotel                             | Clearwater Point Hotel Clearwater |       | 2026 |
| CW Resort & Marina                                 | Clearwater                        | 91    | 2026 |
| Tarpon Springs Hotel                               | Tarpon Springs/North Shore        | 8     | 2026 |
| The St. James Hotel                                | Tarpon Springs/North Shore        | 36    | 2026 |
| Clearwater Downtown, Tapestry Collection by Hilton | Clearwater                        | 228   | 2027 |
| Residence Inn by Marriott Clearwater               | Clearwater                        | 125   | 2027 |
| Autograph Collection Madeira Beach                 | St Petersburg                     | 161   | 2027 |
| <b>Echelon City Center Hotel</b>                   | St Petersburg                     | 120   | 2027 |
| Edge District Boutique Hotel                       | St Petersburg                     | 114   | 2027 |
| Mixed Use Hotel-1st Ave South                      | St Petersburg                     | 60    | 2027 |
| Schooner Resort                                    | St Petersburg                     | 56    | 2027 |
| Tempo by Hilton St. Petersburg Downtown            | St Petersburg                     | 185   | 2027 |
| The Windward Pass Resort                           | St Petersburg                     | 104   | 2027 |
| Beachfront Hotel                                   | Clearwater                        | 135   | 2028 |
| Embassy Suites by Hilton Clearwater Beach          | Clearwater                        | 180   | 2028 |
| Autograph Collection St. Petersburg                | St Petersburg                     | 170   | 2028 |
| Hampton by Hilton St Pete Beach                    | St Petersburg                     | 130   | 2028 |
| JW Marriott St. Pete Beach                         | St Petersburg                     | 290   | 2028 |
| The Coronet Hotel                                  | St Petersburg                     | 74    | 2028 |
| Gateway Hotel Dunedin                              | Tarpon Springs/North Shore        | 79    | 2028 |
| Hampton Inn & Suites by Hilton Clearwater Central  | Clearwater                        | 117   | 2029 |
| Home2 Suites by Hilton Clearwater Central          | Clearwater                        | 84    | 2029 |
| Future Thunderbird Beach Resort                    | St Petersburg                     | 68    | 2029 |
| North Redington Beach Luxtury Boutique Resort      | St Petersburg                     | 56    | 2029 |
| WoodSpring Suites Largo                            | Clearwater                        | 122   | 2034 |
| Cambria at the Sponge Docks                        | Tarpon Springs/North Shore        | 107   | 2034 |
| WoodSpring Suites Tarpon Springs                   | Tarpon Springs/North Shore        | 122   | 2034 |

Source: CoStar

# **Top Hotel Feeder Markets**

**January to July 2025** 



#### **Florida**

**40.4%** of check ins **27.6%** of domestic revenue

#### **Out of State**

59.6% of check ins72.4% of domestic revenue



# **Top Hotel Feeder Markets YOY**

**January to July 2025** 

| State          | Check Ins vs '24 | Revenue vs '24 |
|----------------|------------------|----------------|
| Florida        | -1.6%            | 0.0%           |
| New York       | -7.6%            | -8.9%          |
| Pennsylvania   | -2.6%            | -2.9%          |
| Ohio           | -1.8%            | -3.7%          |
| Illinois       | -6.3%            | -7.0%          |
| Texas          | -0.4%            | 0.1%           |
| Georgia        | -4.9%            | -6.2%          |
| Michigan       | -4.1%            | -3.9%          |
| North Carolina | -2.5%            | -2.1%          |
| Massachusetts  | -2.4%            | -3.8%          |

| Market Area                         | Change from '24 |
|-------------------------------------|-----------------|
| Tampa-St. Petersburg-<br>Clearwater | 3.3%            |
| Orlando                             | -6.6%           |
| Miami                               | -7.3%           |
| Jacksonville                        | -4.5%           |
| Bradenton-Sarasota-Venice           | 10.3%           |
| Fort Myers                          | 2.7%            |

## **International Feeder Markets YOY**

#### Hotels

|        | Check ins vs 2024 | Revenue vs 2024 |
|--------|-------------------|-----------------|
| Canada | -23.3%            | -23.8%          |
| Europe | -6.1%             | -11.3%          |
| UK     | 4.5%              | 32.9%           |
| LATAM  | 10.3%             | 33.5%           |

Source: Amadeus. Data from sample of 2654 guest check ins in 2025 | 2273 check ins in 2024

#### **Vacation Rentals**

|        | Check ins vs 2024 | Revenue vs 2024 |
|--------|-------------------|-----------------|
| Canada | -34.0%            | -28.39%         |
| Europe | 4.9%              | -10.92%         |
| UK     | 6.5%              | -12.69%         |
| LATAM  | 29.0%             | 108.00%         |

Source: Key Data. Data from sample of 1268 guest check ins in 2025 | 1698 check ins in 2024

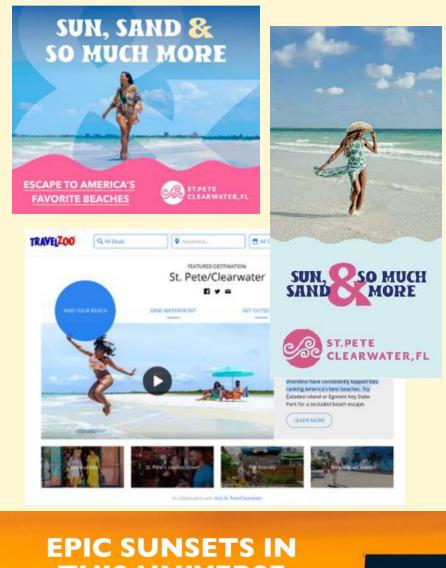
# Summary

- Local visitation (Greater Tampa Bay) is up, but other markets in Florida are soft, particularly Orlando.
- National fly markets are down, the bigger the market the bigger the decline.
- International travel is broadly down but travel to St.Pete-Clearwater is stronger than many other US markets.
  - Canada is the biggest change

# **Immediate Action**

### Fall: Florida

- Significant increase in spending in target markets.
- More beach-centric creative
- Targeted OOH around Epic Universe in Orlando
- TravelZoo and Hopper promotions to drive hotel bookings





### Fall: National & Canada

- Partnered with Allegiant to create the first ever National Beach
   Day promotion with discounted flights on all 62 routes serving PIE
- Trip Advisor Takeover of their beach section for National Beach Day
- National Podcasts campaign includeding host reads
- Streaming TV and digital in











Ad by Visit St. Pete-Clearwater

#### Save on a Sunny Getaway

Find new adventures, plus travel deals that shine so bright, you're going to need shades!

# State of Travel Industry

## **Skift US Travel Health Index**

| U.S. Skift Travel Index Summary |        |        |        |        |        |        |        |        |        |
|---------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| FY25                            | Oct-24 | Nov-24 | Dec-24 | Jan-25 | Feb-25 | Mar-25 | Apr-25 | May-25 | Jun-25 |
| Total                           | 104.3  | 102.4  | 105.0  | 106.3  | 102.8  | 102.7  | 100.3  | 101.3  | 102.9  |
| Aviation                        | 104.1  | 102.6  | 104.9  | 104.6  | 100.8  | 101.7  | 100.3  | 101.4  | 105.9  |
| Hotels                          | 97.3   | 90.3   | 96.3   | 103.2  | 100    | 102    | 96.2   | 96.5   | 95.3   |
| Vacation<br>Rentals             | 103.1  | 103.7  | 101.9  | 103.9  | 106.2  | 103    | 105.8  | 106    | 103.1  |

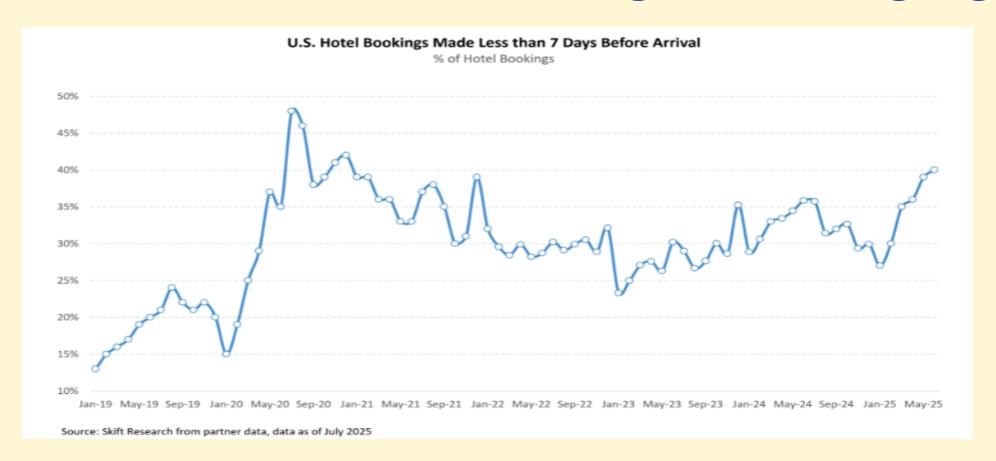
Measuring travel industry health across four main sectors: aviation, hotels, vacation rentals, and car rentals.

100 = same as previous year

Data is an index vs previous year of U.S. data aggregated from 88 real-time indicators, including travel search intent, bookings, key performance metrics like occupancy and load factors, cancellations, and future reservations.

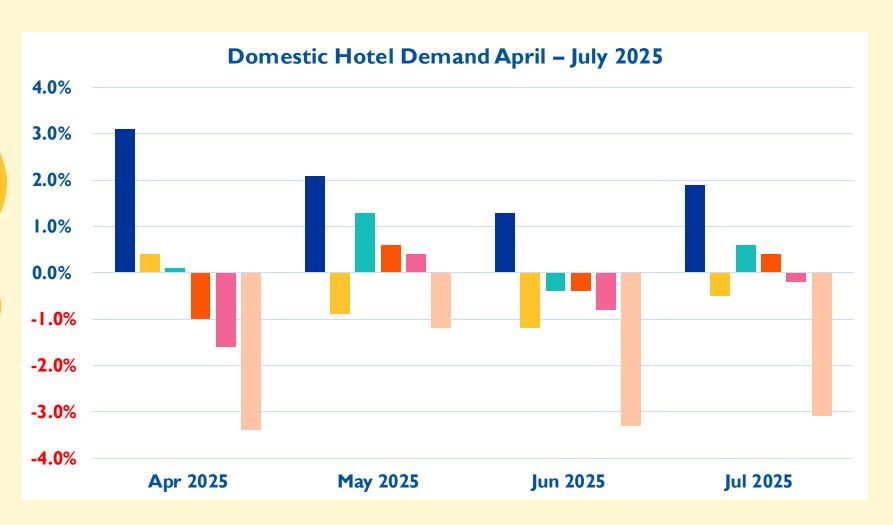
Domestically, in FY25 vacation rental and aviation are out-performing FY24, while hotel performance has, on average, fallen below 2024 levels.

# U.S. Last Minute Bookings are Surging



As of June 2025, **40%** of hotel bookings were made within seven days of arrival. Suggesting uncertainty is factor in current travel planning.

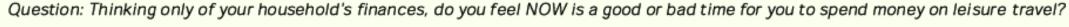
# **National Hotel Demand by Type**

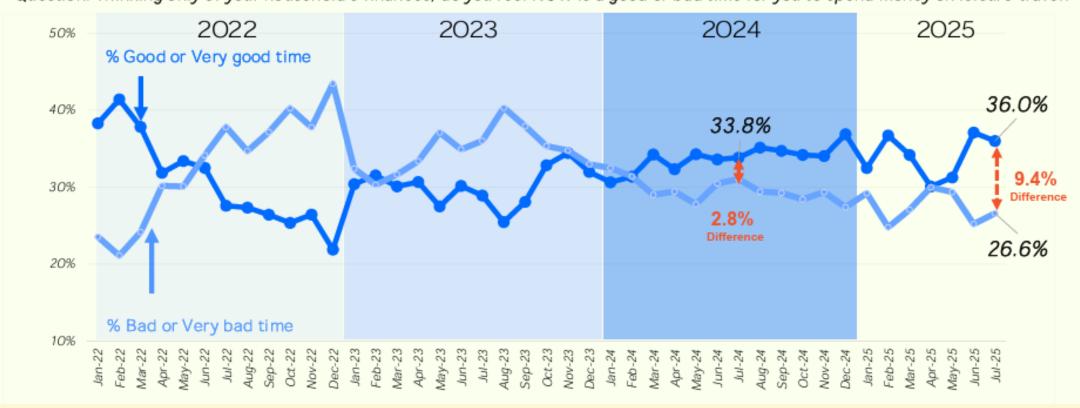


|                | I2 mo<br>ADR |
|----------------|--------------|
| Luxury         | \$384.59     |
| Upper Upscale  | \$221.42     |
| Upscale        | \$165.05     |
| Upper Midscale | \$134.67     |
| Midscale       | \$101.39     |
| Economy        | \$78.55      |

#### **State of the American Traveler:**

### **Travel Confidence**

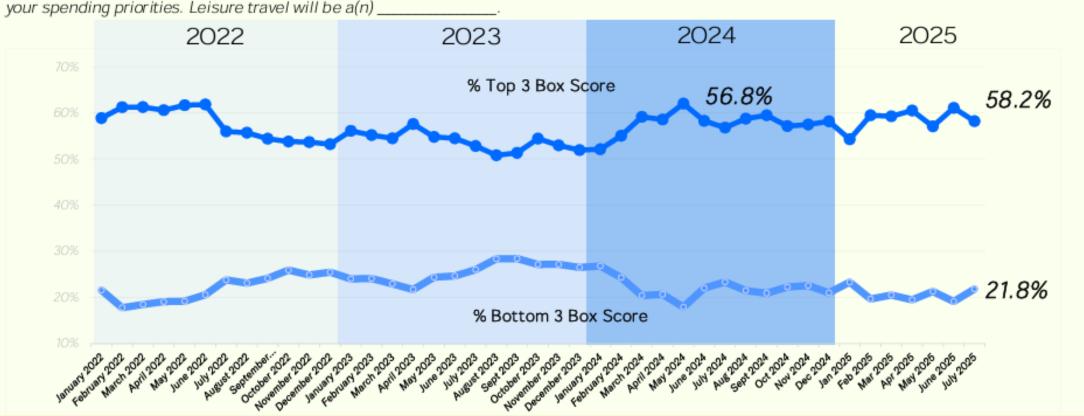




#### **State of the American Traveler:**

# **Travel Budget Priority**

Question: Thinking carefully about how you expect to spend your income in the NEXT THREE MONTHS, please use the scale below to describe your spending priorities. Leisure travel will be a(n) \_\_\_\_\_\_\_.



# 

# **New Agency**

After an exhaustive RFP process, we have selected **Envisionit** (Chicago) as our new advertising agency.

Founded in 2002. Strong in tourism, but also in finance and technology

With approval of the contract, they will start mid-Sept





### **Envisionit in their words**

- "We rethink how destinations approach DMAs in today's evolving privacy landscape to mitigate investment waste."
- "We advise on shifts in technology strategy to maximize utilization and create financial flexibility."
- "We introduce new methodologies for demonstrating return on investment to stakeholders and their communities."
- "We continually bring innovative ideas to the table even beyond the initial scope of work - to improve overall performance."

# 2026 Strategy

- Core strategy remains the same.
  - St.Pete-Clearwater has amazing beaches and lots, lots more.
- Executions will evolve as Envisionit start work
  - Ampersand will likely play less of a role
- Position our unique selling proposition consistently but express it differently for each audience.
  - Broad messaging intended to appeal to everyone tends to resonate with no one. Precision is where performance begins.

# 2026 Markets & Targeting

- Still looking to reach the right people in core markets but not just going to be "In a city" or broadly buying DMAs
- Envisionit will lead a more specific targeting strategy using zip code, visitation and census data with Al analysis
- Driving improved performance and ROI
- Continued shift from traditional media (TV/Radio/Outdoor) to more targetable digital platforms (CTV, digital audio, digital billboards)

ST.PETE CLEARWATER,FL